5123:2-2-XX Behavior Behavioral support strategies that include restrictive measures.

(A) Purpose

The purpose of this rule is to provide direction to persons and entities responsible for developing or implementing specialized services for individuals with developmental disabilities to ensure that individuals are supported in a positive and responsive manner with respectful solutions that recognize individuals' rights, promote individuals' personal growth and emotional wellbeing, and ensure individuals' health and welfare. This rule sets forth requirements for development and implementation of individual plans or individual service plans that include restrictive measures for the purpose of ensuring that individuals with developmental disabilities who have complex needs are supported in a positive, whole-person approach caring and responsive manner that promotes dignity, respect, and trust and with recognition that they are equal citizens with the same rights and personal freedoms granted to Ohio's citizens without developmental disabilities.

(B) Scope

This rule applies to persons and entities that provide specialized services regardless of source of payment, including but not limited to:

- (1) County boards and entities under contract with county boards;
- (2) Residential facilities licensed pursuant to section 5123.19 of the Revised Code, including intermediate care facilities;
- (3) Providers of supported living certified pursuant to section 5123.161 of the Revised Code; and
- (4) Providers of services funded by medicaid home and community-based services waivers administered by the department.

(C) Definitions

- (1) "County board" means a county board of developmental disabilities.
- (2) "Department" means the Ohio department of developmental disabilities.
- (3) "Director" means the director of the Ohio department of developmental disabilities or his or her designee.
- (4) "Individual" means a person with a developmental disability.
- (5) "Individual plan" or "individual service plan" means the written description of services, supports, and activities to be provided to an individual.

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- (6) "Informed consent" means a documented written agreement to allow a proposed action, treatment, or service after full disclosure provided in a manner the individual or his or her guardian understands, of the relevant facts necessary to make the decision. Relevant facts include the risks and benefits of the action, treatment, or service; alternatives to the action, treatment, or service; consequences of not receiving the action, treatment, or service; and the right to refuse the action, treatment, or service. The individual or his or her guardian, as applicable, may revoke informed consent at any time.
- (7) "Intermediate care facility" means an intermediate care facility for individuals with intellectual disabilities as defined in rule 5123:2-7-01 of the Administrative Code.
- (8) <u>"Prohibited measure" means a method that shall not be used by persons or entities providing specialized services.</u> "Prohibited measures" include:
 - (a) Prone restraint. "Prone restraint" means a method of intervention where an individual's face and/or frontal part of his or her body is placed in a downward position touching any surface for any amount of time.
 - (b) Use of a manual restraint or mechanical restraint that has the potential to inhibit or restrict an individual's ability to breathe or that is medically contraindicated.
 - (c) Use of a manual restraint or mechanical restraint that causes pain or harm to an individual.
 - (d) <u>Disabling an individual's communication device</u>.
 - (e) Denial of breakfast, lunch, dinner, snacks, or beverages.
 - (f) Placing an individual in a room with no light.
 - (g) Subjecting an individual to damaging or painful sound.
 - (h) Application of electric shock to an individual's body.
 - (i) Subjecting an individual to any humiliating or derogatory treatment.
 - (j) Squirting an individual with any substance as an inducement or consequence for behavior.
- (9) "Provider" means any person or entity that provides specialized services.
- (10) "Qualified intellectual disability professional" has the same meaning as in 42 C.F.R. 483.430 as in effect on the effective date of this rule.
- (11) "Restrictive measure" means a method of last resort that may be used by persons or entities providing specialized services only when an individual's actions pose a risk of

harm to self or others and with prior approval by the human rights committee in accordance with paragraph (F) of this rule. "Restrictive measures" include:

- (a) Manual restraint. "Manual restraint" means use of a hands-on method, but never in a prone restraint, to control an identified action by restricting the movement or function of an individual's head, neck, torso, one or more limbs, or entire body, using sufficient force to cause the possibility of injury. Manual restraint shall cease immediately once risk of harm has passed. "Manual restraint" does not include a method that is routinely used during a medical procedure for patients without developmental disabilities.
- (b) Mechanical restraint. "Mechanical restraint" means use of a device, but never in a prone restraint, to control an identified action by restricting an individual's movement or function, including a device used in any vehicle except a seat belt of a type found in an ordinary passenger vehicle or an age-appropriate child safety seat. Mechanical restraint shall cease immediately once risk of harm has passed. "Mechanical restraint" does not include a device that is routinely used during a medical procedure for patients without developmental disabilities.
- (c) Time-out. "Time-out" means confining an individual in a room or area and preventing the individual from leaving the room or area by applying physical force or by closing a door or other constructing another barrier, including placement in such a room or area when a staff person remains in the room or area.
 - (i) Time-out shall not exceed one hour for any one incident nor two hours in any twenty-four hour period.
 - (ii) A time-out room or area shall not be key-locked, but the door may be held shut by a staff person or by a mechanism that requires constant physical pressure from a staff person to keep the mechanism engaged.
 - (iii) A time-out room or area shall be adequately lighted and ventilated and provide a safe environment for the individual.
 - (iv) An individual in a time-out room or area shall be protected from hazardous conditions including but not limited to, sharp corners and objects, uncovered light fixtures, or unprotected electrical outlets.
 - (v) An individual in a time-out room or area shall be under constant visual supervision by staff.
 - (vi) The provider shall maintain a record of use of time out.
 - (vii) Placement of an individual in a time out room or area when time out is not indicated in the individual plan or individual service plan is not allowable.

- (vi) Time-out shall cease immediately once risk of harm has passed or if the individual engages in self-abuse, becomes incontinent, or shows other signs of illness.
- (vii) "Time-out" does not include periods when an individual's presence in an unlocked room or area is completely voluntary and there are not adverse consequences if the individual refuses to go to or say in the room or area an individual, for a limited and specified time, is separated from others in an unlocked room or area for the purpose of self-regulating and controlling his or her own behavior and not physically restrained or prevented from leaving the room or area by physical barriers.
- (d) Chemical restraint. "Chemical restraint" means a medication prescribed for the purpose of modifying, diminishing, controlling, or altering a specific behavior. "Chemical restraint" does not include medications prescribed for the treatment of a diagnosed disorder identified in the "Diagnostic and Statistical Manual of Mental Disorders" (fifth edition) or medications prescribed for treatment of a seizure disorder.
- (e) Restriction of an individual's rights as enumerated in section 5123.62 of the Revised Code.
- (12) "Imminent Risk of harm" means there exists a direct and serious risk of <u>physical</u> harm to the individual or another person. For <u>imminent</u> risk of harm, the individual must be capable of causing <u>physical</u> harm to self or others and the individual must be causing physical harm or very likely to begin causing physical harm.
- (13) "Service and support administrator" means a person, regardless of title, employed by or under contract with a county board to perform the functions of service and support administration and who holds the appropriate certification in accordance with rule 5123:2-5-02 of the Administrative Code.
- (14) "Specialized services" means any program or service designed and operated to serve primarily individuals with developmental disabilities, including a program or service provided by an entity licensed or certified by the department. If there is a question as to whether a provider or entity under contract with a provider is providing specialized services, the provider or contract entity may request that the director of the department make a determination. The director's determination is final.
- (15) "Team," as applicable, has the same meaning as in rule 5123:2-1-11 of the Administrative Code or means an interdisciplinary team as that term is used in 42 C.F.R. 483.440 as in effect on the effective date of this rule.
- (D) Development of a behavior behavioral support strategy that includes restrictive measures
 - (1) A behavioral support strategy shall never include prohibited measures and may include

restrictive measures only when an individual's actions pose risk of harm. The foundation of this approach is creation of supportive environments that enhance individuals' quality of life. Effort is directed at:

- (a) Mitigating risk of harm;
- (b) Reducing and ultimately eliminating the need for restrictive measures; and
- (c) Ensuring individuals are in environments where they have access to preferred activities and are less likely to engage in unsafe actions due to boredom, frustration, lack of effective communication, or unrecognized health problems.
- (2) <u>An individual's rights shall not be restricted when there is no risk of harm (e.g., imposition of arbitrary schedules or limitation on consumption of food, beverage, or tobacco products).</u>
- (3) A behavior behavioral support strategy that includes restrictive measures requires:
 - (a) Documentation that demonstrates that positive and less restrictive measures have been employed and have been determined ineffective; and
 - (b) An assessment conducted within the past twelve months that clearly describes:
 - (i) The behavior that poses imminent risk of harm;
 - (ii) The level of harm that could reasonably be expected to occur with the behavior;
 - (iii) When the behavior is likely to occur; and
 - (iv) The individual's interpersonal, environmental, medical, mental health, and emotional needs and other motivational factors that may be contributing to the behavior.
 - (v) Steps to be taken to mitigate risk of harm and address associated needs.
- (4) <u>Persons who conduct assessments and develop behavioral support strategies that include</u> restrictive measures shall:
 - (a) Hold professional license or certification issued by the Ohio board of psychology, the state medical board of Ohio, or the Ohio counselor, social worker, and marriage and family therapist board; or
 - (b) Hold a bachelor's or graduate-level degree from an accredited college or university and have at least five years of paid, full-time (or equivalent part-time) experience in developing and implementing behavior behavioral support and/or risk reduction strategies or plans.

- (5) A behavioral support strategy that includes restrictive measures shall:
 - (a) Be designed in a manner that promotes healing, recovery, and emotional wellbeing based on understanding and consideration of the individual's history of traumatic experiences as a means to gain insight into origins and patterns of the individual's actions;
 - (b) Be data-driven with the goal of improving outcomes for the individual over time and describe behaviors to be increased or decreased in terms of baseline data about behaviors to be increased or decreased:
 - (c) Delineate measures to be implemented and identify those who are responsible for implementation;
 - (d) Specify steps to be taken to ensure the safety of the individual and others.
 - (e) As applicable, identify needed services and supports to assist the individual in meeting court-ordered community controls such as mandated sex offender registration, drug-testing, or participation in mental health treatment; and
 - (f) As applicable, outline necessary coordination with other entities (e.g., courts, prisons, hospitals, and law enforcement) charged with the individual's care, confinement, or reentry to the community.
- (6) When a behavior behavioral support strategy that includes restrictive measures is deemed necessary by the individual and his or her team, the qualified intellectual disability professional or the service and support administrator, as applicable, shall:
 - (a) Ensure the strategy is developed with the active participation of the individual and the team and incorporated as an integral part of the individual plan or individual service plan.
 - (b) Submit to the human rights committee a written rationale based upon the assessment that clearly indicates imminent risk of harm to the individual or others described in observable and measurable terms and ensure the strategy is reviewed and approved by the human rights committee in accordance with paragraph (F) of this rule prior to implementation and whenever the behavior behavioral support strategy is revised to add restrictive measures, but no less than once per year.
 - (c) Secure informed consent of the individual or the individual's guardian if one exists.
 - (d) Provide an individual or the individual's guardian, as applicable, with written notification and explanation of the individual's or guardian's right to seek administrative resolution if he or she is dissatisfied with the behavior support strategy or the process used for its development.

(e) Review and reconsideration by the qualified intellectual disability professional or service and support administrator, Ensure the strategy is revised and reconsidered by the individual, and the team at least every ninety days to determine and document the effectiveness of the behavior support strategy and whether the strategy should be continued, discontinued, or revised. A decision to continue the strategy shall be based upon review of up-to-date information which indicates imminent risk of harm to the individual or others is still present.

(E) Implementation of behavioral support strategies with restrictive measures

- (1) Services and supports shall be provided Restrictive measures shall be implemented with sufficient safeguards and supervision to ensure the health, welfare, and rights of individuals receiving specialized services.
- (2) Restrictive measures shall never be used for punishment, retaliation, convenience of providers, or as a substitute for specialized services.
- (3) Each person providing specialized services to an individual with a behavior behavioral support strategy that includes restrictive measures shall successfully complete training in the components of the strategy prior to serving the individual.

(F) Human rights committees

- (1) Each county board, or county board jointly with one or more other county boards, or county board jointly with one or more providers, and each intermediate care facility shall establish a human rights committee to safeguard individuals' rights and protect individuals from physical, emotional, and psychological harm.
 - (a) The human rights committee shall be comprised of an equal number of representatives from each of the following two groups:
 - (i) Individuals who receive or are eligible to receive specialized services or family members of individuals who receive or are eligible to receive specialized services; and
 - (ii) County boards or providers.
 - (b) The human rights committee shall include qualified persons who have either experience or training in contemporary practices for behavioral support.
- (2) All information and documents provided to the human rights committee and all discussions of the committee shall be confidential and shall not be shared or discussed with anyone other than the individual and his or her guardian and the individual's team.
- (3) The human rights committee shall review, approve or reject, monitor, and reauthorize

strategies that include restrictive measures. In this role, the human rights committee shall:

- (a) Ensure that the planning process outlined in this rule has been followed and that the individual or the individual's guardian, as applicable, has provided informed consent and been afforded due process.
- (b) Ensure that the proposed restrictive measures are necessary to reduce imminent risk of harm to the individual or others.
- (c) Ensure that the overall outcome of the behavior behavioral support strategy promotes the physical, emotional, and psychological wellbeing of the individual while reducing risk of physical, emotional, and/or psychological harm to the individual or others.
- (d) Ensure that a restrictive measure is temporary in nature and occurs only in specifically defined situations based on the level of imminent risk of harm to the individual or others.
- (e) Verify that any behavior behavioral support strategy that includes restrictive measures also incorporates actions designed to enable the individual to feel safe, respected, and valued while emphasizing choice, self-determination, and an improved quality of life.
- (f) Communicate the committee's determination in writing to the qualified intellectual disability professional or service and support administrator submitting the request for approval.
- (4) Members of the human rights committee shall receive department-approved training within three months of appointment to the committee in: rights of individuals as enumerated in section 5123.62 of the Revised Code, positive culture, confidentiality, self-advocacy and self-determination, and the requirements of this rule.
- (5) Members of the human rights committee shall annually receive department-approved training in relative topics which may include but are not limited to: role of guardians and section 5126.043 of the Revised Code; informed consent; effect of traumatic experiences on behavior; and court-ordered community controls and the role of the court, the county board, and the human rights committee.
- (G) Unapproved restrictive measure Use of a restrictive measure without prior approval by the human rights committee
 - (1) A restrictive measure used in a crisis situation (e.g., to prevent an individual from running into traffic) without prior approval by the human rights committee shall be reported as an unapproved behavior support major unusual incident in accordance with rule 5123:2-17-02 of the Administrative Code.

- (2) Nothing in this rule shall be construed to prohibit or prevent any person from intervening in a crisis situation as necessary to ensure a person's immediate health and safety.
- (H) Reporting of manual restraint, mechanical restraint, time out, chemical restraint, and restriction of an individual's rights behavioral support strategies that include restrictive measures

Within five working days of approval by the human rights committee of a behavior behavioral support strategy that includes restrictive measures, the county board or intermediate care facility shall notify the department in a format prescribed by the department.

(I) Recording use of restrictive measures

Each provider shall maintain a record of the date, time, and antecedent factors regarding utilization of a restrictive measure other than a restrictive measure that is not based on antecedent factors (e.g., bed alarm or locked cabinet). The provider shall share the record with the individual and the individual's team whenever the individual's behavior behavioral support strategy is being reviewed or reconsidered.

- (J) Analysis of behavior behavioral support strategies that include restrictive measures
 - (1) Each county board and each intermediate care facility in collaboration with its human rights committee shall compile and analyze data regarding behavior behavioral support strategies that include restrictive measures. Data compiled and analyzed shall include, but are not limited to:
 - (a) Nature and frequency of imminent risk of harm that triggered development of strategies that include restrictive measures;
 - (b) Nature and number of strategies reviewed, approved, rejected, and reauthorized by the human rights committee;
 - (c) Nature and number of restrictive measures implemented;
 - (d) Duration of strategies that include restrictive measures implemented; and
 - (e) Effectiveness of strategies that include restrictive measures in terms of increasing or decreasing behaviors as intended.
 - (2) County boards and intermediate care facilities shall make the data and analyses available to the department upon request.

(K) Department oversight

- (1) The department shall take immediate action as necessary to protect the health and welfare of individuals which may include, but is not limited to:
 - (a) Suspension of a behavior behavioral support strategy not developed, implemented, documented, or monitored in accordance with this rule or where trends and patterns of data suggest the need for further review;
 - (b) Provision of technical assistance in development or redevelopment of a behavior behavioral support strategy; and
 - (c) Referral to other state agencies or licensing bodies, as indicated.
- (2) The department shall compile and analyze data regarding behavior behavioral support strategies for purposes of determining methods for enhancing risk reduction efforts and outcomes, reducing the frequency of restrictive measures, and identifying technical assistance and training needs. The department shall make the data and analyses available.
- (3) The department may periodically select a sample of behavior behavioral support strategies for review to ensure that strategies are developed, implemented, and monitored in accordance with this rule.
- (4) The department shall conduct reviews of county boards and providers as necessary to ensure the health and welfare of individuals and compliance with this rule. Failure to comply with this rule may be considered by the department in any regulatory capacity, including certification, licensure, and accreditation.
- (L) Supporting individuals in school settings

Notwithstanding this rule, individuals receiving services in a setting governed by the Ohio department of education shall be supported in accordance with administrative rules and policies of the Ohio department of education.

(M) Waiver of provisions of this rule

For adequate reasons and when requested in writing by a county board or provider, the director may waive a condition or specific requirement of this rule except that the director shall not permit use of a prohibited measure as set forth in paragraph (C)(8) of this rule. The director shall grant or deny a request for a waiver within ten working days of receipt of the request or within such longer period of time as the director deems necessary and put whatever conditions on the waiver as are determined to be necessary. Approval to waive a condition or specific requirement of this rule shall not be contrary to the rights, health, or safety of individuals receiving services. The director's decision to grant or deny a waiver is final and may not be appealed.

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(D) Philosophy of positive support

- (1) Services and supports shall be based on an understanding of the individual and the reasons for his or her actions and evidence-based practices for promotion of positive outcomes and reduction of actions posing a risk to the individual or others.
- (2) There are two tiers of support:
 - (a) Positive measures which shall be universally available for all individuals. Effort is directed at:
 - (ii) Supporting opportunities for individuals to exercise choice in matters affecting their everyday life; and
 - (iii) Teaching and supporting individuals to make choices that yield positive outcomes and achievement of the individuals' goals.
- (E)(2) Strategies for supporting the individual shall:
 - (a) Be individualized;
 - (b) Consider the individual's experiences, strengths, unmet needs, medical history, and history of specialized services;
 - (d) Support the individual's needs across all settings;
 - (e) Align with the philosophy of positive support set forth in paragraph (D) of this rule;
 - (g) When possible, identify the motivational factors that influence the actions of the individual:
 - (h) Foster self-direction by providing the individual with choice and control;
 - (i) Recognize the role environment plays in behavior;
 - (i) Capitalize on the individual's strengths to meet challenges and needs:
 - (k) Focus on learning and practicing behaviors that improve outcomes for the individual;
 - (1) Include de escalation measures as appropriate;
 - (m) Reinforce skills and practices that reduce harmful outcomes;
- (E)(3) An individual's behavior support strategy shall be reviewed and reconsidered at least every twelve months and more frequently at the request of the individual or a member of the team or whenever the individual plan or individual service plan is revised.
- (F) Additional requirements for development of a behavior support strategy for an individual with a history of violent or sexually aggressive behavior or current court-ordered community controls

The behavior support strategy for an individual with a history of violent or sexually aggressive behavior or current court-ordered community controls (such as mandated sex-offender registration, drug testing, or participation in mental health treatment) shall:

(2) Be based on verification and documentation of the individual's history;

(G) Provision of services and supports

(1) Services and supports shall be provided in a manner that reflects the philosophy of positive support set forth in paragraph (D) of this rule.

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