# OPRA Strategic Plan 2011 – 2012

### Focus Areas and Goals for 2011 - 2012

Focus Area: Efficiencies and Simplification

Chair: Michael Staff: Anita Goals

- 1. Standardize the ISP. Identify necessary components and identify what does not belong. Look at CPT and analyze the consistency of applicability as it relates to standardization of ISP and assessments.
- 2. Maximize the FPF and keep the resources in the system.
- 3. Align the SSA and Program Manager functions to describe "who does what."

## Focus Area: Reimbursement and DSP Wages

Chair: Janice Staff: Mark *Goals* 

- 1. Address issues with provider reimbursement so as to achieve system sustainability, a quality workforce including wages, benefits and training, and provider viability.
  - a. Address implications for waiver reimbursement system
  - b. Address implications for ICF reimbursement system
- 2. Determine what OPRA can do to build capacity for data collection and analysis (create a simple cost report document to collect data, generate comparative data on waiver services, etc.).
- OPRA should look for opportunities for providers to broaden service areas, expand business
  opportunities and reimbursement opportunities. OPRA will investigate alternative funding
  streams for providers, such as Medicare, private third party insurance and first/second party pay

### Focus Area: Waiting List and Unmet Needs

Chair: Bob Staff: Jeff *Goals* 

- 1. Identify what people on the waiting list need. Develop marketing approaches that include models for direct outreach.
- 2. Address the unmet needs of people on the autism spectrum by: a.) differentiating the kinds of services offered and identifying credentialing that may be used; and b.) engaging in outreach and training on services to adults with autism, including transition (employment) services.
- 3. Would expand from not only autism to mental health services in general. Drawing down dollars for co-occurring disorders is easy, but there is little expertise available for treatment. Need more community mental health providers who work well with the DD system.

### Focus Area: Membership/Member Services

Chair: Roy Staff: Teri **Goals** 

- 1. Increase board, staff and member investment in increasing membership as a daily goal, integrated into everything they do, clarify roles and responsibilities for membership activities.
- 2. Ensure only members get OPRA information, especially on list serves.
- 3. Increase members' return on investment.