



Department of
Developmental Disabilities



Back to Basics is a comprehensive and continual training series that will help you become a higher quality provider by focusing on the fundamentals

“Success is neither magical nor mysterious. Success is the natural consequence of consistently applying the basic fundamentals.” Jim Rohm

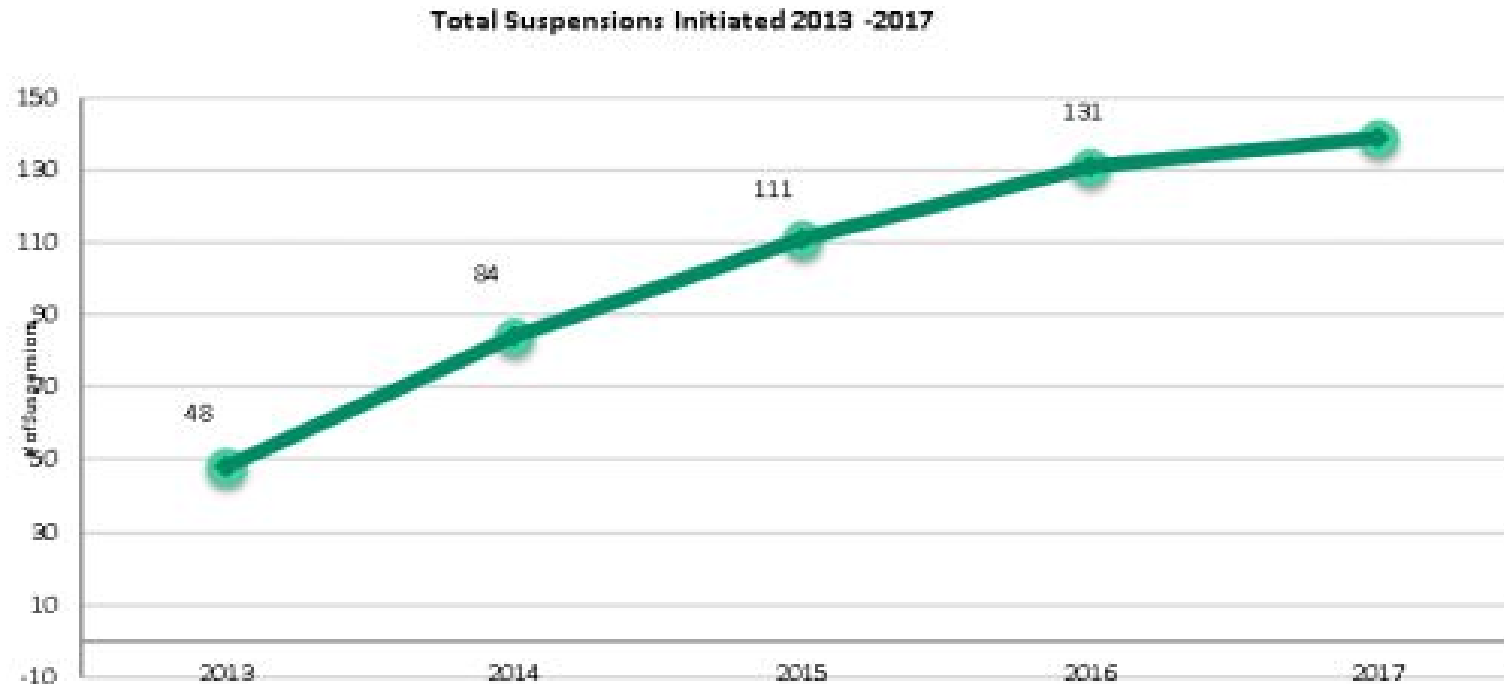
THREE PARTS

1 2 3

- Back to Basics will consist of ongoing **regional**, **centralized** and **webinar** trainings. Our first series will be in **three parts** in the months of July, August and September and focus on **compliance**.

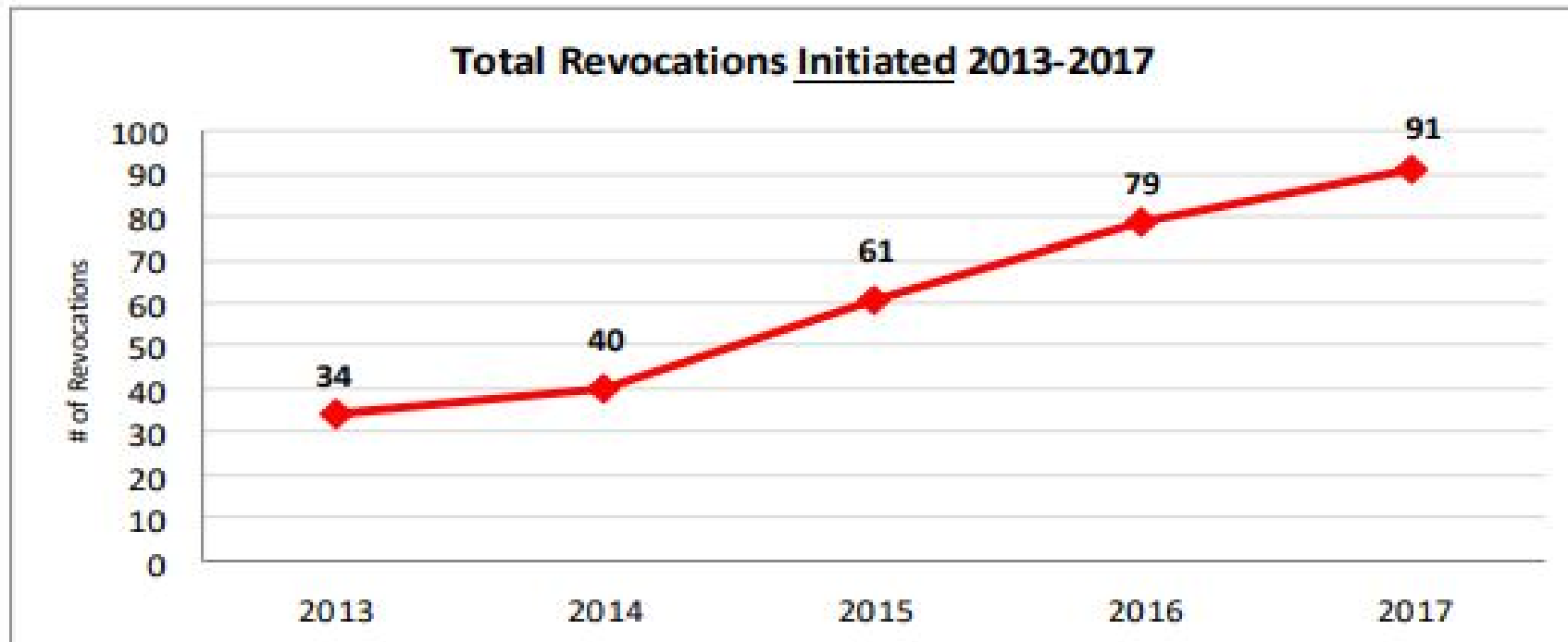
Why Compliance?

OPSR 2017 Annual Report



Why Compliance?

OPSR 2017 Annual Report (cont.)



What Have We Learned?



- Agencies tend to have problems if they grow too fast
- Communication and consistency is lacking
- Lack of ongoing training
- Problems are severe by the time DODD becomes aware
- Lack of consistent staff
- Changes in leadership/mixed messages
- Lack of internal compliance systems



Agency Providers Top Citations

- Initial and 5 year database checks were not completed on time
- Valid BCII/FBI checks were not completed for DSPs
- Direct service staff did not complete initial training
- 5 year database checks were not completed
- Individual specific training was not completed prior to providing services
- The service plan was not implemented as written

Where do we begin?



Regional July Trainings Personnel

- Background Checks
- Database Checks
- Transportation
- Initial and Annual Trainings

Regional August Trainings



- Physical Environment
- Internal Compliance Program
- Self-Review

Regional September Trainings



- MUI
- Behavior Support/Restrictive Measures

July Training Schedule

- July 9, 2018
- Hancock County
- July 16, 2018
- Montgomery County
- July 17, 2018
- Summit County
- July 23, 2018
- Franklin County
- July 25, 2018
- Muskingum County
- **Ohio Means Jobs**
- 7746 County Road 140 Suite B Findley, OH 45840
- **Business Solution Center**
- 1435 Cincinnati St. Suite 300 Dayton, OH 45417
- **Department of JFS**
- 1040 E. Tallmadge Ave. Akron, OH 44310
- **State of Ohio Library**
- 274 E. First Avenue Columbus, Ohio 43201
- **Gymnasium in the Starlight School**
- 1330 Newark Rd, Zanesville, OH 43701

WHAT COMES NEXT?

Fourth Quarter and 2019 Trainings

NEXT STEPS

- Advocacy
- Person Centered Planning
- Plan Implementation and Documentation
- Team Process
- Least Restrictive Settings
- Community Connections
- Relationship Building
- Action Steps
- Mediation/Conflict Resolution



QUALITY AND BEYOND

Calendar Year 2019



- Satisfaction
- Continuous Quality Improvement