



Mission: To support and provide advocacy for providers to ensure the availability of high-quality programs, services, and funding adequate to support the individuals with intellectual and developmental disabilities they serve to achieve a life of increasing independence, productivity and integration.

# Board Report

5.17.23



# OPRA's Guiding Principles

**Anchor Statement:** Ohio's providers are focused on supporting the success of the people we support.

**Principle #1:** We believe the primary focus of our work is the positive and supportive relationship between front-line professionals and the people they support.

**Principle #2:** We believe providers should be supported and trusted to support people with developmental disabilities and operate effective and successful organizations.

**Principle #3:** We believe providers must be sufficiently compensated to deliver essential services to meet the needs of the people they support in an ever evolving society and system.

**Principle #4:** We believe all services currently provided across the spectrum of services should be recognized as crucial to each and every person we serve.

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### **Safe Place Statement**

We would like to thank you for attending this meeting. This meeting, like all of the OPRA Committee meetings, are designed to offer a safe place for OPRA Members to share thoughts, opinions and ideas. The OPRA Team and the OPRA Board relies on these discussions to inform our efforts to provide Advocacy, Information and Resources. We are respectfully asking you, as a participant, to assist us to make this a safe place for professionals to openly share without fear. It is important that when personal experiences are shared, there is an assurance that what is shared stays within this group. We are looking forward to an open and honest conversation and we would like to thank you for being a part of this important meeting.

## **OPRA Board Meeting Agenda**

**May 17<sup>th</sup>, 2023**

- Welcome/Safe Place Statement (Adam Guinther)
- Approval of minutes from March Meeting (Adam Guinther)
- Treasurer's Report (Liz Owens)
  - Review Report
- Governance Committee Update: Upcoming Elections
- Board Report (Pete Moore)
  - Budget Update
  - Post Budget Messaging
  - Provider review feedback process
  - Blueprint update
  - 6.5% retention bonus/County Board Rate Contribution
  - Post Budget Priorities (small group discussion)
- CEO Report (Pete Moore)
  - PAC Golf update
  - Membership Update
  - OPRA Team update
  - Conference schedule for next year and beyond
- Open Discussion
- Next Meeting, June 28<sup>th</sup>, 2023 (Virtual Board Meeting)
- Adjourn and Enjoy the Conference!!!

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## *OPRA Board Meeting Minutes*

*March 22, 2023*

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**OPRA Board Meeting Minutes  
March 22, 2023  
10am – 11:00am**

- Adam Guinther called the meeting to order and read the Safe Place Statement
- Adam Guinther asked the board to review and approve the minutes from minutes from February’s Board meeting. A motion to approve the minutes was made by Liz Owens and it was seconded by Mary Thompson-Hufford. The Board voted to approve the minutes.
- Liz Owens presented the Treasurer’s Report and welcomed Phil Alexander, Wells Fargo. Phil reviewed OPRA’s investment portfolio and talked about what to expect in 2023. There were no A motion to approve the Treasurer’s Report was made by Scott DeLong and it was seconded by Phil Miller. The Board voted to approve the Treasurer’s Report.
- Bob Gaston presented Governance Committee Update. Bob talked about upcoming activities for 2023. The following is what the Governance Committee discussed at their organizational meeting:
  - Review of Governance Committee Description/Charter
  - Identify and review schedule of tasks assigned to committee/oversight role Quality of Board Experience
  - Providing board members with the best possible board experience through orientation, education, mentoring, evaluating and recognition. Consider surveys during and at the end of each meeting – “reflections”
  - Suggestions on board development opportunities for consideration during annual retreat
  - Discussion about succession planning – next generation of leaders
- Pete Moore presented items from the Board Report.
  - Pete discussed the upcoming opportunities for budget testimony in the House and Senate committees. He also discussed the strategy and who might participate in delivering testimony.
  - Pete talked about the budget amendment and that the DD budget coalition agreed to continue to push for an average wage of \$20/hour. Representative Scott Lipps stated we would submit an amendment that will be for an average wage of \$18/hour and work with the County Boards to get an extra dollar.
  - The Development Rule was discussed and it was announced that an amendment was introduced pursuing a change in statute to address the number of people per bedroom for providers who serve people who are medically fragile.
  - Scott Marks discussed the future of 14c advocacy with introduction of Federal legislation
  - Scott Marks led a discussion on Blueprint proposal. Tim Menke asked a question on how Blueprint and Budget work align and it was stated that one of the issues with the

Blueprint proposal was it was developed as budget neutral and OPRA suggested the Blueprint work halt until we see the results of the current budget work.

- Pete presented the current status of the 6.5% retention bonus project and what will happen with the County Board commitment of funds beyond the retention project. Pete stated the County Boards are still discussing the future of the investment. Jamie Steele inquired about the project and its future.
- CEO Report (Pete Moore)
  - PAC Golf event on June 2nd
  - Pete provided updates about the upcoming Spring Conference
  - Pete provided an update on the current status of OPRA Membership.
- The Board discussed District meetings (plan for the rest of year, topics, guest speakers (Director? Legislator visit?))

Motion to adjourn made by Scott DeLong and seconded by Phil Miller, the Board approved.

Respectfully submitted,

Michelle Madden, Secretary

#### **Present Board Members**

**District 1** – Jamie Steele, Melissa Morelli and Jim Steffey

**District 2** – Ashley Brocious and Michelle Herndon

**District 3** – Edgar Barnett, Lisa Reed and Mary Thompson-Hufford

**District 4** – Roy Cherry, Tim Menke and Dustin Watkins

**District 5** – Jeff Johnson, Michelle Madden- Secretary and Phil Miller

**District 6** – Adam Guinther- Chair, Liz Owens- Treasurer and Bob Heinzerling

**District 7** – Diane Beastron and Tammy Honkala

**At-Large** – John Swanson, Scott DeLong- Vice Chair, Felicia Hall and Bob Gaston

# Policy Committee

The policy committee serves as the clearinghouse for most issues affecting any aspect of DD services, and makes recommendations for action to OPRA's board of directors. Every effort is made to allow sufficient time to discuss issues in detail in order to understand the impact on individuals and providers, and to consider what position OPRA should take on a given issue. OPRA Committees examine issues and may pass them on to the Policy Committee for review. Ad hoc workgroups may also be established from time to time to examine issues more fully. The policy committee is chaired by the vice chair of the board of directors with a representative provider group selected to serve as the core committee. This core committee is tasked with convening and commenting on policy issues as they arise, whether during a meeting or between meetings. Other committee work flows through policy committee to the board of directors, and vice versa.

## **Policy Committee Minutes Wednesday, May 10<sup>th</sup> 2PM-4PM**

Core Committee Member Attendance: Scott DeLong, Anne Hanning, Jennifer Marshall, Kurt Miller, Tim Neville, Jo Spargo, Shelly Wharton, Tony Thomas, Becky Sharpe, Diane Beastrom.

- Welcome and Safe Place Statement
  - *Scott DeLong opened the meeting and read the safe place statement*
- Budget Messaging
  - Review rate model scenarios – Scott Marks reviewed the Waiver Rate Model/Template to show the impact of the various possible increases to the budget. We discussed the possibility of sharing the rate model as part of our communication strategy about the impact of the budget.
  - The governor and language – Christine discussed the likelihood of Governor DeWine's veto of specific language related to rate increases. With the past two budgets the Governor has vetoed language that outlines specific language regarding the use of the budget increases but leaves the appropriation. This allows DODD to use the money as needed but prevents the obligation of future legislative commitments.
  - Each service type will be uniquely addressed- We stressed the fact that each service area will be impacted differently so, in turn, the messaging will look different. The messaging may include distinct messages specific to each service area.
  - Concerns about messaging?- We went through each area
    - ICF
    - Day/Voc/Employment
    - Residential Waiver
    - Shared Living
    - Remote Supports

- We asked the group for specific concerns when it comes to budget messaging. There were no significant concerns in each area but the need to express caution when discussing “average wage” was a consistent theme throughout the discussion.
- Summary: The Committee offered thoughtful and helpful discussion and feedback regarding FY 24/25 budget messaging. It was clear that we need to continue to express caution when it comes to the messaging that includes information about wages for DSPs. It was acknowledged that discussion about wage in our interactions with the legislature was very helpful especially when comparing the average wage in comparison to the what the State’s Developmental Center’s pays it’s DSPs but when the average wage is the basis for the our discussions with DSPs, expectations are set and difficult explain. The OPRA Team will work on a messaging template that will reinforce the need for each provider to have conversations about how the rate increases will impact their organization based on the provider’s need to address the workforce crisis. We will avoid the average wage and discussion about percentage increases and instead focus on the overall investment by the state and how that investment will address the workforce challenges. Each provider will consider the needs of their employees and make sound and thoughtful decisions about the best way to invest the increases in an effort to solve the workforce issues. It was acknowledged that if a provider does not consider wage increases as a part of their strategy, they will fall behind to not only DD providers, but all other industries in their community.

Meeting wrap-up- The OPRA Team will construct a communication that will reflect the discussion during the meeting and send it out for reaction.



# OPRA Committee Reports



# Day Array

## Summary

This committee provides a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to leaders in the day array. Topics covered in meetings may include, but are not limited to, updates from the field, national and state trends, policy and rule review, best practices in organizational leadership, operating fiscally sound organizations, and identifying and mitigating organizational risk as relates to the broad array of services and supports, including day programs, active treatment, vocational training, career development, and employment. Policy recommendations from this committee are taken to the policy committee for review and action.

**Committee Chair:** Anne Haning, (Belco Works)

**Policy Core Committee Representative:** Anne Haning

**OPRA Staff Lead:** Scott Marks

The day array committee has two standing subcommittees:

- **Day Services Committee:** This committee is designed for program directors, frontline supervisors, and direct support professionals who are providers of adult day support. Meetings include information sharing, networking, problem-solving and discussion of best practices and trends in day support for adults with DD. Training and updates from the state concerning adult day supports, vocational habilitation, career planning, and non-medical transportation is provided. Policy recommendations from this committee are taken to the Day Array Committee for review and then forwarded to the policy committee.

**Committee Chair:** Nicole Smith (RHDD)

**OPRA Staff Lead:** Scott Marks

- **Employment Services Committee:** The employment services committee is designed for program directors, frontline supervisors, certified employment support professionals, job developers, and job coaches. This committee is a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to providing integrated, competitive employment services. Topics covered may include, but are not limited to, policy and rule review, state trends, understanding and implementing DODD, OOD, and ODM rules, braiding funding, best practices service delivery, establishing relationships with employers, supervising remote employees, operating fiscally sound programs, and dual customer model, and identifying and mitigating individual and programmatic risk. Policy recommendations from this committee are taken to the Day Array committee for review.

**Committee Chairs:** Paul Soprano (UCP of Greater Cleveland), Justin Blumhorst (Capabilities)

**OPRA Staff Lead:** Scott Marks

**The next Day Array Committee meeting is scheduled for Thursday, June 1<sup>st</sup> @ 9:30am**

# Health

## Summary

The healthcare committee is comprised primarily of nursing staff but does include other members who are interested in health and healthcare related issues. The committee focuses on nursing and medical services in the waiver and ICF settings. Areas of focus include, but are not limited to: rules and regulations that affect the DD nursing community, training, education and best practices.

**Committee Chair:** Shelly Wharton (The Society)

**Policy Core Committee Representative:** Shelly Wharton (The Society)

**OPRA Staff Lead:** Christine Touvelle

# Human Resources

## Summary

The HR committee is comprised of HR professionals, or anyone responsible for the life cycle of employment for his/her agency. This group of professionals meets to discuss best practices in HR, from recruiting and hiring process, to keeping abreast of upcoming new regulations that affect employment law and/or training requirements.

**Committee Chair:** Michelle Madden (IOPC), Rachel Murphy (RHDD)

**Policy Core Committee Representative:** TBD

**OPRA Staff Lead:** Christine Touvelle

**The next HR Committee meeting is scheduled for Tuesday, June 13<sup>th</sup> @ 10am**

# ICF

## Summary

The ICF Committee provides a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to leaders in ICF services. The committee examines issues which have a direct impact on the programs, services and funding necessary for the operation of Intermediate Care Facilities. The committee is used to disseminate information, provide updates, and elicit feedback on important issues related to ICF's.

**Committee Chair(s):** Bob Heinzerling (Heinzerling Community), Kurt Miller (Empowering People)

**Policy Core Committee Representative:** Kurt Miller (Empowering People)

**OPRA Staff Lead:** Rachel Hayes

**The next ICF Committee meeting is scheduled for Wednesday, June 21<sup>st</sup> @ 1pm**

# Residential Waiver

## Summary

The residential waiver committee provides a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to leaders in residential waiver services. The committee examines issues which have direct impact on the programs, services and funding necessary for the operation of and provision of services to individuals in waiver funded settings. This includes licensed and non-licensed settings and shared living. The committee is used to disseminate information, provide updates, and elicit feedback on important issues related to residential waivers.

**Committee Chair(s):** Jamie Steele (OVRs) and Susan Berneike (Help Foundation)

**Policy Core Committee Representative:** Jamie Steele

**OPRA Staff Lead:** Rachel Hayes

**The next Residential Waiver Committee meeting is scheduled for Wednesday, June 21<sup>st</sup> @ 10am**

# Marketing and Communications

## Summary

The Marketing and Communications Committee is designed for organization leaders and their marketing and communication staff. The goal is to provide a focus on sharing strategies and tools, develop and hone innovative ideas, and provide feedback to other members of the group. The committee will periodically invite guest speakers to address identified needs of the group.

**Committee Chairs:** Liz Owens (The Alpha Group) and Courtney Spencer (Ability Works)

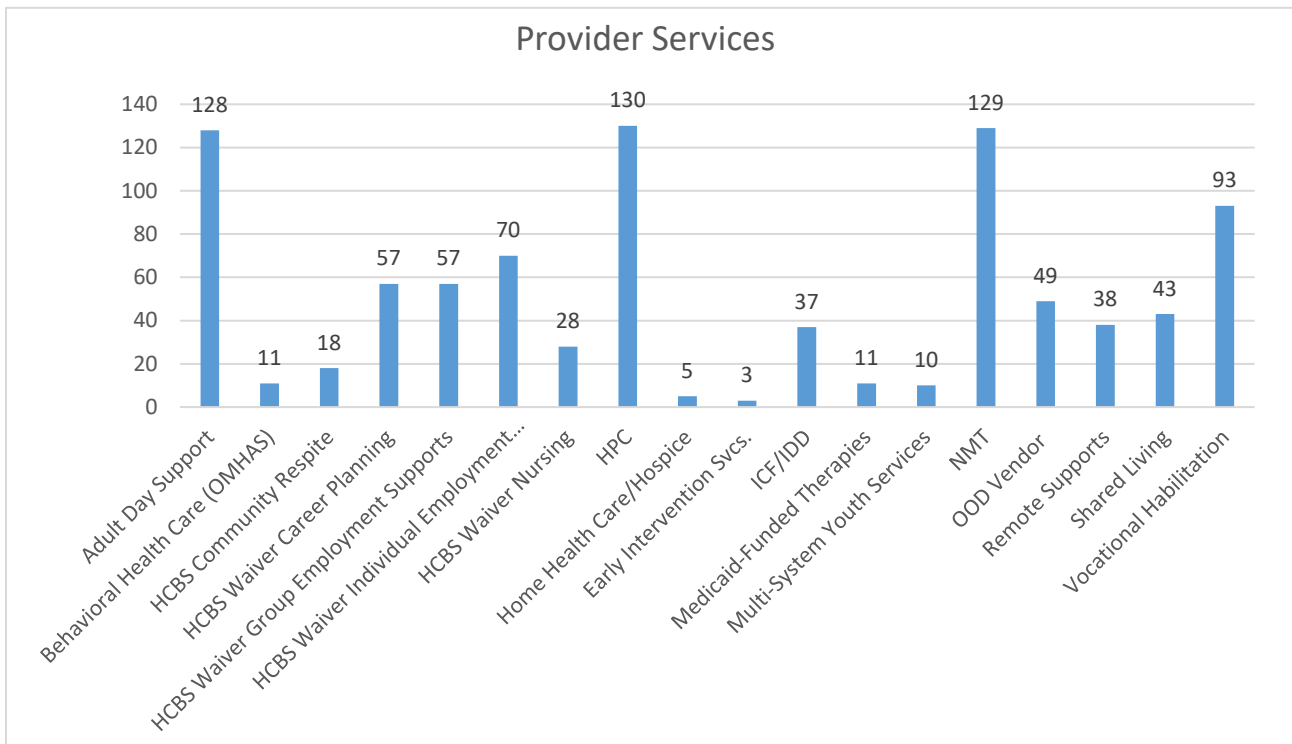
**Policy Core Committee Representative:** TBD

**OPRA Staff Lead:** Melissa Fannon

**Next Marketing & Communications Committee meeting is scheduled for Tuesday, July 11<sup>th</sup> @ 10am.**

# Membership Update

- Currently, OPRA has a total of 177 provider members, 28 public entity members and 61 associate members.
- So far in 2023, OPRA gained 7 new provider agencies (No new OPRA members was generated from the March Membership Drive). 1 new public entity member (at level 1 membership) and 13 new associate members.
  - Total membership dues invoiced for 2023 (Provider, Public Entity & Associates) - \$1,098,004.25**
  - Total dues paid so far - \$1,052,160.50**
  - Total dues still owed - \$45,843.75 ( mostly due to semi-annual and quarterly payments)**
- Membership Certificates and Directories will be mailed to all OPRA Provider members in June, 2023.



## 2023 Board of Directors Roster & Contact Info

### Executive Committee

Chairperson	Adam Guinther	<a href="mailto:aguinther@rhaminc.com">aguinther@rhaminc.com</a>
Vice Chairperson	Scott DeLong	<a href="mailto:sdelong@crsi-oh.com">sdelong@crsi-oh.com</a>
Treasurer	Liz Owens	<a href="mailto:lizowens@alphagroup.net">lizowens@alphagroup.net</a>
Secretary	Michelle Madden	<a href="mailto:mmadden@iopci.org">mmadden@iopci.org</a>
Immediate Past Chairperson	Jamie Steele	<a href="mailto:jamie.steele@ovrs.org">jamie.steele@ovrs.org</a>

### OPRA District 1

<p><b>Melissa Morelli, Regional Director</b> Active Day, Inc. 2600 Civic Center Drive Cincinnati, OH 45231 Office: (513) 919-0311 Mobile: <a href="mailto:mmorelli@activeday.com">mmorelli@activeday.com</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD Employment Supports, HPC and NMT</p>	<p><b>Jamie Steele, Executive Director</b> Ohio Valley Residential Services 2261 Victory Parkway Cincinnati, OH 45206 Office: (513) 281-6800 Mobile: (513) 200-3695 <a href="mailto:jamie.steele@ovrs.org">jamie.steele@ovrs.org</a></p> <p><b>Services Offered:</b> Community Respite, HPC, Remote Support and Shared Living</p>
<p><b>Jim Steffey, President/CEO</b> Envision 3030 West Fork Road Cincinnati, OH 45211 Office: (513) 619-2928 Mobile: (513) 550-9687 <a href="mailto:jsteffey@envisionohio.org">jsteffey@envisionohio.org</a></p> <p><b>Services Offered:</b> Adult Day, Behavioral Health Care, HPC, Medicaid Funded Therapies, NMT and Shared Living</p>	

### OPRA District 2

<p><b>Ashley Brocious, CEO</b> RT Industries 110 Foss Way Troy, OH 45373 Office: (937) 552-3900 Mobile: <a href="mailto:ashley.brocious@rtindustries.org">ashley.brocious@rtindustries.org</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD Employment Supports, HPC, NMT and Vocational Habilitation</p>	<p><b>Michelle Herndon, Executive Director/CEO</b> S &amp; H Products 435 Stolle Avenue Sidney, OH 45365 Office: (937) 492-3596 Mobile: <a href="mailto:mherndon@sandcoind.com">mherndon@sandcoind.com</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD Employment Supports, HPC, NMT and Vocational Habilitation</p>
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## **OPRA District 2 continued**

<p><b>Dennis Grant, Executive Director</b>  United Rehabilitation Services/Dayton  4710 Old Troy Pike  Dayton, OH 45424  Office: (937) 233-1230  Mobile: (937) 469-5291  <a href="mailto:dgrant@ursdayton.org">dgrant@ursdayton.org</a></p> <p><b>Services Offered:</b> Adult Day, Community Respite, HPC, Medicaid Funded Therapies, NMT, Waiver &amp; OOD Employment Supports, Waiver Nursing, Multi-System Youth Services and Vocational Habilitation</p>	
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## **OPRA District 3**

<p><b>Lisa Reed, Executive Director</b>  RHDD  P. O. Box 997 / 1517 Chestnut Street  Coshocton, OH 43812  Office: (740) 622-9778  Mobile: (740) 502-1838  <a href="mailto:lreed@rhdd.org">lreed@rhdd.org</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD Employment Supports, Waiver Nursing, HPC, NMT, Shared Living and Vocational Habilitation</p>	<p><b>Edgar J. Barnett, Jr., CEO</b>  Carroll Hills Industries, Inc.  P. O. Box 567  Carroll, OH 44615  Office: (330) 627-5524  Mobile:  <a href="mailto:ebarnett@carrollhillsindustries.com">ebarnett@carrollhillsindustries.com</a></p> <p><b>Services Offered:</b> Adult Day, HCBS Employment Waivers, NMT and Vocational Habilitation</p>
<p><b>Mary Thompson Hufford, CEO</b>  The Fuse Network  P. O. Box 4008 / 141 W. Main Street  Newark, OH 43055  Office: (740) 641-8347  Mobile:  <a href="mailto:mthompson@fuseoh.net">mthompson@fuseoh.net</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD Employment Supports, HPC, NMT and Vocational Habilitation</p>	



## **OPRA District 4**

<p><b>Roy Cherry, Executive Director</b> Epilepsy Center of NW Ohio 1545 Holland Road, Suite B Maumee, OH 43537 Office: (419) 867-5950, Ext. 212 Mobile: <a href="mailto:rcherry@epilepsycenter.org">rcherry@epilepsycenter.org</a></p> <p><b>Services Offered:</b> Adult Day, HCBS Employment Waivers, HPC, NMT and Vocational Habilitation</p>	<p><b>Tim Menke, CEO</b> Lott 3350 Hill Avenue Toledo, OH 43607 Office: (419) 381-5200 Mobile: (419) 276-4658 <a href="mailto:tmenke@lottserves.org">tmenke@lottserves.org</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD Employment Supports and Vocational Habilitation</p>
<p><b>Dustin Watkins, Executive Director</b> Bittersweet, Inc. 12660 Archbold-Whitehouse Rd. Whitehouse, OH 43571 Office: (419) 875-6986 Mobile: <a href="mailto:dwatkins@bittersweetfarms.org">dwatkins@bittersweetfarms.org</a></p> <p><b>Services Offered:</b> Adult Day, HPC, ICF, NMT and Vocational Habilitation</p>	

## **OPRA District 5**

<p><b>Jeff Johnson, Executive Director</b> Weaver Industries, Inc. 520 S. Main Street, Suite 2441 Akron, OH 44311 Office: (330) 379-3660 x262 Mobile: (330) 815-1125 <a href="mailto:jjohnson@weaverindustries.org">jjohnson@weaverindustries.org</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD Employment Supports, NMT and Vocational Habilitation</p>	<p><b>Michelle L. Madden, Executive Director</b> Independence of Portage County, Inc. 161 E. Main Street Ravenna, OH 44266 Office: (330) 296-2851 Mobile: <a href="mailto:mmadden@iopci.org">mmadden@iopci.org</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD Employment Supports, HPC, ICF, NMT and Remote Supports</p>
<p><b>Phillip E. Miller, CEO</b> Portage Industries, Inc. 7007 State Route 88 Ravenna, OH 44266 Office: (330) 296-3996 Mobile: (330) 221-6143 <a href="mailto:pmiller@portageind.org">pmiller@portageind.org</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD Employment Supports, HPC, NMT, Shared Living and Vocational Habilitation</p>	

## **OPRA District 6**

<p><b>Adam Guinther, Executive Director</b> Residential Home Association of Marion (RHAM) 205 W. Center Street Marion, OH 43302 Office: (740) 387-9999 Mobile: (419) 565-3677 <a href="mailto:aguinther@rhaminc.com">aguinther@rhaminc.com</a></p> <p><b>Services Offered:</b> Waiver Nursing, HPC &amp; NMT</p>	<p><b>Robert Heinzerling, Executive Director</b> Heinzerling Community 1800 Heinzerling Drive Columbus, OH 43223 Office: (614) 272-8888 Mobile: (614) 638-5774 <a href="mailto:rheinzer@heinzerling.org">rheinzer@heinzerling.org</a></p> <p><b>Services Offered:</b> ICF</p>
<p><b>Liz Owens, CEO</b> The Alpha Group of Delaware, Inc. 1000 Alpha Drive Delaware, OH 43015 Office: (740) 368-5810, Ext. 113 Mobile: <a href="mailto:lizowens@alphagroup.net">lizowens@alphagroup.net</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD Employment Supports, HPC, NMT and Vocational Habilitation</p>	

## **OPRA District 7**

<p><b>Diane Beastrom, President/CEO</b> Koinonia Homes, Inc. 6161 Oak Tree Boulevard, Suite 400 Independence, OH 44131 Office: (216) 588-8777 Mobile: (216) 262-0813 <a href="mailto:diane.beastrom@koinoniahomes.org">diane.beastrom@koinoniahomes.org</a></p> <p><b>Services Offered:</b> Adult Day, Behavioral Health Care, Waiver &amp; OOD Employment Supports, HPC, ICF, Multi-System Youth Services, NMT, Remote Supports, Shared Living and Vocational Habilitation</p>	<p><b>Beth Lucas, President/CEO</b> UCP of Greater Cleveland 10011 Euclid Avenue Cleveland, OH 44106 Office: (216) 453-4951 Mobile: (216) 534-9960 <a href="mailto:blucas@ucpcleveland.org">blucas@ucpcleveland.org</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD Employment Supports, ICF, Medicaid-Funded Therapies, NMT and Vocational Habilitation</p>
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## **OPRA District 7 continued**

<p><b>Tamara Honkala, President/CEO</b>  HELP Foundation, Inc.  26900 Euclid Avenue  Euclid, OH 44132  Office: (216) 432-4810  Mobile: (440) 840-8951  <a href="mailto:thonkala@helpfoundationinc.org">thonkala@helpfoundationinc.org</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD  Employment Supports, Waiver Nursing, HPC,  Medicaid-Funded Therapies, NMT, Remote Supports  and Vocational Habilitation</p>	
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## **OPRA At-Large Directors**

<p><b>Scott DeLong, President/CEO</b>  Champaign Residential Services, Inc. (CRSI)  1150 Scioto Street, Suite 100  Urbana, OH 43078  Office: (937) 653-1353  Mobile: (937) 776-9380  <a href="mailto:sdelong@crsi-oh.com">sdelong@crsi-oh.com</a></p> <p><b>Services Offered:</b> Community Respite, Waiver  Nursing, HPC, ICF, NMT and Remote Supports</p>	<p><b>Felicia Hall, Regional Director - Ohio</b>  ResCare, Inc.  5099 Camelot Drive  Fairfield, OH 45014  Office: (513) 858-4550 x111  Mobile: (513) 460-1708  <a href="mailto:fhall@rescare.com">fhall@rescare.com</a></p> <p><b>Services Offered:</b> Adult Day, Waiver  Employment, Waiver Nursing, HPC, ICF, NMT,  Remote Support, Shared Living and Vocational  Habilitation</p>
<p><b>Bob Gaston, CEO</b>  ARC Industries, Inc.  2780 Airport Drive, Suite 450  Columbus, OH 43219  Office: (614) 479-2450  Mobile:  <a href="mailto:bob.gaston@arcind.com">bob.gaston@arcind.com</a></p> <p><b>Services Offered:</b> Adult Day, Waiver &amp; OOD  Employment Supports, NMT and Vocational  Habilitation</p>	<p><b>Kurt Miller, President/CEO</b>  Empowering People, Inc.  1268 N. River Road, NE  Warren, OH 44483  Office: (330) 974-1266  Mobile: (330) 307-6816  <a href="mailto:kmiller@empowering-people.net">kmiller@empowering-people.net</a></p> <p><b>Services Offered:</b> Adult Day, HPC, ICF and  Vocational Habilitation</p>

## **OPRA At-Large Directors continued**

<p><b>Timothy Neville, President/CEO</b>  Echoing Hills Village, Inc.  36272 County Road 79  Warsaw, OH 43844  Office: (740) 327-2311 x1134  Mobile: (330) 324-8340  <a href="mailto:tneville@ehvi.org">tneville@ehvi.org</a></p> <p><b>Services Offered:</b> Adult Day, Waiver  Employment, Waiver Nursing, HPC, ICF, NMT,  Remote Support and Vocational Habilitation</p>	
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