

Mission: To support and provide advocacy for providers to ensure the availability of high-quality programs, services, and funding adequate to support the individuals with intellectual and developmental disabilities they serve to achieve a life of increasing independence, productivity and integration.

## **Board Report**

7.26.23



## **OPRA's Guiding Principles**

**Anchor Statement:** Ohio's providers are focused on supporting the success of the people we support.

**Principle #1:** We believe the primary focus of our work is the positive and supportive relationship between front-line professionals and the people they support.

**Principle #2:** We believe providers should be supported and trusted to support people with developmental disabilities and operate effective and successful organizations.

**Principle #3:** We believe providers must be sufficiently compensated to deliver essential services to meet the needs of the people they support in an ever evolving society and system.

**Principle #4:** We believe all services currently provided across the spectrum of services should be recognized as crucial to each and every person we serve.



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#### **Safe Place Statement**

We would like to thank you for attending this meeting. This meeting, like all of the OPRA Committee meetings, are designed to offer a safe place for OPRA Members to share thoughts, opinions and ideas. The OPRA Team and the OPRA Board relies on these discussions to inform our efforts to provide Advocacy, Information and Resources. We are respectfully asking you, as a participant, to assist us to make this a safe place for professionals to openly share without fear. It is important that when personal experiences are shared, there is an assurance that what is shared stays within this group. We are looking forward to an open and honest conversation and we would like to thank you for being a part of this important meeting.



# OPRA Board Meeting Agenda July 26<sup>th</sup>, 2023

- Welcome/Safe Place Statement (Adam Guinther)
- Approval of minutes from May's and June's Meeting (Adam Guinther)
- Treasurer's Report (Liz Owens)
- Governance Committee Update, (Bob Gaston)
  - o Executive Committee Nominations
- Board Report (Pete Moore)
  - o Budget Recap and Implementation
  - o Budget Debrief, OPRA Board Thoughts and Reactions
  - o Coalition Budget Debrief
  - o Blueprint
  - OOD Increases and Rates
  - System Reform Efforts
    - Waiver Redesign
    - Oversight/MUI
    - OISP
    - Rule Feedback Filter
- CEO Report (Pete Moore)
  - o Retreat Agenda Review
- Open Discussion
- Board Retreat August 23<sup>rd</sup> 25th
- Adjourn



## **OPRA Board Meeting Minutes**

## May 17<sup>th</sup>, 2023

### OPRA Board Meeting Minutes May 17, 2023 1pm – 3pm

- Welcome/Safe Place Statement (Adam Guinther)
  - o Adam Guinther called the meeting to order at 1:02pm.
  - Introduction- Tim Neville, CEO of Echoing Hills, has been appointed to an at-large position
- Approval of minutes from March Meeting (Adam Guinther)
  - Board members reviewed the minutes from the march Meeting. Dennis motioned to approve the minutes, Diane Beastrom seconded. March minutes are approved.
- Treasurer's Report (Liz Owens)
  - Pete Thompson summarized the 2022 financial review completed by Bodine Parry.
     Board members asked questions. The report will be distributed after the meeting with a subsequent vote.
  - Liz Owens reviewed the 2023 budget to date. Scott DeLong motioned to approve the report, Michelle Madden seconded. Report is accepted.
- Governance Committee Update: Upcoming Elections
  - Melissa Morelli has accepted a new position with DODD. Melissa's board position will be filled at the next general election.
- Board Report (Pete Moore)
  - Budget Update
    - Amendments for the budget in the Senate are due today. The Senate Finance Committee is meeting next week to hear testimony on Health and Medicaid.
  - 6.5% retention bonus/County Board Rate Contribution
    - Pete reviewed the conversations happening around the retention bonus and potential contribution.
    - OACB has started to back off their contribution due to fear around permanent flexibility with parents serving really complex minor children. DODD and OACB are meeting next week to talk about the parameters of this and how it could impact potential budget contribution.
  - Provider review feedback process
    - Pete overviewed a new process OPRA is setting up for members to submit reviews on the provider review process. Additional information will be forthcoming.
  - Post Budget Priorities and Messaging (small group discussion)
    - Cost of doing business categories review and revision
    - Educating DSPs on "average," wage compression, percentage increases, statewide average, those who have already invested, different considerations for each agency, stabilize the industries, quality incentives



- Cost reports in waiver world
- Struggles with finding middle management
- Fears on waiver redesign, managed care in this space, fear on payment
- Would love redesign the add-ons so they are not subtract on
- Issues in day program- lack of incentives to serve acuity c in the community, absences at day program,
- Cost of living increases
- Restructuring overview
- CEO Report (Pete Moore)
  - PAC Golf update
    - Outing is scheduled for Friday, June 2 at the Urbana Country Club
  - Membership Update
    - Please refer to page 13 of the board packet for updated membership numbers
  - OPRA Team update
    - After budget, the OPRA team will be working on building a new training series
  - o Conference schedule for next year and beyond
    - Spring 2024 Conference will be in Toledo. Fall 2025 will transition to the Polaris Hilton.
- Open Discussion
- Next Meeting, June 28<sup>th</sup>, 2023 (Virtual Board Meeting)
- Adjourn and Enjoy the Conference!!!
  - Michelle Madden motioned to adjourn the meeting

#### **Present Board Members**

- District 1 Jamie Steele, Melissa Morelli and Jim Steffey
- **District 2** Ashley Brocious, Dennis Grant and Michelle Herndon (absent)
- District 3 Edgar Barnett, Lisa Reed and Mary Thompson-Hufford
- District 4 Roy Cherry, Tim Menke and Dustin Watkins
- District 5 Jeff Johnson, Michelle Madden- Secretary and Phil Miller
- District 6 Adam Guinther- Chair, Liz Owens- Treasurer and Bob Heinzerling
- **District 7** Diane Beastrom, Beth Lucas and Tammy Honkala (absent)
- At-Large Scott DeLong- Vice Chair, Felicia Hall, Bob Gaston, Tim Neville and Kurt Miller (absent)

**OPRA Staff –** Pete Moore, Scott Marks, Christine Touvelle and Rachel Hayes



## **OPRA Board Meeting Minutes**

## June 28th, 2023

### OPRA Board Meeting Minutes June 28, 2023 10am – 12pm

Call to Order and "Safe Place" statement Chair Adam Guinther called the meeting to order at 10:00 am and read the "Safe Place" statement.

- Nominations for Executive Committee
  - Per OPRA by-laws, the Executive Committee is due for an officer election and a slate of nominees must be prepared. All four positions are open. Board members can either nominate themselves to run or have another Board member make the nomination. The slate of officers will be sent to the Board on July 10<sup>th</sup> and Board members will vote on August 24<sup>th</sup> at the Board retreat.
- Budget
  - Current status
  - Communication document
    - Christine shared the budget communication document that the OPRA team has developed for OPRA members to use in their communications with their staff, boards, and other community partners. If you have any feedback, please send it to Christine.
  - Implementation
  - Future of the budget coalition
  - Planning for the next budget
  - Pete and Christine gave an update on the budget. The General Assembly is still in conference committee negotiating the final bill which is constitutionally required to be signed into law before the end of the fiscal year on June 30, 2023. News reports have indicated the Senate and House are still a part on key provisions and may need to pass an extension to finalize the bill.

#### Rules

- Compliance- OPRA is preparing comments on DODD's licensure and compliance rules that are currently open for public comments. If you have any thoughts, please let Rachel or Christine know.
- Parents of minors as paid providers- The Ohio Department of Medicaid rule has garnered a lot of feedback from families and county boards of DD. A provision was inserted into the state budget to limit ODM from implementing the rule and we will see the provision's fate after the budget bill is passed out of Conference Committee and signed by the Governor.
- Retention Bonus



- Coming to an end- The last retention bonus will be paid to providers in November. The county board money that funded the program will be rolled into waiver rates starting on 1/1/24.
- Effectiveness- Board members provided feedback on how the retention bonus has impacted their agencies. Generally there has been a positive experience with the program.
- Waiver Redesign
  - Update
  - Setting the Vision
  - Game Planning
  - Working with Chris Whistler
    - OPRA has engaged with Chris Whistler to help the OPRA staff develop a plan for leveraging the waiver redesign process. The engagement officially starts in July but the OPRA team has already met with Chris a few times.

#### Other Topics

 HCBS Access Rule- The OPRA team is developing comments for the Centers for Medicare and Medicaid Services' (CMS) recently released 'access rule.' There are many provisions that touch HCBS services, some of which apply to DD services and some of which do not currently apply to DD services.

#### Board Retreat

- The OPRA Board retreat is scheduled for August 23-25<sup>th</sup> at Sawmill Creek. Final agenda is forthcoming. Please let Melissa know if you are not able to join.
- The next Board meeting will be held virtually on July 26<sup>th</sup>, 2023
- Adam Guinther adjourned the meeting at 11:20am.

#### **Present Board Members**

District 1 – Jamie Steele and Jim Steffey

District 2 – Dennis Grant, Ashley Brocious and Michelle Herndon

District 3 – Edgar Barnett, Lisa Reed and Mary Thompson-Hufford

**District 4** – Roy Cherry, Tim Menke and Dustin Watkins (absent)

District 5 – Jeff Johnson, Michelle Madden- Secretary and Phil Miller

District 6 - Adam Guinther- Chair, Liz Owens- Treasurer and Bob Heinzerling

District 7 – Diane Beastrom, Tammy Honkala and Beth Lucas

At-Large - Scott DeLong- Vice Chair (absent), Felicia Hall, Bob Gaston, Kurt Miller and Tim Neville

**OPRA Staff** – Pete Moore, Scott Marks, Christine Touvelle, Rachel Hayes, Sonya Summers and Melissa Fannon



## **Policy Committee**

The policy committee serves as the clearinghouse for most issues affecting any aspect of DD services, and makes recommendations for action to OPRA's board of directors. Every effort is made to allow sufficient time to discuss issues in detail in order to understand the impact on individuals and providers, and to consider what position OPRA should take on a given issue. OPRA Committees examine issues and may pass them on to the Policy Committee for review. Ad hoc workgroups may also be established from time to time to examine issues more fully. The policy committee is chaired by the vice chair of the board of directors with a representative provider group selected to serve as the core committee. This core committee is tasked with convening and commenting on policy issues as they arise, whether during a meeting or between meetings. Other committee work flows through policy committee to the board of directors, and vice versa.

### Policy Committee Minutes Wednesday, June 14<sup>th</sup> 10am – 12pm

- Welcome and Safe Place Statement
- State Biennium Budget
  - Christine and Pete gave an update on the status of the budget and immediate next steps. For more detailed information about the budget, please refer to the June 9<sup>th</sup> and 16<sup>th</sup> Friday Five presentations.
  - Christine and Pete solicited feedback from the Policy Committee on the budget communication resource through PollEvereywhere. The feedback will be integrated into document.
- Updated Rule review
  - Christine gave an overview of various DODD and ODM rules that are currently up for review. OPRA recently submitted comments on the HPC and shared living rules that have been amended to allow for billing of the service while a person receives services in an acute care hospital. OPRA also submitted comments regarding the scoring process of the ODDP in shared living.
- Updated retention bonus guidance/ DODD observations
  - Christine reviewed the final retention bonus timeline and the connection between the retention bonus and budget.
- HCBS Accesss Rule
  - Christine presented on the federal HCBS Access Rule currently proposed by the Centers for Medicare and Medicaid Services. Much of the discussion has been centered around a



proposed requirement that 80% of payment for services be directly passed to staff providing direct care. It does not appear DD services is included in this requirement. If DD services end up a part of the requirement, Ohio is in an unique spot with the collection of wage data through wage verification and the structure of the HPC rate. Providers can submit comments through the Federal Register or through ANCOR's Access Rule advocacy page.

Meeting wrap-up



# **OPRA Committee Reports**





## Day Array

## **Summary**

This committee provides a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to leaders in the day array. Topics covered in meetings may include, but are not limited to, updates from the field, national and state trends, policy and rule review, best practices in organizational leadership, operating fiscally sound organizations, and identifying and mitigating organizational risk as relates to the broad array of services and supports, including day programs, active treatment, vocational training, career development, and employment. Policy recommendations from this committee are taken to the policy committee for review and action.

Committee Chair: Anne Haning, (Belco Works)

Policy Core Committee Representative: Anne Haning

**OPRA Staff Lead:** Scott Marks

The next Day Array Committee meeting is scheduled for Thursday, August 3rd @ 9:30am

The day array committee has two standing subcommittees:

• Day Services Committee: This committee is designed for program directors, frontline supervisors, and direct support professionals who are providers of adult day support. Meetings include information sharing, networking, problem-solving and discussion of best practices and trends in day support for adults with DD. Training and updates from the state concerning adult day supports, vocational habilitation, career planning, and non-medical transportation is provided. Policy recommendations from this committee are taken to the Day Array Committee for review and then forwarded to the policy committee.

Committee Chair: Nicole Smith (RHDD)

**OPRA Staff Lead:** Scott Marks

• Employment Services Committee: The employment services committee is designed for program directors, frontline supervisors, certified employment support professionals, job developers, and job coaches. This committee is a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to providing integrated, competitive employment services. Topics covered may include, but are not limited to, policy and rule review, state trends, understanding and implementing DODD, OOD, and ODM rules, braiding funding, best practices service delivery, establishing relationships with employers, supervising remote employees, operating fiscally sound programs, and dual customer model, and identifying and mitigating individual and programmatic risk. Policy recommendations from this committee are taken to the Day Array committee for review.

Committee Chairs: Paul Soprano (UCP of Greater Cleveland), Justin Blumhorst (Capabilities)

**OPRA Staff Lead:** Scott Marks



## Day and Employment Services Committee Report 7/6/23 9:30-11am

The Day and Employment service committees met for a joint meeting. Paul Soprano was the sole chair in attendance as we hosted guests Jay Burns and Stephanie Andrian from OOD. Discussion points included the approved OOD budget, state hiring plans, and the fee schedule workgroup. Stephanie also shared the most recent case service data trends.

Additionally, Scott Marks led a walkthrough of the upcoming ADS quality pilot project and gathered feedback from members for the fee schedule workgroup. The committee scheduled an additional meeting to focus on advocacy on changes to the OOD fess schedule on July 27<sup>th</sup>.

The next Day & Employment Services Committee meeting is scheduled for Thursday, September 7<sup>th</sup> @ 10:00am

## Health Care

## Summary

The Healthcare committee is comprised primarily of nursing staff but does include other members who are interested in health and healthcare related issues. The committee focuses on nursing and medical services in the waiver and ICF settings. Areas of focus include, but are not limited to: rules and regulations that affect the DD nursing community, training, education and best practices.

**Committee Chair:** Shelly Wharton (The Society)

Policy Core Committee Representative: Shelly Wharton (The Society)

**OPRA Staff Lead:** Christine Touvelle

OPRA Health Care Committee Report Thursday, June 8th, 2023 10am-12pm

- 1 Welcome and Introductions
- 2 HPC/PD-HPC/Shared Living proposed rule changes
  - a Christine reviewed changes to the HPC, participant-directed HPC, and shared living rule. The rules changes will now allow providers to bill for either HPC or shared living when the provider sends a staff or shared living provider to the hospital and that staff/shared living provider is there to support the person served. The rule is limited to supports the acute care hospital is not required to provide. OPRA submitted comments asking DODD to issue further guidance to county boards and providers regarding when exactly these services can be billed.



- 3 Spring Conference Recap and Fall Conference Planning
  - a We are now currently soliciting proposals for the Fall conference. Ideas from the committee include understanding medical marijuana, Down syndrome and dementia, supporting people with a bipolar diagnosis, VNS training, building relationships with local EMS and other first responders, DNR orders, and recognizing common GI issues.
- 4 Hot Topics
- 5 (10:30) Guest Speaker: Lauren Holly, Executive Director of The Brain Injury Association of Ohio;
  - a Introduction to the Brain Injury Association and their resources
  - b Lauren presented an introductory session on commons myths about brain injury and the various resources the Brain Injury Association offers to any Ohioans with a brain injury.

The next Health Care Committee meeting is scheduled for Thursday, August 10th @ 10:00am

## **Human Resources**

## Summary

The HR committee is comprised of HR professionals, or anyone responsible for the life cycle of employment for his/her agency. This group of professionals meets to discuss best practices in HR, from recruiting and hiring process, to keeping abreast of upcoming new regulations that affect employment law and/or training requirements.

**Committee Chair:** Michelle Madden (IOPC), Rachel Murphy (RHDD)

**Policy Core Committee Representative: TBD** 

**OPRA Staff Lead:** Christine Touvelle

OPRA Human Resources Committee Report Tuesday, June 13<sup>th</sup>, 2023 10am-12pm

- 1 Welcome and Introductions
- 2 Budget Communication Resource Review
  - This resource will be distributed before the meeting. We would like committee members to review the resource and come with suggestions on how to improve the tool. This tool will be reviewed by the Policy Committee on Wednesday (6/14).
  - b Christine and Pete led the committee in a review of the communication document. Committee members provided suggestions for the document via PollEverywhere. Suggestions were integrated into the document for review by the policy committee.



- 3 Conference Debrief and Planning
  - a OPRA is currently looking for ideas for the fall conference. Suggestions include HR panel for frontline professionals, different technologies for improving HR process (staff scheduling, transportation scheduling, etc.), other workforce strategies.
- 4 OPRA Compensation and Benefits Survey
  - a Christine is looking for volunteers to review OPRA's Compensation and Benefits survey. With the likely expansion of the wage verification survey into services beyond HPC, OPRA needs assess the data needs of the membership as it pertains to wages and benefits. The small group will discuss possible directions and make a recommendation to the full HR committee on how any potential changes to the survey. The small group will also explore new vendors for conducting the survey.
- 5 Hot Topics

The next HR Committee meeting is scheduled for Tuesday, August 8th @ 10am

## **ICF**

## Summary

The ICF Committee provides a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to leaders in ICF services. The committee examines issues which have a direct impact on the programs, services and funding necessary for the operation of Intermediate Care Facilities. The committee is used to disseminate information, provide updates, and elicit feedback on important issues related to ICF's.

Committee Chair(s): Bob Heinzerling (Heinzerling Community), Kurt Miller (Empowering People)

Policy Core Committee Representative: Kurt Miller (Empowering People)

**OPRA Staff Lead:** Rachel Hayes

OPRA ICF Committee Report Thursday, June 21<sup>st</sup>, 2023 1pm – 3pm

- 1. Budget Discussion
  - Ins and Outs of the budget
  - What does this mean for ICF's?
  - Messaging with staff
- 2. Quality Indicators and QI Surveys / Citations
- 3. DODD Updates
  - Ann Weisent



- Rule Discussion
- 4. Day Program Requirements Off-site in the Community
- 5. CMS Updates / Vaccine Mandate
- 6. OISP Discussion
- 7. Hot Topics
- Surveys

The next ICF Committee meeting is scheduled for Wednesday, August 16th @ 1pm

## Residential Waiver

## Summary

The residential waiver committee provides a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to leaders in residential waiver services. The committee examines issues which have direct impact on the programs, services and funding necessary for the operation of and provision of services to individuals in waiver funded settings. This includes licensed and non-licensed settings and shared living. The committee is used to disseminate information, provide updates, and elicit feedback on important issues related to residential waivers.

Committee Chair(s): Jamie Steele (OVRS) and Susan Berneike (Help Foundation)

Policy Core Committee Representative: Jamie Steele

**OPRA Staff Lead:** Rachel Hayes

OPRA Residential Waiver Committee Report Thursday, June 21<sup>st</sup>, 2023 10am – 12pm

- 1. DODD Updates
  - Ann Weisent
- 2. Budget Discussion
  - Ins and Outs of the budget
  - What does this mean for ICF's?
  - Messaging with staff



- Development of a cost reporting mechanism
- 3. Shared Living Discussion
  - Review of the proposed OSL Rules
  - Staff trends in regards to OSL
- 4. Review of DODD proposed rules regarding Compliance
- 5. Provider Owned and Controlled Issues with Rule
- 6. Hot Topics
  - OISP Updates
  - Survey the Surveyors

The next Residential Waiver Committee meeting is scheduled for Wednesday, August 16th @ 10am

## Marketing and Communications

## **Summary**

The Marketing and Communications Committee is designed for organization leaders and their marketing and communication staff. The goal is to provide a focus on sharing strategies and tools, develop and hone innovative ideas, and provide feedback to other members of the group. The committee will periodically invite guest speakers to address identified needs of the group.

Committee Chairs: Liz Owens (The Alpha Group)
Policy Core Committee Representative: TBD

OPRA Staff Lead: Melissa Fannon

The OPRA Marketing & Communications Committee will be taking a summer break. The committee will reconvene on Tuesday, September 12th from 10am-11am.



### 2023 Board of Directors Roster & Contact Info

#### **Executive Committee**

Chairperson Adam Guinther aguinther@rhaminc.com sdelong@crsi-oh.com Vice Chairperson Scott DeLong lizowens@alphagroup.net Treasurer Liz Owens Michelle Madden mmadden@iopci.org Secretary Jamie Steele jamie.steele@ovrs.org Immediate Past Chairperson

#### **OPRA District 1**

Jamie Steele, Executive Director

Ohio Valley Residential Services

2261 Victory Parkway Cincinnati, OH 45206 Office: (513) 281-6800 Mobile: (513) 200-3695 jamie.steele@ovrs.org

Services Offered: Community Respite, HPC,

Remote Support and Shared Living

Jim Steffey, President/CEO

**Envision** 

3030 West Fork Road Cincinnati, OH 45211 Office: (513) 619-2928 Mobile: (513) 550-9687 jsteffey@envisionohio.org

**Services Offered:** Adult Day, Behavioral Health Care, HPC, Medicaid Funded Therapies, NMT and

**Shared Living** 

### **OPRA District 2**

**Dennis Grant, Executive Director** 

United Rehabilitation Services/Dayton

4710 Old Troy Pike Dayton, OH 45424 Office: (937) 233-1230 Mobile: (937) 469-5291 dgrant@ursdayton.org

Services Offered: Adult Day, Community Respite, HPC, Medicaid Funded Therapies, NMT, Waiver & OOD Employment Supports, Waiver

Nursing, Multi-System Youth Services and Vocational Habilitation

Ashley Brocious, CEO

**RT Industries** 110 Foss Way Troy, OH 45373 Office: (937) 552-3900

Mobile: (937) 552-6491

ashley.brocious@rtindustries.org

Services Offered: Adult Day, Waiver & OOD Employment Supports, HPC, NMT and Vocational

Habilitation



### **OPRA District 2 continued**

#### Michelle Herndon, Executive Director/CEO

S & H Products 435 Stolle Avenue Sidney, OH 45365 Office: (937) 492-3596

Mobile: (937) 418-3776 mherndon@sandcoind.com

**Services Offered:** Adult Day, Waiver & OOD Employment Supports, HPC, NMT and Vocational

Habilitation

### **OPRA District 3**

**Lisa Reed, Executive Director** 

**RHDD** 

P. O. Box 997 / 1517 Chestnut Street

Coshocton, OH 43812 Office: (740) 622-9778 Mobile: (740) 502-1838

Ireed@rhdd.org

Services Offered: Adult Day, Waiver & OOD

Employment Supports, Waiver Nursing, HPC, NMT, Shared Living and Vocational Habilitation

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Mary Thompson Hufford, CEO

The Fuse Network

Phys. Address: 1390 Pleasant Valley Drive

Coshocton, OH 43812

Mailing Address: P. O. Box 4008, Newark, OH

43058

Office: (740) 641-8347

Mobile:

mthompson@fuseoh.net

Services Offered: Adult Day, Waiver & OOD

Employment Supports, HPC, NMT and

Vocational Habilitation

Edgar J. Barnett, Jr., CEO

Carroll Hills Industries, Inc.

P. O. Box 567 Carroll, OH 44615 Office: (330) 627-5524

Mobile: (330) 812-8866

ebarnett@carrollhillsindustries.com

Services Offered: Adult Day, HCBS Employment

Waivers, NMT and Vocational Habilitation



### **OPRA District 4**

**Roy Cherry, Executive Director Epilepsy Center of NW Ohio** 

1545 Holland Road, Suite B

Maumee, OH 43537

Office: (419) 867-5950, Ext. 212

Mobile: (419) 346-2416 rcherry@epilepsycenter.org

Services Offered: Adult Day, HCBS Employment

Waivers, HPC, NMT and Vocational Habilitation

**Dustin Watkins, Executive Director** 

Bittersweet, Inc.

12660 Archbold-Whitehouse Rd.

Whitehouse, OH 43571 Office: (419) 875-6986

Mobile:

dwatkins@bittersweetfarms.org

Services Offered: Adult Day, HPC, ICF, NMT and

Vocational Habilitation

Tim Menke, CEO

Lott

3350 Hill Avenue Toledo, OH 43607 Office: (419) 381-5200

Mobile: (419) 276-4658 tmenke@lottserves.org

Services Offered: Adult Day, Waiver & OOD

**Employment Supports and Vocational** 

Habilitation

**OPRA District 5** 

Jeff Johnson, Executive Director

Weaver Industries, Inc.

520 S. Main Street, Suite 2441

Akron, OH 44311

Office: (330) 379-3660 x262 Mobile: (330) 815-1125

jjohnson@weaverindustries.org

Services Offered: Adult Day, Waiver & OOD **Employment Supports, NMT and Vocational** 

Habilitation

Michelle L. Madden, Executive Director

Independence of Portage County, Inc.

161 E. Main Street Ravenna, OH 44266 Office: (330) 296-2851 Mobile: (216) 406-7143

mmadden@iopci.org

Services Offered: Adult Day, Waiver & OOD Employment Supports, HPC, ICF, NMT and

**Remote Supports** 

Phillip E. Miller, CEO

Portage Industries, Inc. 7007 State Route 88 Ravenna, OH 44266

Office: (330) 296-3996 Mobile: (330) 221-6143 pmiller@portageind.org

Services Offered: Adult Day, Waiver & OOD Employment Supports, HPC, NMT, Shared Living

and Vocational Habilitation

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#### **OPRA District 6**

**Adam Guinther, Executive Director** 

Residential Home Association of Marion (RHAM)

205 W. Center Street Marion, OH 43302 Office: (740) 387-9999 Mobile: (419) 565-3677

aguinther@rhaminc.com

Services Offered: Waiver Nursing, HPC & NMT

Liz Owens, CEO

The Alpha Group of Delaware, Inc.

1000 Alpha Drive Delaware, OH 43015

Office: (740) 368-5810, Ext. 113

Mobile: (740) 360-9974 lizowens@alphagroup.net

**Services Offered:** Adult Day, Waiver & OOD Employment Supports, HPC, NMT and Vocational

Habilitation

**Robert Heinzerling, Executive Director** 

Heinzerling Community 1800 Heinzerling Drive Columbus, OH 43223 Office: (614) 272-8888 Mobile: (614) 638-5774 rheinzer@heinzerling.org

Services Offered: ICF

#### **OPRA District 7**

Diane Beastrom, President/CEO

Koinonia Homes, Inc.

6161 Oak Tree Boulevard, Suite 400

Independence, OH 44131 Office: (216) 588-8777 Mobile: (216) 262-0813

diane.beastrom@koinoniahomes.org

**Services Offered:** Adult Day, Behavioral Health Care, Waiver & OOD Employment Supports, HPC, ICF, Multi-System Youth Services, NMT, Remote Supports, Shared Living and Vocational Habilitation

**Beth Lucas, President/CEO** 

UCP of Greater Cleveland 10011 Euclid Avenue Cleveland, OH 44106 Office: (216) 453-4951 Mobile: (216) 534-9960 blucas@ucpcleveland.org

**Services Offered:** Adult Day, Waiver & OOD Employment Supports, ICF, Medicaid-Funded Therapies, NMT and Vocational Habilitation



### **OPRA District 7 continued**

Tamara Honkala, President/CEO

HELP Foundation, Inc. 26900 Euclid Avenue Euclid, OH 44132

Office: (216) 432-4810 Mobile: (440) 840-8951

thonkala@helpfoundationinc.org

Services Offered: Adult Day, Waiver & OOD Employment Supports, Waiver Nursing, HPC,

Medicaid-Funded Therapies, NMT, Remote Supports

and Vocational Habilitation

### **OPRA At-Large Directors**

Scott DeLong, President/CEO

Champaign Residential Services, Inc. (CRSI) 1150 Scioto Street, Suite 100

Urbana, OH 43078 Office: (937) 653-1353 Mobile: (937) 776-9380

sdelong@crsi-oh.com

Services Offered: Community Respite, Waiver

Nursing, HPC, ICF, NMT and Remote Supports

**Bob Gaston, CEO** 

ARC Industries, Inc.

2780 Airport Drive, Suite 450

Columbus, OH 43219 Office: (614) 479-2450

Mobile:

bob.gaston@arcind.com

Services Offered: Adult Day, Waiver & OOD **Employment Supports, NMT and Vocational** 

Habilitation

Felicia Hall, Regional Director - Ohio

ResCare, Inc. 5099 Camelot Drive

Fairfield, OH 45014

Office: (513) 858-4550 x111 Mobile: (513) 460-1708

fhall@rescare.com

Services Offered: Adult Day, Waiver

Employment, Waiver Nursing, HPC, ICF, NMT, Remote Support, Shared Living and Vocational

Habilitation

**Kurt Miller, President/CEO** 

Empowering People, Inc. 1268 N. River Road, NE Warren, OH 44483 Office: (330) 974-1266

Mobile: (330) 307-6816

kmiller@empowering-people.net

Services Offered: Adult Day, HPC, ICF and

**Vocational Habilitation** 



## **OPRA At-Large Directors continued**

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Services Offered: Adult Day, Waiver

Employment, Waiver Nursing, HPC, ICF, NMT, Remote Support and Vocational Habilitation