

Mission: To support and provide advocacy for providers to ensure the availability of high-quality programs, services, and funding adequate to support the individuals with intellectual and developmental disabilities they serve to achieve a life of increasing independence, productivity and integration.

# Board Report

7.27.22



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#### Safe Place Statement

We would like to thank you for attending this meeting. This meeting, like all of the OPRA Committee meetings, are designed to offer a safe place for OPRA Members to share thoughts, opinions and ideas. The OPRA Team and the OPRA Board relies on these discussions to inform our efforts to provide Advocacy, Information and Resources. We are respectfully asking you, as a participant, to assist us to make this a safe place for professionals to openly share without fear. It is important that when personal experiences are shared, there is an assurance that what is shared stays within this group. We are looking forward to an open and honest conversation and we would like to thank you for being a part of this important meeting.



#### OPRA Board Meeting Agenda July 27, 2022 10pm-2pm

- Call to order/Welcome (Adam Guinther)
- Safe Place Statement (Adam Guinther)
- Approval of May Meeting Minutes (Adam Guinther)\*
- Financial Report (Roy Cherry)\*
- Board and Policy Report (Pete Moore)
  - State Budget discussion
    - The Coalition
    - Meeting with Director and Governor
    - Marketing effort
    - Budget ask
    - Beyond the Biennium
    - Reform proposals
    - Data collection
    - Advocacy Army and advocacy efforts
    - Next Steps
  - Retention Bonus Project
    - Retention bonus rule
    - How do we build trust (CB/Provider Relationship Project)
  - o 14C update
- CEO Report (Pete Moore)
  - o Retreat Ideas
  - Provider/Leadership morale
  - o PAC Report
  - Building update
- Open Discussion
- September Retreat

(\*) Board action/vote required for the agenda item



### **OPRA Board Meeting Minutes**

May 25<sup>th</sup>, 2022

#### Call to Order and "Safe Place" Statement:

Scott DeLong, Co-Chair, called the meeting to order at 11:00 a.m. and read the Safe Place Statement.

Pete Moore welcomed newly elected Board members, Tammy Honkala (District 7) and Tim Menke (District 4). Kurt Miller was also welcomed as the newly appointed At-Large Board Member.

#### **Board Minutes:**

March 2022 meeting minutes were reviewed. No revisions were suggested.

A motion was made by Lisa Reed to approve the minutes and Michelle Madden seconded the motion. All voted in favor. Motion passed.

#### **Finance Report:**

Presented by Liz Owens. The Finance Committee met on May 23, 2022. Liz presented the April 2022 Financial Statements.

A motion was made by Dennis Grant to approve the Financial Statements as presented. Melissa Morelli seconded the motion. All voted in favor. Motion passed.

Paul Fullerman from Bodine Perry was introduced to the Board and reviewed the OPRA Financial Audit for 2021.

A motion was made by Roy Cherry to approve the 2021 Financial Audit as presented. Jamie Steele seconded the motion. All voted in favor. Motion passed.

#### Marketing Budget Discussion:

Pete Moore introduced a proposal for a marketing request for budget advocacy.

- The request comes from the coalition of OPRA, OACB, OHCA, Ohio Waiver Network and Values & Faith to develop a marketing campaign for a collective marketing campaign.
- > The coalition is considering the Impact Group to lead the marketing campaign.
- Initial investment is \$10,000 a month for 14 months. The coalition members would also share the costs.
- The Board supported the OPRA team to move forward with exploring to solidify the specifics of the proposal and costs.
- > Once a number is solidified, the Board will convene to vote on the expenditure.

#### **Governance Committee:**

Bob Gaston gave the Governance Committee update. The Governance and Executive Committee met on April 21, 2022 to discuss redistricting plans to eliminate District 8, and staggering board elections.

- Redistricting Current District 8 members would move to one of the seven geographical OPRA districts that corresponds with their home office or primary hub of operations in Ohio. Current District 8 Directors will be offered At-Large positions for two years during the transition.
- Staggering Board Elections One representative from each district will be up for election starting in 2022. To begin, the district representative with the most seniority will be up for



election. The representative with the second most seniority will be up for election the following year (2023), and so forth.

The Governance Committee will be working with Vorys to draft language for the amendments to the Code of Regulations and bring the proposed amendments to the Board for a vote at the annual Board Retreat in September.

#### **Board Report:**

Pete Moore presented the budget priorities with assistance from the OPRA staff.

- State Budget Discussion Pete shared the foundations of a proposal for the next state biennium budget. The proposal was initially shared with the Policy Core Committee and revised based on the Core Committee's feedback.
  - Funding 45% increase, \$500mil/year next biennium, DSP package, COLA and maximize CB funding
  - Capacity Licensed beds, setting flexibility, nursing capacity, provider certification reform and MSY/add-on reform.
  - Process Improvement/Efficiency Must-have proposal for DODD rate contractor, stratify HPC, compliance reform, ICF modernization and remote technology
- Retention Bonus Project Scott Marks reviewed proposal rates for the budget ask and explained some of the math behind the rate proposals.

#### **CEO Report:**

Presented by Pete Moore.

- Membership Update A full membership update was included in the Board packet. A quick review was given on membership renewal numbers and new members. OPRA will continue to experiment with membership drive ideas and reexamine the possibility of another dues restructuring in the coming years.
- 2022 Spring Conference Based on attendance numbers and feedback, OPRA had another successful conference. The OPRA Team reviewed conference evaluations and are working on new changes for the Fall Conference.
- Building Update The roof is being replaced within the next few weeks. Most of the funding will be coming through the insurance claim.

#### **Open discussion:**

- > Concerns over the state of developmental centers.
- Michelle Herndon thanked everyone for their ongoing support regarding the funding capacity and staffing crisis facing all DD providers.
- Status of the rollback provisions

Next Board meeting scheduled for July 27, 2022

Scott DeLong motioned to adjourn at 12:58pm. Ashley Brocious seconded the motion. All voted in favor. Motion passed.

Respectfully submitted,

Michelle Madden, OPRA Board Secretary



#### Present Board Members by District:

- District 1 Jamie Steele, Jim Steffey and Melissa Morelli
- District 2 Dennis Grant, Ashley Brocious and Michelle Herndon
- District 3 Lisa Reed, Edgar Barnett and Mary Thompson-Hufford
- District 4 Roy Cherry, Sarah Millimen and Tim Menke
- District 5 Jeff Johnson, Michelle Madden and Phil Miller
- District 6 Bob Heinzerling and Liz Owens (absent Adam Guinther)
- District 7 Diane Beastrom, Beth Lucas and Tammy Honkala
- District 8 John Swanson and Scott DeLong (absent Felecia Hall)
- At-Large Bob Gaston and Kurt Miller

#### **OPRA Staff Present:**

Pete Moore, Scott Marks, Rachel Hayes, Christine Touvelle, Sonya Summers, Melissa Fannon and Than Johnson

#### Others:

Pete Thompson from OPRA and Paul Fullerman from Bodine Perry were present during part of the meeting to present the financial audit.



## **OPRA Board Committees**

OPRA has numerous committees to ensure the proper operation and oversight of the organization, to engage its members, to support members to perform optimally, and to maximize member value proposition.

#### **Board level committees:**

Four committees have been established by the board to perform board related work and oversight. These committees are typically comprised exclusively or predominantly by board members. All members are assigned by the board of directors and report directly to the board:

- 1. **Executive Committee**: Board Chair, Vice Chair, Secretary and Treasurer are the members of the executive committee. The executive committee performs work on behalf of the board, as designated and reports back to the full board. The executive committee has no decision-making authority outside of that specifically delegated by the board. The exception would be decisions that must be made between board meetings and those decisions will be ratified by the board at its next meeting.
- 2. Finance Committee: The board Treasurer chairs the finance committee. Other members are assigned by the board chair. The finance committee is staffed by the CEO and the bookkeeper attends as requested. The finance committee reviews monthly financial statements, reviews and recommends an annual budget to the board for approval, and oversees the organization audit or financial review.
- 3. **Governance Committee:** The Governance Committee shall be appointed and conduct its affairs in accordance with Section 4.3 and Section 5.3 of the Code of Regulations. The Governance Committee is responsible for recruiting and developing Board leadership, Board composition, Board effectiveness and conducting Board membership and Officer elections. The Governance Committee shall have such other duties and powers assigned to it by the Board of Directors.
- 4. Membership & Services Committee: The membership & services committee oversees membership engagement, membership renewal process, ensuring member satisfaction with OPRA's value proposition, oversees orientation of new members, and conducts research and creates unique partnerships to give OPRA members a variety of prescreened products and services that ensure quality and competitive/preferred pricing. This committee is chaired by a member of the board of directors, as assigned by the board chair.



5. Policy Committee: The policy committee serves as the clearinghouse for most issues affecting any aspect of DD services, and makes recommendations for action to OPRA's board of directors. Every effort is made to allow sufficient time to discuss issues in detail in order to understand the impact on individuals and providers, and to consider what position OPRA should take on a given issue. Ad hoc workgroups are established from time to time to examine issues more fully. The policy committee is chaired by the vice chair of the board of directors with a representative provider group selected to serve as the core committee. This core committee is tasked with convening and commenting on policy issues as they arise, whether during a meeting or between meetings. Other committee work flows through policy committee to the board of directors, and vice versa.

Finance	Governance	Member Services	PAC
Liz Owens	Bob Gaston	Dennis Grant	Roy Cherry
Adam Guinther	Liz Owens	Jeff Johnson	John Swanson
Roy Cherry	Mary Thompson-	Phil Miller	Bob Heinzerling
John Swanson	Hufford	Michelle Madden	
Scott DeLong	Ashley Brocious	Lisa Reed	
Phil Miller	Felicia Hall	Melissa Morelli	
	Lisa Reed	Jim Steffey	
	Melissa Morelli		



# **OPRA Committee Reports**





# **Policy Committee**

The policy committee serves as the clearinghouse for most issues affecting any aspect of DD services, and makes recommendations for action to OPRA's board of directors. Every effort is made to allow sufficient time to discuss issues in detail in order to understand the impact on individuals and providers, and to consider what position OPRA should take on a given issue. OPRA Committees examine issues and may pass them on to the Policy Committee for review. Ad hoc workgroups may also be established from time to time to examine issues more fully. The policy committee is chaired by the vice chair of the board of directors with a representative provider group selected to serve as the core committee. This core committee is tasked with convening and commenting on policy issues as they arise, whether during a meeting or between meetings. Other committee work flows through policy committee to the board of directors, and vice versa.

#### Committee Chair: Scott DeLong (CRSI)

Policy Core Committee Representatives: Diane Beastrom (Koinonia), Adam Guinther (RHAM), Anne Haning (Belco Works), Jeff Johnson (Weaver Industries), Ryan Knodel (Benchmark Human Services), Jennifer Marshall (Goodwill), Kurt Miller (Empowering People), Tim Neville (EHVI), Dave Rastoka (Advancing Abilities), Jo Spargo (REM Ohio), Jamie Steele (OVRS) and Shelly Wharton (The Society) OPRA Staff Lead: Pete Moore and Christine Touvelle

#### OPRA Policy Committee Report Wednesday, July 13, 2022 10am-12pm

#### Welcome

- State Biennium Budget
  - Budget Process Christine provided an overview of the state budget process for the Policy Committee
    - Timeline The Office of Budget and Management will provide guidance to the state departments on how they should craft their budget proposals to the Governor. Department proposals will be submitted to the Governor mid- to late-fall. Assuming Governor DeWine is reelected, the executive version of the budget bill will be introduced sometime in February. The bill will go through the House, then the Senate, then to Conference committee before getting to the Governor's desk for signatures and vetoes. The budget must be passed by July 1, 2023.
    - State's revenue and future economic outlook The state's tax revenue is significantly above projections and there is significant ARPA funding remaining, however there is some lingering questions about a possible recession. The economic outlook will determine how much funding the Governor, the House, and the Senate will commit to the budget.
    - Strategic advocacy Advocacy Army, key legislators, getting involve The most important step providers can take right now is building relationships with your



elected officials. Invite your state representatives and senators to visit your services, your staff, and the people you support. You can reach out to Christine for information on how to do this. Members also provided feedback on messaging strategy- the consensus is a blend of powerful stories and data to back up why it is necessary to support these services.

- o Budget Ask
  - Funding The coalition is working on specific numbers for increase to various waiver services and the ICF program.
  - Reform See System Reform Recommendations below.
  - Capacity building
- Communication
  - Between OPRA team, OPRA Members, Policy Committee, and Board The meeting ended before being able to discuss this. Tabled for the next meeting.
- Workforce parity
- 14c Legislation The meeting officially ended before starting this conversation. A small number of members stayed on for an update from Scott and Christine. OPRA has been in communication with Representative Kelly's office about the development of bill to eliminate the use of subminimum wage for workers with disabilities. Due to timing and a number of political factors, it is unlikely the bill will be introduced this General Assembly. We will continue to update the Committee as things develop.

### System Reform Recommendations

The following is taken from a document that the Association Budget Coalition is working on and it highlights some of the system reform "asks" we are going to present to DODD when the document is finalized.

#### Introduction

Over the past several years, Ohio's system supporting people with Developmental Disabilities has made incredible progress in promoting self-determination, person-centered planning and services that allow people to live and thrive in their homes and communities. But the COVID-19 pandemic and ensuing staffing crisis threaten that progress. Our system struggles to recruit and retain the workforce and other resources needed to ensure the high quality supports that Ohioans with disabilities need, and so many have worked so hard to attain. The workforce shortage continues to intensify, severely challenging our ability to fulfill the plans and promises made, and threatening the safety and welfare of the people we collectively support.

Stabilizing our system requires a significant investment in funding, resources and regulatory advances, enabling us to turn the corner away from the crisis pose of the last few years and pivot towards a



sustainable and successful future. The ideas presented below are intended to confront the workforce crisis and continue the progress Ohio has made towards a person-centered system that meets the needs and accommodates the choices of Ohioans with Developmental Disabilities. To meaningfully address the challenges posed by the workforce crisis, we need flexibility and creativity, and the ability to reimagine aspects of service delivery directly impacted by the shortages.

The COVID-19 pandemic taught us that the system <u>can change</u>, and we are capable of adapting to crisis and working together to ensure that Ohioans with Disabilities have **services** to remain healthy and safe. We present the policy proposals here in the spirit of that partnership and future collaboration on ideas and initiatives that address the current crisis and preserve the progress Ohio has made towards personcentered, high-quality disability services.





### Our Policy Focus: The Direct Care Workforce Crisis

ANCOR's The State of America's Direct Support Workforce 2021 found that due to the Direct Support Professional (DSP) workforce crisis:

- 77% of providers are turning away new referrals;
  58% of providers are discontinuing programs and services, representing a 70.6% increase since the beginning of the pandemic:
- 84% of providers are delaying the launch of new programs or services; and
- 92% of providers continue to grapple with the impact of the pandemic on recruitment.

The high turnover rates and exodus of DSPs from the field has left individuals with I/DD without access to critical supports and services.

The COVID-19 pandemic has exacerbated this crisis. ANCOR's policy focus is on increasing access to I/DD services by strengthening the workforce.





#### **DD System Regulatory Proposal**

- Reimbursement and Service Design Reform: As part of the Waiver Reimbursement System Modernization Project, we will be presenting a separate proposal that will include actions and items that must be included in the effort and some things that we believe should not continue in order to simplify and prepare our DD system for long-term sustainability. Part of the proposal will include a variety of issues that complicate the current financial structure of DD waivers including reimbursement structures, acuity factors, prior authorizations, etc. Additionally, the proposal will include some recommendations for redefining services in a way that recognizes the broad range of service needs and thus skill sets required for direct support professionals. We strongly believe that a well-rounded workgroup will be essential to the success of this important redesign.
- 2. Individual choice and autonomy: This proposal seeks to promote individual choice, self-direction and autonomy to the greatest extent possible. To that end we propose:
  - a. To decrease the over reliance of traditional paid DSPs, the system should fully embrace self-directed services, including expanding participant directed HPC options in our 3 waivers. Implementation of the new self-directed transportation will provide new options for people with disabilities to get transportation without DSPs which will provide much needed relief to the system. Participant Directed Goods and Services (DGS) now available to both Level One and SELF waiver enrollees, provides increased access to equipment, goods and services that are available to all citizens and can reduce the reliance on paid staff. Enhanced training on self-direction will be necessary to achieve these objectives. Consider expanding Participant Directed Goods and Services to the IO Waiver after reviewing its use within the Level 1 Waiver.



- b. Promote additional self-advocacy at the local level to ensure people with disabilities speak up for themselves, are trained on exercising their rights and understand their responsibilities. Utilize, among others, People First & OSDA to provide additional support to county boards to strengthen their local processes and regional groups as needed.
- c. DODD will take a leadership role in strengthening and developing Supported Decision-Making as a tool available to consumers across Ohio. Ohio Revised Code Section 5126.043 currently provides for the designation of authorized person to assist with decisions but the statute is not widely understood and/or utilized by consumers. This statute is also not viewed by Probate Courts as an alternative to guardianship. The proposal would be to rescind Ohio Revised Code Section 5126.043 and replace it with a more robust statute which directly recognizes and empowers Supported Decision-Making as an alternative to guardianship.

There are presently twelve states that have supported decision-making laws in place and Ohio should join those states by empowering its individuals with developmental disabilities with this great tool.

- 3. Remote Supports Rule: Ohio has shown its dedication to being a Technology First state and we believe this service in the waivers can be modified to promote the use of various technology driven supports. Increased flexibility could lead to increased usage and benefit to those who utilize remote supports.
  - a. Redefine the relationship between the residential provider and the technology supports provider. Need to address "free choice of provider" in connection with expectations of both the residential provider and the technology provider.
  - b. Reconsider rates for active vs. passive remote supports.
  - c. Create rate structure that covers small units of service such as virtual health related supports, verification, or assistance with self-administration of medications or well checks.
- 4. Waiver Nursing & Medication Administration: One of the lessons learned during the pandemic is that there is a desperate need to increase nursing capacity within our DD system. Although waiver nursing was added as a service years ago, utilization is extremely low due to the complex nature of accessing the service. This proposal seeks to make changes in the following areas:
  - a. Short-term: work with DODD to develop a streamlined process to permit county boards to authorize waiver nursing to provide much needed reimbursement with severe nursing shortage in Ohio.
  - b. Build on current work with DODD, enhance structure and processes to allow for expanded use for medication dispensers and other technology solutions for health-related needs.
  - c. OAC 5123-9-37 needs to be revised to allow county boards and councils of governments to provide nursing services particularly now due to lack of willing and able providers.
  - d. Long-term: work with DODD to find a way to allow expanded access to waiver nursing, including adding the service to Level 1 and SELF, and increase flexibility for these services. We believe this is being done in other states and would like to reduce the barriers for DD providers to provide waiver nursing services. In addition, we believe that technology related health care services, such as Station MD, should be covered by Medicaid.
- 5. Develop a workgroup to facilitate discussions with stakeholders to discuss increased flexibility in development of residential settings that includes parameters in unlicensed and licensed settings.



In particular, specialized services for multisystem youth and adults with significant behavioral challenges are sorely lacking and need bold solutions. Conversations about setting size, while difficult, are necessary to address the sustainability of the system due to the sever workforce shortage.

In addition, flexibility in our current rules may allow for the creation of "intentional integrated communities" or multi-unit living situations which are desired by many people receiving services and their families.

Provide an opportunity for Shared Living to permanently permit HPC services in the Shared Living (OSL) setting on the same day with some limitations. Ongoing promotion of OSL and expansion statewide would have a positive impact on services for people, as well as assist with the workforce crisis long term.

As future assessments are considered to replace the Ohio Developmental Disabilities Profile, consider the elimination of scoring which provides a lower funding level for individuals choosing to live within the family unit.

- 6. Provider Compliance & County Board Accreditation: We believe that provider compliance and county board accreditation need revamped to allow for increased partnership when providers or county boards are in good standing. This to include agency and independent providers.
  - a. Compliance should be focused on providers/county boards who are struggling and not those who have demonstrated consistency in their ability to be in significant compliance with rules and regulations. Providers/county boards in good standing should have access to technical assistance and support rather than being subject to ongoing compliance reviews.
  - b. County board accreditation: Given the nature of county board services, we recommend a compliance structure that is different than that of providers and more focused on the actions required from the county board.
  - c. Create a very limited self-review compliance tool to be utilized for providers who are in good standing and also otherwise accredited.
- 7. Provider Certification Requirement: Limited revisions to the Provider Certification rule would assist with addressing the staffing crisis. This to include agency and independent providers.
  - a. Permanently remove the 18 year old requirement for DSPs. Agency providers only.
  - b. Permanently remove the high school diploma/GED requirement for DSPs, including Independent Providers.
     c. Discuss appropriate staff orientation, including which Appendix K flexibilities should

c. Discuss appropriate staff orientation, including which Appendix K flexibilities should be made permanent.

d. Discuss training requirements focusing on adult learners, addressing various ways of comprehension. Explore ways to reduce duplication in training such as permitting substitution of previous experience and education for specific training requirements (ex. requiring Medication Administration Training for a nurse), creating a database to capture employee specific training that would be portable to new employers, etc.

b. Include a provision that permits both Independents and Agencies to substitute previous experience and education for mandated training in the certification rule. (Registered Nurses



that must currently receive Medicaid Administration Training or Master's Level Special Education Teachers who must also go through the same training as an 18 year old with no experience, as just two examples.)

- 8. Multi-system Youth/Intensive Behavioral Support ICF Add-on: Unfortunately, the design of this program has not led to the intended outcome of creating additional residential options for children with intensive behavioral support needs. We would like to work with DODD to redesign the program in a way that can meet the variety of needs across the state. A specific proposal will be submitted on the rule with recommendations for changes.
- 9. ICF Modernization: There are several modifications needed for the ICF program to ensure long term sustainability.
  - a. While the department and stakeholders spent a lot of effort on creating the current reimbursement structure, there were several concerns that all agreed needed to be addressed in the future.
    - i. The acuity scoring for people with high behavioral needs does not accurately reflect the resources needed to serve these individuals, especially if they do not have other medical or adaptive needs in addition to their behavioral needs.
    - ii. The group agreed to capture additional information on active treatment costs and then revise the reimbursement to address active treatment. Additionally, since then, DODD is getting ready to implement service and reimbursement changes to day and vocational services funded through the waiver. ICF reimbursement should be in-line with waiver reimbursement to allow ICF residents choice in where they receive their day services.
  - b. The cost reporting for ICFs needs reviewed and streamlined to ensure that only necessary data is being requested. A comprehensive review of the ICF cost report hasn't been completed in over a decade and it is time to complete this and hopefully reduce some of the administrative expense in completing this function.



## Day Array

This committee provides a platform for information sharing, networking, deliberating, and problemsolving topics and issues unique to leaders in the day array. Topics covered in meetings may include, but are not limited to, updates from the field, national and state trends, policy and rule review, best practices in organizational leadership, operating fiscally sound organizations, and identifying and mitigating organizational risk as relates to the broad array of services and supports, including day programs, active treatment, vocational training, career development, and employment. Policy recommendations from this committee are taken to the policy committee for review and action.

Committee Chair: Anne Haning, (Belco Works) Policy Core Committee Representative: Anne Haning OPRA Staff Lead: Scott Marks

The day array committee has two standing subcommittees:

• Day Services Committee: This committee is designed for program directors, frontline supervisors, and direct support professionals who are providers of adult day support. Meetings include information sharing, networking, problem-solving and discussion of best practices and trends in day support for adults with DD. Training and updates from the state concerning adult day supports, vocational habilitation, career planning, and non-medical transportation is provided. Policy recommendations from this committee are taken to the Day Array Committee for review and then forwarded to the policy committee.

**Committee Chairs:** Greg Ferrell (Auglaize Industries), Nicole Smith (RHDD) **OPRA Staff Lead:** Scott Marks

• Employment Services Committee: The employment services committee is designed for program directors, frontline supervisors, certified employment support professionals, job developers, and job coaches. This committee is a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to providing integrated, competitive employment services. Topics covered may include, but are not limited to, policy and rule review, state trends, understanding and implementing DODD, OOD, and ODM rules, braiding funding, best practices service delivery, establishing relationships with employers, supervising remote employees, operating fiscally sound programs, and dual customer model, and identifying and mitigating individual and programmatic risk. Policy recommendations from this committee are taken to the Day Array committee for review.

**Committee Chairs:** Paul Soprano (UCP of Greater Cleveland), Justin Blumhorst (Capabilities) **OPRA Staff Lead:** Scott Marks



#### OPRA Day Services & Employment Services Committee Report Thursday, July 21, 2022 10am-12pm

OPRA's Day Service and Employment Services committees held a joint meeting on Thursday July 21st. Led by Co-chairs Greg Ferral and Nicole Smith, and Paul Soprano and Justin Blumhorst, the committee hosted Stephanie Andrian, Deputy Director of OOD. Stephanie walked through many updates including the OOD fee schedule and its advancement to JCARR, the closing of several OOD filed offices, and their updated provider reporting forms. Stephanie also shared case service data, showing OOD slightly down in many categories from previous year's performance, but with trends moving upwards.

The committee then engaged in open discussion, including many members sharing their experience providing Summer Work Youth Experiences, as well as difficulty with their county boards ingesting community integrated services authorized. The meeting concluded with a discussion about the upcoming 6.5% retention payment program.

The Day & Employment committees will meet again on the 3rd Thursday of August.



## Health

The healthcare committee is comprised primarily of nursing staff but does include other members who are interested in health and healthcare related issues. The committee focuses on nursing and medical services in the waiver and ICF settings. Areas of focus include, but are not limited to: rules and regulations that affect the DD nursing community, training, education and best practices.

Committee Chair: Shelly Wharton (The Society) Policy Core Committee Representative: Shelly Wharton (The Society) OPRA Staff Lead: Christine Touvelle

#### OPRA Health Care Committee Report Thursday, June 16, 2022 10am-12pm

- 1 Health Care Technology
  - a StationMD
    - i The team from StationMD gave an update on DODD's pilot program
    - ii Trends in care needs for people with I/DD
  - b Medication dispensers
    - i Rachel and Christine gave an update about a recent training by OACB regarding medication dispensers.
- 2 Vaccine Mandate Implementation
  - a Boosters

i

- i Group discussed how second booster administration is going
- b Citations for masking and other infection control issues
  - Starting to see more citations in ICFs about vaccines and masking requirements
- 3 Surveys
- 4 Hot Topics
  - a Christine asked the group for ideas on conference sessions- ideas include getting the board of nursing to present, Robin Amicon from Vorys to talk about malpractice insurance, and changing medical technology



## Human Resources

The HR committee is comprised of HR professionals, or anyone responsible for the life cycle of employment for his/her agency. This group of professionals meets to discuss best practices in HR, from recruiting and hiring process, to keeping abreast of upcoming new regulations that affect employment law and/or training requirements.

Committee Chair: Michelle Madden (IOPC), Rachel Murphy (RHDD) Policy Core Committee Representative: TBD OPRA Staff Lead: Christine Touvelle

#### OPRA Human Resources Committee Report Tuesday, June 14, 2022 10am-12pm

- 1 Guest Presenter: Vorys
  - a Ben Shepler, partner at Vorys, provided an overview of HR professionals' duties under EEOC and other anti-discrimination laws for protecting the rights of transgender staff and staff with deeply held religious beliefs.
- 2 HR Committee Updates & Positive Events
  - a Conference- Christine asked for ideas on topics for conference sessions.
  - b Salary Survey- Christine gave an update on the salary survey. The data collection has closed and we hope to have results in by the beginning of July.
  - c Other OPRA updates
    - i Scott gave an update on the 6.5% HCBS waiver retention project and what HR professionals should prepare to expect in terms of reporting.

Hot Topics



# ICF

The ICF Committee provides a platform for information sharing, networking, deliberating, and problemsolving topics and issues unique to leaders in ICF services. The committee examines issues which have a direct impact on the programs, services and funding necessary for the operation of Intermediate Care Facilities. The committee is used to disseminate information, provide updates, and elicit feedback on important issues related to ICF's.

Committee Chair(s): Bob Heinzerling (Heinzerling Community), Kurt Miller (Empowering People) Policy Core Committee Representative: Kurt Miller (Empowering People) OPRA Staff Lead: Rachel Hayes

#### OPRA ICF COMMITTEE REPORT Wednesday, June 15, 2022 1pm – 3pm

#### 1. DODD Guests

Updates from DODD were provided by Ann Weisent and Sara Lawson including discussions with members regarding the vaccine mandate and where providers are currently at regarding the workforce emergency.

#### 2. Rate Discussions and Update

Discussion centered around the current state of the cap and rollback as well as Senate Bill 239 which was amended to allow the formula to run.

#### 3. Simplification and Sustainability

The group discussed areas of simplification and sustainability including rates, wages, and "provider in good standing" (what would that may look like).

#### 4. Active shooter Training for Individuals with Disabilities

Presentation from Safe and Sound Schools focusing on active shooter training for individuals with disabilities and how to address needs of individuals in regards to trauma. Additionally, members shared trainings that they participate with staff.

#### 5. Rapid Response System for Technology

Stacy Collins from DODD presented the Rapid Response Technology program for ICF's. This program allows the ICF to input technology needs into a program which will connect the technology vendor to the ICF. There is no protected health information when the information is put into the system. The hope is this will begin to open the door for ICF's to utilize more technology.

#### 6. Mandate / Masking issues

CMS has stated that their position is that they believe providers should still be masking at this time.

#### 7. Surveys and Hot Topics



## **Residential Waiver**

The residential waiver committee provides a platform for information sharing, networking, deliberating, and problem-solving topics and issues unique to leaders in residential waiver services. The committee examines issues which have direct impact on the programs, services and funding necessary for the operation of and provision of services to individuals in waiver funded settings. This includes licensed and non-licensed settings and shared living. The committee is used to disseminate information, provide updates, and elicit feedback on important issues related to residential waivers.

**Committee Chair(s):** Jamie Steele (OVRS) and Susan Berneike (Help Foundation) **Policy Core Committee Representative:** Jamie Steele **OPRA Staff Lead:** Rachel Hayes

#### OPRA RESIDENTIAL WAIVER COMMITTEE REPORT Wednesday, June 15, 2022 10am – 12pm

#### 1. DODD Changes

Lyndsay Nash from the department met with the group and provided an overview of her new role as Director of Compliance of OSSAS.

#### 2. Shared Living and the ODDP

Recently we have seen an increase in issues regarding shared living and the ODDP when an individual resides with a related caregiver. This is generally due to a change in 1 question on the ODDP. This highlights the continued issues with the ODDP.

#### 3. Staffing

What to do when the day program does not have staff? Members discussed increasing issues of how to staff the home when the day program needs to close due to staffing related to covid.

#### 4. Active Shooter Training for Individuals with Disabilities

Presentation from Safe and Sound Schools regarding active shooter training with individuals with disabilities.

#### 5. Mental Health

Resources for staff What are providers doing to support mental health issues with staff? Turnover and Burnout

#### 6. Waiver nursing updates / County Board Nursing QA's

The waiver nursing subgroup formed by OPRA continues to meet with the department regarding waiver nursing services. DODD stated they needed to gather some information from ODH regarding rates for services. We continue to discuss the issue as rates continue to fall below what is needed/sustainable.



### 2022 Board of Directors Roster & Contact Info

#### **Executive Committee**

Chairperson
Vice Chairperson
Treasurer
Secretary
Immediate Past Chairperson

Adam Guinther Scott DeLong Liz Owens Michelle Madden Jamie Steele aguinther@rhaminc.com sdelong@crsi-oh.com lizowens@alphagroup.net mmadden@iopci.org jamie.steele@ovrs.org

#### **OPRA District 1**

Melissa Morelli, Regional Director	Jamie Steele, Executive Director
Active Day, Inc.	Ohio Valley Residential Services
2600 Civic Center Drive	2261 Victory Parkway
Cincinnati, OH 45231	Cincinnati, OH 45206
Office: (513) 919-0311	Office: (513) 281-6800
Mobile:	Mobile: (513) 200-3695
mmorelli@activeday.com	jamie.steele@ovrs.org
Services Offered: Adult Day, HCBS Employment Waivers, OOD Vendor and NMT	Services Offered: HCBS Community Respite, HPC, Remote Support and Shared Living
Jim Steffey, President/CEO	
Envision	
3030 West Fork Road	
Cincinnati, OH 45211	
Office: (513) 619-2928	
Mobile: (513) 550-9687	
jsteffey@envisionohio.org	
Services Offered: Adult Day, Behavioral Health Care, HPC, Medicaid Funded Therapies, NMT & Shared Living	

Dennis Grant, Executive Director	Ashley Brocious, CEO
United Rehabilitation Services/Dayton	RT Industries
4710 Old Troy Pike	110 Foss Way
Dayton, OH 45424	Troy, OH 45373
Office: (937) 233-1230	Office: (937) 552-3900
Mobile: (937) 469-5291	Mobile:
dgrant@ursdayton.org	ashley.brocious@rtindustries.org
Services Offered: Adult Day, Early Intervention, HPC, Medicaid Funded Therapies, NMT, OOD	Services Offered: Adult Day, HCBS Employment Waivers, HPC, NMT, OOD Vendor & Vocational
Vendor & Vocational Habilitation	Habilitation



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#### **OPRA District 2 continued**

Michelle Herndon, Executive Director/CEO
S & H Products
435 Stolle Avenue
Sidney, OH 45365
Office: (937) 492-3596
Mobile:
mherndon@sandcoind.com
Services Offered: Adult Day, HCBS Employment
Waivers, HPC, NMT & Vocational Habilitation

Lisa Reed, Executive Director	Edgar J. Barnett, Jr., CEO
RHDD	Carroll Hills Industries, Inc.
P. O. Box 997 / 1517 Chestnut Street	P. O. Box 567
Coshocton, OH 43812	Carroll, OH 44615
Office: (740) 622-9778	Office: (330) 627-5524
Mobile: (740) 502-1838	Mobile:
Ireed@rhdd.org	ebarnett@carrollhillsindustries.com
Services Offered: Adult Day, HCBS Employment	Services Offered: Adult Day, HCBS Employment
Waivers, HCBS Waiver Nursing, HPC, NMT, OOD	Waivers, NMT & Vocational Habilitation
Vendor, Shared Living & Vocational Habilitation	
Mary Thompson Hufford, CEO	
The Fuse Network	
P. O. Box 4008 / 141 W. Main Street	
Newark, OH 43055	
Office: (740) 641-8347	
Mobile:	
mthompson@fuseoh.net	
Services Offered: Adult Day, HCBS Employment	
Waivers, HPC, NMT, OOD Vendor & Vocational	
Habilitation	



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#### **OPRA District 4**

Roy Cherry, Executive Director	Tim Menke, CEO
Epilepsy Center of NW Ohio	Lott
1545 Holland Road, Suite B	3350 Hill Avenue
Maumee, OH 43537	Toledo, OH 43607
Office: (419) 867-5950	Office: (419) 381-5200
Mobile:	Mobile:
rcherry@epilepsycenter.org	tmenke@lottserves.org
Services Offered: Adult Day, HCBS Employment	Services Offered: Adult Day, HCBS Employment
Waivers, HPC, NMT, OOD Vendor & Vocational	Waivers, OOD Vendor & Vocational Habilitation
Habilitation	
Sarah Millimen, CEO	
Riverview Industries, Inc.	
8380 W. Street, Rt. 163	
Oak Harbor, OH 43449	
Office: (419) 898-5250	
Mobile:	
smillimen@rviinc.org	
<b>Services Offered:</b> Adult Day, HCBS Community Respite, HCBS Employment Waivers, HCBS Waiver Nursing, HPC, NMT, Remote Supports, Shared Living & Vocational Habilitation	

Jeff Johnson, Executive Director	Michelle L. Madden, Executive Director
Weaver Industries, Inc.	Independence of Portage County, Inc.
520 S. Main Street, Suite 2441	161 E. Main Street
Akron, OH 44311	Ravenna, OH 44266
Office: (330) 379-3660 x262	Office: (330) 296-2851
Mobile:	Mobile:
jjohnson@weaverindustries.org	mmadden@iopci.org
<b>Services Offered:</b> Adult Day, HCBS Employment Waivers, NMT, OOD Vendor & Vocational Habilitation	Services Offered: Adult Day, HCBS Employment Waivers, HPC, ICF, NMT & OOD Vendor
Phillip E. Miller, CEO	
Portage Industries, Inc.	
7007 State Route 88	
Ravenna, OH 44266	
Office: (330) 296-3996	
Mobile:	
pmiller@portageind.org	
<b>Services Offered:</b> Adult Day, HCBS Employment Waivers, HPC, NMT & Vocational Habilitation	



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#### **OPRA District 6**

Adam Guinther, Executive Director	Robert Heinzerling, Executive Director
Residential Home Association of Marion (RHAM)	Heinzerling Community
205 W. Center Street	1800 Heinzerling Drive
Marion, OH 43302	Columbus, OH 43223
Office: (740) 387-9999	Office: (614) 272-8888
Mobile: (419) 565-3677	Mobile: (614) 638-5774
aguinther@rhaminc.com	rheinzer@heinzerling.org
Services Offered: HCBS Waiver Nursing, HPC &	Services Offered: ICF
NMT	
Liz Owens, CEO	
The Alpha Group of Delaware, Inc.	
1000 Alpha Drive	
Delaware, OH 43015	
Office: (740) 368-5810	
Mobile:	
lizowens@alphagroup.net	
Services Offered: Adult Day, HCBS Employment	
Waivers, HPC, NMT, OOD Vendor & Vocational	
Habilitation	

Diane Beastrom, President/CEO	Beth Lucas, President/CEO
Koinonia Homes, Inc.	UCP of Greater Cleveland
6161 Oak Tree Boulevard, Suite 400	10011 Euclid Avenue
Independence, OH 44131	Cleveland, OH 44106
Office: (216) 588-8777	Office: (216) 453-4951
Mobile:	Mobile: (216) 534-9960
diane.beastrom@koinoniahomes.org	blucas@ucpcleveland.org
<b>Services Offered:</b> Adult Day Support, Behavioral Health, HCBS Employment Waivers, HCBS Waiver Nursing, HPC, ICF/IDD, Medicaid Funded Therapies, Multi-System Youth Services, NMT, OOD Vendor, Remote Support, Shared Living, Vocational Habilitation	<b>Services Offered:</b> Adult Day, HCBS Employment Waivers, HPC, NMT & Vocational Habilitation



#### **OPRA District 7 continued**

#### Tamara Honkala, President/CEO

HELP Foundation, Inc. 26900 Euclid Avenue Euclid, OH 44132 Office: (216) 432-4810 Mobile: (440) 840-8951 thonkala@helpfoundationinc.org

**Services Offered:** Adult Day, Behavioral Health, HCBS Community Respite, HCBS Employment Waivers, HCBS Waiver Nursing, HPC, Home Health Care, Early Intervention, ICF, Medicaid Funded Therapies, Multi-System Youth Services, NMT, OOD Vendor, Remote Supports, Shared Living & Vocational Habilitation

Scott DeLong, President/CEO	Felicia Hall, Regional Director - Ohio
Champaign Residential Services, Inc. (CRSI)	ResCare, Inc.
1150 Scioto Street, Suite 100	5099 Camelot Drive
Urbana, OH 43078	Fairfield, OH 45014
Office: (937) 653-1353	Office: (513) 858-4550 x111
Mobile: (937) 776-9380	Mobile: (513) 460-1708
sdelong@crsi-oh.com	fhall@rescare.com
Services Offered: Adult Day, HCBS Waiver	Services Offered: Adult Day, HCBS Employment
Nursing, HCBS Community Respite, HPC, ICF,	Waivers, HCBS Waiver Nursing, HPC, ICF, Multi-
NMT, OOD Vendor, Remote Support &	System Youth Services, NMT, Remote Support,
Vocational Habilitation	Shared Living & Vocational Habilitation
John Swanson, Executive Vice President	
Echoing Hills Village, Inc.	
36272 County Road 79	
Warsaw, OH 43844	
Office: (740) 327-2311 x1141	
Mobile: (740) 502-3116	
jswanson@ehvi.org	
Services Offered: Adult Day, HCBS Community	
Respite, HPC, ICF, NMT, Remote Support &	
Vocational Habilitation	



#### **OPRA At-Large Directors**

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Bob Gaston, CEO	Kurt Miller, President/CEO
ARC Industries, Inc.	Empowering People, Inc.
2780 Airport Drive, Suite 450	1268 N. River Road, NE
Columbus, OH 43219	Warren, OH 44483
Office: (614) 479-2450	Office: (330) 974-1266
Mobile:	Mobile:
bob.gaston@arcind.com	kmiller@empowering-people.net
Services Offered: Adult Day, HCBS Employment Waivers, NMT, OOD Vendor & Vocational Habilitation	Services Offered: Adult Day, HPC, ICF & Vocational Habilitation