***OPRA Board of Trustees***

***Consent Agenda***

***January 27, 2016***

***NOTE: Some of the information is carried over from the prior month. Updates are in red font and underlined.***

***A. Efficiencies and Simplification Focus Area***

**1. Licensure and County Board Accreditation/National Accreditation**

The Partnership is continuing to pursue abbreviated reviews for county board accreditation and licensure. Nancy Neely and Mark Davis are coordinating this effort for the Partnership. The Partnership sent a letter to Director Martin, requesting a meeting to discuss making this effort a priority. We will follow up with Director Martin at a later time due to the current system reform workload.

**2. SSA and Program Management**

CMS has informed DODD that an end date is needed, for county boards to discontinue delivering HCBS as the boards also deliver TCM. DODD negotiated a 10-year timetable for county boards to be out of delivering HBCS.

**3. Threshold for Exempt Status**

The US DOL released their proposed rule that would increase the $455 weekly threshold for exempt status to $970/week, or $50,440 annually. ANCOR provided testimony to The Education And Workforce Committee,  Subcommittee On Workforce Protections of the US House of Representatives. ANCOR’s testimony highlighted DD provider’s almost sole reliance on Medicaid, our strong desire to pay our staff fairly and to be able to afford to stay in business. ANCOR suggested a conversation with lawmakers, so they may better understand our situation and review our data. OPRA has asked our members to participate in a data collection effort by ANCOR. This regulation has the potential to have a major impact on provider’s viability and we will actively participate with ANCOR in their efforts on this regulation. Mark is co-chairing the ANCOR campaign to impact the regulation. A kick-off conference call was held with ANCOR members on Wednesday, December 9th. A lobbyist, consultant and PR firm have been engaged by ANCOR for the campaign.

**4. Video Conferencing**

We had our first round of meetings using *Go to Meeting/Go to Webinar*. Feedback indicates some issues with audio (difficult to hear) and the question feature (typed questions are not presented on screen). Urban computing is making adjustments to improve the quality of the sessions.

**5.** **ODH and DODD Streamlining**

The budget bill contains language that would give DODD the authority to delegate licensure reviews to ODH. The administration intends to follow this path. The internal champion at OHT has retired, calling into question the administration’s ability to complete this transition. We will discuss this at the board meeting, but are keeping it on the consent agenda as an unchanged issue.

***B. Workforce Sustainability and Quality Focus Area***

**1. Waiver Pilot**

The budget bill contains language that allows DODD to request authorization from CMS to do a daily or weekly rate in the IO waiver. The final report on the waiver pilot was completed and sent to OHT. The report recommended the state look into residential habilitation as a waiver service. “Res hab” is an all-inclusive service that will be studied further by the OPRA waiver kitchen cabinet and DODD’s waiver allocation workgroup beginning early next year.

***C. Compassionate and Accountable System Reform Focus Area***

**1. Healthcare Integration Workgroup**

Following the meeting hosted by Bard Edwards on May 29th and a conversation with Director Martin, it was decided that we would focus on obesity and trauma in Ohioans with IDD. Our intent is to look at the impact on healthcare outcomes and cost for these two conditions. Along with Ohio, four other states have been identified as potential participants. Currently, Jason and Maryse is working on finalizing a business plan which will include appropriate framework that can be used to secure funding through a variety of potential sources. Providers that indicated an interest to participate in the Health Home initiative will be contacted soon to determine their willingness to be part of this pilot. Informational meetings will be scheduled. A full project description and plan will be issued soon.

A meeting was held on July 9th with interested members to review the purpose of our plan and provide insight on the next steps. Five member agencies participate. Our next steps include refining our business plan, seek funding and build on our data that focuses specifically on obesity and trauma for individuals with IDD.

The business plan has been drafted. We are making some minor changes. Maryse is completing the final report from the summary completed by Barb Edwards. The new OSU intern has been doing a literature review, specifically to build the argument of the importance of this research and what it potentially could lead to. Mark continues to make national connections at CMS, providers, managed care company, US Congress and others associated with doing similar research. Director Martin is considering partnering with CERIIDD and may have a proposal to CERIIDD by the end of 2015. OPRA has engaged an epidemiologist and consultant to help with the feasibility, funding and start-up of CERIIDD. These are monthly arrangements and may be discontinued if CERIDD does not happen. The epidemiologist switched back to unpaid status January 1, 2016, until such a time as OPRA secures funding for CERIIDD. Mark has spoken again with CMS, and found them receptive of the need for this data analysis. We are continuing to write our start-up business plan.

**2. Adult Foster Care (Shared Living Services)**

We are convening a stakeholder meeting Wednesday, June 17th with interested members, county board SSAs, advocates and the Department to create a statewide Strategic Marketing Plan focusing on recruiting host families and educating families and SSAs about Shared Living as a model.

On September 1st b.complex creative delivered the revised marketing plan to OPRA and OACBDD. The plan will be discussed with DODD on September 22nd. Carolyn Knight of Ohio DD Council has indicated an interest on the part of Council to review the plan to see how Council might assist. DD Council approved our project request and awarded $20,000 to help fund the marketing plan. DODD has indicated that they have the capacity to perform most of the tasks listed in the marketing plan and will take the lead. In a meeting with DODD and OACB it was decided that Council funds will be used primarily for the development of the video(s). OPRA and OACB will assist. It remains clear the DODD expects Shared Living to grow significantly.

**3. Trauma Informed Care**

Kim Kiehl presented TIC information at the HR Committee meeting on 5/12. The HR Committee is compiling data for Kim to use in determining next steps for further proliferating TIC in our system.

***D. Business Intelligence Tool***

Data has been collected from DODD that identifies all providers in the State of Ohio and the counties which they offer services. This along with the OPRA Provider Capacity Survey that was collected in recent weeks, are being used to categorize providers throughout Ohio. In addition, requests have been made for DODD to provide the amount of individuals being served by geographical locations and their acuities. This information should aid OPRA members in making an educated decision on increasing their services and where to potential develop their business within Ohio.

***E. Dropout/DSP Pilot Project***

OPRA member providers: Heinzerling, CCHS and ViaQuest have all shown extreme interest in hosting the students for their internships. The next step is to meet with identified teachers at Franklin Heights High School to begin to prepare mentors and providers. We also plan on pursuing a grant to pay for the student graduation stipends and off set some of the OPRA costs associated with promoting and supporting the program. Franklin Heights High School CBI students received the application to participate in the program. As of May 13th, 15 students applied.

13 Franklin Heights students were interviewed on May 27th, of which, all will be accepted into the program. Heinzerling, CCHS and ViaQuest presented prior to the interviews.

Two back-to-back sessions were held at our fall conference and the students also addressed the conference participants at lunch. The students and program were well received. The leader of CBI at ODE was present and is developing into a champion for the program statewide.

We continue receiving calls across the state, both from providers and schools interested in learning more about the program.

The inaugural class started on August 31st. We were excited to find out that all 13 students interviewed returned and were excited to get started. On September 1st, Congressman Stivers, Director Martin and Mark attended class to give kick off speeches which were well received. Also in attendance was Franklin County Board of DD Superintendent Jed Morrison who has indicated his support for this program. Jason and Bethany have revised the budget for new programs going forward. Necessary changes to the program will be made, based on lessons from this first class. The target is to have five additional locations offering the program in the 2016-17 school year. Janice Hall has been engaged as the project manager for C3P(O). An advisory group is being formed, with representatives from each provider mentor site, OADSP, Southwestern City Schools, OPRA and a student participant. ODE will serve as a resource to the advisory group.

***F. Member Relations Data***

During 2015, OPRA staff interacted heavily with committee members and created a dialogue that has helped develop OPRA’s events, trainings and conference sessions. Based on the utilization of the Communication Plan, OPRA increasing attendance at committee meetings, District meetings and the OPRA Member Only Friday Conference call we have seen an increase in member and staff communication and outcomes. Please see Events section M.

***G. Communication Plan***

The Communication Plan for 2016 will being mirroring the new OPRA Strategic Plan and Mission statements. During 2016, OPRA staff are working to develop new and interactive methods to engage our members. During 2015, the OPRA Member Only Friday Conference calls was created and was met with an overwhelming success and interaction between OPRA staff and members. This personal and efficient tool has generated positive feedback and increased member interaction. During 2016, staff are continuing to develop new and creative vehicles to keep our members informed and educated.

***H. New Member Orientation***

The first Member Orientation of 2016 has been set for March 3. All OPRA Staff will be introduced, and the full agenda will again include presentations from Associate Members and other affiliates who may have products, services, and points-of-view useful to new Provider Members. In addition, members are being encouraged to attend if senior management are new to their position or organization.

***I. Technical Assistance Projects***

OPRA will provide technical assistance to the Kentucky Association of Private Providers (KAPP), in the following areas: website development and maintenance, conference planning and implementation, member services/vendor arrangements. Urban Computing is in the process of transferring the website platform. Mark and Anita attended the KAPP Board meeting on 5/21. Six of our vendors presented on their services. The KAPP website project has not gone smoothly, due to several factors including the OPRA vendor’s website crashing. An acceptable resolution has been worked out with KAPP. Staff has decided to not offer website development nor maintenance services at this point. We will continue to TA to our members.

***J. CMS Regulations on Definition of Community, Conflict-Free Case Management, Person-Centered Planning – State’s proposed transition plan***

The state submitted the “revised” transition plan to CMS, but made no revisions from the October 2015 version. OPRA will talk with other stakeholders who submitted comments to determine our response. Facility-based combination of work/non-work (for settings that are determined to have institutional qualities based on an on-site evaluation) are proposed by the state to be remediated by March 2024. CMS spoke at the ANCOR conference and indicated that any request for an extension of time to come into compliance with the rule will be denied, but also indicated that states who are on a clear path to compliance will be dealt with moderately. Governor Kasich vetoed the language in the budget that would have required the continuation of sheltered employment and provider capacity in sheltered employment. Both requirements if enacted, would have appeared to be in violation of federal law. It is possible that the House and Senate will move to override the governor’s veto. OACB and OPRA sent a letter to Director Martin, expressing our concern with stakeholder input not being seriously considered as evidenced by no changes to the state transition plan.

***K. Internship Program***

A new intern will begin in the Fall 2015 semester. Christine Touvelle is a BSW student at OSU who has experience in the I/DD field. She is very interested in learning more about our field of services on a macro-level. She will be with us for both the fall and spring semesters.

***L. Provider Information and Selection Tool Pilot***

Cuyahoga and Coshocton Counties, along with OPRA members in those counties, are designing a provider information and selection tool pilot. The pilot will propose an “Angie’s List”-type tool for people to obtain useful information on providers. DODD is aware and supportive of our efforts.

We have selected Provider Search as the company to proceed with the pilot. We are in the process of contracting with Provider Search. The 4 OPRA member participants, 2 county boards and 1 parent on the leadership team for the pilot agreed on draft Goals for the pilot. DODD and OACB have approved funding and will partner with the OPRA Foundation on the new website. January 15, 2016 was the implementation date for the pilot. We are starting with provider set-up and then in two weeks will open it up to individuals receiving services and families.

***M. Events***

Events are being created for the following dates and topics:

* Feb. 23 – DODD CEO training (Session 1 of 3)
* Mar. 3 – New Member Orientation
* Mar. 8 – Legislative Advocacy Day
* Mar. 23&30 – CEO Summit
  + ( System Reform – Strategies, Challenges & Solutions)
* April 5&6 – 2016 OPRA Spring Conference
* June - IT & Housing Symposium
* July 20 – Nursing & Behavioral Health Updates (Part 1 of 2)
  + The Role of a Nurse in the DD Field 101, How to effectively utilize Nurses in a IO Waiver setting, How to decrease medication errors, Nursing and the Law, Behavioral Health Dual Diagnosis
  + Update will offer CEUs.
* Future events throughout 2016: OPRA staff retreat, Partnership Symposium, Frontline Supervision, Nursing & Behavioral Health Updates (Part 2 of 2), Advance 2016-2017, 2016 Fall Conference, DODD CEO Training Session 2&3, ICF Updates, and the OPRA Board Retreat

The deadline for Speaker/Presentation submissions for the 2016 Spring Conference was officially 12/15 – so that Events Staff can begin to compile materials for the most complex CEU applications (CSW and BELTSS), which are due in early February – but Speakers/Presentations are still being sought for the various tracks. Contact Emily with leads.

The 2016 OPRA Fall Conference venue has changes to Nationwide Training & Conference Center in Lewis Center, Ohio. Over the last few months, OPRA staff had visited several potential new locations for the conferences. The Embassy Suites in Dublin, Ohio has been a very good site for several years, but with the increase in attendance and vendors, it was time to find a new venue. Contracts were negotiated for a two year period (4 Conferences). Our goal is to continue the fiscal management of these events, but also offer a more enjoyable location. Lewis Center, Ohio is located just north of I270 close to Polaris Mall, Interstate 71, and SR315 for more information click <http://www.nwhotelandconferencecenter.com/>

***N. Employment First/Day Services***

Many changes have been made to the previously submitted draft revisions to the proposed day array services from March 2015. Jason sent out to the Board a summary of these changes. Since then, no new information has been provided by the Dept. as of yet.

From the EF Advisory Committee meeting this week, the following information was shared:

* OOD/DODD EF Partnership
  + There are 25 active EF VRCs in the State with a caseload of 60.
  + 2,196 individuals are eligible
  + To date—there has been a total of 362 placements (since the life of the partnership). There is no information on how many of the 362 are still employed.
  + OOD is going to look at determining a way to share information with SSAs after they close a case to ensure continuous communication.
* Disability Benefits 101 (DB101) the online calculator is scheduled to go live in September 2015. Regional trainings will be offered and providers are encouraged to attend. A list of dates/locations will be sent.
* Employment First Tracking System
  + 11,530 Employment Records
  + 10,561 Individuals Records
    - The difference in these two numbers is that some people my have more that one job.
    - These numbers also include enclaves and VH.
    - The breakdown of the data:
      * $7.90 is the average hourly wage for Community-Based Employment
      * 2,282 people in SE Individual with an average hourly wage of $8.02, working 18.7 hours per week
      * 2,019 people in SE Enclave with an average hourly wage of $7.72, working 20.1 hours per week
      * 25 people are self-employed with an average hourly wage of $8.31, working 23.22 hours per week
      * Of the numbers above:
        + 75% are A
        + 1.2% are A1
        + 1.8% are B
        + 1% are C
        + 22% None (not on waiver)
      * $3.35 is the average hourly wage for individuals employed in Sheltered Workshops
      * 30.8% earn less than $1.00 per hour
      * 50.3% earn between $1 - $5 per hour
        + 66% are A
        + .03% are A1
        + 15% are B
        + 6.5% are C
        + 14% None (not on waiver)
  + Dept is looking to expand this system to include individuals who live in ICF’s
* EF State Leadership Mentor Program through ODEP is currently working to align policy and activity around transition youth. Implement in October. Working with Dr. Pinchak of OSU and Dr. Sabo of Wright State
* The department has indicated that they are still moving forward with the three RFPs. They hope to have these out in August.
  + ICF-Employment
  + Integrated Community Supports
  + Employment Navigator Liaison

Recently the department announced that existing services Adult Day Supports (ADS) and Vocational Habilitation (VH) will remain in place as they currently are (same ratio and same reimbursement rate) through this next waiver application period (4 years). The impression remains that the department will phase out these services over time, so it is imperative that providers continue to plan for change. The new services (Integrated Community Supports, Supported Employment Enclave and Supported Employment – Individual) are expected to launch July 1, 2016.

The Department has promised an update around the end of September 2015 or the beginning of October. This update will include proposed rates. Teresa Kobelt is presenting on the updates at the OPRA Fall Conference.

Superintendents of SWOCOG (Southwest Ohio Council of Governments) joined us at our OPRA conference to speak with members about the upcoming transition of their county DD boards out of direct care. We have subsequently met individually with each SWCOG superintendent to identify individual county needs. We are working on a comprehensive (draft) plan with COG representatives to identify next steps to build provider capacity.

We have upcoming meetings with the MEORC, SOCOG and NEON GOGS to begin discussions.

**O. Membership**

2016 Membership materials and processes have been developed this year in tandem with upgrades/updates to OPRA’s website – and as such, faced set-backs affecting the proposed timeline for 2016 Membership strategies and tactics. Three “touches” are planned for the 2016 Membership Year’s renewal campaign:

1. Email renewal notice – this will include a link directly to the dashboard of an organization’s OPRA Representative.
2. Letter renewal notice – this will include facts and figures related to the success of OPRA and its Membership in 2015
3. Email renewal notice – this will include a link directly to the dashboard of an organization’s OPRA Representative, and a link to the new OPRA promo video.

Several high-level glitches have delayed the ability for Members to renew and other providers and businesses to join online. In the meantime, simplified renewal and join forms (planned simplification) are available via PDF. This delay does not seem to be causing a lag in renewal figures.