



## **OPRA IT WORKGROUP AGENDA**

Tuesday, February 5, 2013

10:30AM – 2PM

OPRA OFFICE

1152 Goodale Blvd, Columbus, OH 43212

You have several parking options: front of the building on the street, front parking lot adjacent to the right of the building, lot behind the building, lot across the alley behind the building, other legal street parking.

- 1) Welcome, introductions, lunch orders
- 2) **Therap Presentation – Kevin Slavin (10:45-11:45)**
- 3) IT track at OPRA Spring Conference (April 16th and 17<sup>th</sup>)
- 4) Survey Monkey data – **plan for use/distribution of results**
  - a) **Buckets (see Agenda pg2)**
- 5) Approval of Mission (see Agenda pg3)
- 6) Current project – Matrix #1 – IT vendors – **list completed (see Agenda pg4)**
  - a) Next steps
- 7) New project – Matrix #2 – Remote monitoring and other technology enabled support vendors – list creation
- 8) Schedule:
  - Next IT Workgroup meeting – **Tuesday, March 5, 2013**

# BUCKETS

- ① SECURITY
- ② IT STAFFING / SUPPORT
- ③ INFRASTRUCTURE ~~██████████~~ / IaaS
- ④ IT STRATEGIC PLANNING / BUDGETING
- ⑤ USER EDUCATION
- ⑥ CONNECTIVITY / BROADBAND
- ⑦ MISC
- ⑧ APPLICATIONS / SaaS
- ⑨ POLICIES / PROCEDURES
- ⑩ REMOTE MONITORING / COGNITIVE SUPPORT TECH
- ⑪ TELECOMMUNICATIONS
- ⑫ SOCIAL MEDIA / WEB
- ⑬ IT FOCUSED AGENCY COLLABORATION

**OPRA Mission:**

To support and provide advocacy for community-based service providers to ensure the availability of programs, services and funding adequate to support and assist individuals with developmental disabilities as they strive to achieve a life of increasing independence, productivity and integration.

**IT Workgroup Mission:**

OPRA supports the utilization of technology to deliver high-quality services to individuals with disabilities. Technology can assist member providers in effectively and efficiently delivering services as well as help with cost reduction and increase productivity. The IT Workgroup provides member providers with:

1. Education
  - a. Training on software programs
  - b. Updates on trends
  - c. Speakers and topics for semi-annual conferences
2. Technology Resources
  - a. Help Desk Support
  - b. Vendor directory with reviews on DD products and services (Matrix)
  - c. Data Management
3. IT Policy
  - a. Developing best practices and procedures (i.e., social media, end-users, etc.)
  - b. Creating a DD Provider "Tech Tool Kit"
4. Strategic Planning
  - a. Providing direction on Technology Plans that meet CARF standards
  - b. Assisting providers with creating and implementing Technology Plans

# The Matrix

OPRA has for the last few years hosted an IT Group of professionals to discuss and put forward the diverse technology options available to DD organizations called the OPRA IT Workgroup. Recently, we contacted a host of DD software providers to have them answer questions about their products as a resource to OPRA members who might be in the market for a software provider. Their responses are entitled "the Matrix" and each individual software vendors' responses are available below.

- [Accel Consulting](#) - Contact: Holly Berg - Email: [Holly.berg@accelcon.com](mailto:Holly.berg@accelcon.com) - Phone: 317-536-2756
- [Advanced Billing and Consulting](#) - Contact: Gary Ward - Email: [gary.ward@eWebSchedule.com](mailto:gary.ward@eWebSchedule.com) - Phone: 614-890-9822 ext. 3201
- [CareTracker](#) - Contact: Dustin Eubanks - Email: [dustin.eubanks@cerner.com](mailto:dustin.eubanks@cerner.com) - Phone: 800-338-3681
- [Foothold Technology](#) - Contact: Nick Scharlatt - Email: [nick@footholdtechnology.com](mailto:nick@footholdtechnology.com) - Phone: 212-780-1450 x8003
- [Medisked](#) - Contact: Brian White - Email: [brian\\_white@medisked.com](mailto:brian_white@medisked.com) - Phone: 866-633-4753 x715
- [Practical Health Systems](#) - Contact: Jessica Johnston-Vaden - Email: [jjohnston@practicalhealthsystems.com](mailto:jjohnston@practicalhealthsystems.com) - Phone: 540-384-6530
- [Precision Care](#) - Contact: John J. Sheehan - Email: [jsheehan@precisioncare.com](mailto:jsheehan@precisioncare.com) - Phone: 845-255-6097 x201
- [Primary Solutions](#) - Contact: Anita Parsley - Email: [anita.parsley@primarysolutions.net](mailto:anita.parsley@primarysolutions.net) - Phone: 614-430-0355 x202
- [Quantum Solutions](#) - Contact: Dana Ingle - Email: [dana@qscorpio.com](mailto:dana@qscorpio.com) - Phone: 217-632-3066 ext. 140
- [Solana](#) - Contact: Mandy Eberly - Email: [mandy@solanapro.com](mailto:mandy@solanapro.com) - Phone: 419-335-1280 x16
- [Therap Services](#) - Contact: Ken Slavin - Email: [ken.slavin@therapservices.net](mailto:ken.slavin@therapservices.net) - Phone: 203-568-13