

November 17, 2015

Mark Davis, President  
Ohio Provider Resource Association  
1152 Goodale Boulevard  
Columbus, Ohio 43212

Dear Mark,

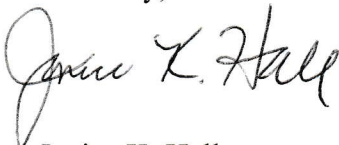
Please accept this letter as my resignation from the office of Chairperson of the Board of Directors of OPRA, and from the OPRA Board, effective at the close of business today.

As you know, I will be retiring from my position as Executive Director of Guernsey Residential, Inc., effective December 31, 2015.

It has been my pleasure to serve as a member of the Board for many years, and most recently as Board Chair. I hold nothing but the highest respect for you, your team, members of the Board and the work that OPRA does on behalf of its members.

I wish everyone the very best in the changing, challenging and exciting future of our industry. I consider myself privileged to have been a part of helping to shape the vision of that future.

Sincerely,

A handwritten signature in cursive script that reads "Janice K. Hall". The signature is written in dark ink and is positioned above the printed name.

Janice K. Hall