

**giv.**



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# Where are you focused?

- Enhance Care Quality
  - Person centered services
  - Staff training and development
  - Accreditation and Compliance
- Expand Service Offerings
  - New programs
  - Residential Services
  - Telehealth Service
- Increase Client Base
  - Community outreach
  - Partnerships and collaboration
  - Marketing Strategy
- Improve Operational Efficiency
  - Technology integration
  - Financial management
  - Process optimization
- Staff Retention and Satisfaction
  - Employee engagement
  - Competitive compensation
  - Feedback mechanisms
- Community Integration
  - Advocacy and awareness
  - Family and caregiver support
- Sustainability and Growth
  - Strategic planning
  - Grant and funding opportunities

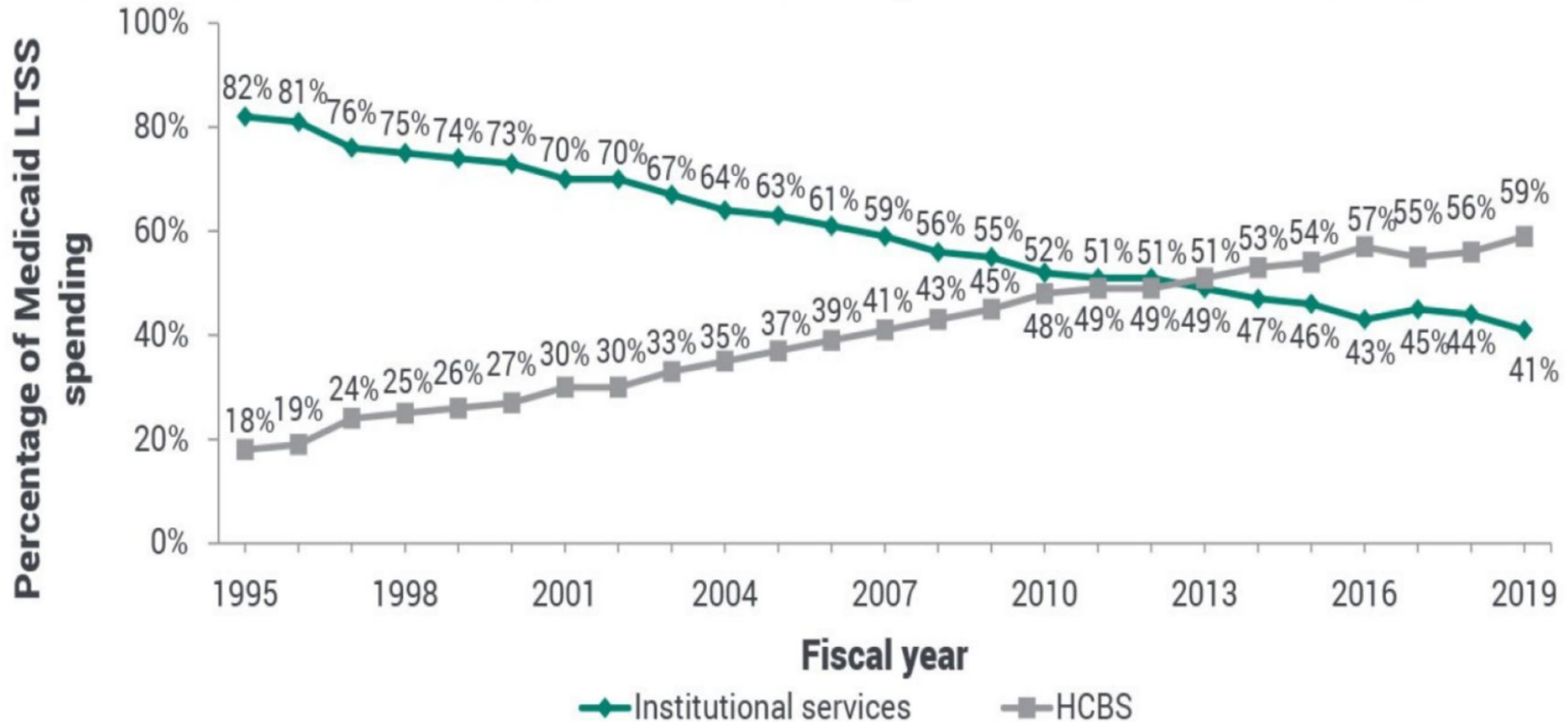
**Moving from I/DD Software  
Fragmentation to integration.**

# Our history

The transition from institutional care to home and community based.

- Poor outcomes for individuals
- Extremely costly causing many individuals to not receive care
- The transition has been bumpy due to lack of resources to support distributed support services

# Proportion of Total Medicaid LTSS Spending on Institutional LTSS and HCBS, FYs 2000–2019



# And the resources?

Where are the tools, software, new  
innovation?

- Software built for past care models.
- Adapted to model the pen and paper processes of provider agencies.
- Care in the home and community has been left unsupported.

# System Fragmentation

## Multiple disjointed systems

**Issue:** Using different systems for scheduling, billing, payroll, and client documentation.

**Solution:** Integrating all these functionalities into a single platform and ensuring that all systems communicate seamlessly.

## Error-prone manual processes

**Issue:** Reliance on manual data entry and cross-system updates.

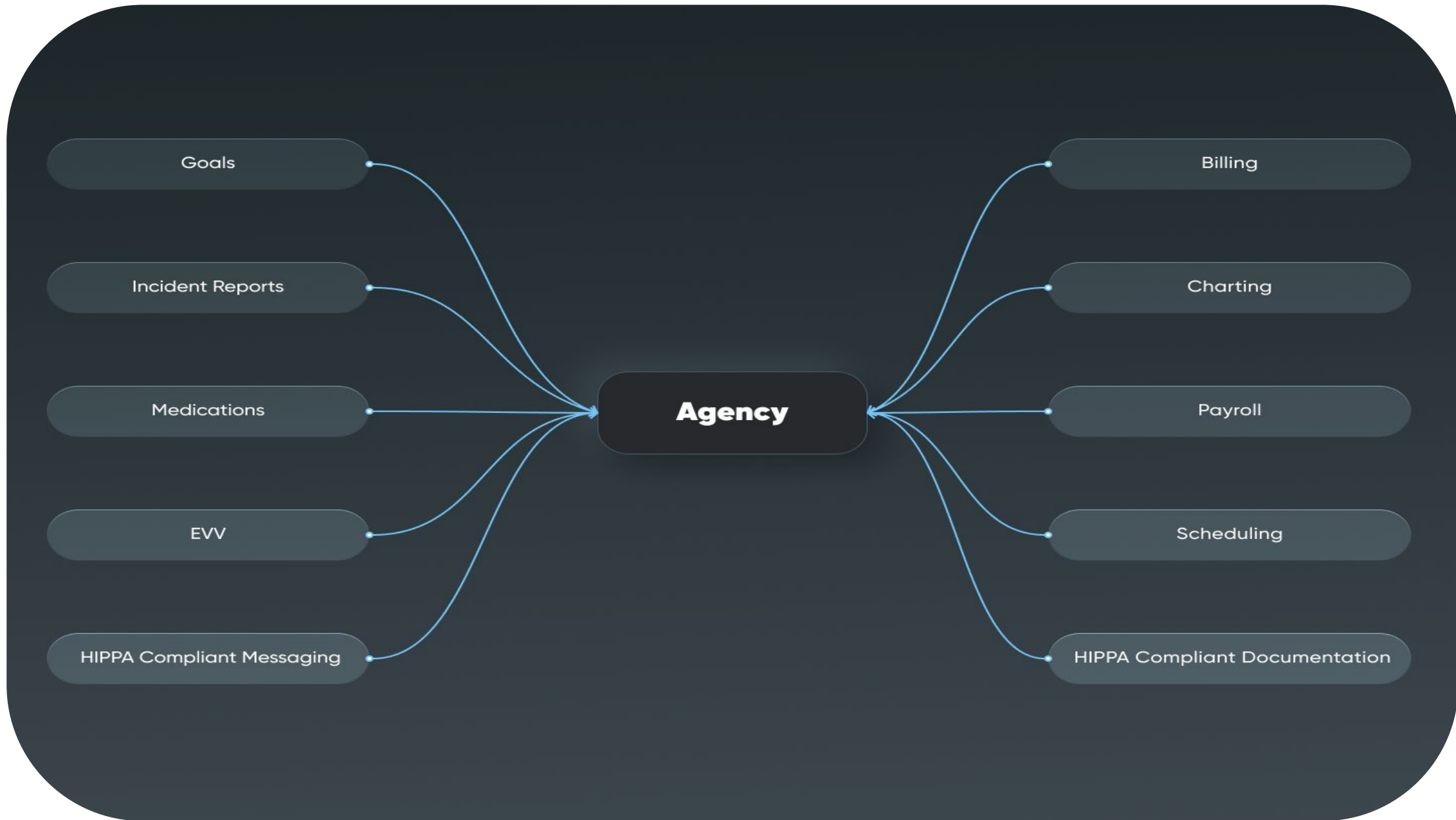
**Solution:** With Giv, data entered in one part of the system automatically updates all relevant areas.

## Inefficient workflow management

**Issue:** Using multiple systems can lead to inefficient workflows.

**Solution:** We centralize all core operations into one intuitive interface.



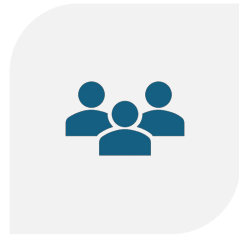


# Opportunity hidden in common inefficiencies

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**Reporting**



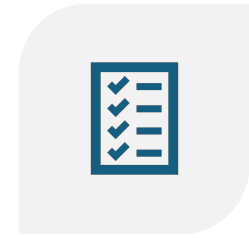
**Scheduling**



**Person centered  
care**

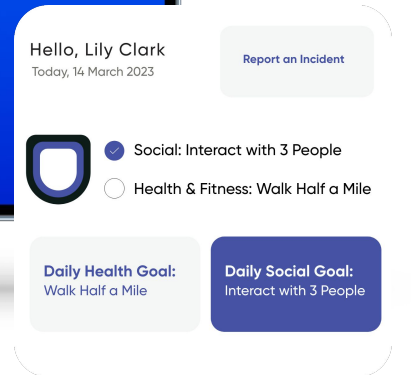
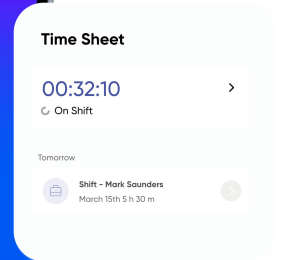
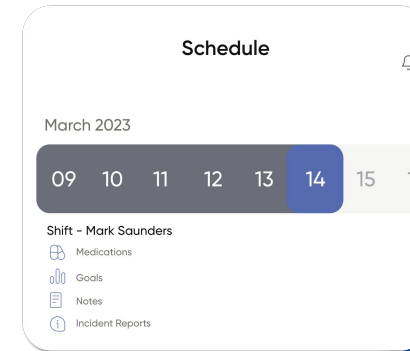
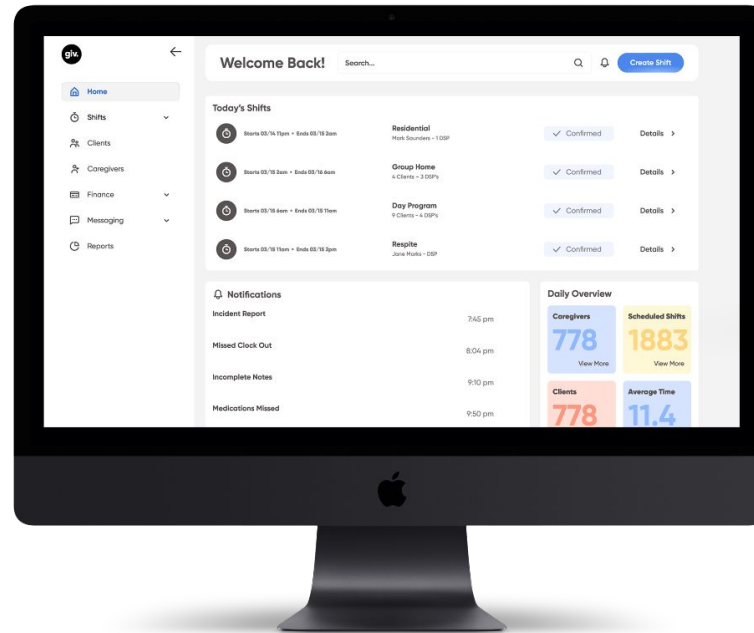


**Payroll**



**Client  
documentation**

# How is Giv solving these problems?



# Feature Hubs

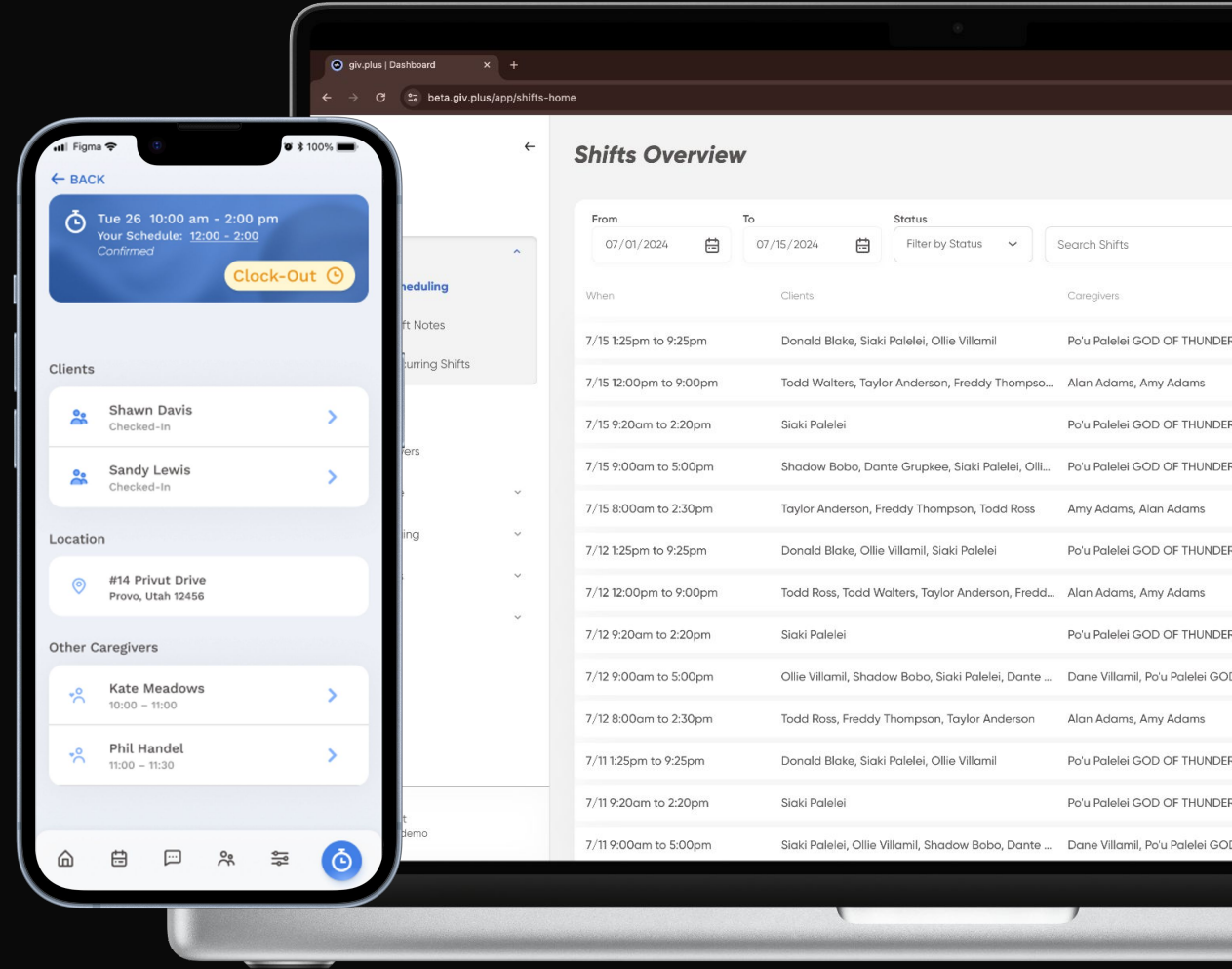
Client Hub

Staff Hub

Revenue Hub

Scheduling Hub

Guardian Hub



# Client Hub

## Client Plans

Manage behaviors, goals, human rights and much more.

## Budgets

Manage client budgets in real time.

## Medications

Track eMAR administration with alerts.

## Reporting

View, understand and report on client progress.

## Documents

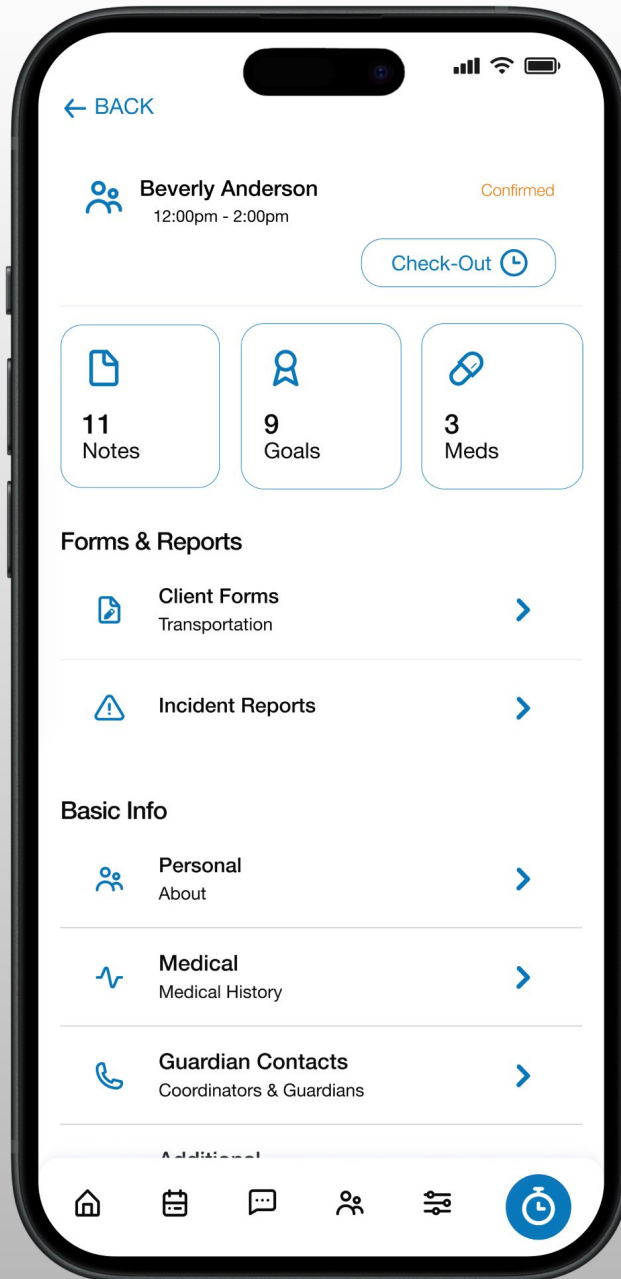
Store documents and track expiration dates.

## Client Specific Training

Ensure compliance with sign off by staff.

## Custom Forms

Custom forms to track all important data.



# Staff Hub

## **Service Based Pay Rates**

Pay staff based on the services rendered.

## **Documents**

Store documents and track expiration dates.

## **Timesheets**

Manage staff hours and generate payroll.

## **Work Stats**

Real time staff access to hours worked and projected pay.

## **Custom Forms**

Custom forms to track all important data.

# Revenue Hub

## **Billing**

Generate your custom billing reports for Medicaid and other Payer claims reimbursement.

## **Payroll**

Turn timesheets into executed payroll.

## **Transportation**

Track transportation for client billing and for staff reimbursement.



← Back to Clients

Basic Info

Client Plans

**Budget**

Medications

Charting

Documents

Contacts

Caregivers

Training Logs

Admin Notes

Settings

Client: Evan Andersen

Search Budget

Overview

Code	Billing Bucket	Effect Dates	Rate
SLN	Medicaid	Nov 2, 2023 - Nov 1, 2024	23.75
DSI	Medicaid	Dec 8, 2023 - Dec 7, 2024	250.00
RP2-DAILY	Medicaid	Feb 6, 2024 - Feb 5, 2025	77.00
RP2-HOURLY	Medicaid	Feb 28, 2024 - Feb 28, 2026	7.45
HHS-SP - Hal...	SS	Mar 17, 2024 - Mar 20, 2024	100.00
DSI	Select Health Premier	Jun 8, 2021 - Jun 8, 2022	250.00
T2016	Medicaid	Nov 15, 2023 - Nov 14, 2024	250.00

Budget for DSI

Billing Bucket  
Medicaid

Start Date  
Dec 8, 2023

End Date  
Dec 7, 2024

Client Managed  
No

Rate  
250.00

Units Month / Annual  
100 / 1200

Dollars Month / Annual  
\$25,000.00 / \$300,000.00

Monthly Available  
96 / 100

Annual Available  
1194 / 1200

Cancel

Archive

Edit



# Scheduling Hub

## **Geofencing**

Set and enforce a geofence for your staff.

## **EVV**

Track EVV and automatically report to your state.

## **Admin Scheduling**

Manage your team and client schedules.

## **Impromptu Shifts**

Staff generated shifts allowing for complex day to day changes.

## Guardian Hub

### **Guardian Scheduling**

Allow your guardians to schedule with their assigned caregiving team.

### **Keep Guardians Updated**

Guardians are always in the know with post shift reports.

### **Budgets**

Guardian access to real time budget alerts.

### **Client Schedule**

Weekly overview of their client's scheduled shifts.



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