OHIO DEPARTMENT OF HEALTH



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John R. Kasich / Governor

Theodore E. Wymyslo, M.D. / Director of Health

DATE: October 29, 2012

TO: Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICFs/IID)

FROM: Dustin M. Ellinger, Chief

Bureau of Long Term Care Quality
Ohio Department of Health

RE: Effective Date for Online Management of Survey Reports and Plans of Correction

This memo is to advise you of the impending transition to our online process for management of survey reports and plans of correction via the ODH Enhanced Information Dissemination and Collection (EIDC) system. The goal of this online initiative is to improve efficiency and automate paper-intensive processes through the expanded use of webbased applications.

All ICFs/IID facility surveys with exit dates of <u>November 1, 2012 or later</u> will be processed via the online system. All surveys with exit dates <u>prior to November 1, 2012</u> will be mailed using the traditional process, which will require submission of a paper plan of correction when applicable.

Online Survey Process Features:

- Accessible 24 hours / 7 days per week
- Access services from ANY computer with internet connection
- Receive electronic copies of survey reports and notice letters
- Submit plans of correction and receive ODH approvals

To access new survey reports via the online system, you must have an active EIDC account. Please go to http://publicapps.odh.ohio.gov/eid and select EIDC User Account Request to request a new account or make changes to an existing account. A "2567/Plan of Correction" link will be available through your EIDC account on November 1, 2012. Once available, please access this link to submit an updated e-mail address associated with the facility so you can receive alerts when new survey information is available for your review.

If you have questions regarding the online survey process, please contact Hanh Le at BLTCQ@odh.ohio.gov or 614-752-9524. For technical questions or issues regarding EIDC, please e-mail liccert@odh.ohio.gov or contact the EIDC helpdesk at 614-995-4263. Thank you for your assistance as we work to provide more efficient and accessible services.