**Follow Along Services**

Follow along services will be provided for individuals who receive waiver services as a result of state funded exit waivers, ICF conversion waivers, or Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) downsizing

* The Community Resource Coordinators (CRCs) will provide follow along services for individuals who leaves an ICF/IID and go to a waiver as a result of exit or conversion of an ICF/IID bed or to a downsized ICF/IID
* When the Medicaid Development and Administration (MDA) designee is aware of the exit or conversion or downsize of an ICF/IID, the MDA designee will forward:
	+ individual’s name
	+ previous ICF name and location
	+ new provider name, location and phone number
* Residential Resource Administrator (RRA) will assign a CRC to do follow up
* Within the first 30 days, CRC will contact provider to arrange a face-to-face visit, begin follow up services, and offer technical assistance, as needed
	+ The County Board (CB) SSA will be invited to attend or give input prior to scheduled reviews
* No later than 60 days following discharge, a face-to-face review will occur with the individual and a guardian satisfaction survey will be completed
	+ Visits will be announced and typically will occur in the afternoon or evening
* Frequency of reviews will be:
	+ 30 days - 60 days
	+ 180 days
	+ 365 days
* Any major health and safety concerns identified will be immediately reported to individual/guardian, provider, CB SSA, and RRA and follow up will continue until identified issues are resolved
* Follow ups cease at one year unless continued follow up is requested by individual/guardian, CB SSA, and/or provider
* Reports of follow up reviews will be shared with individual/guardian, provider and CB SSA
* Data collected will be entered into database
* Aggregate results of reviews will be shared with stakeholders periodically or upon request

Attachments:

DODD Discharge Review Summary

Individual/Guardian Satisfaction Summary

Effective March 1, 2016