



Department of
Developmental Disabilities

Office of the Director

John R. Kasich, Governor
John L. Martin, Director

September 5, 2013

Superintendents, County Boards of Developmental Disabilities
SSA Directors, County Boards of Developmental Disabilities
Community Resource Coordinators, Developmental Centers
Service Providers, OPRA

Dear Colleagues,

The Ohio Department of Developmental Disabilities (DODD) would like to inform you about a project we have underway that will have some impact on you. July 1, 2013 began the sixth year of the National Core Indicators (NCI) Project. This project helps DODD measure system performance. It also provides a tremendous amount of systems-level data that we can use to monitor the service delivery system, make policy decisions, allocate resources, and aid us in developing plans to improve the quality of life for the people we support. Again this year, the Center for Marketing and Opinion Research (CMOR) will be administering the surveys throughout the state. CMOR will be corresponding with your agency via email very soon to outline the process.

The Core Indicators are a set of performance measures that emphasize the outcomes that people with disabilities within the system desire to attain and the performance of a state to deliver those outcomes. The current set of performance indicators includes approximately 100 consumer, family, systemic, cost, and health and safety outcomes--outcomes that are important to understanding the overall quality of public developmental disabilities agencies.

This year, CMOR will be administering approximately 400 face-to-face interviews with adult consumers, as well as surveying about 100 individuals who have moved out of the Developmental Centers (DC) into a community setting between January 2012 – December 2012. Interviewing folks who have transitioned out of the DC's is something DODD has not done before. We want to use the NCI Survey tool to gain a sense of satisfaction among those individuals who have moved out into the community & to help us learn where the strengths & weaknesses are in our system. Also, again this year, we included individuals receiving services from county boards of dd, as well as individuals living in ICF/IID's in our sample pool of individuals who could be randomly selected to participate in the survey. As a result of the random sample, staff from your agency may be asked to gather information and coordinate interviews for a few individuals in your county that were selected to be a part of this project.

CMOR will soon be sending an email to the NCI contact from your agency to explain their plan over the next several months, and to begin the process of gathering pre-survey and background information and coordinating the interviews. We appreciate your cooperation as you work with CMOR to provide all the necessary information to help make the sixth year of the NCI Project a success!

Lastly, this year DODD contracted with the Ohio Colleges of Medicine Government Resource Center (GRC) at the Ohio State University to manage the day to day activities of the NCI Project. If you have any questions about the project, please contact Barry Jamieson at barry.jamieson@osumc.edu or call (614) 366-0329.

Sincerely,

John L. Martin, Director

cc: Michelle Henry, President, Center for Marketing and Opinion Research
Ginnie Whisman, Deputy Director, Ohio Department of Developmental Disabilities
Monty Kerr, Deputy Director, Ohio Department of Developmental Disabilities
Barry Jamieson, Senior Project Manager, Government Resource Center

30 E. Broad Street
12th Floor
Columbus, Ohio 43215

(800) 617-6733 (Phone)
(614) 644-5013 (Fax)
dodd.ohio.gov

The State of Ohio is an Equal Opportunity Employer and Provider of Services