***OPRA Board of Trustees***

***Consent Agenda***

***September 24, 2014***

***NOTE: Some of the information is carried over from the prior month. Updates are in red font and underlined.***

***A. Efficiencies and Simplification Focus Area***

**1. Licensure and County Board Accreditation/National Accreditation**

The Partnership is continuing to pursue abbreviated reviews for county board accreditation and licensure. Nancy Neely and Mark Davis are coordinating this effort for the Partnership. The Partnership recently agreed to send a letter to Director Martin, requesting a meeting to discuss making this effort a priority. The Partnership co-chairs decided to wait to send the letter to Director Martin, as he recently received the DRO letter.

**2. Background Checks - Rapback**

The state is user testing the (ARCS). ARCS will be one portal for providers to enter data for all registries. The state is preparing to extend Rapback to DD and other providers. Language was included in HB483 that extends the authority for the Attorney General to offer Rapback to private providers.

OPRA submitted the names of 43 provider agencies for participation in the pilot. The work is beginning. We are hearing from participants that getting logged onto the system has been a problem. The ARCS is not accepting provider Medicaid numbers. Medicaid stated they thought there “would be a problem” and are working to fix it. Apparently ARCS is not fully integrated with MITS.

**3. SSA and Program Management**

DODD continues to refine expectations in light of the CMS transition plan. Current discussions are focused on Person Centered Planning. The conflict of interest issue is being addressed “outside” of the transition plan. DODD is scheduling a call with CMS to better understand what it is they would like to see.

**4. Behavior Support Rule**

OPRA met with representatives from the Common Sense Initiative to discuss our concerns. After meeting with DODD, CSI decided to allow the rule to proceed. There were some changes made in response to our comments.

**5. Companionship Exemption**

No update.

**6. Video Conferencing**

We are researching other options that are less expensive. Our contract with Blue Jeans expires in August of 2015.

**7.** **ODH and DODD Streamlining**

No Update.

***B. Reimbursement Transformation for Workforce Sustainability Focus Area***

**1. Waiver Pilot**

The Waiver Pilot continues to move along. The following are updates by county on the programmatic side of the project.

**Athens and Havar**- are working closely together to improve ISPs. Outcome development has been a big focus of their work together.  They are slowly but surely updating ISPs to reflect outcomes.

**Clark, CRSI, CHOICES**- new assessment and ISP rolling out, which got reviewed in July with special guests from Monty Kerr’s shop at DODD.  Clark has been working with Gatekeeper to make sure the software keeps up with the thinking and it all seems to be going well.  The Clark creativity is leading to the generation of some very exciting plans.

**Champaign , Shelby, CRSI**- In the throes of finalizing new assessment and ISP procedures; the products are to be shared with CRSI next week and they will launch the beta testing soon. The Shelby/Champaign assessment was featured at the Good Life Planning Academy in Cincinnati a few weeks ago.

**Hamilton, OVRS-** also finalizing new assessment and ISP procedures as well as working hard on integrating behavioral supports information into the new ISP, per the almost finalized Behavioral Supports Rule.  OVRS has really jumped into the Imagine person-centered tools.

**Madison, CRSI**- Madison County met with Gatekeeper very recently and is trying to figure out the best way to maximize the software and keep building great plans for people.  CRSI and Madison are working on implementing remote monitoring, balancing increased independence and safeguards.

**Preble, CRSI, CHOICES**- Preble has also developed a new assessment package and ISP, which they presented to CRSI and CHOICES a couple of weeks ago.  The products look good to go and should launch soon.  Preble’s contracted behavioral specialist has been working with the new Behavioral Rule and sorting out what integration into the assessment and ISP looks like. The County Board set up a fund for innovation opportunities so it will be fun to see what the applications look like and how they prompt even more growth and development in Preble County.

**Logan**- County Board staff are working up a new assessment and ISP process.

**Cuyahoga and Koinonia**- doing great things as our control group and leading all of us in cost savings so far.

**The Illuminators**- Mark Davis chairs this national group, which is serving as an advisory body to the project. Interesting information is shared regarding what other states and our friends in Vancouver are doing to manage resources more efficiently and use cost savings for the greater good.

**Continued focus will remain on**- cost savings and the justification to get rid of the 15-minute billing conundrum.  We’re not there yet. This will not be the project that Director Martin was promised until /if we can get there.  Let’s use a weekly call soon to start really taking this on.

**2. ICF Reimbursement Work Groups**

No Udate.

**3. AOF Direct Care Workforce Coalition**

Advocates for Ohio’s Future has a health and human services direct care workforce coalition including: Aging, Developmental Disabilities, Disabilities, Behavioral Healthcare and Other Disabilities. We have formed three workgroups. The rate rationalization workgroup will gain an understanding of rates in all systems and will recommend rate requests for each system. The rate workgroup is scheduled to meet on September 22nd.

The quality workgroup will recommend how quality outcomes should be measured in human services and also in each specific system. The first meeting is on September 23rd.

The direct care staff work experience workgroup will recommend strategies for improving employee satisfaction and decreasing direct care staff turnover.

The work of the three workgroups will be compiled in a multi-system budget ask to: improve direct care wages, benefits, training and supervision; reform our systems to move to outcome focused; improve the direct care worker’s experience of work and decrease direct care turnover.

***C. Future Opportunities and Unmet Needs Focus Area***

**1. Health Home Project**

The DD-specific health home project has an expanded executive leadership team. In addition to Mark Davis, Maureen Corcoran and Maryse Amin (OSU PhD epidemiology student), we have added Jason Umstot, Dr. Mike Barber (managed care and social service expertise), Dr. Julie Gentile (CCOE leader and psychiatrist at Wright State) and Tony Cook (CEO of DentalCare Plus).

We obtained the claims data requested from MA, which consisted of over 385,000 lives of which over 87,000 are specifically Ohioans with I/DD. (We were told that this is the first time MA has ever done this outside their own department.) The I/DD HH interested OPRA members provide services in 72 of Ohio’s 88 counties, so the capacity to complete a productive pilot is there.

On August 28th we had a productive meeting with Ohio Department of Medicaid (ODM) Director McCarthy and his staff. The data that we received from ODM was interesting and we are continuing our data analysis. We have engaged Care Management Technologies (CMT) to provide us with a national perspective, comparing like groups of individuals (with IDD) that will provide us a better picture of the opportunities an IDD-specific health home could provide. The goal is to create a model with cost saving opportunities combined with improved outcomes for individuals with I/DD.

The first planning meeting with CMT was held on September 16th. CMT’s comparison data with full report is due back to us on or before September 30th. Our Health Home Leadership Group is scheduled to meet and analyze the report on October 7th.

**2. OOD Scorecard**

No Update.

**3. Employment First**

The Department is focusing on the high level response to some of the most current issues and how they relate to Employment First (e.g. DRO, HCBS Rule, WIOA). The biggest venture at the present time is the Funding System Redesign, which will completely change the way we deliver services in Day, Vocational and Employment Services. The design workgroup consists of 19 people.

Funding System Redesign Workgroup

|  |  |
| --- | --- |
| Lori Horvath | DODD |
| Chris Miller | DODD |
| Clay Weidner | DODD |
| Greg Swart | DODD |
| Monty Kerr | DODD |
| Debbie Hoffine | DODD |
| Laura Zureich | Shelby/Champaign DD Supt. |
| John Pekar | Fairfield/Vinton DD Supt. |
| Jason Umstot | OPRA |
| Chris Filler | OCALI |
| Pete Moore | OACB |
| Dan Ottke | Clermont DD |
| Greg Dormer | OOD |
| Vic Gable | Wood DD |
| David Reichert | Cuyahoga DD |
| Rick Black | Butler DD |
| Carmen Shelton | Employment First Advisory/DD Council |
| Mary Vail | Goodwill Columbus/OPRA Member |
| Steve Koons | Cincinnati Goodwill/OPRA Member |

The design workgroup is scheduled to begin meeting in October and to meet through November. It is anticipated that the full report will be completed by January 2015.

A complete “employment” related track will be offered at the OPRA Fall Conference.

The Whirlpool project has taken some legs as a business investor/entrepreneur has come forward. Currently some key information is being collected from Whirlpool, which will lead to a proposal in the near future. It is our expectation that the model will be replicated across the state with other industries who have a “bottleneck” function within their production line that they wish to subcontract with an outside business to complete the task(s). By partnering with businesses leaders who wish to invest in this type of work, it allows us to promote employment for individuals with I/DD from the very beginning. This design, which typically in the past would have directed the work to be completed in a sheltered environment, provides three things: 1) an integrated workplace (because this setting would employ both PWD and PWOD), 2)pay at or above minimum wage, and 3)employment would be by a business other than the actual provider. While some states (specifically New York) are doing “reverse integration” by hiring PWOD to work in their sheltered workshop to create a way of integration. This still is not a model that CMS is supporting long-term. There is a huge push that in order to totally be integrated, that a PWD be employed not only in the community, but by someone or a business other than the provider (even with contracts, enclaves). We will receive more clarification as the redesign becomes more of a reality, but the good thing is that the Whirlpool model is already addressing these concerns in advance.

**4. Adult Foster Care (Shared Living Services)**

DODD asked OPRA to lead a workgroup of system stakeholders to identify ways to increase the use of Adult Foster Care statewide. During the June 16, 2014, meeting at Goodwill/ Columbus, hosted by OPRA, committee members discussed the need for *clear messaging* regarding the re-branding of Adult Foster Care (AFC) services, and the *change in terminology* needed to move away from AFC to a new name for the services,

We now have 18 counties who have indicated an interest in working with us. We are in the process of setting up meetings with those counties an interested providers. Our goal is to create working relationships between providers and the individual counties to allow a proactive approach to matching individuals with potential new waivers.

**5. Building System Capacity for Individuals Experiencing Intense Challenges.**

No Update.

**6. Trauma Informed Care**

No Update.

***D. Independent Contractor Model***

The IC workgroup is scheduled to draft our final recommendations on September 23rd. We plan to present this draft at the September 24th OPRA Board meeting, although it may not be ready by then.

***E. Business Intelligence Tool***

Mark Watson has researched software used for business intelligence and analytics tools. We will select a vendor soon and include budgetary implications in our discussions. This may require additional funding outside of the current budget or additional funding in the 2015 budget. We are planning the modification of our current website and our member service database to better support our BI tool. We plan to roll out this initial phase by January 2015.

***F. Dropout/DSP Pilot Project***

Mark will continue to be actively involved and Jason will be leading this project. The Loveland High School guidance office has drafted a summary of the pilot. Jason is drafting a budget for the pilot. A meeting is scheduled for September 26th in Loveland to finalize a summary of the pilot. This summary may be used to request pilot funding from the administration. We are working on scheduling a meeting with Cuyahoga County/Cleveland Public Schools. We may meet with a Franklin County school system also.

***G. Four State Forum on HCBS Regulations***

A four state forum was held July 13 – 14th on the new HCBS regulations and how they will impact providers. A capacity crowd of over 120 people participated from Iowa, Illinois, Indiana and Ohio. Representatives were present from: CMS, states, counties, advocacy groups and provider. Barbara Merrill, ANCOR, provided detailed information on the regulations. State executives and ANCOR staff met with CMS in Baltimore to informally share feedback from the Four State Forum.

**H. *IT Workgroups***

The planning for the Gadget Room at the 2014 Fall Conference is coming along well. The hours of the Gadget Room will be extended. The committee is reviewing OPRA’s current Strategic Plan to ensure the relevance and criticality of the plan and that the focus of our efforts aligns with our mission.

**I. *Chronoengineering***

OPRA has entered into an agreement to market ISOP and TSS, software tools to help providers with scheduling. Our goals are to enable our members and other DD providers to develop better schedules, reduce turnover, reduce overtime, reduce administrative cost and enhance quality of services.

A multi-touch media campaign is being developed for the marketing ISOP and TSS. We have agreed to hire a sales executive and he has started his training on OPRA, our field and the software. He retired as a software sales executive with IBM in January 2014.

**J. *Member Relations Data***

A member tracking system is being developed and the data is being processed to track member related communications. This data will be used to track trends, identify training needs and address member concerns. Data input and analysis should be available for Board retreat. This analysis will include the data from May 28 thru August 15, 2014.

**K. *Communication Plan***

Staff is working on updating the OPRA Communication Plan. We are assessing what has been accomplished, what is no longer relevant and what work remains to be done. We will incorporate any expense for the updated communication plan into the draft OPRA budget for 2015.