

## ViaQuest's Mission

The purpose of ViaQuest is to serve...

- Individuals - by providing services that make a difference in their lives.
- Employees - by treating them with dignity and respect while providing opportunities for personal and professional growth.
- Communities - by doing the right thing.

## ViaQuest's Vision

ViaQuest will become the company of CHOICE

## ViaQuest's Values

Compassion: ViaQuest genuinely cares about those we serve and their quality of life.

Humor: ViaQuest balances the seriousness of work with the ability to enjoy our work to the fullest.

Ownership: ViaQuest employees feel a sense of 'Ownership' in their company by exhibiting teamwork, passion and a positive attitude.

Integrity: ViaQuest operates with honesty, trust and loyalty while holding true to its responsibilities and stewardship.

Creativity: ViaQuest is imaginative and innovative, always looking for new ways to approach challenges.

Excellence: ViaQuest provides service excellence by focusing on the needs and objectives of the individuals we serve.

## Contact Us

Treatment services in the Columbus, Marysville, London and Delaware area are coordinated by our Clinical Director, Karen Fowler, MS, LPCC-S  
**karen.fowler@ViaQuestInc.com**  
**(614) 339-8408**

Treatment services in the Cleveland, Akron, Canton, and Painesville area are coordinated by our Clinical Manager, Kendra Smith, MSW, LSW  
**kendra.smith@ViaQuestInc.com**  
**(330) 840-2529**

Treatment services in the Dayton, Piqua, Springfield, Xenia, and Cincinnati area are coordinated by our Clinical Manager  
**(937) 280-2000**

Treatment services are supervised by our State Clinical Director, Colin Fowler, MS, PCC-S  
**colin.fowler@viaquestinc.com**  
**(614) 339-0819**

Mental Health Services  
Provided Where You  
Need Them...

[www.ViaQuestInc.com](http://www.ViaQuestInc.com)



**CLINICAL  
SERVICES**



**Ohio**

Department of Alcohol &  
Drug Addiction Services



**Ohio**

Department of  
Mental Health

# ViaQuest CLINICAL SERVICES



ViaQuest Clinical Services provides unique and individualized treatment services to children, adolescents, and adults with mental health concerns.

Issues that we address include:

- Abuse Issues
- Adoption Issues
- Aggressive Behaviors
- Anger
- Anxiety
- Attention Difficulties
- Boundaries
- Depression
- Drug/Alcohol Issues
- Eating Disorders
- Family Transitions
- Grief/Loss
- Impulsivity
- Mood Issues
- Oppositional/Defiant Behaviors
- Past Abuse Issues
- Relational Problems
- School-related Issues
- Self-image
- Sexual Offending Behaviors
- Trauma
- Work-related Issues

## Types of Services Available

### Assessment

Assessment is completed by a licensed mental health clinician to assess for the need for further services. From the assessment, the clinician will develop recommendations and a treatment plan to guide future services.

### Behavior Management

Staff can develop behavior plans to provide support to caregivers in the home, school, or workshop setting.

### Counseling

Counseling can be provided to individuals and their family members.

### Mental Health Case Management (CPST)

Staff are able to provide specific skill building and education, advocacy and coordination of services and help eliminate barriers to effective mental health treatment. Staff also conduct Life Coaching groups with individuals employed at Quest for Independence.

### Psychiatric Services

Medication management can be provided internally or coordinated with external psychiatrist

## Where do we work?

- In-home
- Schools
- Assisted Living and Independent Living
- Quest for Independence
- Other workshops/day programs

## How do you pay for it?

We accept Medicaid and are also able to bill private insurances as an out-of-network provider. Clients with Medicaid Managed Care programs are typically eligible under Medicaid even if not through the managed care program. ViaQuest Clinical Services is approved as an I/O waiver provider for Social Work Services.

For those who do not wish to use their insurance or have a high deductible, we offer a sliding fee scale based on family income.

## Accreditations

ViaQuest Clinical Services is accredited by CARF (Commission on Accreditation of Rehabilitation Facilities) and certified by the Ohio Department of Mental Health, Ohio Department of Alcohol and Drug Addiction Services, and The Ohio Rehabilitation Services Commission.