

# MediSked Solutions

An Introduction Prepared for Providers



# Agenda & Introductions

- **Background**
- **MediSked Solutions**
  - MediSked Connect
  - MediSked Portal
  - MediSked Connect Exchange
- **Questions and Next Steps**



**Rachel Hendrickson**  
Solutions  
Representative

# About MediSked

- Founded in 2003. Headquartered in Rochester, NY with business offices in Silver Spring, MD & Lewiston, NY.
- Solutions and services span the complete spectrum of human service provision - from oversight & insurance organizations to providers
- Advisor Council is composed of long time human service professionals, offering guidance, input and recommendations on organizational, ethical and operational direction for the company
- Provide solutions in 39 US States supporting records of over 220,000 individuals



## Memberships + Affiliations



## Involvement with Community and Partner Agencies



# MediSked Solutions are Nationwide



Fully Integrated,  
Patent-Pending  
Assessment Application  
for Individuals with I/DD



Powerful Care  
Management and  
Service Coordination  
Platform



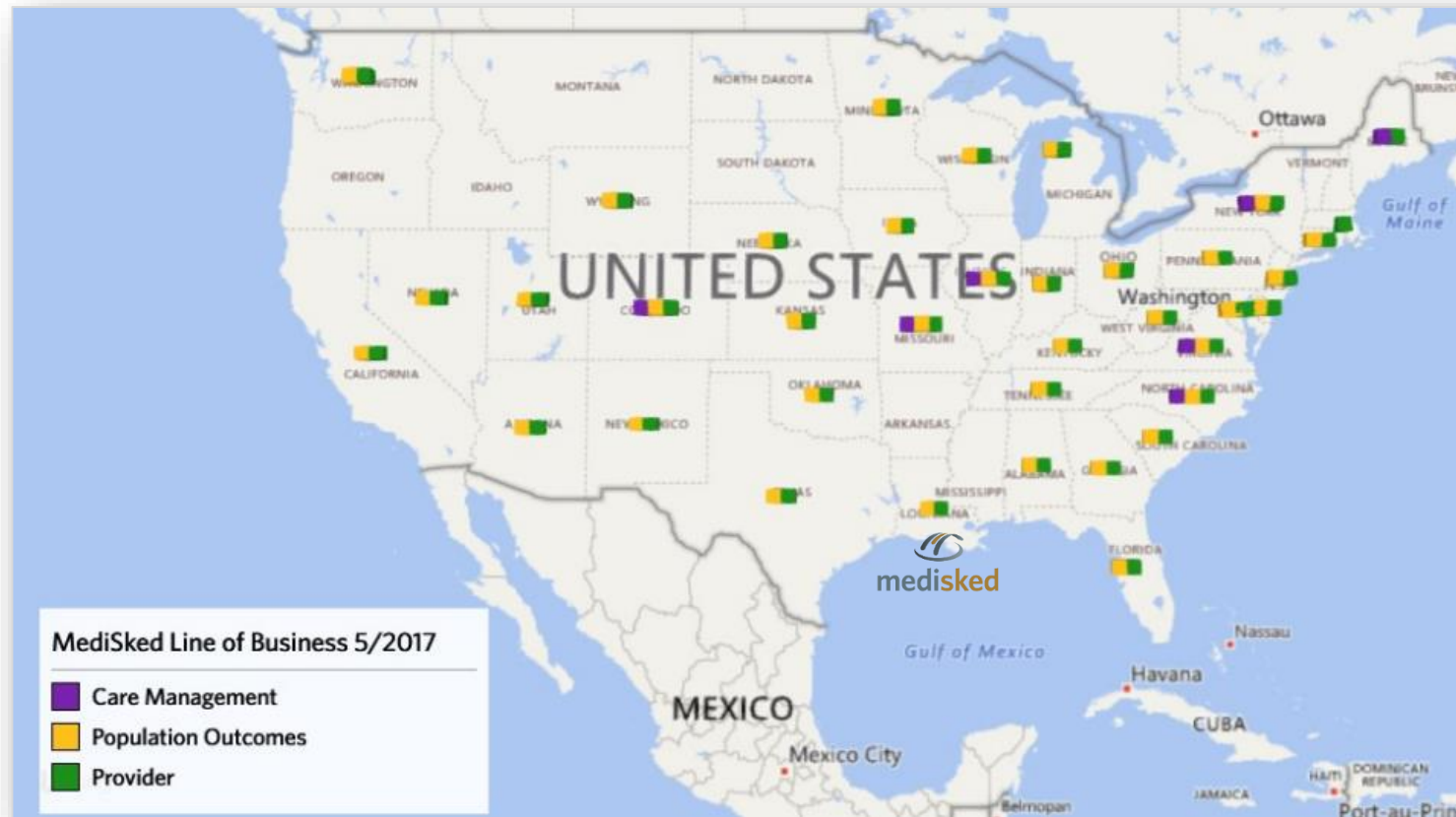
Person-Centered Portal  
for the Individual,  
Providers, and  
Interdisciplinary Team



Population Health,  
Outcomes, and  
Compliance Reporting  
and Analytics



Third-Party System  
Integrations



## MediSked Solutions Support:

- Individuals & their Circles of Support
- Provider Agencies
- State & Administrative Oversight
- Care Coordination Organizations
- HCBS State Transition Requirements
- CMS Final Rule Implementation Plans
- Provider Health and Capacity Challenges
- Quality data collections, analysis and visualization

A connected agency means better care.™

ROCHESTER, N.Y. & LOUISVILLE, Ky.--(BUSINESS WIRE)--MediSked, LLC, a leader in human services technology solutions, and ResCare, Inc., one of the largest providers of community care in the U.S., today announced that ResCare has selected MediSked's integrated software suite to underpin its Connected Home care model – delivering new tools to support workplace efficiency and job enhancement and to pursue continued advancements in safety, quality and compliance so that people can live their best life.

@ResCare has partnered with @MediSked to deliver new EHR care solutions  
#ConnectedHome #EHRsolutions



"Our partnership with MediSked sets another precedent in our industry," said ResCare President and CEO Jon B. Rousseau. "With the addition of an electronic health record (EHR) to our industry care management solutions that include pharmacy, behavioral health services and remote monitoring and caregiving technologies, we're establishing a Connected Home model of care across the breadth of our states and people served, today and over the coming years. Our model will lead the way for needed innovations in care solutions

that push our industry forward to work smarter, improve connections across teams and homes, and improve the quality of care and safety outcomes for individuals in the communities we serve – helping them to live their best life."

ResCare will implement MediSked Connect – *Agency Management Platform* and MediSked Portal – *Person-Centered Platform* to deliver EHRs and personalized collaboration, communication and empowerment tools across its Residential Services operations serving people with intellectual and developmental disabilities (IDD). ResCare will also deploy MediSked Connect Exchange – *Multi-Agency Business Intelligence Platform*, to unify operational, financial and care management data from multiple, disparate systems and make it available for monitoring, analysis and reporting. Together, these tools will provide ResCare access to actionable alerts, trends and predictive analytics to identify risks and improve outcomes – helping individuals supported with home and community-based services (HCBS).

"At MediSked, we are constantly asking how we can deliver the best solutions to drive operational efficiencies, improve outcomes and provide support, empowerment and independence to individuals," said Doug Golub, president of MediSked. "Our platforms are uniquely positioned to support ResCare's Connected Home initiative, augmenting its existing investments in pharmacy solutions, smart home monitoring and remote telecaregiving and telehealth. By combining best-in-class technology and high-quality, outcomes-based services

"A best-in-class EHR and accompanying connectivity, data warehouse and analytics solutions like we see with MediSked is a linchpin to better service models and our Connected Home build-out, and we look forward to a partnership with them,"

Mark Gildea, president of ResCare's Residential IDD business



## Your Person-Centered Life Plan

We don't tell you what you need. We ask you what you want and then work to make it happen.

### How we build a Life Plan with you at the center



Qui  
Abo  
Finc  
Lea

### Overview of the Life Plan and Integrated Care

The goal of PHP Care Complete FIDA-IDD Plan for adults with intellectual and other developmental disabilities (IDD) is to enable our participants to be as healthy, happy, and independent as possible. We integrate preventive and wellness services, medical and behavioral healthcare, personal safeguards and habilitation to support each participant's personal dreams in a state-of-the-art documentation system called the Life Plan. The Life Plan is an innovative approach to supporting persons with IDD.

The Life Plan incorporates two major components: "Personal Safeguards" and "Valued Outcomes." The Personal Safeguards section lists all actions needed to keep our participants safe and healthy, including health care, nutrition, fire safety, and personal supports, among others. A participant

- Software vendor behind first fully-integrated dual Medicare/Medicaid managed care plan in the US (FIDA-IDD)

- Partners Health Plan – New York



# Solutions Suite



Mobile platform to capture and catalog accurate, relevant, and timely assessments



Brings all of the daily elements of long-term service and support coordination together for more timely, effective communication



Arms stakeholders with data integration and data warehousing tools for actionable alerts, trends, and predictive analytics to lower risks and improve life



Provides a window to what is happening in a person's life, connecting their circle of supports through interactive empowerment tools

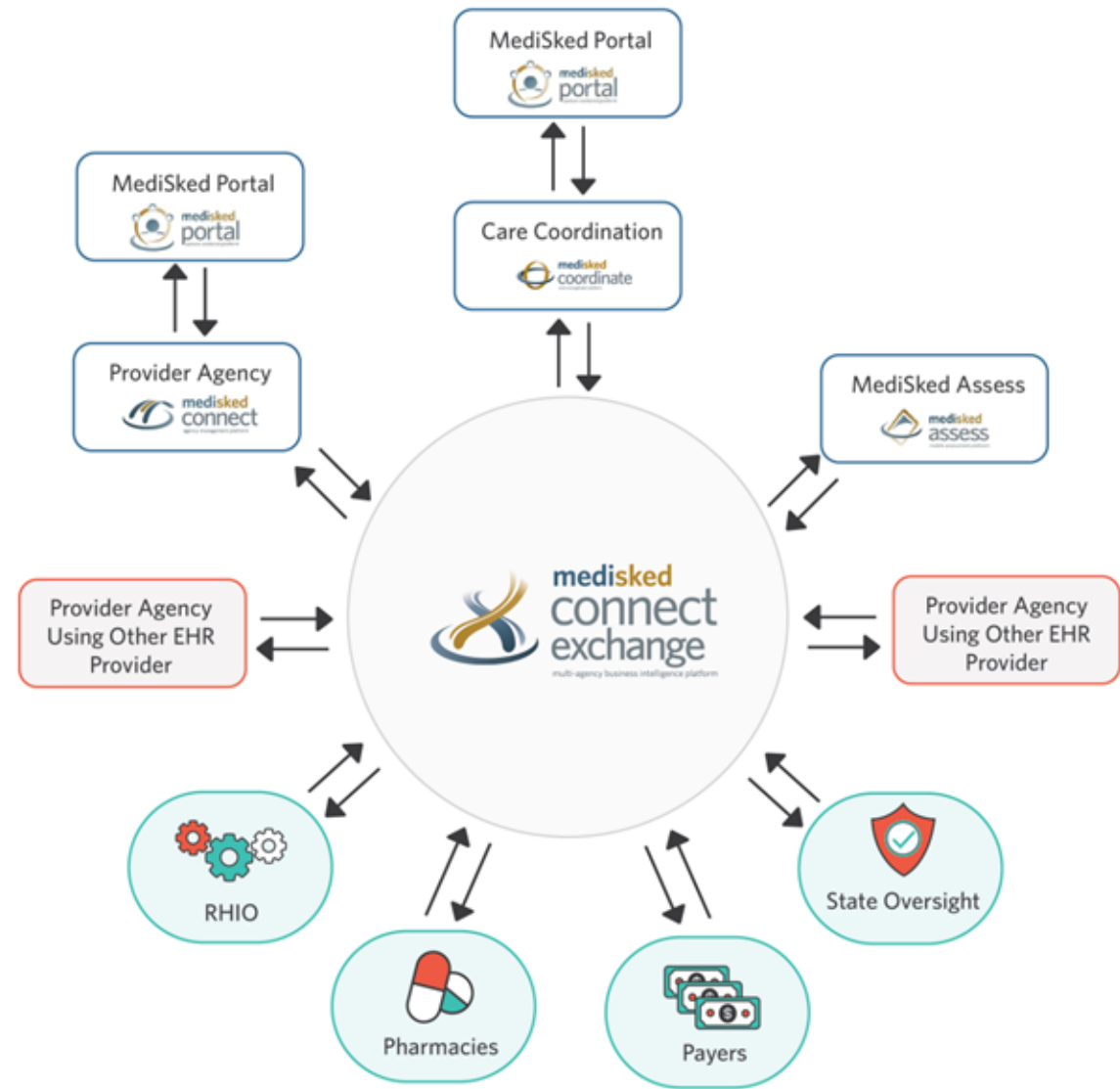


Centralizes and manages information to create efficiencies across provider agencies



# medisked & Integrated Systems

The leading brand in holistic solutions that improves lives, drives efficiencies and generates innovations for human service organizations that support our community





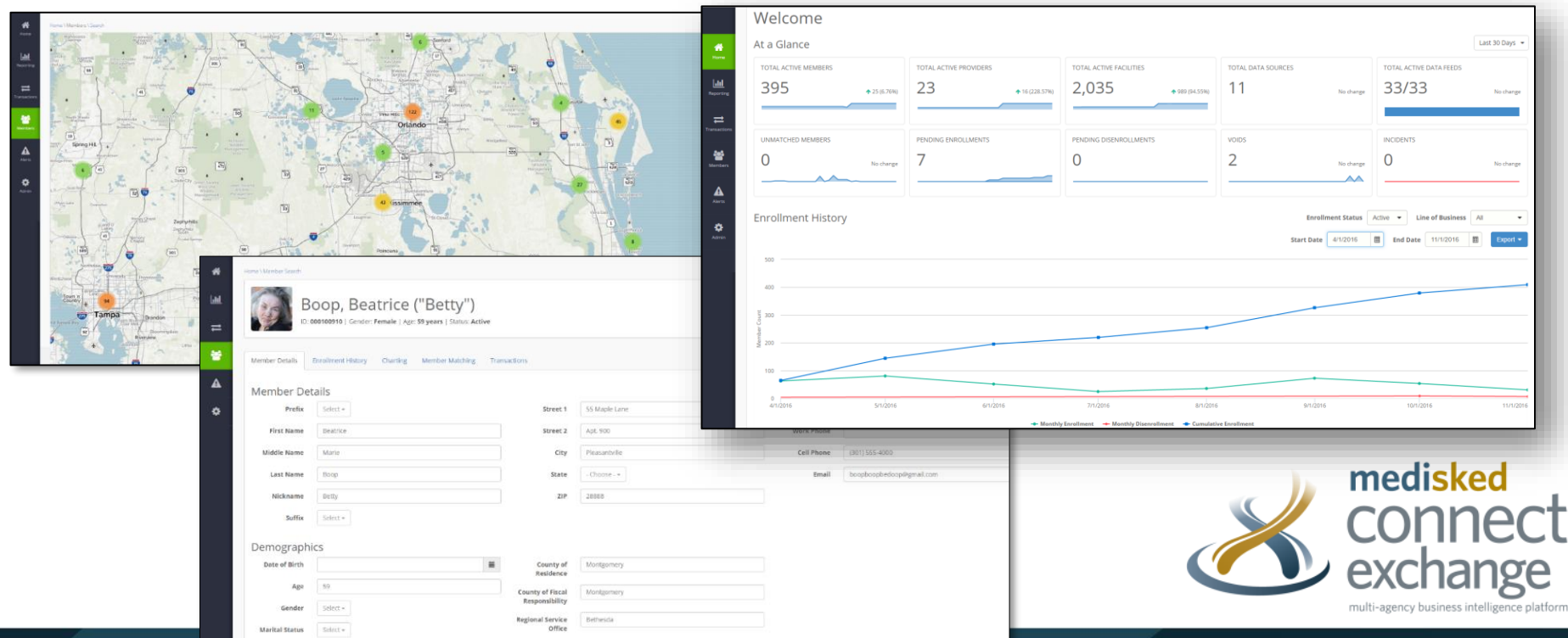
# MEDISKED CONNECT EXCHANGE



## Multi-Agency Business Intelligence PLATFORM

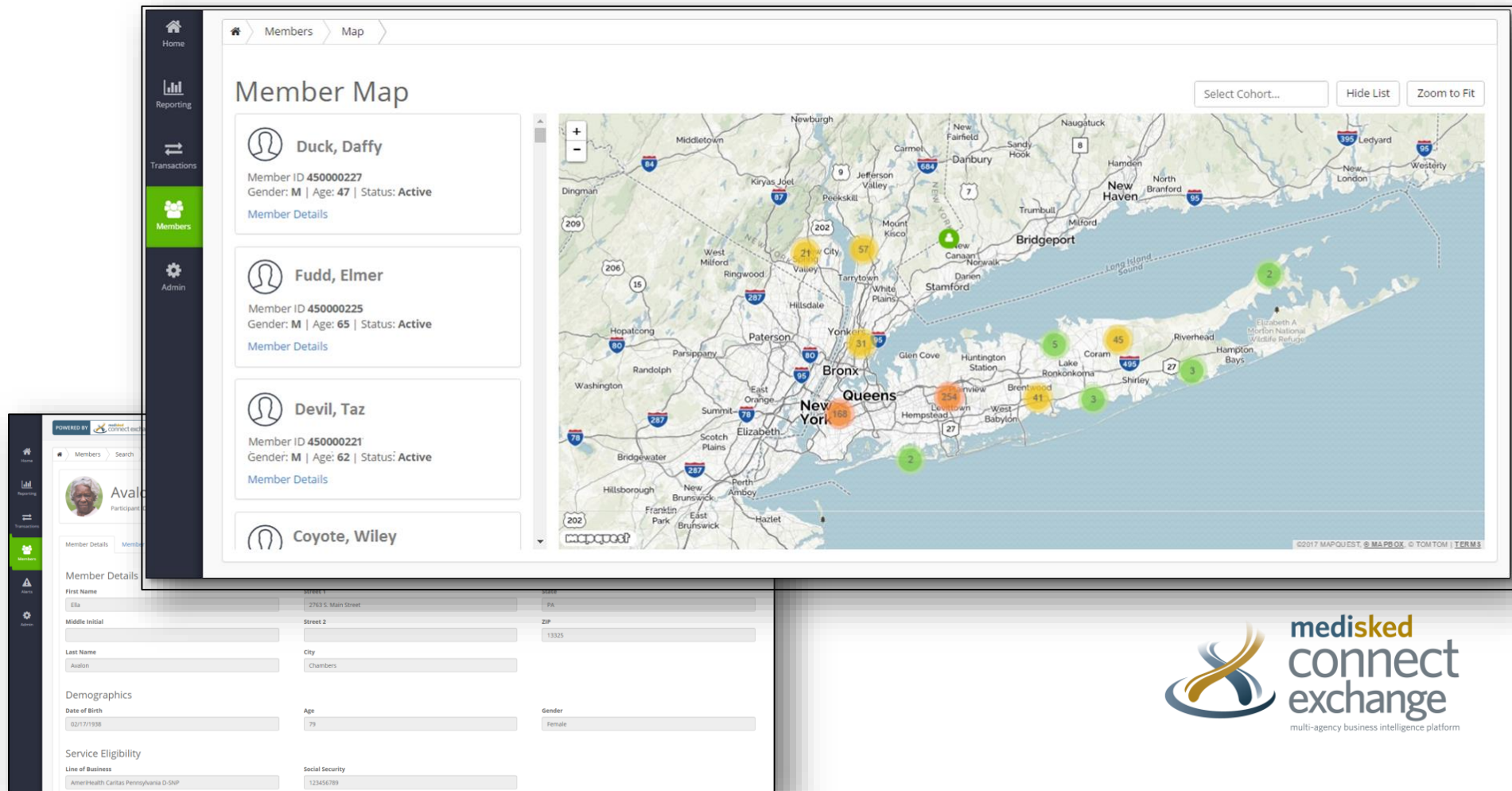
# MediSked Connect Exchange – Multi-Agency Business Intelligence Platform

MediSked Connect Exchange allows for more sophisticated data interface and reporting capabilities. A multi-agency business intelligence platform, MediSked Connect Exchange can be leveraged to expand the breadth of available data and supercharge traditional care coordination tools and workflows.



A connected agency means better care.™

# Real-time population management and enterprise reporting



The screenshot displays the 'Member Map' interface within the medisked connect exchange. The interface includes a sidebar with navigation options: Home, Reporting, Transactions, Members (highlighted), and Admin. The main content area is titled 'Member Map' and features a map of the New York City area with various colored markers (yellow, green, orange) indicating member locations. To the left of the map, there is a list of member details for four individuals:

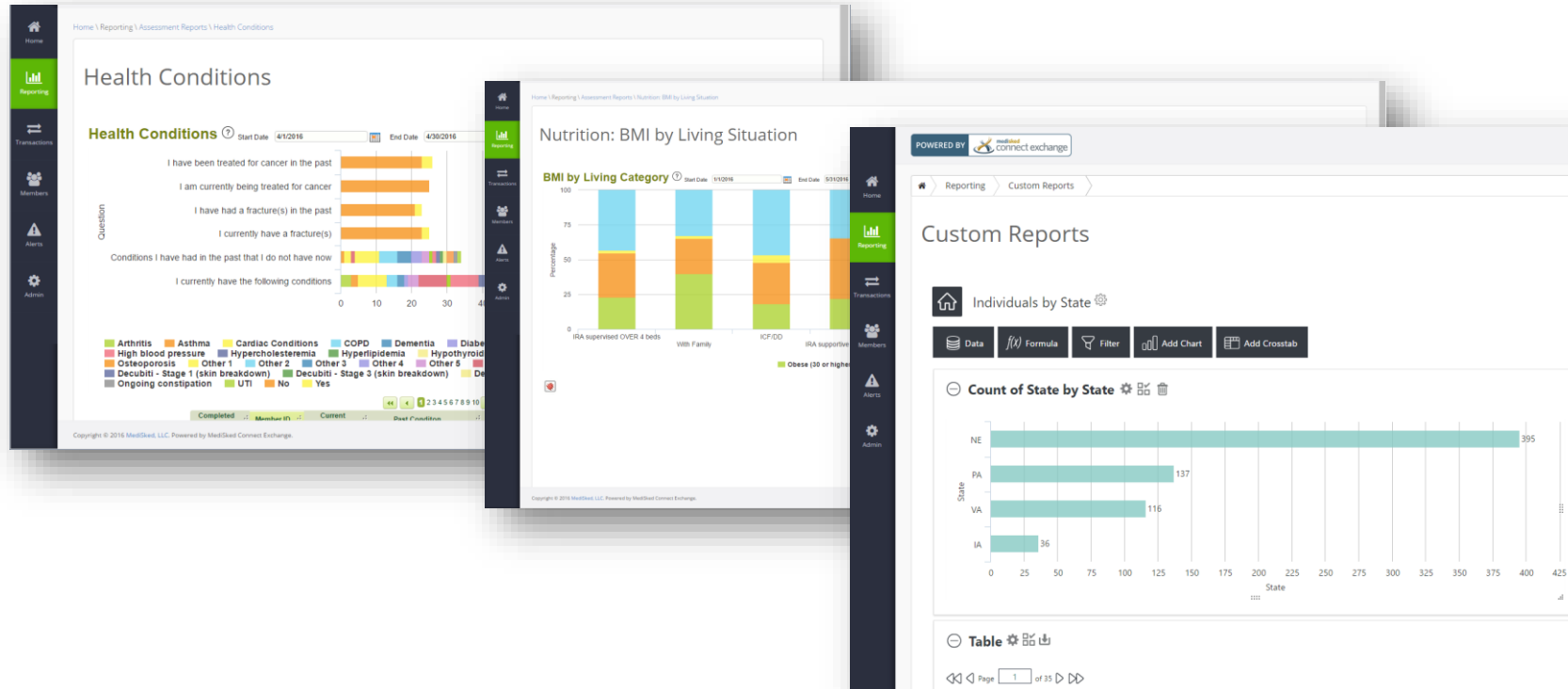
- Duck, Daffy**: Member ID 450000227, Gender: M, Age: 47, Status: Active. [Member Details](#)
- Fudd, Elmer**: Member ID 450000225, Gender: M, Age: 65, Status: Active. [Member Details](#)
- Devil, Taz**: Member ID 450000221, Gender: M, Age: 62, Status: Active. [Member Details](#)
- Coyote, Wiley**: [Member Details](#)

Below the member list, there is a detailed form for a specific member, 'Avalon', showing fields for First Name, Middle Initial, Last Name, Date of Birth, Age, Gender, Line of Business, and Social Security. The form is partially filled out with data for 'Avalon'.

At the bottom right of the interface, the medisked connect exchange logo is displayed, along with the tagline 'multi-agency business intelligence platform'.

A connected agency means better care.™

# Connect Exchange includes powerful reporting tools and a custom report builder



# Benefits of RHIO/HIE Integration

- Allows for a more comprehensive Individual record in the MediSked systems, allowing team members to see a broader view of the individual
- Ability to share LTSS and social data with RHIO/HIE partners, improving access to unique but relevant data for other providers working with the individual
- Ability to run more comprehensive reports within MediSked Connect Exchange, stratifying members, developing more specific cohorts




[VIEW MORE ON YOUTUBE](#)

CLINISYNC SERVICES
MEANINGFUL  
USE & MORE

## OHIO HEALTH INFORMATION PARTNERSHIP

3455 Mill Run Drive  
Suite 315  
Hilliard, OH 43026

614.664.2600  
888.390.7274

 OUR BOARD

 OUR STAFF

 CONTACT US

## PRESS RELEASES

NOV 18
METROHEALTH JOINS CLINISYNC HEALTH INFORMATION EXCHANGE

OCT 31
COLUMBUS HEALTH CENTERS "GO ELECTRONIC"

SEP 9
OHIO'S CLINISYNC HEALTH INFORMATION EXCHANGE CONNECTING MORE THAN 100 HOSPITALS

JUN 5
HEALTH INFORMATION EXCHANGE EXPANDS IN OHIO THROUGH HEALTHBRIDGE, CLINISYNC CONNECTION

View More Press Releases

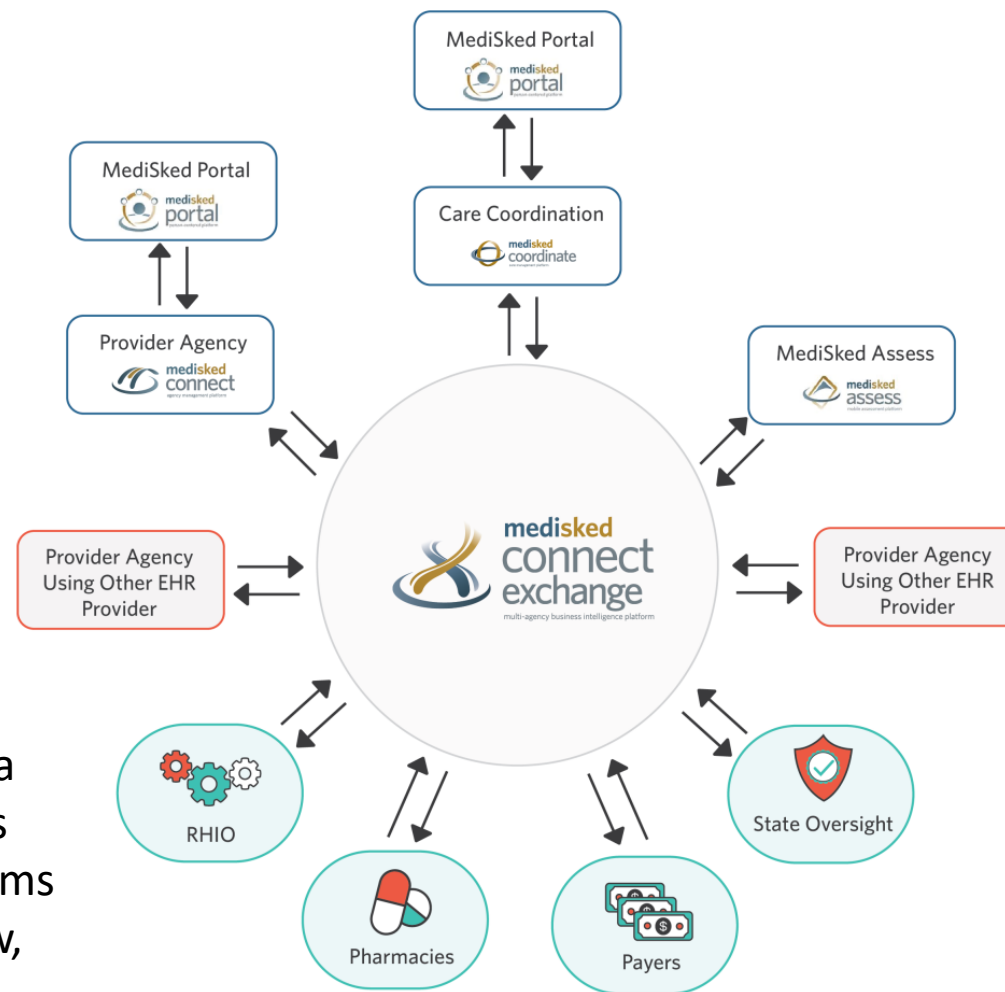


### The CERIDD Mission:

Using health care and LTSS data to improve the quality of lives and health care of individuals with intellectual and developmental disabilities while reducing cost.

A multi-agency business intelligence platform, MediSked Connect Exchange serves three primary purposes:

- Interface engine**, to support real-time, bi-directional data sharing and alerting between multiple software platforms
- Data warehouse**, to store data from the connected systems
- Business intelligence tools**, allowing users to create, view, share and download reports and to drill down at the organization, agency and individual level.



# Connect Exchange is an **Interface Engine**

## *Connecting data sources for real-time data sharing*

Home

Reporting

Transactions

Members

Alerts

Admin

Transactions

Data Sources

Data Source Details

Transaction History

### HealthSmart

#### Data Feed

Data Feed Details

Feed Name	Feed ID	Source	Destination	Version	Test Status	Prod Status
Authorizations	3308a516-70d3-4628-a9dc-fc87ee0c5af7	PHP Care Coordination (MediSked Coordinate)	HealthSmart		✓	✓

#### Transaction History (4/1/2017 - 4/5/2017)

Set Reporting PeriodView All TransactionsColumnsRestore ColumnsClear FiltersExport

Date/Time	Transaction ID	Record Count	Message Status	Detail
04/05/2017 1:00 AM	526272	1	OK	
04/04/2017 1:00 AM	526214	3	OK	
04/03/2017 1:00 AM	526201	70	OK	

15 items per page1 - 3 of 3 items

#### Error History (4/1/2017 - 4/5/2017)

Set Reporting PeriodClear FiltersExport

Date/Time	PHP Member ID	Error Batch	AuthID	Action Type	Last Name	First Name	Error Message	SSN
04/04/2017 2:00 PM	4500002254766	532	5050	A			MS Auth - Duplicate AUTH ID: 000002355-001	
04/04/2017 2:00 PM	4500002266447	532	5012	A			MS Auth - Duplicate AUTH ID: 000002101-001	
04/04/2017 2:00 PM	4500002270943	532	5057	A			MS Auth - Duplicate AUTH ID: 000002358-001	



# Connect Exchange is a **Data Warehouse**

*Storing disparate data from connected systems*

Transactions  
Members  
Admin

### Details

**Name**  
Billing File Summation

**Description**

**Entity Type**  
Non-UI Entity

### Query

mediskedcxdw
 

- coredata
- dbo

BillingFileSummation (dbo)

- ☒ BillingFileID int
- ☒ TradingPartnerName nvarchar(500)
- ☐ StartDateTime datetime
- ☐ EndDateTime datetime
- ☒ Timestamp datetime
- ☒ FileName varchar(500)
- ☒ TotalBilling float
- ☐ NewBilling float
- ☒ PayeeCode varchar(200)
- ☐ ConnectVoidCount int
- ☐ ConnectAdjustmentCode int

Data\_Source (dbo)

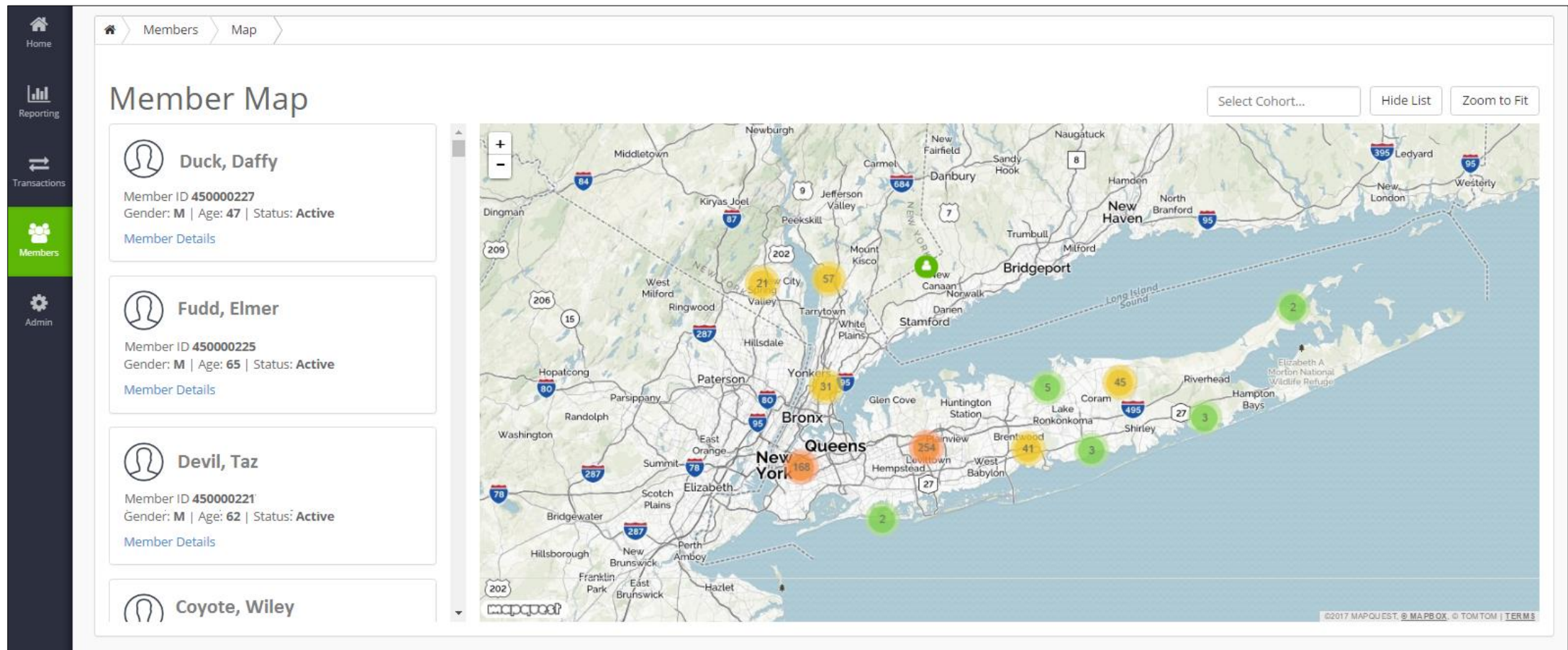
- ☒ Data\_SourceID int
- ☐ Data\_SourceGUID uniqueidentifie
- ☒ DisplayName nvarchar(200)
- ☐ TradingPartnerName nvarchar(50)

Visible	Expression	Column Name	Sort Type	Sort Order	Aggregate	Grouping	Criteria	Or...	Or...
<input checked="" type="checkbox"/>	dbo.BillingFileSummation.BillingFileID					<input type="checkbox"/>			
<input checked="" type="checkbox"/>	dbo.BillingFileSummation.TradingPartnerName					<input type="checkbox"/>			
<input checked="" type="checkbox"/>	dbo.BillingFileSummation.Timestamp					<input type="checkbox"/>			



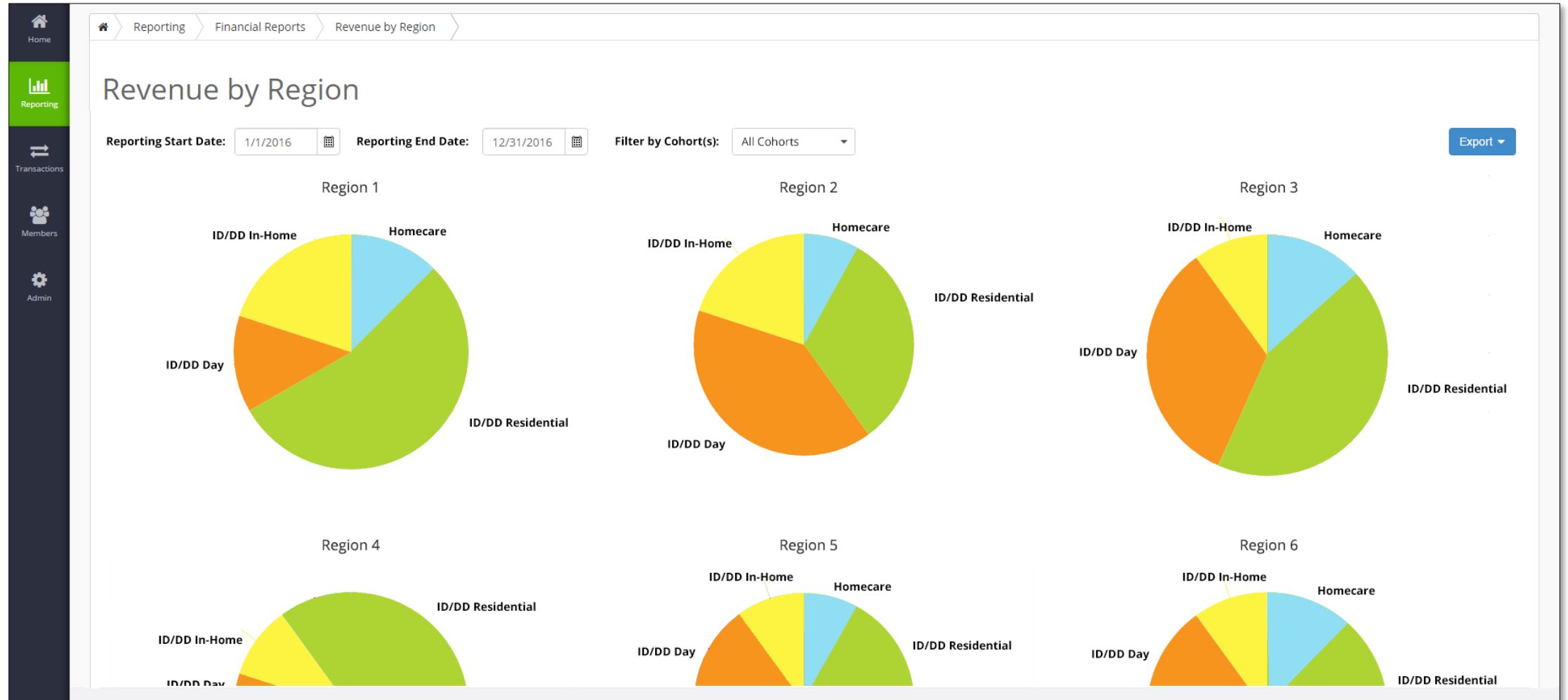
# Connect Exchange is a **BI Toolset**

*Enabling real-time data visualization, reporting, alerting*



# Connect Exchange is a **BI Toolset**

*Enabling real-time data visualization, reporting, alerting*





# MEDISKED CONNECT



## AGENCY MANAGEMENT PLATFORM

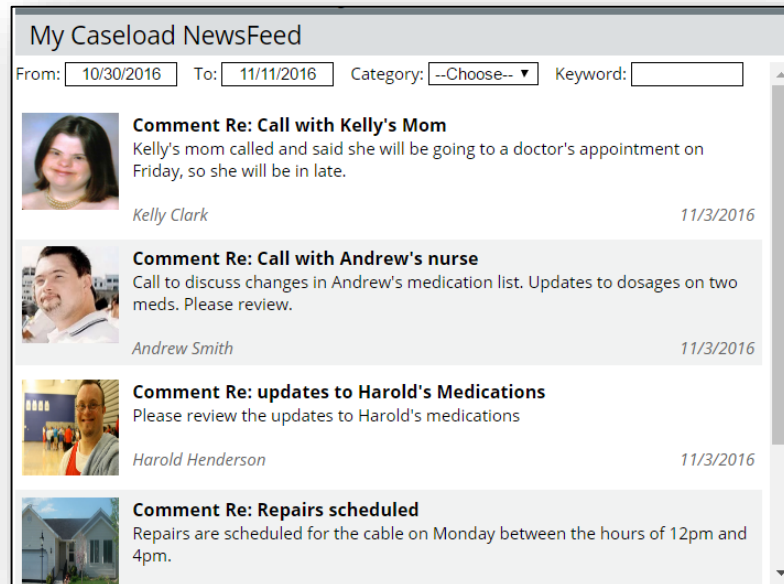
# Where Can You Use MediSked Connect?

Connect was the first agency management platform available in the country and continues to be the leader with respect for person-centered evidence based outcomes and health and safety supports.



# Who Uses It?

MediSked Connect's workflow offers benefits to every department and employees in every role.



## DSP

Track attendance, enter service notes, log events, incidents, and observations, administer medications, add narrative to an individual's record, send alerts, complete tasks assigned by supervisor



## Billing

Review potential claim summaries, generate claims and invoices



## Program Manager

Create/modify plans, monthly summaries, track encounters, manage caseloads

## Nurse/Nursing Supervisor

Approve new medications, schedule new medications, review med error reports, nursing plans, nursing notes



## House Manager/Supervisor

Modify individuals' records, audit notes, manage trainings, adjust schedules, send alerts, run reports



## HR

Review/modify employee records, report on trainings, activate and terminate employees



These include:

- Individual Record Management
- Outcomes Focus and Reporting
- Staff Scheduling
- ISP/Plan Implementation
- Health and Safety Supports
- Claims and Invoice Billing



ay focused on his assigned tasks > Staff will remind Andrew of the importance of staying busy and productive at work, and will encourage him to stay focused on his assigned tasks

ay focused on his assigned tasks > Staff will assist Andrew in learning how to prioritize work tasks

ay focused on his assigned tasks > Staff will encourage Andrew to maintain good hygiene and a professional appearance for work, and will stress the importance of always following the proper sanitary procedures at work > Wash hands consistently

ay focused on his assigned tasks > Staff will encourage Andrew to maintain good hygiene and a professional appearance for work, and will stress the importance of always following the proper sanitary procedures at work > Wear clean and presentable clothing

### My Progress Notes

Tuesday, May 9, 2017

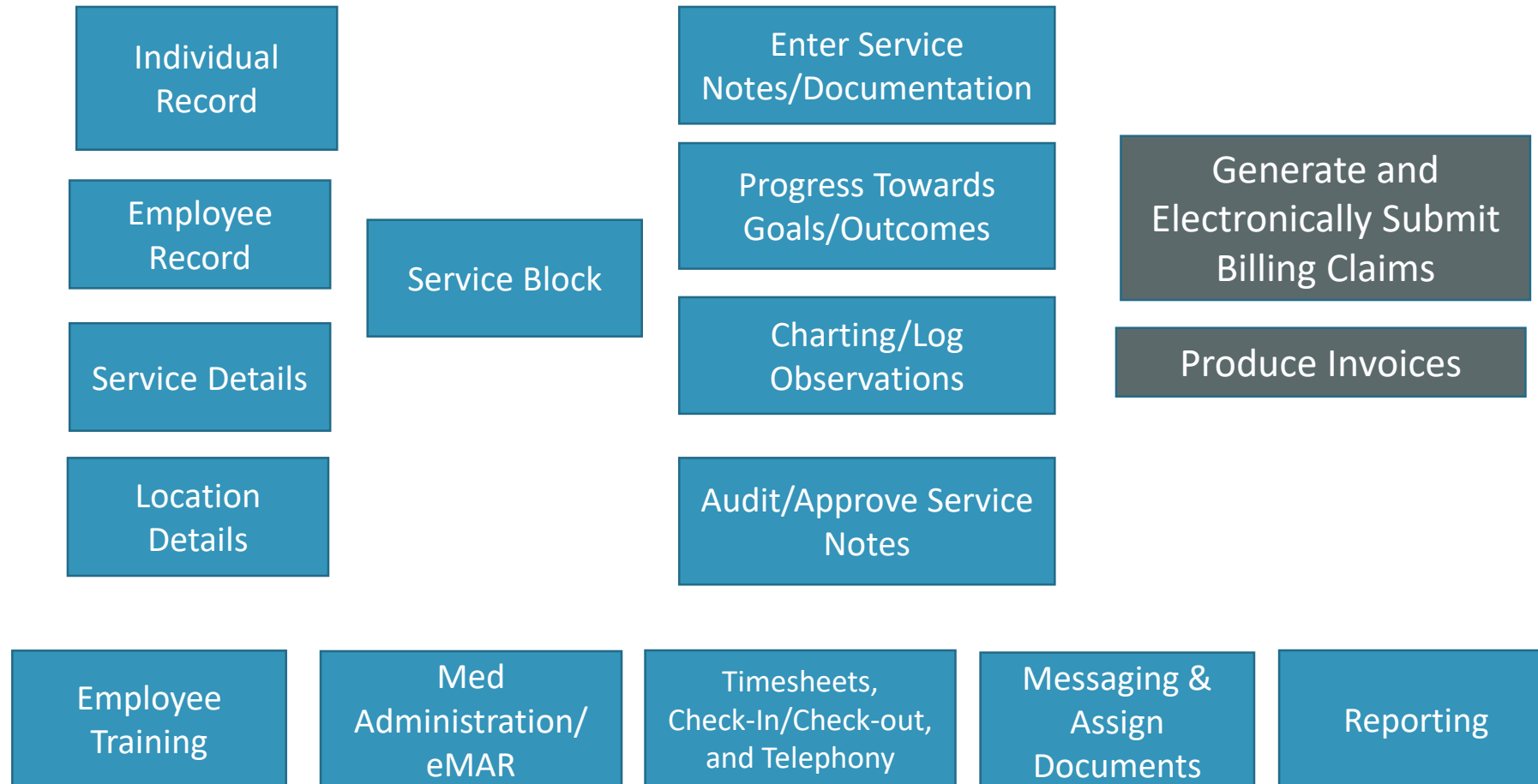
▼ Jacobs House 776 Jacobs Street, Springfield, KY 45262

Name	Service	Note Status	Actions
Donohew, Shannon	Residential Daily Note	Not Started	<input checked="" type="checkbox"/> Enter Note
Klein, Tracey	Residential Daily Note	Not Started	<input checked="" type="checkbox"/> Enter Note
Parsons, LaToya	Residential Daily Note	Not Started	<input checked="" type="checkbox"/> Enter Note
Powell, Karen	Residential Daily Note	Not Started	<input checked="" type="checkbox"/> Enter Note

▼ Meadowwood House 56 Meadowwood Lane, Springfield, KY 45265

Name	Service	Note Status	Actions
Angus, Jonathan	Residential Daily Note	Not Started	<input checked="" type="checkbox"/> Enter Note
Corea, Kyle	Residential Daily Note	Not Started	<input checked="" type="checkbox"/> Enter Note
Kurland, Andrew	Residential Daily Note	Not Started	<input checked="" type="checkbox"/> Enter Note

# What Does MediSked Connect Do?





# Daily Documentation and Individual Service Plans

## Manage

Manage all aspects of the goals, outcomes or plans for the individuals you are supporting

## Build Reusable Templates

Configurable plan templates act as valuable tools



## Approve & Lock

Approve and lock plans so they can no longer be changed

## Monitor Progress

Ensure services provided are making progress towards individual's specifically outlined goals

Integrated workflow: Service plans feed progress notes, summaries, billing

# ISP Documentation

- Monthly Summary will pull narrative comments from that month, as well as activity summary
- Each program/service can have a unique format
- Individual, Date, Goal, Objective, Prompt, Achieved/Not Achieved all are collected daily and are associated with employee who is documenting

Client	Medicaid #	Employee	Service	Plan #	Plan Start Date	Plan End Date	Plan Approved	Allowed Units
Katherine Smith	ABC12345	Not Specified	Residential	4	5/1/2017	7/1/2017	YES	70

Sub-Plan 1: Habilitation Plan Daily Note (#510) Generate Summary Note

Approval Status: Check box to sign and submit for approval

100%  
80%  
60%  
40%  
20%  
0%

■ People are connected to support networks - See my friends and family more often > Arrange for skype with sister ■ People have the best possible health - Look differently > Provide an exercise program  
■ People choose where and with whom they live - I want my own room > Push panel for tv control and headphones  
■ People choose where and with whom they live - I want my own room > Explore/investigate options for change with the person (e.g. possible room changes, living alone, other living arrangements, etc.)

Desired Outcomes/Goals	Action Steps
People are connected to support networks - See my friends and family more often	<input type="checkbox"/> Arrange for skype with sister

ed Administrator) | Service: 60D-DD CILA Individual Rate | Location: 24 hours | Status: Not Completed

Generate Monthly Summary

Please select Start and End Date for Action Steps/Support Stragies summary:

Start Date: 4/1/2017

End Date: 4/30/2017

Summarize current block only: ☐

Apply Cancel

Plan # Plan Start Date  
Rate 1 7/1/2016

Generate Summary Note

family more often > Arrange for skype with sister  
e an exercise program  
room > Push panel for tv control and headphones  
room > Explore/investigate options for change with the person (e.g. possible  
line preferences

Sub-Plan 1: Habilitation Plan Daily Note (#454) Check box to sign and submit for approval

100%  
80%  
60%  
40%  
20%  
0%

■ People are connected to support networks - See my friends and family more often > Arrange for skype with sister ■ People have the best possible health - Look differently > Provide an exercise program  
■ People choose where and with whom they live - I want my own room > Push panel for tv control and headphones  
■ People choose where and with whom they live - I want my own room > Explore/investigate options for change with the person (e.g. possible room changes, living alone, other living arrangements, etc.)  
■ People choose personal goals - Be more independent > Determine preferences

Plan for Supports

Individual: Katherine Smith, Medicaid ID: ABC12345, Effective Dates 7/1/2016 through 6/30/2017 Revision:  
Provider: Demo Site Service: 60D-DD CILA Individual Rate

Desired Outcomes/Goals	Action Steps	Support Instructions	Frequency	Duration
	List the support activities for each desired outcome	Describe how supports need to be tailored to the individual's preferences and profile.		
People are connected to support networks - See my friends and family more often	• Arrange for skype with sister [20x = 19.8%]	• Schedule Skype call with Jane [14x = 13.86%] • Assist with computer set up [7x = 6.93%] • Dial Skype number [8x = 7.92%]	Weekly	Ongoing
People have the best possible health - Look differently	• Provide an exercise program [17x = 16.83%]	• Create area for work out space [9x = 8.91%] • Help set up work out video [8x = 7.92%] • Assist with work out movement [6x = 5.94%]	Daily	
People choose where and with whom they live - I want my own room	• Push panel for tv control and headphones [11x = 10.89%]	• Provide assistance with changing channel and volume [6x = 5.94%] • Make sure headphone are accessible [6x = 5.94%] • Turn tv to viewable position [5x = 4.95%]	Once	
People choose where and with whom they live - I want my own room	• Explore/investigate options for change with the person (e.g. possible room changes, living alone, other living arrangements, etc.) [10x = 9.9%]	• Inquire about happiness of living situation [6x = 5.94%] • Search for openings in a more desirable living situation/location [3x = 2.97%]	As Needed	Ongoing

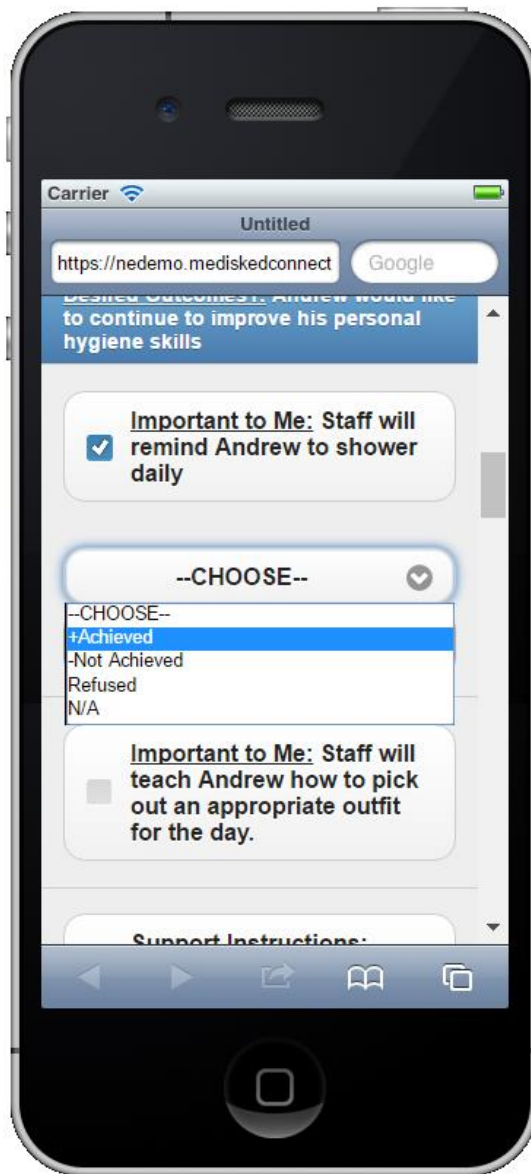


# Entering Documentation, Visit Verification and Notes

with MediSked Connect

Notes are tied to the schedule; simple to see what needs to be completed and automatic visit verification

ISP feeds service plans to ensure ADL/IADL, health & safety, valued outcome compliance and quality outcome visibility



Features for consistency and compliance

- Date/timestamp
- Spellcheck
- Digital signature

Alerts to remind employees they have outstanding notes to complete

## Tabs

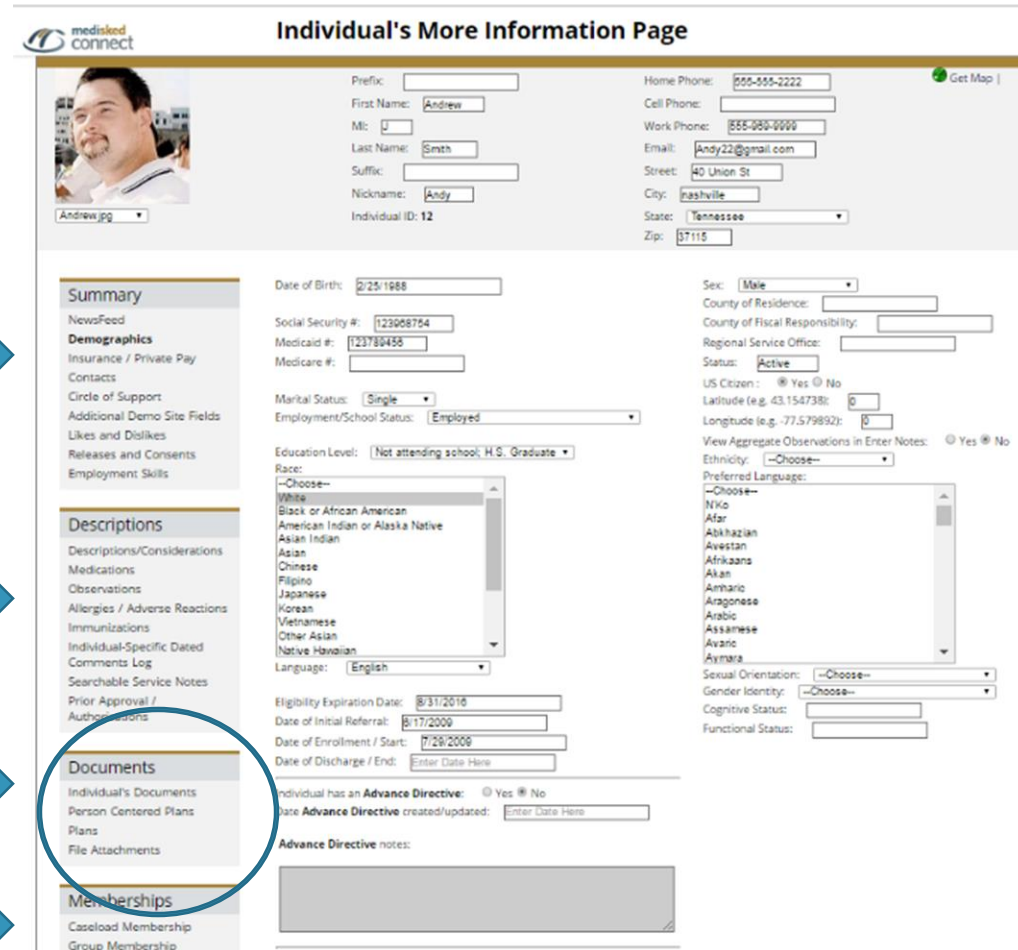
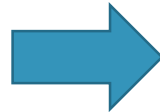
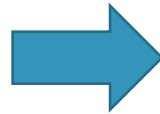
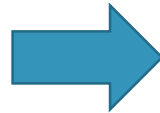
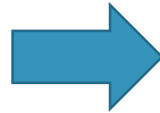
Navigation links located on the left side are referred to as “tabs.” Conceptually each tab can be viewed as a different page.

Clicking on a tab will cause the content on screen to change.

Within the Summary section, Bayberry Inc. can add their own custom tabs, and add the necessary fields.

Custom tabs may also be restricted by access level.

ISP Module is located here



**Individual's More Information Page**

**Summary**

- NewsFeed
- Demographics**
- Insurance / Private Pay
- Contacts
- Circle of Support
- Additional Demo Site Fields
- Likes and Dislikes
- Releases and Consents
- Employment Skills

**Descriptions**

- Descriptions/Considerations
- Medications
- Observations
- Allergies / Adverse Reactions
- Immunizations
- Individual-Specific Dated
- Comments Log
- Searchable Service Notes
- Prior Approval /
- Authorizations

**Documents**

- Individual's Documents
- Person Centered Plans
- Plans
- File Attachments

**Memberships**

- Caseload Membership
- Group Membership

**Individual Information:**

Prefix: [ ] Home Phone: [055-555-2222] [Get Map](#)

First Name: [Andrew] Cell Phone: [ ]

Mt: [ ] Work Phone: [555-555-0000]

Last Name: [Smith] Email: [Andy22@gmail.com]

Suffix: [ ] Street: [40 Union St]

Nickname: [Andy] City: [Nashville]

Individual ID: 12 State: [Tennessee]

Zip: [37115]

Date of Birth: [2/25/1988]

Sex: [Male]

Social Security #: [123068754]

County of Residence: [ ]

Medicaid #: [123780455]

County of Fiscal Responsibility: [ ]

Medicare #: [ ]

Regional Service Office: [ ]

Marital Status: [Single]

Status: [Active]

Employment/School Status: [Employed]

US Citizen: [ ] Yes [ ] No

Latitude (e.g. 43.154738): [ ]

Education Level: [Not attending school, H.S. Graduate]

Longitude (e.g. -77.579892): [ ]

Race: [ ]

View Aggregate Observations in Enter Notes: [ ] Yes [ ] No

Ethnicity: [ ]

Preferred Language: [ ]

Eligibility Expiration Date: [8/31/2016]

Date of Initial Referral: [8/17/2009]

Date of Enrollment / Start: [7/26/2008]

Date of Discharge / End: [Enter Date Here]

Individual has an **Advance Directive**: [ ] Yes [ ] No

Date **Advance Directive** created/updated: [Enter Date Here]

**Advance Directive notes:**

[ ]

# Record Management: Employees

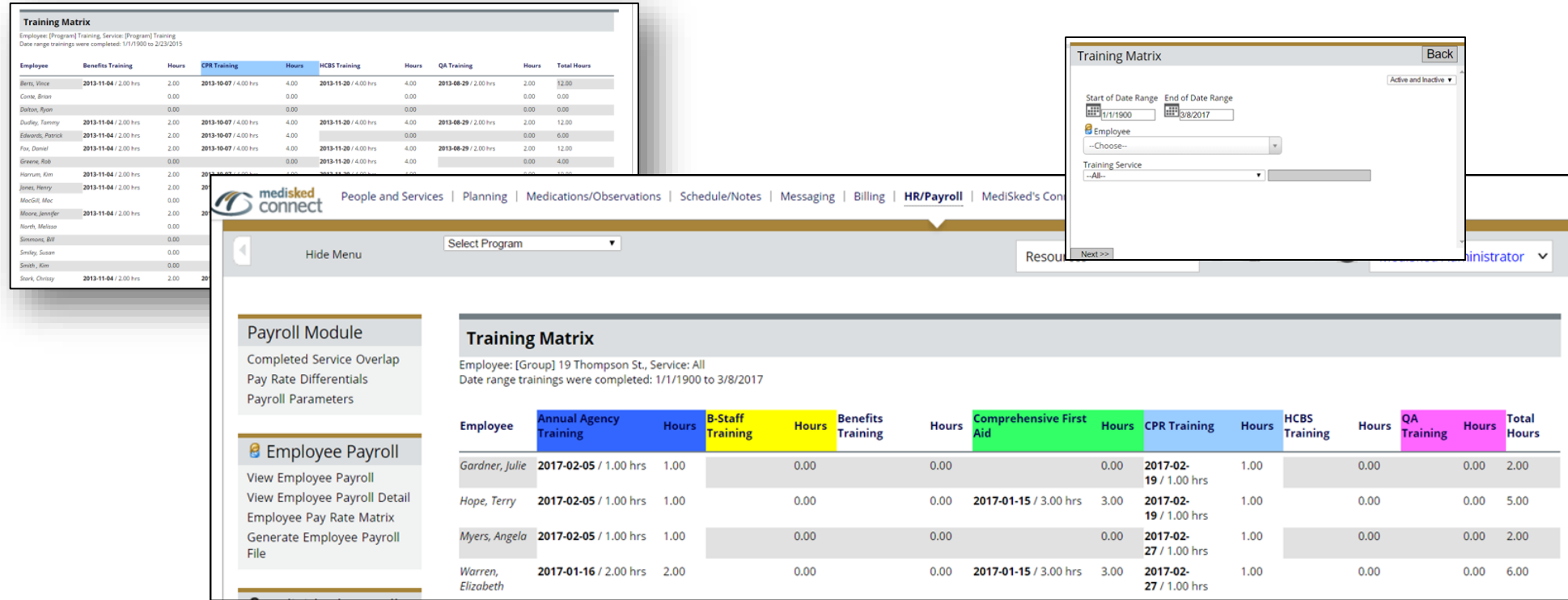
- Employees likely have multiple trainings they are required to complete
- Staying current is essential so that services can be provided by qualified employees
- Juggling employee training requirements, due dates, training locations/dates, and completions is a never-ending job
- Likely using spreadsheets and employee files to manage training records





# Record Management: Employees

- Services that are set up and flagged as “Training” in Connect will show up in the Training Matrix
- Ability to view by employee/program/date to see when training was completed and how many hours have been logged
- Trainings are set-up as a non-billable service
- Employees may be scheduled individually, or in groups
- Run reports based on date range, training type, and employee/group
- Can be printed as needed



**Training Matrix**

Employee: [Program] Training, Service: [Program] Training  
Date range trainings were completed: 1/1/1900 to 2/23/2015

Employee	Benefits Training	Hours	CPR Training	Hours	HCBS Training	Hours	QA Training	Hours	Total Hours
Berts, Vince	2013-11-04 / 2.00 hrs	2.00	2013-10-07 / 4.00 hrs	4.00	2013-11-20 / 4.00 hrs	4.00	2013-08-29 / 2.00 hrs	2.00	12.00
Conte, Brian		0.00		0.00		0.00		0.00	0.00
Dalton, Ryan		0.00		0.00		0.00		0.00	0.00
Dudley, Tammy	2013-11-04 / 2.00 hrs	2.00	2013-10-07 / 4.00 hrs	4.00	2013-11-20 / 4.00 hrs	4.00	2013-08-29 / 2.00 hrs	2.00	12.00
Edwards, Patrick	2013-11-04 / 2.00 hrs	2.00	2013-10-07 / 4.00 hrs	4.00		0.00		0.00	6.00
Fox, Daniel	2013-11-04 / 2.00 hrs	2.00	2013-10-07 / 4.00 hrs	4.00	2013-11-20 / 4.00 hrs	4.00	2013-08-29 / 2.00 hrs	2.00	12.00
Greene, Rob		0.00		0.00	2013-11-20 / 4.00 hrs	4.00		0.00	4.00
Harrum, Kim	2013-11-04 / 2.00 hrs	2.00				0.00			2.00
Jones, Henry	2013-11-04 / 2.00 hrs	2.00				0.00			2.00
MacGil, Mac		0.00				0.00			0.00
Moore, Jennifer	2013-11-04 / 2.00 hrs	2.00				0.00			2.00
North, Melissa		0.00				0.00			0.00
Simmons, Bill		0.00				0.00			0.00
Smiley, Susan		0.00				0.00			0.00
Smith, Kim		0.00				0.00			0.00
Stark, Christy	2013-11-04 / 2.00 hrs	2.00				0.00			2.00

**medisked connect** People and Services | Planning | Medications/Observations | Schedule/Notes | Messaging | Billing | **HR/Payroll** | MediSked's Connect

Hide Menu Select Program

**Payroll Module**

- Completed Service Overlap
- Pay Rate Differentials
- Payroll Parameters

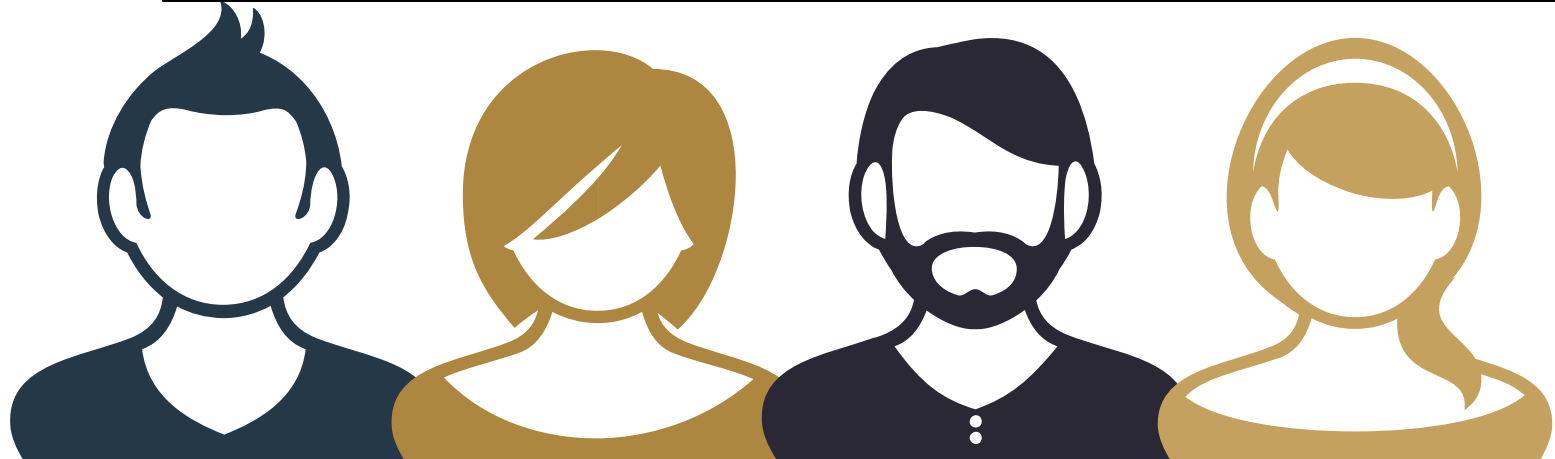
**Employee Payroll**

- View Employee Payroll
- View Employee Payroll Detail
- Employee Pay Rate Matrix
- Generate Employee Payroll File

**Training Matrix**

Employee: [Group] 19 Thompson St., Service: All  
Date range trainings were completed: 1/1/1900 to 3/8/2017

Employee	Annual Agency Training	Hours	B-Staff Training	Hours	Benefits Training	Hours	Comprehensive First Aid	Hours	CPR Training	Hours	HCBS Training	Hours	QA Training	Hours	Total Hours
Gardner, Julie	2017-02-05 / 1.00 hrs	1.00		0.00		0.00		0.00	2017-02-19 / 1.00 hrs	1.00		0.00		0.00	2.00
Hope, Terry	2017-02-05 / 1.00 hrs	1.00		0.00		0.00	2017-01-15 / 3.00 hrs	3.00	2017-02-19 / 1.00 hrs	1.00		0.00		0.00	5.00
Myers, Angela	2017-02-05 / 1.00 hrs	1.00		0.00		0.00		0.00	2017-02-27 / 1.00 hrs	1.00		0.00		0.00	2.00
Warren, Elizabeth	2017-01-16 / 2.00 hrs	2.00		0.00		0.00	2017-01-15 / 3.00 hrs	3.00	2017-02-27 / 1.00 hrs	1.00		0.00		0.00	6.00



# Scheduling

**Non-base:** This is a one-time occurrence

**Base:** This will be a reoccurring service

every Wednesday, starting 3/8/2017 ▼

**No Recurrence (Non-Base)**  
on Wednesday, 3/8/2017 ONLY

**Weekly Recurrence (Base)**  
every Wednesday, starting 3/8/2017  
every other Wednesday, starting 3/8/2017  
every day (daily), starting 3/8/2017  
every weekday, starting 3/8/2017





**Monthly Recurrence (Base)**  
on 8th day of every month, starting 3/8/2017  
on 2nd Wednesday of every month, starting 3/8/2017

**Employee:** Is a specific employee assigned?

**Individual:** If a 1:1 service, who is the individual?

**Service:** What is the service?

**Time:** Start and end time before check-in

Wednesday	Wednesday
3/8/2017 Wednesday	3/8/2017 Wednesday
 [NON-BASE] [BASE]	 [NON-BASE] [BASE]
Employee: <b>Angela Myers</b> Service: <b>4IND-W6096-Elig</b> Location: <b>19 Thompson St.</b> Time: [BASE] <b>8:00 AM to 12:00 PM</b> Dur: 4 h	Employee: <b>Vince Berts</b> Individual: <b>[Shawn Pearson]</b> Service: <b>Personal Suppor..</b> Time: [BASE] <b>9:30 AM to 2:00 PM</b> Dur: 4.5 h
Status: <b>Scheduled</b> Change/Delete:	Status: <b>Scheduled</b> Change/Delete:
	

If an individual is not eligible for a service, and/or an employee is not eligible to be scheduled, a service block for that combination cannot be created.

# Alerts

Planning | Schedule/Notes | **Messaging** | Billing | HR/Payroll | MediSked's Connect | Telephony/Timekeeping | Admin |

Select Program There are 1 alerts to view Resources MediSked Administrator

### Date Based Alert Rules

Record Type	Date Field	Alert Threshold (days)	Alert Recipients	Active	Update
Client PA/AUTH	EndDate	3	Gruhiak, Vanessa	✓	Change
Client PA/AUTH	EndDate	14			
Worker	ReviewDate	14			
Client Insurance	EndDate	3			
Worker	OrientationDate	1			
Client Insurance	EndDate	1			

#### Configure Alerts

The following alerts are enabled for Administrator, MediSked:

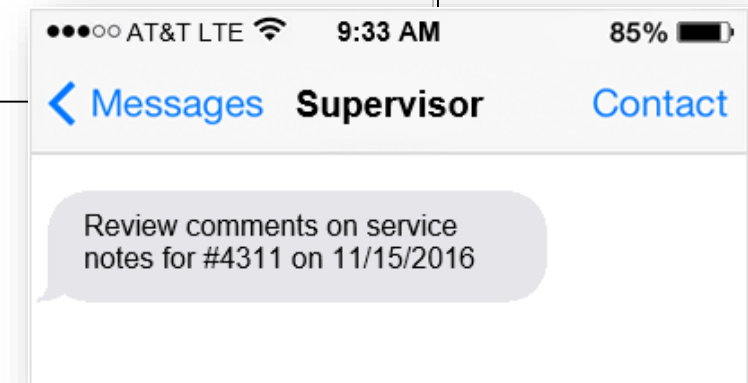
You may update alerts for yourself and your direct reports.

Enabled	Email	Email/SMS	Synch/Asynch	Module	Description	Reminder	Parameter	Notify Supervisor/Manager	Notify Employee
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Synchronous	Billing	Change to a payer	IMMEDIATE		True	True
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Synchronous	Document Tracking	Alert caseload of new record in client log	IMMEDIATE		False	True
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Synchronous	Document Tracking	Document/task assigned	IMMEDIATE		False	True
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Synchronous	Medications	Controlled Medication Difference	IMMEDIATE			
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Synchronous	Medications	Incorrect Dosage Administered	IMMEDIATE			
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Synchronous	Medications	Medication Reminder Alert	IMMEDIATE			

#### New Date Based Alert Rule

Record Type	Field	Alert Threshold (days)	Alert Recipients	Add Rule
--Select Record Type--	Please select a Record Type	1	[Group] Pilot Group <input type="checkbox"/> Alert Caseload (Only applicable if Record Type=Client)	Submit

- Date based or specific activity alerts can be set up
- Alerts issued in Connect, and notifications can also go out via email and/or text



# Medication Administration

Medication List and  
Qualifying Employees

Medication  
Administration

Manage  
Controlled  
Meds

Alerts

MAR

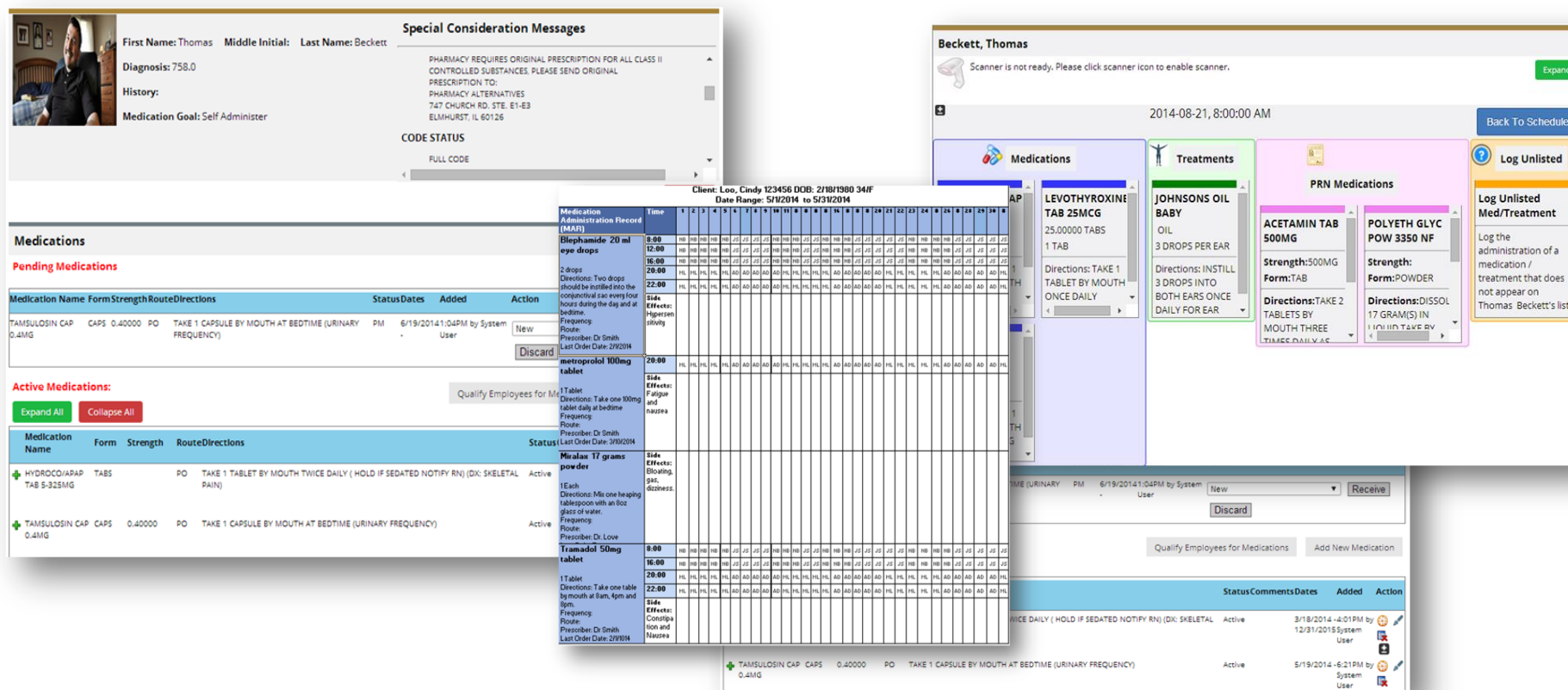
Medication's  
module/eMAR allows for  
tracking vital medication  
information for all  
individuals  
Medication lists  
(active/inactive)

Allergies or adverse  
reactions

Immunization  
administration lists

Medication administration  
record (MAR)

Medication error  
reporting



**Beckett, Thomas**  
Scanner is not ready. Please click scanner icon to enable scanner. Expand

2014-08-21, 8:00:00 AM Back To Schedule

**Medications**

**Pending Medications**

Medication Name	Form	Strength	Route	Directions	Status	Dates	Added	Action
TAMISULOSIN CAP	CAPS	0.40000	PO	TAKE 1 CAPSULE BY MOUTH AT BEDTIME (URINARY FREQUENCY)	Active	6/19/2014 1:04PM	by System User	New Discard

**Active Medications:** Expand All Collapse All

Medication Name	Form	Strength	Route	Directions	Status
HYDROCOJAP TAB 5-325MG	TABS		PO	TAKE 1 TABLET BY MOUTH TWICE DAILY (HOLD IF SEDATED NOTIFY RN) (DX: SKELETAL PAIN)	Active
TAMISULOSIN CAP 0.4MG	CAPS	0.40000	PO	TAKE 1 CAPSULE BY MOUTH AT BEDTIME (URINARY FREQUENCY)	Active

**Medication Administration Record (MAR)**

Client: Loo, Cindy 123456 DOB: 2/18/1980 341F Date Range: 5/1/2014 to 5/31/2014

Medication	Time	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	
Blephamide 20 ml eye drops	0:00																																					
	12:00																																					
	16:00																																					
	20:00																																					
	22:00																																					
metoprolol 100mg tablet	20:00																																					
	22:00																																					
Miralax 17 grams powder	18:00																																					
	20:00																																					
	22:00																																					
Tramadol 50mg tablet	0:00																																					
	16:00																																					
	20:00																																					
	22:00																																					

**PRN Medications**

**LEVOTHYROXINE TAB 25MCG**  
25.00000 TABS  
1 TAB  
Directions: TAKE 1 TABLET BY MOUTH ONCE DAILY

**JOHNSONS OIL BABY OIL**  
3 DROPS PER EAR  
Directions: INSTILL 3 DROPS INTO BOTH EARS ONCE DAILY FOR EAR

**ACETAMIN TAB 500MG**  
Strength: 500MG  
Form: TAB  
Directions: TAKE 2 TABLETS BY MOUTH THREE TIMES DAILY

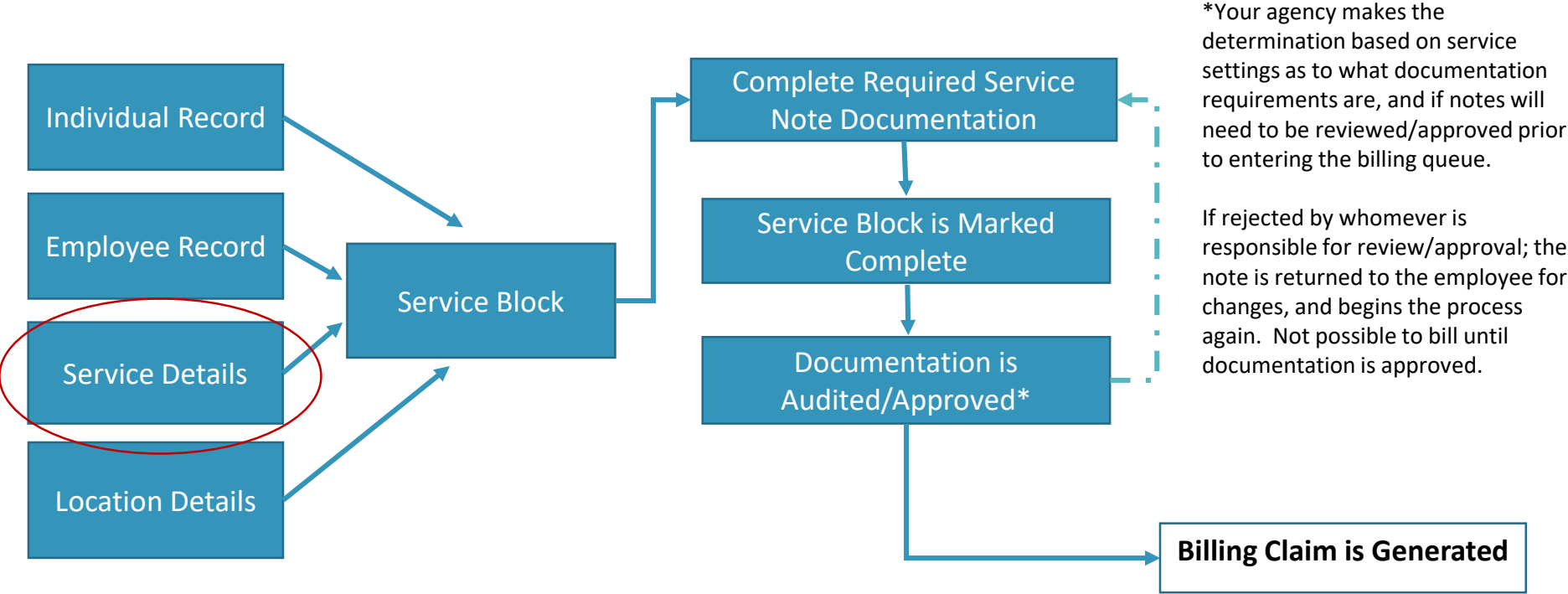
**POLYETH GLYC POW 3350 NF**  
Strength: 3350 NF  
Form: POWDER  
Directions: DISSOL 17 GRAM(S) IN 1 INCH TAKE BY MOUTH

**Log Unlisted Med/Treatment**  
Log the administration of a medication / treatment that does not appear on Thomas Beckett's list

**Status Comments Dates Added Action**

TAKE 1 CAPSULE BY MOUTH AT BEDTIME (URINARY FREQUENCY)	Active	3/18/2014 - 4:01PM	by System User	
TAKE 1 CAPSULE BY MOUTH AT BEDTIME (URINARY FREQUENCY)	Active	5/19/2014 - 6:21PM	by System User	

# What Happens Before Claims are Generated in MediSked Connect?

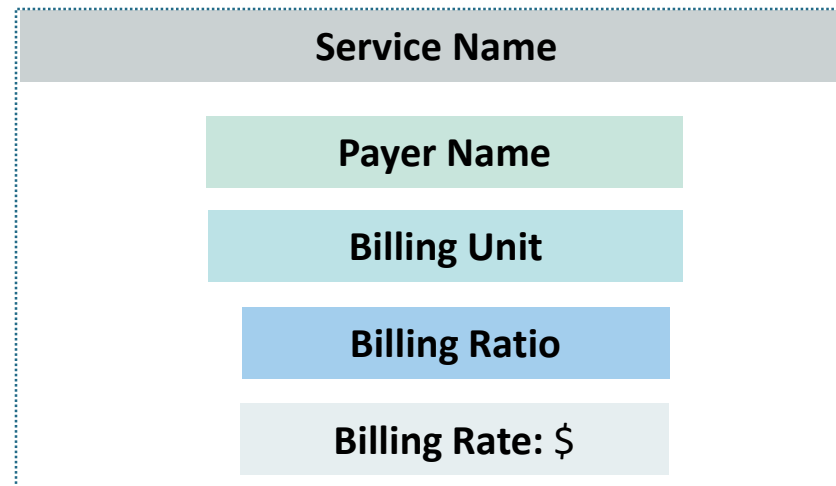


## Service and Payer Configuration

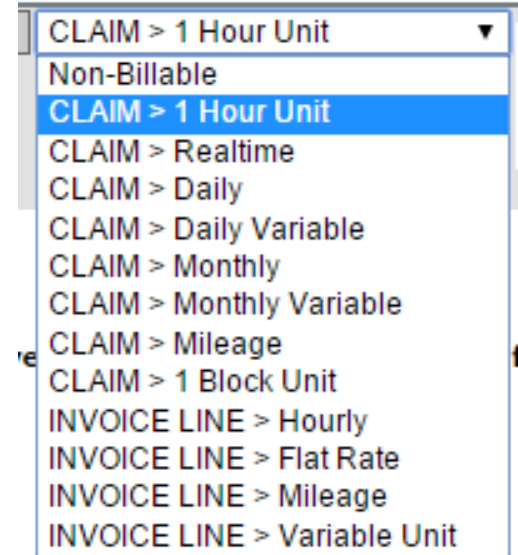
Within Connect, each Service would be configured so that it is associated with a Payer. This is the entity that will receive the claim (in some format).

When a Service is created in Connect, a Payer is attached to it, or the service is set up as non-billable (employee training, participant with family, etc). Some Services may have multiple payers, or may have logic associated with them so that if certain criteria is not met, they become non-billable, or change to another service.

Other details within Service configuration relate to how claims are billed (by unit, by the hour, daily, etc) along with a billing ratio. A bill rate is then added that is associated to the billing unit.



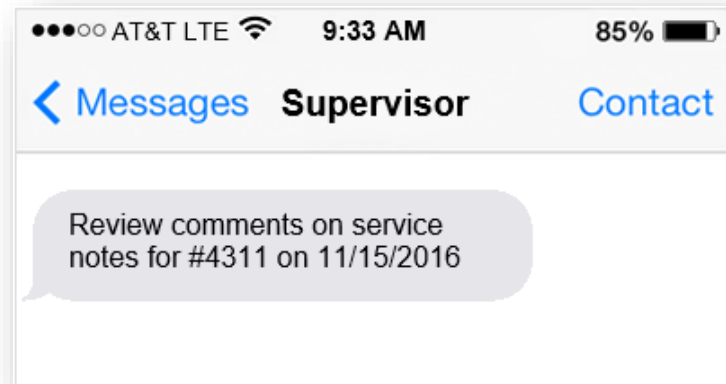
### BillingUnit



A screenshot of a dropdown menu titled 'BillingUnit'. The menu is open, showing a list of options. The first option is 'CLAIM > 1 Hour Unit' with a downward arrow. Below it is 'Non-Billable'. The third option, 'CLAIM > 1 Hour Unit', is highlighted in blue. The remaining options are: 'CLAIM > Realtime', 'CLAIM > Daily', 'CLAIM > Daily Variable', 'CLAIM > Monthly', 'CLAIM > Monthly Variable', 'CLAIM > Mileage', 'CLAIM > 1 Block Unit', 'INVOICE LINE > Hourly', 'INVOICE LINE > Flat Rate', 'INVOICE LINE > Mileage', and 'INVOICE LINE > Variable Unit'.



# Supervisor Oversight Workflow:



**Sub-Plan 1: Daily Residential Goal Log (#34)**

Approval Status: ☒ <-- Check box to submit for approval

Oct '15 Nov '15 Dec '15 Jan '16 Feb '16 Mar '16

- Andrew would like to continue to improve his personal hygiene skills > Staff will remind Andrew to shower daily
- Andrew would like to continue to improve his personal hygiene skills > Staff will teach Andrew how to pick out an appropriate outfit for the day.
- Andrew would like to more independent > Staff will assist Andrew with learning how to put laundry in the washer and dryer
- Andrew would like to more independent > Staff will teach Andrew how to use the stove and oven safely
- Andrew would like to more independent > Staff will work with Andrew on making smart decisions with his money
- Andrew would like to learn how to better manage his money > Staff will work with Andrew on his money counting skills
- Andrew would like to learn how to better manage his money > Staff will teach Andrew how to save for important items.

**Plan for Supports**

Individual: Andrew J Smith, Medicaid ID: 123789456, Effective Dates 10/1/2015 through 3/31/2016 Revision:

Provider: Demo Site Service: Community Home

Desired Outcomes/Goals	Action Steps	Support Instructions	Frequency	Duration
Andrew would like to continue to improve his personal hygiene skills	<ul style="list-style-type: none"> <li>Staff will remind Andrew to shower daily [40x = 65.57%]</li> <li>Staff will teach Andrew how to pick out an appropriate outfit for the day. [40x = 65.57%]</li> </ul>	<ul style="list-style-type: none"> <li>Andrew would like to learn how to be a presentable as possible. [38x = 62.3%]</li> </ul>	Daily	3/31/2016
Andrew would like to more	<ul style="list-style-type: none"> <li>Staff will assist Andrew with learning how</li> </ul>	<ul style="list-style-type: none"> <li>Andrews goal is eventually have a place of his own. He wants to learn</li> </ul>	Daily	Ongoing

# Technical Overview

- SaaS platform; Cloud based; accessible from any device with an internet connection and a modern browser
  - Hosted with Amazon Web Services
  - SLA in place with all customers
  - HL7 interface capabilities
- Mobile “lite” version runs on phones/tablets with nothing to install
- New features released quarterly; included for all customers
- MediSked Support Team located in Rochester NY office
  - Phone and email support
  - Support tickets, knowledge base (self-help) and user group meetings
- HIPAA Compliant billing
  - Interface that allows daily/hourly/unit billing claims to be submitted from MediSked Connect
  - Connection to 800+ payers through Emdeon/Change Healthcare clearinghouse
  - Generate invoices for payers that do not allow for electronic claim submissions
  - Exports can be created for additional billing scenarios, as well as payroll
- eMAR
  - Med administration within platform
  - Can interface with pharmacy directly (Pharmacy Alternatives, CVS Omnicare, etc)
- Access Levels
  - Records and features can be restricted based on employee and/or job type – Create groups based on service, supervisor, location, etc.



# Supporting YOUR AGENCY as a Data-Driven Organization



## Electronic Records

- Individual information
- Employee information
- Service details
- Location details
- Cloud-based



## Scheduling

- Appointment tracking for both individuals and employees
- Matches staff qualifications and availability with services to eliminate conflicts



## Documentation

- Develop individual service plans (ISPs)/goals/outcomes /ADLs-IADLs
- Track observations
- Enter service notes and HPC documentation
- Audit/approve service notes



## Billing

- HIPAA Compliant Electronic claim submission to multiple payers
- Invoice generation
- Reporting



# Supporting YOUR AGENCY as a Person-Centered Organization



# MEDISKED PORTAL

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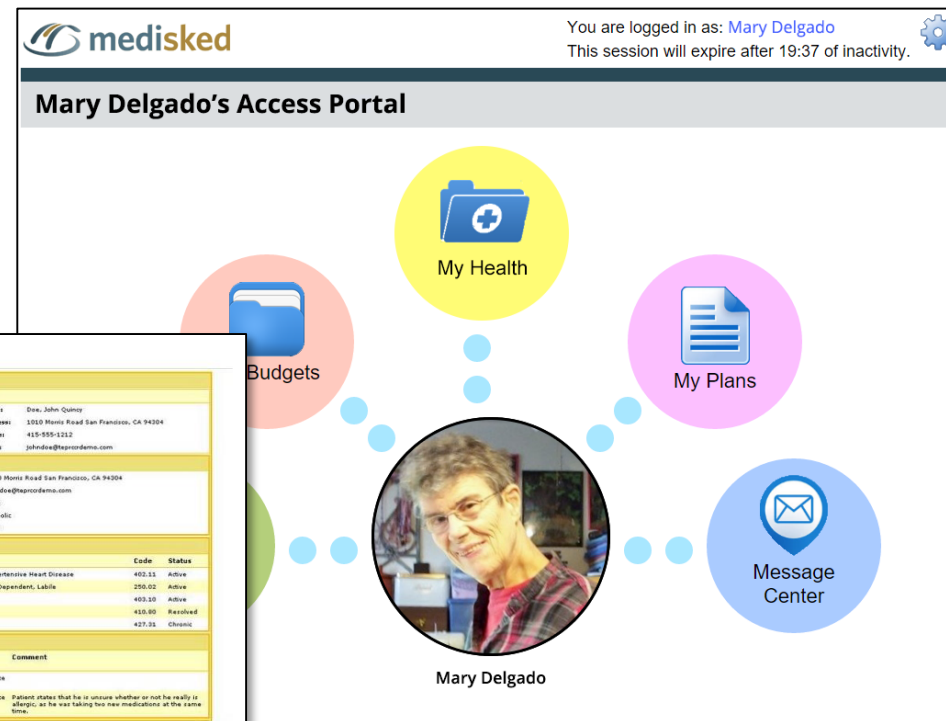
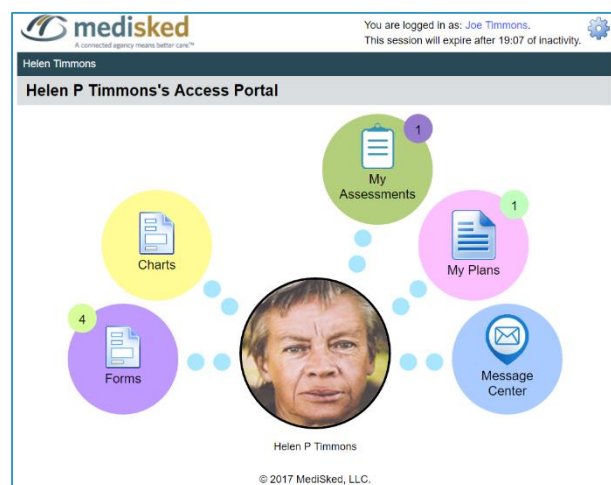
## PERSON-CENTERED PORTAL



# Person-Centered Portal

The Person-Center Portal enables organizations to expose elements of an individual's record to the individual, their providers, or their interdisciplinary care team for review and signatures, including:

- Messaging
- Plans
- Service Notes
- Observation Charts
- Health Records





Message Center

ord

and

Yes

Address: 1010 Monticello Road San Francisco, CA 94104

Phone: 415-555-1212

Email: johndoe@medisked.com

Address: 1010 Monticello Road San Francisco, CA 94104

Email: johndoe@medisked.com

Gender: Male

Religion: Catholic

Ethnicity: Irish

Race: Caucasian

Problems, Diagnoses, and Conditions

Event	Condition	Code	Status
1999-04	Coronary Heart Failure, Etiology - Benign Hypertensive Heart Disease	402.11	Active
1994-03	Diabetes Mellitus, Type II/Adult Onset, Insulin Dependent, Labile	250.02	Active
Age 32	Hypertension, Benign, Etiology - Renal	401.01	Active
Occurrence 2003-03-25	Myocardial Infarction, Anterior, Septal	410.01	Resolved
2002-03-25	Atrial Fibrillation	427.31	Chronic

Alerts, Adverse Reactions, and Allergies

Description	Code	Reaction	Causitive Agent	Date	Comment
allergic Reaction	995.2	anaphylaxis, LifeThreatening	Penicillin	Initial Occurrence	
allergic Reaction	995.2	Rash/Eruption, Mild	Sulfa	Initial Occurrence	Patient states that he is unsure whether or not he really is allergic, as he was taking two new medications at the same time.

Lab Test Results (collapse)					
Order Date	Order Name	Report Status	Results Group	Abnormal	Value
07/28/2011	Obtaining of Pap Smear				
Problem List (collapse)					
Title	Reported Date	Start Date	End Date		
Abdominal pain	2011-07-28 19:30:02				
Medication List (collapse)					
Drug	Start Date	End Date	Referrer		
Triazidone	2011-08-02				
Medication Allergy List (collapse)					
Title	Reported Date	Start Date	End Date	Referrer	
iodine	2011-10-04 18:30:41		2011-10-04		
penicillin	2011-10-10 17:29:45				

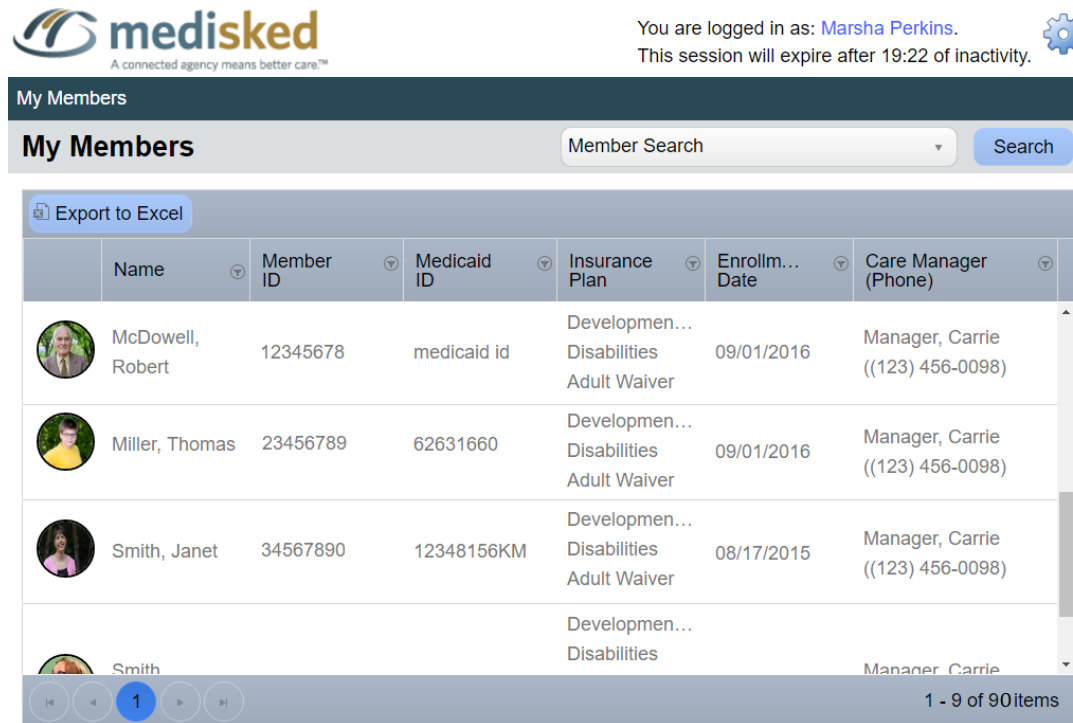
Individuals, Providers, and Circles of Supports can

- View/Sign Plans
- Send Secure Messages
- Report Change of Circumstances



## The MediSked Provider Portal allows providers to:

- Access Individual records
- Submit service summaries
- Submit observation data
- Etc.



The screenshot shows the 'My Members' page in the MediSked Provider Portal. At the top, the user is logged in as 'Marsha Perkins' and the session will expire after 19:22 of inactivity. Below the header, there is a 'My Members' section with a 'Member Search' dropdown and a 'Search' button. An 'Export to Excel' button is also present. The main content is a table listing members with columns for Name, Member ID, Medicaid ID, Insurance Plan, Enrollment Date, and Care Manager (Phone). The table shows three members: McDowell, Robert; Miller, Thomas; and Smith, Janet. A fourth member, Smith, is partially visible at the bottom. The table has a pagination bar at the bottom showing '1 - 9 of 90 items'.

Name	Member ID	Medicaid ID	Insurance Plan	Enrollm... Date	Care Manager (Phone)
McDowell, Robert	12345678	medicaid id	Developmen... Disabilities Adult Waiver	09/01/2016	Manager, Carrie ((123) 456-0098)
Miller, Thomas	23456789	62631660	Developmen... Disabilities Adult Waiver	09/01/2016	Manager, Carrie ((123) 456-0098)
Smith, Janet	34567890	12348156KM	Developmen... Disabilities Adult Waiver	08/17/2015	Manager, Carrie ((123) 456-0098)
Smith			Developmen... Disabilities		Manager, Carrie

# Request a Demo



**Rachel M. Hendrickson**

Solutions Representative

866-633-4753 x 709

330-807-1621

Rachel\_Hendrickson@medisked.com