

## ISP Protocol for Remote Monitoring

1. An assessment shall be conducted to determine the individual's needs and appropriateness for remote monitoring services.
2. The team shall discuss the results of the assessment and analyze potential risks and benefits of the services.
3. If it is determined that technology is appropriate and can ensure health and welfare, a provider shall be selected and a "Remote Monitoring Plan" (RMP) shall be developed.
4. The RMP shall be incorporated into the ISP and shall clearly address the following items:
  - a. Type of technology that will be used, whether leased or purchased, and intended outcome from the service.
  - b. Identify whether or not back up supports are necessary to ensure health and welfare. If needed, identify who the back up supports shall be, whether paid or unpaid and necessary contact information.
  - c. Clearly indicate the circumstances in which the back up supports should be contacted, the expected timeframes within which they should respond and whether or not they need to respond in person or by other means of contact.
  - d. Identify circumstances when the individual's guardian, SSA or other team members should be contacted or address other action that should be taken as needed.
  - e. Upon completion of the above protocol, the individual/guardian shall provide informed consent for the service(s) and payment authorized as appropriate.

\*\*\*DRAFT\*\*\*

## Assessment for Remote Monitoring

When an individual is being considered for remote monitoring services, before these services are included on the individual's ISP and before the services are implemented, a department-approved assessment will be completed. The SSA will coordinate the completion of this assessment. The assessment process will include the following people: the individual, family/guardian, provider, SSA and others as selected by the individual/guardian. If the individual has medical conditions that may present a health and welfare risk, a medical professional will be consulted regarding the appropriateness of the use of remote monitoring.

If there is a court order requiring the presence of staff remote monitoring cannot be used with that individual.

The ISP team should answer all the questions on the assessment with a yes or no and a short explanation ([is the short explanation always needed, or only when applicable?](#)). The team should then discuss the individual's needs around each question in more detail using the information included with this form to come to an informed decision on whether or not the individual is appropriate for remote monitoring services. This assessment is not intended to be scored, rather it is to be used to guide the decision making process about the appropriateness of remote monitoring services.

The individual must be appropriately supported so that their health and welfare is ensured. If any health or welfare issues are identified, the team will analyze what supports are available to determine if additional supports may enable the use of remote monitoring services while ensuring health and welfare of the individual.

If the individual/guardian disagrees with the plan to reduce H/PC with remote monitoring services, the individual/guardian will have due process rights and may choose to access the 5101.35 process.

[There needs to be a section on what happens if the provider and/or SSA disagrees.](#)

## Assessment for Remote Monitoring

Individual's Name: \_\_\_\_\_ Assessment Completed By: \_\_\_\_\_ Date: \_\_\_\_\_

	Indicate the answer to each question and then select the appropriate type of supervision that will safely meet the individual's needs.	Yes	No	If Yes, When & How Often	Could the individual's health and welfare be ensured if this issue was addressed via technology as an alternative to staff?	Comments
1.	Is there a court order that requires 24 hour, on site staffing?					
2.	Does individual have a history of inappropriate sexual behavior that impacts others?					
3.	Does the individual leave or wander away from the home?					
4.	Does the individual engage in gorging, pica, eating raw foods, eating housemates' food or is individual danger to self due to overeating?					
5.	Does the individual go into housemates' bedrooms?					
6.	Does the individual destroy property or tamper with other people's belongings?					
7.	Does the individual engage in unsafe smoking, not use an ashtray appropriately or not dispose of matches/butts appropriately?					
8.	Does the individual safely use household appliances?					
9.	Does the individual follow rules about electricity, fire, water, tools, and hazardous physical situations?					

	Indicate the answer to each question and then select the appropriate type of supervision that will safely meet the individual's needs.	Yes	No	If Yes, When & How Often	Could the individual's health and welfare be ensured if this issue was addressed via technology as an alternative to staff?	Comments
10.	Does the individual respond appropriately and are they physically able to respond to fire alarms, smoke detectors/carbon monoxide detectors, gas leak and severe weather warnings and exit the residence?					
11.	Does the individual require physical assistance at all times, including repositioning and bathroom assistance?					
12.	Does the individual have seizures or a condition that requires treatment or monitoring?					
13.	Is the individual fearful of being alone?					
14.	Is there a reasonable fear of exploitation of the individual?					
15.	Do all individuals impacted by the remote monitoring technology agree to the service within the home?					
16.	Does the individual understand and demonstrate the ability to secure the home? (lock the doors, answer the door and phone appropriately, not allow strangers in, etc.)					
17.	Can the individual reliably recall and communicate their address and telephone number?					
18.	Does the individual know when, who, and how to call for help or assistance? Can and will the individual call 911 or staff if needed?					
19.	Does the individual understand and follow pedestrian safety rules?					
20.	Does the geographic location of the individuals residence inhibit their ability to access emergency services?					

	Indicate the answer to each question and then select the appropriate type of supervision that will safely meet the individuals needs	Yes	No	If Yes, When & How Often	Could the individual's health and welfare be ensured if this issue was addressed via technology as an alternative to staff?	Comments
21.	Does the individual interact appropriately around strangers?					
22.	Is the individual receptive to and able to benefit from training on specific areas that may result in decreased supervision?					
23.	Does the individual have a medical condition that needs routine monitoring (i.e. blood pressure check, insulin check, etc)?					
24.	Does the individual need assistance with medication administration?					
25.	Is the technology available in this community to support remote monitoring?					
26.	Can the individual utilize the technology needed?					
27.	Other issues the team feels impact the individual's ability to receive remote monitoring services?					

**Summary & Recommendations:**

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