













## 1. What is the name of your organization?

	Response Count
	87
answered question	87
skipped question	0




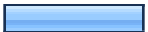
## 2. What is your job function?

		Response Percent	Response Count
Accounting		8.0%	7
Direct Service Professional		1.1%	1
Executive (CEO, CFO, COO)		41.4%	36
Home Manager		2.3%	2
Program Manager		12.6%	11
HR		6.9%	6
IT		9.2%	8
Other		18.4%	16
Other (please specify)			18
answered question			87
skipped question			0






### 3. What is your working knowledge of Microsoft Office (Word, Excel, Outlook, Powerpoint)?

		Response Percent	Response Count
None		2.3%	2
Some, Basic		13.8%	12
Some, Moderate		34.5%	30
<b>Proficient</b>		<b>49.4%</b>	<b>43</b>
answered question			<b>87</b>
skipped question			<b>0</b>

### 4. Which statement best describes you?

		Response Percent	Response Count
I don't use a computer.		0.0%	0
I use a computer sometimes at work.		1.1%	1
I use a computer at work and I have one at home, but I rarely use it.		0.0%	0
I have a work and home computer. I surf the Web and use Microsoft Word.		13.8%	12
<b>I have a work and home computer, and I use several programs including office systems.</b>		<b>63.2%</b>	<b>55</b>
I have a work and home computer, and I use many different programs like Adobe and SQL.		20.7%	18
answered question			<b>87</b>
skipped question			<b>0</b>



## 5. Which statement best describes your organization?

		Response Percent	Response Count
No one uses a computer		0.0%	0
<b>Some people use computers</b>		<b>36.8%</b>	<b>32</b>
Everyone uses computers		9.2%	8
Everyone uses computers and are required to use office systems (like Word, Excel)		27.6%	24
Everyone uses computers including integrated systems for Medpass, HR, Billing, etc		23.0%	20
Our organization is remote-driven and everyone has embraced technology		3.4%	3
		<b>answered question</b>	<b>87</b>
		<b>skipped question</b>	<b>0</b>












## 6. What best describes your organization's IT support?

		Response Percent	Response Count
We have no IT support.		3.4%	3
We use an outside contractor for IT support.		28.7%	25
We have an employee who does IT, but it is one of the person's many job responsibilities.		6.9%	6
We have an employee partially dedicated to IT (job is split in half between IT and other responsibilities).		13.8%	12
We have (a) full time employee(s) totally dedicated to IT.		32.2%	28
answered question			87
skipped question			0

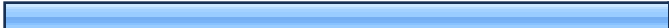


## 7. Did you know that remote monitoring is currently being used to support individuals with DD?

		Response Percent	Response Count
Yes		87.4%	76
No		12.6%	11
answered question			87
skipped question			0

**8. What topics would you find most helpful for OPRA conferences or trainings? (Check all that apply.)**

		Response Percent	Response Count
Microsoft Office (Word, Excel, Outlook, Powerpoint)		28.8%	23
How to do more with less		45.0%	36
Social Media		38.8%	31
Ask the Expert		21.3%	17
Website basics or mobile website basics		23.8%	19
<b>Mobile workforce issues</b>		<b>46.3%</b>	<b>37</b>
IT Security Basics		35.0%	28
IT Vendor information		18.8%	15
Remote Monitoring Vendors		26.3%	21
Remote Monitoring equipment and software		45.0%	36
Other		6.3%	5
Other (please specify)			10
<b>answered question</b>			<b>80</b>
<b>skipped question</b>			<b>7</b>

## 9. What are your top three IT concerns for your organization?

			Response Percent	Response Count
#1			100.0%	65
#2			93.8%	61
#3			72.3%	47
answered question				65
skipped question				22

## 10. How can OPRA help your organization with regards to IT? Please share any needs or ideas you have!

	Response Count
	29
answered question	29
skipped question	58



**Q1. What is the name of your organization?**

1	Grand Manner, Inc.	Dec 1, 2011 12:06 AM
2	Living Opportunities	Nov 30, 2011 10:35 AM
3	Brittany Residential, Inc.	Nov 29, 2011 9:29 PM
4	Siffrin	Nov 29, 2011 5:21 PM
5	L'Arche Cleveland	Nov 29, 2011 3:05 PM
6	Horizons, Inc.	Nov 29, 2011 1:53 PM
7	CRSI	Nov 29, 2011 10:23 AM
8	Filling Home	Nov 29, 2011 10:02 AM
9	Health Services of Coshocton	Nov 29, 2011 9:16 AM
10	Saint Joseph Home of Cincinnati	Nov 29, 2011 6:56 AM
11	Mercer Residential Services, Inc.	Nov 28, 2011 7:26 PM
12	Evant	Nov 28, 2011 3:20 PM
13	Koinonia	Nov 28, 2011 2:31 PM
14	Toward Independence, Inc.	Nov 28, 2011 2:15 PM
15	buckeye community services	Nov 28, 2011 1:20 PM
16	L'Arche Cleveland, Inc.	Nov 28, 2011 1:17 PM
17	wood lane residential	Nov 28, 2011 11:47 AM
18	Filling Memorial Home of Mercy	Nov 28, 2011 11:45 AM
19	Alvis House	Nov 28, 2011 11:42 AM
20	Empowering People	Nov 28, 2011 11:32 AM
21	Rescare, Inc.	Nov 28, 2011 11:30 AM
22	Welcome House, Inc.	Nov 28, 2011 11:30 AM
23	Wood Lane Residential Services, Inc.	Nov 28, 2011 11:16 AM
24	Independence, Inc.	Nov 28, 2011 11:03 AM
25	Sunshine	Nov 28, 2011 11:02 AM
26	Dungarvin	Nov 28, 2011 10:57 AM
27	Koinoina Homes, Inc.	Nov 28, 2011 10:51 AM



**Q1. What is the name of your organization?**

28	Koinonia Homes, Inc	Nov 28, 2011 10:48 AM
29	Ohio Valley Residential Services, Inc.	Nov 28, 2011 10:47 AM
30	CRSI	Nov 28, 2011 10:47 AM
31	United Cerebral Palsy of Greater Cleveland	Nov 28, 2011 10:46 AM
32	REM Ohio Inc	Nov 28, 2011 10:45 AM
33	Expanding YOUR Horizons	Nov 25, 2011 10:16 AM
34	Clermont Adult Residential Homes	Nov 21, 2011 11:23 AM
35	Northeast Care Center	Nov 21, 2011 11:12 AM
36	Grand Manner	Nov 18, 2011 5:11 PM
37	Independence, Inc.	Nov 18, 2011 4:35 PM
38	Buckeye Community Services	Nov 18, 2011 4:05 PM
39	NCC Solutions	Nov 18, 2011 3:22 PM
40	L'Arche Cleveland	Nov 18, 2011 2:30 PM
41	Columbus Center for Human Services, Inc.	Nov 18, 2011 11:21 AM
42	United Cerebral Palsy Assn of Gr. Cleveland, Inc.	Nov 18, 2011 11:20 AM
43	Independence of Portage County Inc	Nov 18, 2011 10:23 AM
44	Siffrin Inc	Nov 18, 2011 10:12 AM
45	wood lane residential	Nov 18, 2011 9:16 AM
46	Guernsey Residential, Inc.	Nov 18, 2011 8:42 AM
47	ViaQuest	Nov 17, 2011 10:12 PM
48	ViaQuest	Nov 17, 2011 3:22 PM
49	NORTH COAST COMMUNITY HOMES	Nov 17, 2011 3:15 PM
50	Wynn-Reeth, Inc.	Nov 17, 2011 3:08 PM
51	Echoing Hills Village	Nov 17, 2011 2:48 PM
52	SHC the Arc of Medina	Nov 17, 2011 2:32 PM
53	Choices In Community Living	Nov 17, 2011 2:32 PM
54	SHC/The Arc of Medina County	Nov 17, 2011 2:31 PM

**Q1. What is the name of your organization?**

55	Filling Memorial Home of Mercy	Nov 17, 2011 2:17 PM
56	Goodwill Columbus	Nov 17, 2011 1:54 PM
57	Wingspan Care Group; Bellefaire JCB; Applewood Centers	Nov 17, 2011 1:50 PM
58	St Johns Villa	Nov 17, 2011 1:41 PM
59	Siffrin	Nov 17, 2011 1:37 PM
60	Ardmore Inc	Nov 17, 2011 1:36 PM
61	Abilities Resource, Inc.	Nov 17, 2011 1:20 PM
62	St Joseph Home of Cincinnati	Nov 17, 2011 1:17 PM
63	Mercer Residential Services, Inc	Nov 17, 2011 1:15 PM
64	Rose-Mary Center	Nov 17, 2011 1:07 PM
65	cRSI	Nov 17, 2011 12:56 PM
66	Resident Home Association	Nov 17, 2011 12:44 PM
67	REM Ohio Inc.	Nov 17, 2011 12:38 PM
68	REM Ohio Inc	Nov 17, 2011 12:37 PM
69	LADD	Nov 17, 2011 12:33 PM
70	Dungarvin	Nov 17, 2011 12:30 PM
71	Hattie Larlham	Nov 17, 2011 12:23 PM
72	Bittersweet Inc.	Nov 17, 2011 12:20 PM
73	Mercer Residential Services, Inc.	Nov 17, 2011 12:17 PM
74	Havar	Nov 17, 2011 12:09 PM
75	Brittany Residential	Nov 4, 2011 10:30 AM
76	Catholic Residential Services	Nov 4, 2011 10:30 AM
77	Brittany Residential	Nov 4, 2011 10:28 AM
78	Clermont Adult Residential	Nov 4, 2011 10:27 AM
79	Blossom Hill	Nov 4, 2011 10:25 AM
80	Echoing Hills Village, Inc. Dayton	Nov 4, 2011 10:24 AM
81	Blossom Hill	Nov 4, 2011 10:23 AM

**Q1. What is the name of your organization?**

82	Koinonia Homes	Nov 4, 2011 10:22 AM
83	Stillwater Center	Nov 4, 2011 10:22 AM
84	Koinonia Homes	Nov 4, 2011 10:20 AM
85	Sunrise Homes	Nov 4, 2011 10:19 AM
86	Living Opportunities	Nov 4, 2011 10:17 AM
87	Blossom Hill	Nov 4, 2011 10:13 AM



**Q2. What is your job function?**

1	Director of Development & Marketing	Nov 29, 2011 3:05 PM
2	Home Health Manager	Nov 29, 2011 9:16 AM
3	Director, Day and Vocational Program	Nov 28, 2011 2:31 PM
4	Office Manager	Nov 28, 2011 1:17 PM
5	Administrator	Nov 28, 2011 11:32 AM
6	DON	Nov 28, 2011 11:03 AM
7	Director of IT	Nov 28, 2011 11:02 AM
8	ICF/DD Director	Nov 28, 2011 10:51 AM
9	Administrative Assistant	Nov 28, 2011 10:48 AM
10	Area Director	Nov 28, 2011 10:45 AM
11	Associate Director	Nov 25, 2011 10:16 AM
12	Director of Technical Services	Nov 21, 2011 11:12 AM
13	IT Specialist	Nov 18, 2011 10:23 AM
14	Director of Clinical Services	Nov 17, 2011 2:31 PM
15	QA Manager	Nov 17, 2011 12:38 PM
16	Supervisor	Nov 4, 2011 10:30 AM
17	Administrator	Nov 4, 2011 10:24 AM
18	RN DON	Nov 4, 2011 10:13 AM

**Q8. What topics would you find most helpful for OPRA conferences or trainings? (Check all that apply.)**

1	Kept up-to-date on the system changes at ODJFS and ODDD that effect the admisintration piece of our services.	Nov 28, 2011 11:30 AM
2	How certain programs interface with each other -- example: CareTracker-like programs with med pass software, etc.	Nov 28, 2011 10:51 AM
3	Use of smart phones & iPads (for both staff and to support consumers, incl. on the job).	Nov 28, 2011 10:46 AM
4	social media policies, HIPAA compliant computer set ups and strategies	Nov 18, 2011 2:30 PM
5	cloud applications	Nov 18, 2011 9:16 AM
6	How government can reinforce and support electronic records and infrastructure like it has been incentivized on the physical health side	Nov 17, 2011 10:12 PM
7	None needed	Nov 17, 2011 2:17 PM
8	How IT can enable your organizations mission and strategies.	Nov 17, 2011 1:17 PM
9	How to do more with less	Nov 4, 2011 10:25 AM
10	How to do more with less	Nov 4, 2011 10:20 AM



**Q9. What are your top three IT concerns for your organization?**

#1		
1	Security	Dec 1, 2011 12:06 AM
2	security	Nov 30, 2011 10:35 AM
3	Not having someone dedicated to IT	Nov 29, 2011 5:21 PM
4	Security	Nov 29, 2011 3:05 PM
5	Utilitizing Server more efficiently	Nov 29, 2011 1:53 PM
6	Time management	Nov 29, 2011 9:16 AM
7	Getting the right systems in place and understanding all of the capabilities	Nov 29, 2011 6:56 AM
8	financial sustainability	Nov 28, 2011 3:20 PM
9	computer training for DSP's (care tracker/ISS/CDS)	Nov 28, 2011 2:31 PM
10	Need for updated technogoy - (in progress)	Nov 28, 2011 2:15 PM
11	IT tecnology for rural areas and the systems availability limitations for rural providers , etc	Nov 28, 2011 1:20 PM
12	costs	Nov 28, 2011 11:47 AM
13	email encryption	Nov 28, 2011 11:45 AM
14	direct service competence with computers	Nov 28, 2011 11:42 AM
15	Keeping staff up-to-date on the changes to the State of Ohio's various systems	Nov 28, 2011 11:30 AM
16	Cost	Nov 28, 2011 11:03 AM
17	Efficiency Gains	Nov 28, 2011 11:02 AM
18	security	Nov 28, 2011 10:57 AM
19	Getting DSPs up-to-speed when they're not techie	Nov 28, 2011 10:51 AM
20	Replacing equipment	Nov 28, 2011 10:48 AM
21	employees unknowingly spreading viruses thru email	Nov 28, 2011 10:47 AM
22	Funding new technology (incl. iPads for staff & clients)	Nov 28, 2011 10:46 AM
23	Electronic Documentation	Nov 25, 2011 10:16 AM
24	security	Nov 21, 2011 11:23 AM
25	Industry specific software	Nov 21, 2011 11:12 AM
26	Remaining up to date with equipment and software	Nov 18, 2011 5:11 PM



**Q9. What are your top three IT concerns for your organization?**

27	The exponential use & requests for more hardware in remote locations	Nov 18, 2011 4:35 PM
28	Social Media/Mobile Phone Distraction	Nov 18, 2011 4:05 PM
29	Expense	Nov 18, 2011 11:21 AM
30	Security	Nov 18, 2011 11:20 AM
31	Security	Nov 18, 2011 10:23 AM
32	Not having remote access to my desktop	Nov 18, 2011 10:12 AM
33	keeping up to date	Nov 18, 2011 9:16 AM
34	Security	Nov 17, 2011 10:12 PM
35	Cost of IT within the framework of our reimbursement system	Nov 17, 2011 3:22 PM
36	UPGRADE FINANCE & ACCOUNTING SOFTWARE	Nov 17, 2011 3:15 PM
37	Maintaining network security	Nov 17, 2011 3:08 PM
38	Security	Nov 17, 2011 2:48 PM
39	Leveraging Web-based technologies	Nov 17, 2011 2:32 PM
40	Costs	Nov 17, 2011 2:32 PM
41	time	Nov 17, 2011 2:31 PM
42	Exponentially growing storage needs; poor decisions saving files; the dangers of mailing multiple people enormous files	Nov 17, 2011 1:50 PM
43	Affordability	Nov 17, 2011 1:37 PM
44	cost of Hardware maintenance/replacement	Nov 17, 2011 1:36 PM
45	Security	Nov 17, 2011 1:20 PM
46	IT support	Nov 17, 2011 1:17 PM
47	Cost	Nov 17, 2011 1:15 PM
48	bringing the county boards into the 22nd century from the 18th century	Nov 17, 2011 12:56 PM
49	Frequently system is down ~ weekly	Nov 17, 2011 12:44 PM
50	security	Nov 17, 2011 12:33 PM
51	Training our less educated and technology savvy dsps	Nov 17, 2011 12:30 PM
52	cost to adapt to electronic medical system - charting	Nov 17, 2011 12:23 PM
53	Keeping up with technology	Nov 17, 2011 12:20 PM

**Q9. What are your top three IT concerns for your organization?**

54	Security	Nov 17, 2011 12:17 PM
55	Education for new staff	Nov 17, 2011 12:09 PM
56	Keeping current	Nov 4, 2011 10:30 AM
57	Integrate with Direct Care Staff	Nov 4, 2011 10:28 AM
58	Crashing	Nov 4, 2011 10:27 AM
59	Security	Nov 4, 2011 10:24 AM
60	Training those with limited computer experience	Nov 4, 2011 10:22 AM
61	Staff dedicated to supporting systems	Nov 4, 2011 10:22 AM
62	Cost of Disaster Recovery Svcs	Nov 4, 2011 10:20 AM
63	Security - inhouse & out in the field	Nov 4, 2011 10:19 AM
64	Getting MITs to be more user friendly	Nov 4, 2011 10:17 AM
65	Security	Nov 4, 2011 10:13 AM
#2		
1	Staying current with the technology in the field	Dec 1, 2011 12:06 AM
2	user friendly	Nov 30, 2011 10:35 AM
3	finances to keep up IT and expand access to IT	Nov 29, 2011 5:21 PM
4	Proper adherence to electronic devices policy	Nov 29, 2011 3:05 PM
5	Data Storage	Nov 29, 2011 1:53 PM
6	Internet availability	Nov 29, 2011 9:16 AM
7	Making the current systems effecient	Nov 29, 2011 6:56 AM
8	leadership development	Nov 28, 2011 3:20 PM
9	computer access in all sites	Nov 28, 2011 2:31 PM
10	Adequate support - (in progress)	Nov 28, 2011 2:15 PM
11	Buy in by current employees of the changes brought about by technology	Nov 28, 2011 1:20 PM
12	cloud	Nov 28, 2011 11:47 AM
13	disaster recovery and backup	Nov 28, 2011 11:45 AM
14	bringing more technology	Nov 28, 2011 11:42 AM

**Q9. What are your top three IT concerns for your organization?**

15	Working with the County Boards to ensure that smooth transitions are made with the changes to the State's systems.	Nov 28, 2011 11:30 AM
16	Using the software to its full capacity	Nov 28, 2011 11:03 AM
17	Security	Nov 28, 2011 11:02 AM
18	our IT support is from a different state	Nov 28, 2011 10:57 AM
19	Training for front-line supervisory staff	Nov 28, 2011 10:51 AM
20	Remote monitoring	Nov 28, 2011 10:48 AM
21	identity theft	Nov 28, 2011 10:47 AM
22	Electronic record keeping-how do we move to this model given limited budgets	Nov 28, 2011 10:46 AM
23	Converting all documents to the cloud for remote access	Nov 25, 2011 10:16 AM
24	stream line documentation	Nov 21, 2011 11:23 AM
25	Security	Nov 21, 2011 11:12 AM
26	Security	Nov 18, 2011 5:11 PM
27	Cost	Nov 18, 2011 4:35 PM
28	IT Security	Nov 18, 2011 4:05 PM
29	Security	Nov 18, 2011 11:21 AM
30	Cost	Nov 18, 2011 11:20 AM
31	Continuous Access	Nov 18, 2011 10:23 AM
32	Everyone should use the computer but doesn't	Nov 18, 2011 10:12 AM
34	Business Continuity and Disaster Recovery	Nov 17, 2011 10:12 PM
35	Making sure we are staying on top of the latest in IT Solutions	Nov 17, 2011 3:22 PM
37	cost of replacing equipment	Nov 17, 2011 3:08 PM
38	Standardization	Nov 17, 2011 2:48 PM
39	Improving operational efficiency via technology	Nov 17, 2011 2:32 PM
40	improviing software systems	Nov 17, 2011 2:32 PM
41	money	Nov 17, 2011 2:31 PM
42	Extremely poor support from AT&T	Nov 17, 2011 1:50 PM
44	Obtaining / Keeping IT Support	Nov 17, 2011 1:36 PM

**Q9. What are your top three IT concerns for your organization?**

45	Data back up and storage	Nov 17, 2011 1:20 PM
46	Wireless network performance	Nov 17, 2011 1:17 PM
47	training	Nov 17, 2011 1:15 PM
48	security	Nov 17, 2011 12:56 PM
49	Not everyone has technical skills	Nov 17, 2011 12:44 PM
50	accessibilitiy to staff	Nov 17, 2011 12:33 PM
51	Connectivity in the homes to allow our technology to do its job	Nov 17, 2011 12:30 PM
52	changing technology - once you sign on to something it becomes obsolete	Nov 17, 2011 12:23 PM
53	Shutdowns	Nov 17, 2011 12:20 PM
54	Remote Monitoring	Nov 17, 2011 12:17 PM
55	a help desk function	Nov 17, 2011 12:09 PM
56	Moving to computering @ MAR, HPC, Skill Dev systems.	Nov 4, 2011 10:30 AM
58	How to move off Paper To Electronic	Nov 4, 2011 10:27 AM
59	Consistent	Nov 4, 2011 10:24 AM
60	Remote access - mobile workforce	Nov 4, 2011 10:22 AM
61	Finances to update equipment and software	Nov 4, 2011 10:22 AM
62	Data Security	Nov 4, 2011 10:20 AM
63	Keeping the system virus free	Nov 4, 2011 10:19 AM
64	Setting up an EMR software	Nov 4, 2011 10:17 AM
65	Outdated Software	Nov 4, 2011 10:13 AM
#3		
1	Developing a system for the most efficient use of IT	Dec 1, 2011 12:06 AM
2	cost	Nov 30, 2011 10:35 AM
3	not being able to fully utilize IT as it could be	Nov 29, 2011 5:21 PM
4	cost	Nov 29, 2011 3:05 PM
5	Staying compliant	Nov 29, 2011 1:53 PM
7	Training on S Social Media, what info to put into emails and what not to put in emails	Nov 29, 2011 6:56 AM

**Q9. What are your top three IT concerns for your organization?**

8	excess capacity in local residential services	Nov 28, 2011 3:20 PM
9	More assistance in IT Department	Nov 28, 2011 2:31 PM
10	Social Media	Nov 28, 2011 2:15 PM
11	We don't want to miss the boat on remote monitoring but don't want to jump into the boat if there are holes in the bottom and we will sink?	Nov 28, 2011 1:20 PM
12	security	Nov 28, 2011 11:47 AM
13	security	Nov 28, 2011 11:45 AM
15	Keeping Supervisors and other staff in the loop with technology changes and giving them the best information possible to do their jobs and ensure proper staffing for billing and payment.	Nov 28, 2011 11:30 AM
17	Collaboration	Nov 28, 2011 11:02 AM
19	Not biting-off-too-much-to-chew	Nov 28, 2011 10:51 AM
20	Training for IT and others	Nov 28, 2011 10:48 AM
21	corporate hacking	Nov 28, 2011 10:47 AM
22	Increasing IT support needs, but no money for this non-revenue generating staff function	Nov 28, 2011 10:46 AM
23	Educating employees about IT process and procedures	Nov 25, 2011 10:16 AM
24	resource site for menu's, activities, Medication's,	Nov 21, 2011 11:23 AM
25	Web technologies	Nov 21, 2011 11:12 AM
26	Using IT systems to maximize our efficiencies and effectiveness.	Nov 18, 2011 5:11 PM
27	Frustrations of equipment being down	Nov 18, 2011 4:35 PM
28	Emerging Remote Monitoring Systems and Usage	Nov 18, 2011 4:05 PM
29	Mobility	Nov 18, 2011 11:21 AM
30	Database integration	Nov 18, 2011 11:20 AM
31	Cost	Nov 18, 2011 10:23 AM
34	Cost	Nov 17, 2011 10:12 PM
37	training staff to use the systems	Nov 17, 2011 3:08 PM
38	Remote Monitoring	Nov 17, 2011 2:48 PM
39	Computer-based training/software for clients	Nov 17, 2011 2:32 PM

**Q9. What are your top three IT concerns for your organization?**

40	making it easier for staff to report information	Nov 17, 2011 2:32 PM
41	efficient use of both	Nov 17, 2011 2:31 PM
42	Breakneck proliferation of mobile devices and inability to standardize in terms of data leakage and migration of malware	Nov 17, 2011 1:50 PM
46	Lack of integration	Nov 17, 2011 1:17 PM
48	lack of sharing in back office functions across agencies that could cut costs	Nov 17, 2011 12:56 PM
50	billing software	Nov 17, 2011 12:33 PM
51	tech costs	Nov 17, 2011 12:30 PM
53	Using IT system to its fullest	Nov 17, 2011 12:20 PM
54	Going paperless (staff using iPads instead of paper)	Nov 17, 2011 12:17 PM
55	hardware - costs and ongoing viability	Nov 17, 2011 12:09 PM
58	Keeping staff off computer for personal purposes	Nov 4, 2011 10:27 AM
59	\$ for Upgrades	Nov 4, 2011 10:24 AM
61	Training on existing applications	Nov 4, 2011 10:22 AM
62	Email Mgmt	Nov 4, 2011 10:20 AM
63	Keeping the entire system (all computers) running & updated	Nov 4, 2011 10:19 AM
65	Backup of Data	Nov 4, 2011 10:13 AM



**Q10. How can OPRA help your organization with regards to IT? Please share any needs or ideas you have!**

1	1. Continue to interact with DODD to help process stuff. 2. Engage cutting edge technology and share with OPRA members.	Dec 1, 2011 12:06 AM
2	Ideas for how to find IT/ Co-OP? Does that exist? How can an organization go digital- what are the steps?	Nov 29, 2011 5:21 PM
3	Free Training on software and on IT security and policies would be helpful.	Nov 29, 2011 3:05 PM
4	Include webinars as another method of providing training to OPRA members.	Nov 29, 2011 1:53 PM
5	Maybe offer some basic training courses	Nov 29, 2011 6:56 AM
6	We have relied upon the assistance of another OPRA member and we see great opportunities in the future.	Nov 28, 2011 2:15 PM
7	Since our organization has a full time IT dept, our needs are much different than the 'average' organization. Whereas we can manage our own needs and fulfill them internally, others may need to draw on outside resources. I think it would serve the average organization better to focus on their mainstream needs and how they can achieve better operational efficiencies by utilizing technologies.	Nov 28, 2011 11:02 AM
8	I'm not sure! 1) I think looking at the interface of programs and systems with each other would be helpful. 2) It seems to take a huge amount of time to review and evaluate options so to perhaps have help with what should be the questions would be good, too.	Nov 28, 2011 10:51 AM
9	Set up a clearinghouse for everything IT; training, set up, purchasing, comparison, etc.	Nov 28, 2011 10:48 AM
10	Reduced cost service contracts for for non-profits.	Nov 18, 2011 4:35 PM
11	Sharing through email IT articles, tips, etc. relevant to the types of services provided and types of workplace environments commonly found in the field of residential services.	Nov 18, 2011 4:05 PM
12	Assist with vendor identification; advise on best practices for all aspects of IT including security and fire alarms systems, telecom (land, VoIP, mobile), equipment life and replacement, etc.	Nov 18, 2011 11:21 AM
13	Not sure. We are pretty proficient and wish to stay that way. Maybe continuing?	Nov 17, 2011 3:08 PM
14	IT Vendors, Policies	Nov 17, 2011 2:48 PM
15	Provide vendor contact information for software packages and web services pertinent to providers in our industry.	Nov 17, 2011 2:32 PM
16	Connect vendors and Providers in information sharing so that vendors can identify trends, build platforms that integrate with the state and county systems	Nov 17, 2011 2:32 PM
17	Not certain it can - already have vendor contracts in place	Nov 17, 2011 2:17 PM
18	A report or site dedicated to the following two topics: 1) "What Works for Us" success stories 2) "I Wish I had Known" delving into problems that could have	Nov 17, 2011 1:50 PM



**Q10. How can OPRA help your organization with regards to IT? Please share any needs or ideas you have!**

been eliminated with proper insight.. (see this example:  
[http://www.labcompliance.com/solutions/expert\\_advice/part11/fda\\_inspections\\_2004-2007.aspx](http://www.labcompliance.com/solutions/expert_advice/part11/fda_inspections_2004-2007.aspx)

19	Webinars that could be used for training purposes would be nice.	Nov 17, 2011 1:41 PM
20	I am not sure as I am unaware of OPRA's capabilities.	Nov 17, 2011 1:17 PM
21	Talk to Scott and Victor	Nov 17, 2011 12:56 PM
22	Communicating these concerns/issues to the funders and providing incentives to use more technology.	Nov 17, 2011 12:30 PM
23	Any of #9 above	Nov 17, 2011 12:09 PM
24	Appreciate IT Vendors at Conf. - Would like to see # of OPRA members utilizing which IT services and recommendations or concerns.	Nov 4, 2011 10:30 AM
25	<<<circled and wrote "yes yes" next to "Ask the Expert" in question 8>>>	Nov 4, 2011 10:27 AM
26	Continue IT TRACT.	Nov 4, 2011 10:24 AM
27	Provide training in all the topics of #8.	Nov 4, 2011 10:19 AM
28	Fix MITs! The vendor statement's too cumbersome. Too many pages. Go back to old format.	Nov 4, 2011 10:17 AM
29	Inform Providers what they need to protect important data & HIPPA compliance.	Nov 4, 2011 10:13 AM