Waiver Pilot Status Summary – October 2013

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\*\* Joint Leadership Panel responsible for key decisions related to the pilot

Consultant Services:

Jean Tuller

Participants:

* Five providers serving approximately 120 individuals in five counties.
  + Athens County
  + Clark County
  + Cuyahoga County
  + Hamilton County
  + Madison County
  + Champaign Residential Services, Inc.
  + Choices in Community Living, Inc.
  + HAVAR, Inc.
  + Koinonia Homes, Inc.
  + Ohio Valley Residential Services, Inc.

Phase 1 – Establish weekly reimbursement rates for participating individuals.

* The work to establish the methodology was finalized early in calendar year 2013.
* All participants had converted to utilization of the new methodology by 4/1/2013.
* Preliminary work to prepare financial analyses has been completed and is undergoing review and refinement.

Phase 2 – Technology and Infrastructure Grants

* Funds (grants) were made available to participating providers and county boards to invest in technology (hardware and/or software) to be used to increase efficiency in operations and strengthen infrastructure.
* Over $400K has been awarded.
* Funds were released starting in late State Fiscal Year 2013 and are continuing to be released into the early part of State Fiscal Year 2014.

Phase 3 – Outcome-based Service Planning

* Jean Tuller facilitates training and provides on-going technical assistance for county board and provider participants related to service and support planning based on identified outcomes for individuals.
* As individuals’ service plans come up for annual review, the principles related to outcome-based service planning will be incorporated into the development of the new plans, increasing the focus on the expressed desires of the individuals being supported.
* By June 2014, approximately 85% of the original individuals included in the pilot project will have plans developed based on the person-centered principles associated with outcome-based service and support planning.
* In order for enough information regarding the impact of the outcome-based planning approach to be available, data collection will begin in January 2015 and will be completed by June 30, 2015.
* The weekly reimbursement rate setting methodology will continue through December 2014.

Phase 4 – Expansion Opportunity

* The Joint Leadership Panel has decided to expand the pilot to allow additional individuals to participate in an effort to further support outcome-based service planning and to enhance the value of the data collected.
* The number of additional individuals will be based on preliminary analyses of financial information resulting from the utilization of the weekly rate reimbursement methodology to date. The number will be shared within the next two to three weeks.
* Individuals will be considered for participation if either of the following criteria are met:
  + The individual is currently served by a participating provider, and the county board is willing to participate in the pilot (if not one of the current five participating county boards); or
  + The individual is currently served by a participating county board, and the provider is willing to participate in the pilot (if not one of the current five participating providers).
* In all cases, the individual must be interested in exploring outcome-based service planning.
* Additional individuals must have their current ISPs revised to incorporate the outcome-based service planning principles by January 1, 2014.
* Additional Infrastructure and Technology grant funding is not currently available for the purposes of expansion.

Phase 5 – Metrics and Data Analysis for Final Reporting

* Data will be collected through a series of on-line surveys currently under development through collaboration with the participating county boards and providers.
* DODD intends to make these surveys available through the use of Survey Monkey for ease of completion by participants and ease of data collection for DODD.
* Surveys from the perspective of county board staff, provider agency staff and individuals will be utilized to capture information related to the pilot experience. Information pertaining to both efficiencies realized and customer satisfaction levels will be collected through the survey process.
* Additionally, site-specific reimbursement data will be analyzed to ensure that federal funds are properly aligned and that providers and county boards remain whole at the conclusion of the pilot.

Phase 6 – Pilot Conclusion

* Results will be reviewed by the Joint Leadership Panel and all participants to formalize and finalize for presentation to the Ohio Department of Medicaid and CMS, as appropriate.
* A final report will be prepared and submitted to the Office of Health Transformation (OHT) to demonstrate the results of the pilot and to provide an accounting of the funding provided.
* If the results point to changes needed in statute, administrative rules, or current waiver reimbursement methodologies, the Joint Leadership Panel will determine the approach to be utilized for formal recommendation of any proposed changes.