EVV Stakeholder Advisory Meeting

October 17, 2018

2 PM

Phase 1 Edits

3611 - EVV Not Verified

This edit posts when Sandata cannot find a match for the visit.

- Sandata currently looks for an exact match for the following data elements:
  - » The provider of the service
  - » The individual receiving the service
  - » The date of the visit
  - » The service provided
  - » The number of units in the visit

- This edit is currently informational and **does not result in claim denials at this time**!

Updates to 3611

After considering stakeholder feedback and reviewing the initial impact of 3611, the edit is being updated.

- Sandata will find a match if the number of units documented for the visit using EVV is greater than or equal to the number of units submitted on the claim.

- The updated edit will result in claims denials for dates of service on and after February 13, 2019.

- Providers of Phase 1 services are required to document all visits with EVV.

Other Edits related to EVV

Other edits related to EVV that might post to claims "suspend" the claim until the issue is resolved.

- » 9004 – Visit Verification Response Timed Out
- » 9005 – Visit Verification Error, Incorrect Batch
- » 9006 – Visit Verification Error, Incorrect record
- » 9007 – EVV Response Transaction Failed
- » 9008 – Pending Visit Verification

- These edits are resolved without any action by the provider.

Phase 2 Timeline

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The Phase 2 timeline was updated to ensure sufficient time for development, testing, training and outreach.

- EVV will be mandatory for all Phase 2 services for dates of service on and after August 5, 2019.

- Edits will be implemented for those services for dates of service on and after the date EVV is mandatory. Those edits will not result in claim denials initially.

Training

- Training will be offered in a classroom setting in 6 locations around the state, through live webinars, and using a self-paced online approach.
  » Registration will open on April 1, 2019..
  » Training will begin on May 6, 2019 and continue through the summer, ending approximately August 2, 2019.

- "Gap training" will be offered online for current EVV system users to provide information regarding changes.

- All Phase 1 and Phase 2 providers will be required to complete training.