

Mission: To support and provide advocacy for providers to ensure the availability of high-quality programs, services, and funding adequate to support the individuals with intellectual and developmental disabilities they serve to achieve a life of increasing independence, productivity and integration.

# **Board Report**

1.25.23



# **OPRA's Guiding Principles**

**Anchor Statement:** Ohio's providers are focused on supporting the success of the people we support.

**Principle #1:** We believe the primary focus of our work is the positive and supportive relationship between front-line professionals and the people they support.

**Principle #2:** We believe providers should be supported and trusted to support people with developmental disabilities and operate effective and successful organizations.

**Principle #3:** We believe providers must be sufficiently compensated to deliver essential services to meet the needs of the people they support in an ever evolving society and system.

**Principle #4:** We believe all services currently provided across the spectrum of services should be recognized as crucial to each and every person we serve.



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#### **Safe Place Statement**

We would like to thank you for attending this meeting. This meeting, like all of the OPRA Committee meetings, are designed to offer a safe place for OPRA Members to share thoughts, opinions and ideas. The OPRA Team and the OPRA Board relies on these discussions to inform our efforts to provide Advocacy, Information and Resources. We are respectfully asking you, as a participant, to assist us to make this a safe place for professionals to openly share without fear. It is important that when personal experiences are shared, there is an assurance that what is shared stays within this group. We are looking forward to an open and honest conversation and we would like to thank you for being a part of this important meeting.



# OPRA Board Meeting Agenda January 25<sup>th</sup>, 2023 10AM – 12:30

- Welcome/ Call to order/ Safe Place Statement (Adam Guinther)
- Welcome new Board member: Dustin Watkins, Bittersweet Farms
- Approval of Meeting Minutes (Adam Guinther)
- Financial Report (Liz Owens)
- Board and Policy Report (Pete Moore)
  - o State of the Statehouse
  - Budget
    - Director Hauck's letter to OBM
    - Meeting with Governor's staff
    - Budget messaging (Impact Group presentation)
    - Next steps
  - o Blueprint/14C
  - o ICF Development Rule
  - Waiver Nursing
- CEO Report (Pete Moore)
  - o OPRA Team update
  - o 2023 Membership update and recruiting strategy
  - Conference Updates
  - o 2023 PAC activities
- Open Discussion
- Next Meeting February 22, 2023 (this is a Virtual Meeting)



## **OPRA Board Meeting Minutes**

## December 14, 2022

Call to Order and "Safe Place" statement

Chair Adam Guinther called the meeting to order at 10:00 am and read the "Safe Place" statement.

#### **November Minutes**

 Lisa Reed motioned to accept the November minutes. Tammy Honkala seconded and motion carried.

#### **2023 OPRA Operating Budget**

Pete Thompson and Pete Moore overviewed the proposed budget for 2023. Board members
asked questions and discussed the proposal. Please see handouts for additional information on
the specifics of the 2023 budget. Liz Owens motioned to accept the Financial Report and Scott
DeLong seconded. Motion carried.

#### **Dues Rebate**

• Pete Moore gave an update on a proposal for a dues rebate in 2022. There will be a 20% rebate for members who renew and who were not new in 2022. Scott DeLong motioned to approve the rebate and Michelle Herndon seconded. Motion carries.

#### 2023 Meetings

- In-person meetings will start in January at Arc Industries, odd months, 10-2pm
- Virtual meetings will start in February, even months, 10-12pm
- Fourth Wednesday of the month

Dennis Grant motioned to adjourn at 10:30 am. Meeting adjourned.

Respectfully submitted,

Michelle Madden, Secretary

#### **Present Board Members**

District 1 – Jamie Steele, Jim Steffey, Melissa Morelli

District 2 - Dennis Grant, Michelle Herndon

District 3 – Edgar Barnett, Lisa Reed and Mary Thompson-Hufford

District 4 - Roy Cherry and Tim Menke

District 5 – Jeff Johnson, Michelle Madden- Secretary and Phil Miller

District 6 - Adam Guinther- Chair, Liz Owens- Treasurer

District 7 - Diane Beastrom, Tammy Honkala, and Beth Lucas

**District 8** – John Swanson, Scott DeLong- Vice Chair and Felicia Hall

**At-Large** – Bob Gaston

**OPRA Staff** – Pete Moore, Scott Marks, Christine Touvelle, Rachel Hayes, and Pete Thompson



# **Policy Committee**

The policy committee serves as the clearinghouse for most issues affecting any aspect of DD services, and makes recommendations for action to OPRA's board of directors. Every effort is made to allow sufficient time to discuss issues in detail in order to understand the impact on individuals and providers, and to consider what position OPRA should take on a given issue. OPRA Committees examine issues and may pass them on to the Policy Committee for review. Ad hoc workgroups may also be established from time to time to examine issues more fully. The policy committee is chaired by the vice chair of the board of directors with a representative provider group selected to serve as the core committee. This core committee is tasked with convening and commenting on policy issues as they arise, whether during a meeting or between meetings. Other committee work flows through policy committee to the board of directors, and vice versa.

# OPRA Policy Committee Meeting Wednesday, January 18<sup>th</sup>, 2023 2PM-4PM

Committee Chair: Scott DeLong, (CRSI)

Policy Core Committee Representatives: Scott DeLong, Chair, Diane Beastrom, Anne Hanning, Jeff

Johnson, Jennifer Marshall, Kurt Miller, Tim Neville, Jo Spargo, Shelly Wharton

**OPRA Staff Lead:** Pete Moore, Christine Touvelle

- Welcome and Safe Place Statement
  - o Chair Scott DeLong read the Safe Place statement for the committee
- Review of the purpose of the Policy Committee
  - Pete Moore reviewed the purpose of the Policy Committee and the flow of policy initiatives from standing to committees to policy committee to the board
  - Pete also reviewed the core committee structure
- State Biennium Budget
  - Timeline Review-
    - Pete and Christine gave a review of the budget timeline. The Governor will release his version of the budget mid-February and it will be immediately sent to the Ohio House.
  - Meeting with Governor's Team
    - Pete gave an overview of a meeting with the Governor's policy advisors, Director Hauck, and Office of Budget and Management's Director Murneiks. The meeting was a follow up from a meeting with the Governor over the summer.
    - Pete shared a letter submitted by Director Hauck to Director Murneiks to make the case for why DODD should increase their budget so rates can be raised.



- Policy Committee
- Advocacy strategy
  - Christine gave an update on some resources OPRA is making to help providers understand the budget process and identify key legislators
- 14C update and next steps
  - Scott gave an update on the initiatives on eliminating 14c in Ohio. With the new General Assembly, the bill needs to be re-introduced this General Assembly
  - OPRA is convening a workgroup of Board members to work through some possible approaches
- Small Group Conversations/Check-ins
  - o Purpose and Goals
  - Questions for each group
    - What are the policy priorities you would like to have OPRA explore in 2023?
    - What will be the biggest barriers to service delivery in 2023?
  - Small group takeaways
- Meeting wrap-up











(PLEASE SEE ATTACHED DOCUMENT)





### MORE FROM THE DIRECTOR'S LETTER

- The federal poverty line for a family of four is \$13.34, while the average starting wage for a DSP providing essential support for Ohioans with developmental disabilities is just \$12.10 an hour.
- 18% of the Ohio direct care workforce falls below the federal poverty line
- 44% of Ohio direct care workers receiving public assistance
- · 25% receiving food and nutrition assistance
- 32% on Medicaid

Director Houck letter to Director Murnieks, October 2022



#### **OUR INFORMATION**

- 77% of Providers indicated they are forced to turn away new referrals due to staffing shortages;
- 68% of surveyed Providers indicate they have had to turn away and/or discontinue services to those with higher support needs due to staffing shortages;
- 72% of Provider respondents indicated reliance on foundations, fundraising, and other temporary revenue streams to maintain operations and services; and
- 62% of Provider respondents indicated they would be forced to discontinue operations and all services within 5 years without any additional relief.

Survey of OPRA members Fall 2022









# **OPRA Committee Reports**





# Day Array

# **Summary**

This committee provides a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to leaders in the day array. Topics covered in meetings may include, but are not limited to, updates from the field, national and state trends, policy and rule review, best practices in organizational leadership, operating fiscally sound organizations, and identifying and mitigating organizational risk as relates to the broad array of services and supports, including day programs, active treatment, vocational training, career development, and employment. Policy recommendations from this committee are taken to the policy committee for review and action.

Committee Chair: Anne Haning, (Belco Works)

Policy Core Committee Representative: Anne Haning

**OPRA Staff Lead:** Scott Marks

The day array committee has two standing subcommittees:

Day Services Committee: This committee is designed for program directors, frontline
supervisors, and direct support professionals who are providers of adult day support. Meetings
include information sharing, networking, problem-solving and discussion of best practices and
trends in day support for adults with DD. Training and updates from the state concerning adult
day supports, vocational habilitation, career planning, and non-medical transportation is
provided. Policy recommendations from this committee are taken to the Day Array Committee
for review and then forwarded to the policy committee.

**Committee Chair:** Nicole Smith (RHDD)

**OPRA Staff Lead:** Scott Marks

• Employment Services Committee: The employment services committee is designed for program directors, frontline supervisors, certified employment support professionals, job developers, and job coaches. This committee is a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to providing integrated, competitive employment services. Topics covered may include, but are not limited to, policy and rule review, state trends, understanding and implementing DODD, OOD, and ODM rules, braiding funding, best practices service delivery, establishing relationships with employers, supervising remote employees, operating fiscally sound programs, and dual customer model, and identifying and mitigating individual and programmatic risk. Policy recommendations from this committee are taken to the Day Array committee for review.

Committee Chairs: Paul Soprano (UCP of Greater Cleveland), Justin Blumhorst (Capabilities)

**OPRA Staff Lead:** Scott Marks



### OPRA Day & Employment Services Committee Meeting Thursday, January 5<sup>th</sup>, 2023 10am – 12pm

The joint committees of Day & Employment Services met on Thursday, January 5th, led by co-chairs Paul Soprano and Nicole Smith. The agenda and highlights were;

<u>OOD Guests:</u> We were joined by guests from OOD, Jay Burns and Stephanie Andrian. The main focus of the conversation regarded the backlog in provider billing and what OOD has done to attempt catch up and close the gap in payment delays. OOD indicated they had shifted staff and even hired additional staff to help with the backlog. OOD also indicated that they were training a new class of Counselors and other support staff. Other discussion regard apprenticeships and on-demand training for Summer Youth programs this year.

<u>Blueprint Proposal:</u> Then Scott led a discussion centered on the recent proposal shared by DODD and the Milliman team developed through the Blueprint workgroup. There was plenty of strong feedback from committee members on the proposal, including opposition the proposed change in UOS, Cost of doing business and quality monitoring. OPRA will continue to work with the committee, board and members to organize and provide committee feedback to DODD.

# Health

## Summary

The healthcare committee is comprised primarily of nursing staff but does include other members who are interested in health and healthcare related issues. The committee focuses on nursing and medical services in the waiver and ICF settings. Areas of focus include, but are not limited to: rules and regulations that affect the DD nursing community, training, education and best practices.

**Committee Chair:** Shelly Wharton (The Society)

Policy Core Committee Representative: Shelly Wharton (The Society)

**OPRA Staff Lead:** Christine Touvelle

The next scheduled Healthcare Committee meeting will be on Thursday, February 16<sup>th</sup>, 2023.



# **Human Resources**

# **Summary**

The HR committee is comprised of HR professionals, or anyone responsible for the life cycle of employment for his/her agency. This group of professionals meets to discuss best practices in HR, from recruiting and hiring process, to keeping abreast of upcoming new regulations that affect employment law and/or training requirements.

Committee Chair: Michelle Madden (IOPC), Rachel Murphy (RHDD)

**Policy Core Committee Representative: TBD** 

**OPRA Staff Lead:** Christine Touvelle

The next scheduled HR Committee meeting will be on Tuesday, February 14<sup>th</sup>, 2023.



# **ICF**

# **Summary**

The ICF Committee provides a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to leaders in ICF services. The committee examines issues which have a direct impact on the programs, services and funding necessary for the operation of Intermediate Care Facilities. The committee is used to disseminate information, provide updates, and elicit feedback on important issues related to ICF's.

Committee Chair(s): Bob Heinzerling (Heinzerling Community), Kurt Miller (Empowering People)

Policy Core Committee Representative: Kurt Miller (Empowering People)

**OPRA Staff Lead:** Rachel Hayes

### OPRA ICF Committee Meeting Wednesday, December 21<sup>st</sup>, 2022 1pm – 3pm

OPRA's ICF Committee held their meeting on Wednesday December 21<sup>st</sup>. The committee is chaired by Kurt Miller and Bob Heinzerling. Guests at today's meeting included Ann Weisent from the Department of Developmental Disabilities, Jim Collins from Collins Learning, and Mario Beinvenue from StationMD.

- Ann Weisent provided updates from the department.
- Jim Collins, Collins Learning presentation
- Mario Beinvenue, StationMD presentation
- The committee held discussions regarding several current issues including W tag 455 and
  policies regarding individuals served who have received Covid shots. Additionally, the group
  discussed current updated CDC guidance. An overall update regarding the Budget Coalition as
  well as updates regarding the 6.5% Retention Bonus were provided to the group.

The next scheduled ICF Committee meeting will be on Wednesday February 15, 2023.



# Residential Waiver

# **Summary**

The residential waiver committee provides a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to leaders in residential waiver services. The committee examines issues which have direct impact on the programs, services and funding necessary for the operation of and provision of services to individuals in waiver funded settings. This includes licensed and non-licensed settings and shared living. The committee is used to disseminate information, provide updates, and elicit feedback on important issues related to residential waivers.

Committee Chair(s): Jamie Steele (OVRS) and Susan Berneike (Help Foundation)

Policy Core Committee Representative: Jamie Steele

**OPRA Staff Lead:** Rachel Hayes

## OPRA Residential Committee Meeting Wednesday, December 21<sup>st</sup>, 2022 10am – 12pm

OPRA's Residential Waiver Committee held their meeting on Wednesday October 19<sup>th</sup>. The committee is chaired by Jamie Steele and Susan Berneike. Guests at today's meeting included Ann Weisent from the Department of Developmental Disabilities.

- Ann Weisent provided updates from the department.
- The group participated in a lengthy discussion regarding the upcoming budget ask. Additionally, an update regarding the 6.5% was held.
- Mario Beinvenue provided an overview of StationMD
- Group discussion regarding the upcoming OISP was held as well as an overview of current CDC guidance and current survey issues.

The next scheduled Residential Waiver Committee meeting will be on Wednesday, February 15<sup>th</sup>, 2023.



# Marketing and Communications

# Summary

The Marketing and Communications Committee is designed for organization leaders and their marketing and communication staff. The goal is to provide a focus on sharing strategies and tools, develop and hone innovative ideas, and provide feedback to other members of the group. The committee will periodically invite guest speakers to address identified needs of the group.

Committee Chairs: Liz Owens (The Alpha Group) and Courtney Spencer (Ability Works)

Policy Core Committee Representative: TBD

OPRA Staff Lead: Melissa Fannon

OPRA Marketing & Communications Committee Meeting Tuesday, January 17<sup>th</sup>, 2023 10am – 11am

Guest speaker: Dennis Grant

Topic: What to do when things go wrong?

- We had a very interactive conversation about difficult situations during events and how to handle them.
- Dennis Grant was our guest speaker who shared examples of staffing issues, cancellations, and so forth at events that have had issues.
- We also heard from other members who shared their stories and how they managed problems at their events.
- You need to learn to pivot and be calm.
- Tip: Contact your Conventions Visitor's Bureau where you are hosting your event for volunteers.
- OPRA will start sharing member's events on OPRA's event calendar, and it is being announced in the Friday 5 Newsletter.

The next scheduled Marketing & Communications meeting will be on Tuesday, March 21st, 2023.



# Membership Update

Currently, OPRA has 189 Provider members, 28 Public Entity (4 are comp'd) members and 64 Associate members. We already received 3 new Provider members in 2023.

Membership renewal emails were sent to all members the week of January 1<sup>st</sup>. Here's a breakdown of the renewals we received so far:

- 85 Provider renewals and their dues represents approx. 43% of 2022 Provider dues revenue.
- 17 Public Entity renewals and their dues represents approx. 54% of 2022 PE dues revenue.
- 19 Associate member renewals and their dues represents approx. 30% of 2022 Associate dues revenue.

Another email blast will be sent to the membership on February 1<sup>st</sup> to those who have not yet renewed. The membership renewal period ends on April 1<sup>st</sup>.

In efforts to recruit new members, OPRA is planning to re-institute the Guest/Member project again in March. Last year, we had 15 non-members participate and we gained 5 new members from the project. We will also be reaching out to least 10 past OPRA members to see why they left and invite them to participate in our March membership drive to get them back into the OPRA Community.



#### 2023 Board of Directors Roster & Contact Info

#### **Executive Committee**

Chairperson Adam Guinther aguinther@rhaminc.com Vice Chairperson Scott DeLong sdelong@crsi-oh.com lizowens@alphagroup.net Treasurer Liz Owens mmadden@iopci.org Secretary Michelle Madden Immediate Past Chairperson Jamie Steele jamie.steele@ovrs.org

### **OPRA District 1**

Melissa Morelli, Regional Director

Active Day, Inc. 2600 Civic Center Drive Cincinnati, OH 45231

Office: (513) 919-0311 Mobile:

mmorelli@activeday.com

Services Offered: Adult Day, HCBS Employment

Waivers, HPC, OOD Vendor and Voc. Hab.

Jim Steffey, President/CEO

**Envision** 

3030 West Fork Road Cincinnati, OH 45211 Office: (513) 619-2928 Mobile: (513) 550-9687 isteffey@envisionohio.org

Services Offered: Adult Day, Behavioral Health Care, HPC, Medicaid Funded Therapies, NMT &

**Shared Living** 

Jamie Steele, Executive Director

**Ohio Valley Residential Services** 

2261 Victory Parkway Cincinnati, OH 45206 Office: (513) 281-6800 Mobile: (513) 200-3695 jamie.steele@ovrs.org

Services Offered: HCBS Community Respite, HPC, Remote Support and Shared Living

#### OPRA District 2

**Dennis Grant, Executive Director** 

United Rehabilitation Services/Dayton 4710 Old Troy Pike

Dayton, OH 45424

Office: (937) 233-1230 Mobile: (937) 469-5291

dgrant@ursdayton.org

Services Offered: Adult Day, Early Intervention, HPC, Medicaid Funded Therapies, NMT, OOD

Vendor & Voc. Hab.

**Ashley Brocious, CEO** 

**RT Industries** 110 Foss Way Troy, OH 45373

Office: (937) 552-3900

Mobile:

ashley.brocious@rtindustries.org

**Services Offered:** Adult Day, HCBS Employment Waivers, HPC, NMT, OOD Vendor & Voc. Hab.



### **OPRA District 2 continued**

Michelle Herndon, Executive Director/CEO

S & H Products 435 Stolle Avenue Sidney, OH 45365 Office: (937) 492-3596

Mobile:

mherndon@sandcoind.com

Services Offered: Adult Day, HCBS Employment

Waivers, HPC, NMT & Voc. Hab.

### **OPRA District 3**

Lisa Reed, Executive Director

RHDD

P. O. Box 997 / 1517 Chestnut Street

Coshocton, OH 43812 Office: (740) 622-9778 Mobile: (740) 502-1838

Ireed@rhdd.org

Services Offered: Adult Day, HCBS Employment

Waivers, HCBS Waiver Nursing, HPC, NMT, OOD

Vendor, Shared Living & Voc. Hab.

Edgar J. Barnett, Jr., CEO

Carroll Hills Industries, Inc.

P. O. Box 567 Carroll, OH 44615 Office: (330) 627-5524

Mobile:

ebarnett@carrollhillsindustries.com

Services Offered: Adult Day, HCBS Employment

Waivers, NMT & Voc. Hab.

Mary Thompson Hufford, CEO

The Fuse Network

P. O. Box 4008 / 141 W. Main Street

Newark, OH 43055 Office: (740) 641-8347

Mobile:

mthompson@fuseoh.net

**Services Offered:** Adult Day, HCBS Employment Waivers, HPC, NMT, OOD Vendor & Voc. Hab.



### **OPRA District 4**

**Roy Cherry, Executive Director** 

Epilepsy Center of NW Ohio 1545 Holland Road, Suite B

Maumee, OH 43537

Office: (419) 867-5950, Ext. 212

Mobile:

rcherry@epilepsycenter.org

Services Offered: Adult Day, HCBS Employment

Waivers, HPC, NMT, OOD Vendor & Voc. Hab.

**Dustin Watkins, Executive Director** 

Bittersweet, Inc.

12660 Archbold-Whitehouse Rd.

Whitehouse, OH 43571 Office: (419) 875-6986

Mobile:

dwatkins@bittersweetfarms.org

Services Offered: Adult Day, HPC, ICF, NMT &

Voc. Hab.

### **OPRA District 5**

Jeff Johnson, Executive Director

Weaver Industries, Inc.

520 S. Main Street, Suite 2441

Akron, OH 44311

Office: (330) 379-3660 x262 Mobile: (330) 815-1125

jjohnson@weaverindustries.org

Services Offered: Adult Day, HCBS Employment

Waivers, NMT, OOD Vendor & Voc. Hab.

Services Offered: Adult Day, HCBS Employment

Michelle L. Madden, Executive Director

Independence of Portage County, Inc. 161 E. Main Street

Ravenna, OH 44266 Office: (330) 296-2851

Mobile:

Tim Menke, CEO

3350 Hill Avenue

Toledo, OH 43607

Office: (419) 381-5200

Mobile: (419) 276-4658

tmenke@lottserves.org

Waivers, OOD Vendor & Voc. Hab.

Lott

mmadden@iopci.org

**Services Offered:** Adult Day, HCBS Employment

Waivers, HPC, ICF, NMT, OOD Vendor &

Remote Supports

Phillip E. Miller, CEO

Portage Industries, Inc.

7007 State Route 88

Ravenna, OH 44266

Office: (330) 296-3996 Mobile: (330) 221-6143 pmiller@portageind.org

Services Offered: Adult Day, HCBS Employment

Waivers, HPC, NMT & Voc. Hab.

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### **OPRA District 6**

**Adam Guinther, Executive Director** 

Residential Home Association of Marion (RHAM)

205 W. Center Street Marion, OH 43302 Office: (740) 387-9999 Mobile: (419) 565-3677

aguinther@rhaminc.com

Services Offered: HCBS Waiver Nursing, HPC &

**NMT** 

#### Liz Owens, CEO

The Alpha Group of Delaware, Inc.

1000 Alpha Drive Delaware, OH 43015

Office: (740) 368-5810, Ext. 113

Mobile:

lizowens@alphagroup.net

**Services Offered:** Adult Day, HCBS Employment Waivers, HPC, NMT, OOD Vendor & Voc. Hab.

Habilitation

#### **Robert Heinzerling, Executive Director**

**Heinzerling Community** 1800 Heinzerling Drive Columbus, OH 43223 Office: (614) 272-8888 Mobile: (614) 638-5774 rheinzer@heinzerling.org

Services Offered: ICF

### **OPRA District 7**

#### Diane Beastrom, President/CEO

Koinonia Homes, Inc.

6161 Oak Tree Boulevard, Suite 400

Independence, OH 44131 Office: (216) 588-8777 Mobile: (216) 262-0813

diane.beastrom@koinoniahomes.org

**Services Offered:** Adult Day Support, Behavioral Health, HCBS Employment Waivers, HCBS Waiver Nursing, HPC, ICF, Multi-System Youth Services, NMT, OOD Vendor, Remote Support, Shared Living

& Voc. Hab.

#### Beth Lucas, President/CEO

UCP of Greater Cleveland 10011 Euclid Avenue Cleveland, OH 44106 Office: (216) 453-4951 Mobile: (216) 534-9960 blucas@ucpcleveland.org

Services Offered: Adult Day, HCBS

Employment Waivers, HPC, ICF, Medicaid-Funded Therapies, OOD Vendor & Voc. Hab.



### **OPRA District 7 continued**

Tamara Honkala, President/CEO

HELP Foundation, Inc. 26900 Euclid Avenue Euclid, OH 44132

Office: (216) 432-4810 Mobile: (440) 840-8951

thonkala@helpfoundationinc.org

Services Offered: Adult Day, HCBS Employment Waivers, HCBS Waiver Nursing, HPC, Medicaid Funded Therapies, NMT, OOD Vendor, Remote

Supports & Voc. Hab.

### **OPRA At-Large Directors**

#### Scott DeLong, President/CEO

Champaign Residential Services, Inc. (CRSI) 1150 Scioto Street, Suite 100 Urbana, OH 43078

Office: (937) 653-1353 Mobile: (937) 776-9380 sdelong@crsi-oh.com

Services Offered: Adult Day, HCBS Waiver Nursing, HCBS Community Respite, HPC, ICF, NMT, OOD Vendor, Remote Support & Voc. Hab.

#### Felicia Hall, Regional Director - Ohio

ResCare, Inc. 5099 Camelot Drive Fairfield, OH 45014

Office: (513) 858-4550 x111 Mobile: (513) 460-1708 fhall@rescare.com

Shared Living & Voc. Hab.

Services Offered: Adult Day, HCBS Employment Waivers, HCBS Waiver Nursing, HPC, ICF, Multi-System Youth Services, NMT, Remote Support,

John Swanson, Executive Vice President

Echoing Hills Village, Inc. 36272 County Road 79 Warsaw, OH 43844

Office: (740) 327-2311 x1141 Mobile: (740) 502-3116 jswanson@ehvi.org

Services Offered: Adult Day, HCBS Employment Waivers, HCBS Waiver Nursing, HPC, ICF, NMT, Remote Support & Voc. Hab.

#### **Bob Gaston, CEO**

ARC Industries, Inc. 2780 Airport Drive, Suite 450 Columbus, OH 43219 Office: (614) 479-2450

Mobile:

bob.gaston@arcind.com

Services Offered: Adult Day, HCBS Employment Waivers, NMT, OOD Vendor & Voc. Hab.



## Kurt Miller, President/CEO

Empowering People, Inc. 1268 N. River Road, NE Warren, OH 44483

Office: (330) 974-1266 Mobile: (330) 307-6816

kmiller@empowering-people.net

**Services Offered:** Adult Day, HPC, ICF & Voc.

Hab.