

Proposed Rule  
**Quality Assurance**

**Purpose-** To ensure quality outcomes for people with developmental disabilities who are eligible for services in Ohio a variety of processes are in effect.

Processes focus on the following areas:

Emotional Well-being (self-worth, self-esteem, satisfaction with life)  
Interpersonal Relationships (social contacts, relationships, emotional supports)  
Material Well-being (money, work, education)  
Personal Development (achievements, success, personal competence)  
Self Determination (self advocacy, choices, personal control, leadership/advocacy opportunities)  
Physical Well-being (health, daily living skills appropriate to age)  
Rights (equality, citizenship, access, due process, responsibility)  
Social Inclusion (community participation, social supports)

The processes used to address these areas include, but are not limited to:

Licensure of Residential Facilities -OAC 5123:2-3-01-2-3-25  
Provider Certification-OAC 5123:2-2-01  
County Board Accreditation-OAC 5123:2-4-01  
Provider Compliance- OAC 5123:2-9-08  
Major Unusual Incidents-OAC 5123:2-17-02  
Nursing Quality Assurance  
Service and Support Administration (SSA) ISP Development and Monitoring OAC-5123:2-1-11  
ODJFS Reviews  
DODD NCI Reviews

Individuals, legal guardians or family members may request a review of services or may request the results of prior reviews that have been done. In response, the Department shall initiate or conduct a review or request that a review be conducted by the county board of DD.

A report summarizing trends that are related to outcomes for people shall be published by DODD annually. Data from the review processes noted above shall be maintained by the department and be used to produce, as needed, reports that include, but are not limited to reports by county, by provider, by person reviewed.