Exhibitor Feedback (4.31 average rating):

* Don't like them in the hall.
* Not a lot for day services.
* Too many vendors. Feels like the conference is focused on generating business for vendors, with provider training and education taking a back seat.
* Great selection, although too many
* good variety
* That GeneSight stuff is dope!!
* Coler LTC rocks:)
* I love my tree from Solana! I liked that many of them were in the 1 big room. I'd rather have space to move though, for the ones in the hall. But I understand you have to put them in prime areas.
* Liked the large room in back, which provided more walk around room.
* Nice friendly sales people!
* The main area is way too crowded. Hate to stop and visit an exhibit because you are either holding up traffic or being ran over.

Food Feedback (4.1 average rating):

* Thanks for the pop in the morning.
* Surprisingly excellent
* First day lunch was not able to keep up with volume.
* Lunch on Thursday was not good and they could not keep up.
* Was lunch provided???
* Was not thrilled with Thursday's lunch-food quality and set-up. Felt quite stressful. Some service issues with Friday's breakfast, too.
* Awesome!
* Chicken last day way overlooked
* Plated lunch I feel was somewhat bland. Buffet variety on Thursday was excellent.
* The vegetarian selections for the lunch Thursday and the award luncheon have been better in the past
* Food was not good. They were not ready for the rush and I left hungry. For the cost it should have been better
* First day lunch was better than plated lunch on 2nd day.
* lunch facilities were crowded.
* Lunch was crazy trying to get everyone through, ran out of some types of food while in line, limited seating
* Pls thank the woman who was at the lunch entrance helping us understand the process and which line may be shorter for us. That was the BEST!!! The food was amazing!! I like that we got to pick what we liked instead of a plated dish. Waters should have already been on the tables. Waiters couldn't keep up.
* Food was great. I was at the back of the line for food, and there was not a lot of food left and no seats available. Someone took my group to a different room and brought in more food for us so all ended well.
* buffet did not have a variety of vegetarian options
* Lot of vegetarian options - buffet didn't have a lot of "side" choices or were out by the time the whole line got through.
* First day lunch, staff not able to keep up with volume, meal selection ok

Friendliness (4.78 average rating):

* Very impressed as a new member
* Opra staff are always amazing. Not thrilled with hotel check in staff this time around.
* Random question? Nothing out of the way friendly.

Organization (4.61 average rating):

* Rooms filled up quickly and people had to stand.
* Nicely run event
* OPRA meeting and awards ceremony needs tightened up
* Overcrowded, I stood for 3 sessions because there were not enough chairs. Would have been a little better if we at least had chairs to sit in. Hallways were too crowded with vendors.
* The awards ceremony...several missed write ups and went on too long
* Shane is a world class planner !!
* Well organized conference! Space is tight for the size of the group. Hard to get through the main halls.
* Lunch is always chaotic and small hallway space.
* Quality of organization is a hallmark of conference.
* Loved how it was spread out a bit more and able to move freely
* Some sessions were pretty far down the hall...

Session Variety (4.08 average rating):

* Need more info for providers who support deaf clients.
* Sessions used as advertisements to sell "products"
* Saw several similar sessions with different speakers.
* Much better than past conferences.
* Really could use some specific round tables on billing, and finance issues
* Lots of staff recruitment and retention stuff, but was designed to market the vendor/speaker's products. Prefer to have greater variety re: what's going on across the state, country re: staff vacancy and retention trends and issues.
* Very pleased with the focus on community employment and day services.
* Would have like to have had more sessions related to rule changes and compliance aspects
* A lot of good ones were in same time slots, hard to get to them
* I think there were too many, actually. I would have preferred longer sessions on a few HR tracks to delve deeper. Surface information is not good enough.
* Too many sessions on staffing issues. There were not enough sessions on Friday.
* Lot of DSP crisis sessions - it's good but somewhat of an overkill. (retaining staff, how to hire staff)

Overall (4.47 average rating):

* That sure is a long walk to lunch.
* Bingo was fun but very pricy for only 9 chances to win.
* The sessions I attended could be half as long with more choices. I know you need for long for CEUs but maybe combine some.
* I was surprised to attend two recruitment/retention sessions for CEO level that turned out to be primarily focused on the vendors' marketing their services and products. Very little new/useful information was provided. Specific regional data with outcome metrics would have been helpful.
* Exhibit location was poor. Virtually no attendees visited on Friday.
* Wish there would have been better organization, better variety of topics, more seating, and better clarity with the agenda.
* Please find a new venue. I think we've outgrown this one. I much preferred the overall experience at the Embassy Suites. Was not overwhelmed with the guest engagement and customer service of hotel staff.
* Shane and Sonya do a great job organizing and handling everything.
* Another great conference provided by OPRA thank you for all your hard work today on these!
* Improve the food
* Awards luncheon was too long. The awards don't feel "special" when so many recipients win an award. Please consider 1 or 2 recipients for each category, and allow thank you speeches.
* This conference was very well organized. The speakers were great. The information covered in by the speakers and the sessions was very relevant and helpful. This was my first OPRA conference and I would definitely attend another. The first day was very full and busy, but I am not sure how to break it up without missing out on information.
* Excellent Conference
* The OPRA employees are wonderful and do an excellent job at these conferences.
* Legal Update sessions are a must. I also enjoy Scott W.'s honesty even though I think he goes too far in his excitement at times. He isn't dull! Other sessions felt like time wasters/fluff. It was still a good conference but I've benefited more in year's past.
* Of all of the conferences that I attend, this is the best. I am an exhibitor and I really appreciate the way Shane includes the exhibitors in the events and ensures that we get value and opportunities. Many other conferences just take our money and forget about the exhibitors for the rest of the conference.
* It was a very good informative conference. Enjoyed almost all of the sessions I attended.
* A new venue with more room for walking and exhibits would be beneficial.
* The activities that were provided were wonderful, vendors were great and that the night time activities were awesome. At Bingo thought only should be allowed to win one time.
* Seems as though you are outgrowing this venue. Session rooms were overcrowded
* Great conference! Extremely organized and well put together.