



OPRA Facility Free Workgroup Notes

5/10/19, 10:00 a.m. to noon

In Attendance:

- **In person:** Jenna Allen (Workgroup Chair, New Avenues to Independence), Amanda South (Richland New Hope Industries)
- **Remotely:** Brenda Smith (RVI), Mary Fe Dearth (St. John's Villa), Julie Abiecunas (Koinonia), Andrea Dobrin (Koinonia), Kay Shellenburger (UDS), Alicia Sims (Wasco), Joe DiFranco (Summit Board of DD)

Presentation: Share Microtransit – Mike Martens, Josh Westerfall, and Hoa McManus (see Power Point)

- Can meet your transportation needs
- 3 types of vehicles: 6,9, and 14 passengers with wheelchair modifications
- Drivers are all their own employees and receive safety bonuses
- Cameras for each vehicle that can detect distracted drivers and speeding, harsh turns, harsh braking, harsh accelerating, etc. – They currently operate at a 98% safety rating
- New drivers are required to experience being transported in a wheelchair
- Route software for providers who already have fleets – maximum efficiency
 - Dispatch software
 - Automated routing – creates most effective route and sends to the driver
 - Driver App
 - Safety – offered with the software package – tracks safety of vehicle and driver (including engine light alerts, camera access)
- Training services - can provide training to your drivers, do back ground checks
- Columbus, Cleveland, Cincinnati but open to anywhere in Ohio
- Can do as much or as little of your transportation as needed

Transformation Summit discussion – site visits

- Discussion - noticed at site visits that many organization are giving staff more control and input into services. This is new to some staff and they may need some extra support and staff may need mentors
- Discussion - flatter organizations, DSPs are capable of doing more

- Different role for front line supervisors and middle management
- Financial incentive for taking people out in the community and forming relationships with people in the community
- Financial incentive for DSPs trained to provide multiple services (career planning, voc hab, ADS, etc)
- Outcomes and goals: some people still don't have goals/outcomes in line with new rules

Problem Solving and Sharing Discussion

- Discussion about need for staff training resources to help them learn about building community connection. One member has a staff position to handle some of this for the DSPs. MEORC trainings may be useful.
- Discussion about the need for creative ways to communicate and to do documentation in the community. GSuite for non-profits, Brittco, Therap
- Discussion about staff doing documentation while supporting individuals in the community and involving people served in the documentation process
- Discussion about the need to find and share ways to keep staff connected even though staff are now spread about in the community
- Discussion about community services and having compliance reviews. Discussion about the importance of being able to show the ability of individuals served to access the community, access transportation, and to be able to show how community experiences are linked to individual preferences
- Discussion about need for providers to show what is working and what is not
- Discussion about using employment plan component of career planning for individuals in Voc Hab
- Discussion about issues with using the CI add-on, difficulty knowing who is authorized for CI add-on

Innovative Business Strategies Update

- Jenna for New Avenues to Independence: getting some good tools to roll out to staff. Working on assessment, business plan, and roadmap (they are still working on roadmap). Braided funding has been a big part of their transformation discussion and planning (for both services and funding)

Next meeting is June 21st instead of June 14th!