



Beach Vacation

By: Wendy Weisz



Hydrangeas

By: Rosemary Studer



In The Forest

By: Lydia Stroup



Electric Light

By: Sharese Spencer

2019 OPRA Spring Conference



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Front Cover Featured Artists

Beach Vacation, *Wendy Weisz*

Wendy Weisz first started taking art classes in her mid-twenties at the Cuyahoga Community College. There she first delved into drawing, painting, and pottery. Wendy has been creating ever since but her favorite medium to use is acrylic. Wendy's work includes many colorful and vibrant landscapes that captivate the viewer with their bold color choices and impressionist brush strokes. When not at the studio Wendy practices Reiki and incorporates crystals into her healing. She is also working towards becoming a minister at the Newman Center through The Ohio State University. Wendy enjoys traveling with her family across the United States, taking in inspiration for future paintings. Wendy has competed in many Special Olympic events including track and field, swimming, and softball. She has also appeared in college textbooks and has been a spokesperson for the rights of people with disabilities.



Hydrangeas, *Rosemary Studer*

Rosemary has a great talent for drawing what she sees. She is inspired by moments like calm waves washing the beach, a sweet treat on a hot day and the trees rustling in the breeze. Her paintings are delicate and detailed, every mark is thoughtful, just like her. Rosemary works primarily in watercolor but likes to dabble in all acrylic and ceramics, her ephemeral style translates across all mediums.



In The Forest, *Lydia Stroup*

To borrow one of her common phrases, Lydia's artwork is "too legit". Her favorite colors, pink and purple, show up a lot in her paintings of animals and landscapes and convey a whimsy that matches her personality perfectly. She's lived in Columbus her whole life, but likes to get out and see different places, and loves to go bike riding with her family.



Electric Light, *Sharese Spencer*

Sharese's artwork is influenced by her love of fashion. Her affinity for fabric and texture shows through in the bright colors she layers to create unique textures on canvas. Her signature tool is a palette knife, which she uses to slather paint on or scrape through the layers. Sharese's radiant personality is visible in her work through the fun color combinations she comes up with.



Welcome!



WELCOME MEMBERS!

On behalf of the OPRA Board and staff, Anita and I want to welcome each of you to the 2019 OPRA Spring Conference

What a year it has been so far! Jeff Davis was appointed the Director of the Department of Developmental Disabilities and Maureen Corcoran was appointed the Director of the Ohio Department of Medicaid. In addition, we have established a positive working relationship with Kevin Miller, the Director of Opportunities for Ohioans with Disabilities. All three Directors have an intimate knowledge of our system's history and its needs. We appreciate having leaders that understand our system and are very excited about the future!

By nurturing these relationships with our state and other system partners, we assure you our issues are at the forefront of those that can impact the most change. More than ever, we need to be in lock-step with our system partners toward one major effort – speaking with one, unified voice about the importance of alleviating the direct support workforce crisis. Finding solutions to the DSP workforce crisis is OPRA's top priority and we want you to know that **WE HAVE YOUR BACK!** There is nothing more important than making sure that your DSP's and front-line managers are well taken care of.

To do this, we have ramped up our efforts to influence the next state budget. Our team includes the best lobbyists and public relations professionals to help carry our message throughout the Statehouse. However, we can't do it alone. All of you play an important part in our budget efforts! You will hear more about how you can get involved with our budget initiatives at this conference. We are in a unique time and feel confident in our collective ability to positively impact the services you offer and the staff that provide them!

Thank you for attending the conference and bringing your leadership and expertise to our gathering. Stay engaged, be proactive, and continue to shape the future for the individuals you serve. We hope you use your time here in Columbus to network with your peers, share your successes and concerns, and most importantly, have fun!

Enjoy the conference!

Jamie Steele

OPRA Board Chair

Anita Allen

Interim CEO

OPRA's Mission: "To support and provide advocacy for community-based service providers, to ensure the availability of programs, services and funding adequate to support, and to assist individuals with developmental disabilities as they strive to achieve a life of increasing independence, productivity and integration."

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After being partially blinded, in April of 2011, Brian Wagner had brain-surgery to give him hope. He looked to have his full-vision restored. What he found was something much greater.

Brian is an author, speaker and coach who helps the hurting heal. He guides those to Plan, Prepare and Persevere through life's adversity, so they can live a life of abundance.

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Complete Schedule

Wednesday, April 3

5:00 p.m.-7:00 p.m.	Exhibitor Check-in and Early Badge Pickup
6:00 p.m.-8:00 p.m.	Welcome Social - Everyone is WELCOME! - Sponsors & Exhibitors & Attendees

Locations

Outside Ballroom 3
Study

Thursday, April 4

8:00 a.m.-8:30 a.m.	Registration Open
8:30 a.m.-9:00 a.m.	Welcome
9:00 a.m.-10:00 a.m.	Keynote Session 1
10:00 a.m.-10:20 a.m.	Break – Visit Exhibitors
10:20 a.m.-11:20 a.m.	Session 2-8 / 7 Tracks
11:20 a.m.-11:35 a.m.	Break – Visit Exhibitors
11:35 a.m.-12:35 p.m.	Session 9-15 / 7 Tracks Exhibitor Lunch Time
12:35 p.m.-1:35 p.m.	Attendee Lunch Time
1:45 p.m.-2:45 p.m.	Session 16-22 / 7 Tracks
2:45 p.m.-3:00 p.m.	Break – Visit Exhibitors
3:00 p.m.-4:00 p.m.	Session 23-29 / 7 Tracks
4:15 p.m.-5:15 p.m.	Legislative Update Session 30
8:00 p.m.-11:00 p.m.	Dueling Pianos & Photo Booth

Outside Ballroom 3
Ballroom 1-4
Ballroom 1-4
Hallway / Northpoint 1 & 2
All Areas
Hallway / Northpoint 1 & 2
All Areas
Ohio Dining Room Buffet
Ohio Dining Room Buffet
All Areas
Hallway / Northpoint 1 & 2
All Areas
Ballroom
Ballroom

Friday, April 5

8:30 a.m.-9:00 a.m.	Registration Open
9:00 a.m.-9:30 a.m.	Opening Session
9:30 a.m.-9:45 a.m.	Break -- Visit Exhibitors
9:45 a.m.-10:45 a.m.	Session 31-37 / 7 Tracks
10:45 a.m.-11:00 a.m.	Break – Visit Exhibitors
11:00 a.m.-12:00 p.m.	Session 38-44 / 7 Tracks
12:00 p.m.-12:20 p.m.	Break -- Visit Exhibitors
12:20 p.m.-1:50 p.m.	Lunch and Closing Plenary
1:50 p.m.-2:00 p.m.	Raffle Drawing and Announcements Exhibitor Recognition

Outside Ballroom 3
Ballroom 2-3
Hallway / Northpoint 1 & 2
All Areas
Hallway / Northpoint 1 & 2
All Areas
Hallway / Northpoint 1 & 2
Ballroom 1-4 (Plated Lunch)
Ballroom 1-4

OPRA Spring 2019 Session Schedule

8:00 a.m.	8:30 a.m.	Conference Check-In		
8:30 a.m.	9:00 a.m.	Welcome—OPRA President		
9:00 a.m.	10:00 a.m.	Session 1 - Keynote Speaker If You Could See What I See Brian Wagner		
10:00 a.m.	10:20 a.m.	BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!		
TRACKS		CEO	Day Array Services	Program Directors
Session #		2—Room—Ballroom 1	3—Room—Ballroom 2	4—Room—Ballroom 3
10:20 a.m.- 11:20 a.m.		How Providers Can Support Parents with Disabilities	Transformation from Workshop to Community Sites	Compliance Rundown
		Ilka Riddle	Mary Thompson-Hufford	Kristi Black
11:20 a.m.		BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!		
11:35 a.m.—12:35 p.m.		Exhibitor—LUNCH TIME		
TRACKS		CEO	Day Array Services	Program Directors
Session #		9—Room—Ballroom 1	10—Room—Ballroom 2	11—Room—Ballroom 3
11:35 a.m.- 12:35 p.m.	CEO SESSION CEO ANNUAL TRAINING REQUIREMENT Must attend session #9/#16/#23	MUI Updates	Community Life Engagement Team Updates	Developing a Clinical Review Team
		Scott Phillips	Kelly Schuck	Tony Thomas
12:35 p.m.—1:35 p.m.		Attendee—LUNCH TIME		
TRACKS		CEO	Day Array Services	Program Directors
Session #		16—Room—Ballroom 1	17—Room—Ballroom 2	18—Room—Ballroom 3
1:45 p.m.- 2:45 p.m.	CEO SESSION CEO ANNUAL TRAINING REQUIREMENT Must attend session #9/#16/#23	Self Advocacy	Best Practices for Day and Employment Services	Working with Millenials
		Josh Anderson	Kyle Miller	Monica Armstrong
2:45 p.m.—3:00 p.m.		BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!		
TRACKS		CEO	Day Array Services	Program Directors
Session #		23—Room—Ballroom 1	24—Room—Ballroom 2	25—Room—Ballroom 3
3:00 p.m.- 4:00 p.m.	CEO SESSION CEO ANNUAL TRAINING REQUIREMENT Must attend session #9/#16/#23	Person-Centered Planning-Meaningful Approaches	Where Are The Referrals	A Deep Dive Into Exempt Resources and Managing Client Funds
		Kelly Ferenbaugh	Celeste Hillman	Thomas Tirney

Thursday, April 4

				Ballroom Hallway
				Ballroom
				Ballroom
BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!				Exhibit Areas
Hot Topics	Human Resources	DSP	EVV	TRACKS
5—Room—Sycamore 1	6—Room—Ballroom 4	7—Room—Sycamore 2	8— Room—Hickory 2	Session #
How to Prepare for Transition to the Monthly Rate Calculator	From Me to We: Integrating Individual Goals with Organizational Outcomes	Go To Your Room	EVV State Update	10:20 a.m.-11:20 a.m.
Gary Brown	Matt Hobbs	Dr. Greg LaForme	Julie Evers	
BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!				11:20 a.m.
Exhibitor—LUNCH TIME				11:35 a.m.—12:35 p.m.
Hot Topics	Human Resources	DSP	EVV	TRACKS
12—Room—Sycamore 1	13—Room—Ballroom 4	14—Room—Sycamore 2	15— Room—Hickory 2	Session #
Acquisition: A Case Study	HR Tool Kit	New and Emerging Technologies	EVV Alternate Vendors	11:35 a.m.-12:35 p.m.
Sara Eppard	Panel	Julia Wolff		
Attendee—LUNCH TIME				12:35 p.m.—1:35 p.m.
Hot Topics	Human Resources	DSP	EVV	TRACKS
19—Room—Sycamore 1	20—Room—Ballroom 4	21—Room—Sycamore 2	22— Room—Hickory 2	Session #
What's Your Message—3 Seconds of Fame	Know All the Crazy Places Where Private Health Information Might Turn Up	DSP Engagement for Impact and Change	EVV Alternate Vendors	1:45 p.m.-2:45 p.m.
Dr. Greg LaForme	Diane Evans	Joshua Peterson		
BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!				2:45 p.m.—3:00 p.m.
Hot Topics	Human Resources	DSP	EVV	TRACKS
26—Room—Sycamore 1	27—Room—Ballroom 4	28—Room—Sycamore 2	29— Room—Hickory 2	Session #
Provider Partnership Pilot Expansion Project	Leadership Strategies for Retention	ASD Strategies in Action—5 Simple Strategies	EVV Alternate Vendors	3:00 p.m.-4:00 p.m.
Nancy Neely	Scott de Fasselle	Kelli Yeagley		

Thursday, April 4, 4:15 p.m.—5:15 p.m. Ballroom

Legislative Updates with Director Jeff Davis with Special Guests

State Representative, Scott Lipps

Speaker of the House, Larry Householder



Department of
Developmental Disabilities

The Ohio Department of Developmental Disabilities welcomes Director Jeff Davis as the agency's new leader appointed by Governor Mike DeWine. "I am truly humbled that Governor DeWine has entrusted me with the responsibility to lead the department. This is an opportunity and privilege of a lifetime," Davis said. "I look forward to working closely with the people we serve and their families, and those who provide and coordinate services to ensure that our system is caring and responsive." Davis previously served as the executive director and director of government affairs of the Ohio Provider Resource Association, where he started working in 2011. The new director also served as deputy director for constituent services at DODD for 16 years.



State Representative

Scott Lipps



Speaker of the House

Larry Householder

*Confirmed—Attendance based on availability.



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OPRA Spring 2019 Session Schedule

8:30a.m. 9:00 a.m.

Conference Check-In

9:00 a.m. 9:30 a.m.

OPRA Opening Session

9:30 a.m. 9:45 a.m.

BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!

TRACKS	CEO	Day Array Services	Program Directors
Session #	31—Room—Ballroom 1	32—Room—Ballroom 2	33 —Room—Ballroom 3
9:45 a.m.- 10:45 a.m.	Vicarious Trauma: Practical Strategies for Self-Care Lara Palay	Examples of Organizational/ Operational Structures for Day Array Services Richard Patterson	Our View Kenneth Albert

10:45 a.m. 11:00 a.m.

BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!

TRACKS	CEO	Day Array	Program Directors
Session #	38—Room—Ballroom 1	39—Room—Ballroom 2	40—Room—Ballroom 3
11:00 a.m.- 12:00 p.m.	Fraud and Abuse Suzanne Scrutton	Continued Transfor- mation of Day Services Justin Blumhorst	Engaged Employees - Quality Care James Officer, III

12:00 p.m. 12:20 p.m.

BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!

12:20 p.m.-1:50 p.m. Closing Plenary

Closing Plenary featuring Representative Mark J. Romanchuk



REPRESENTATIVE MARK J. ROMANCHUK (R)
OHIO HOUSE DISTRICT 2

Friday, April 5

Ballroom Hallway

Ballroom

BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!

9:30 a.m. 9:45 a.m.

Nursing	ICF	DSP	Hot Topics	TRACKS
34 —Room—Cypress 1	35—Room—Ballroom 4	36—Room—Sycamore 2	37—Room—Sycamore 1	Session #
Social Determinants of Health	ICF Update	Exploring Your Leadership Potential Through Mentorship Part 1	On-Site / On-Call Update	9:45 a.m.-10:45 a.m.
Carli Friedman	Ginnie Whisman	Anthony Kirkby	Gary Brown	

BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!

10:45 a.m. 11:00 a.m.

Nursing	ICF	DSP	Hot Topics	TRACKS
41—Room—Cypress 1	42 —Room—Ballroom 4	43—Room—Sycamore 2	44—Room—Sycamore 1	Session #
Legionella—Is It Lurking in Your Organization?	Keys to Effective Advocacy	Exploring Your Leadership Potential Through Mentorship Part2	Collaboration for Better School Based Transition	11:00 a.m.-12:00 p.m.
Holly Warner	Paul Jarvis	Anthony Kirkby	Kristen Yearling	

BREAK VISIT EXHIBITORS—GET YOUR CARDS STAMPED!

12:00 p.m. 12:20 p.m.

Ballroom (Plated Lunch, must have a ticket.)

State Representative Mark Romanchuk is serving his fourth term in the Ohio House of Representatives.

He represents the 2nd Ohio House District, which comprises all of Richland County.



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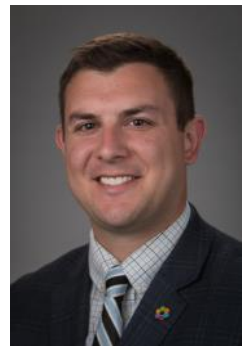


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Come Visit Us!

Ballroom Hallway!

Wednesday, April 3

5:00 p.m.—7:00 p.m.

Exhibitor Check-in & Setup

All Areas

6:00 p.m.—8:00 p.m.

Welcome Social & Networking Opportunity!



Study

Light Appetizers & Cocktails!

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Thursday, April 4

8:00 a.m.—8:30 a.m.	Registration Open	Grand Ballroom
8:30 a.m.—9:00 a.m.	Welcome	Grand Ballroom
9:00 a.m.—10:00 a.m. (Session 1) Grand Ballroom	<p>If You Could See What I see</p> <p>Keynote Speaker: Brian Wagner</p>  <p>Through his own experience of being blind for 6 months, Brian uses his secret -to-success to keep audiences inspired, motivated and entertained. His secret ... humor. Your audience won't know whether to laugh or cry. Some may just laugh so hard they cry.</p> <p>He has other tools that he uses to assist you in going from Blindness to Sight and toward Vision.</p> 	

10:00 a.m.—10:20 a.m.

BREAK — please visit Conference Exhibitors

10:20 a.m.—11:20 a.m.

SESSIONS 2-8

SESSION #	TRACK	SESSION TITLE/SPEAKERS	LOCATION
2	CEO	<p>Title—How Providers Can Support Parents With Disabilities</p> <p>Speaker—Dr. Ilka Riddle, Director UCCEDD</p>	Ballroom 1

DISCRIPTION: Parents with disabilities face unique challenges because their right to parent is often challenged. The support they can receive from traditional disability services is limited because parenting is not considered an activity of daily living. Our team has developed a training curriculum for Service Support Administrators (SSAs) on how to support parents with disabilities. Learn strategies for providers and case managers to support these parents while also performing their essential duties. A resource guide will be provided, including helpful apps for parenting and strategies to adapt parenting materials.





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Thursday, April 4

10:20 a.m.—11:20 a.m.

SESSIONS 2-8

SESSION #	TRACK	SESSION TITLE/SPEAKERS	LOCATION
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3	Day Array Services	Title-Transformation from Workshop to Community Sites Speaker-Mary Thompson-Hufford, The Fuse Network	Ballroom 2
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DESCRIPTION: The Fuse network will discuss their current service structure and touch on all areas of its transformation from its previous workshop facility service delivery model and physical move from the workshop facilities to community sites. Successes achieved as well as candid discussion of hard lessons learned as well as the challenges they have faced along the way with transforming their services away from the sheltered workshop to small community based sites The Fuse Network will share the difference in approaches used in Licking and Muskingum county as well as the business and cultural implications of the transition and the common themes that made both transitions a success.



4	Program Directors	Title-Compliance Rundown Speaker-Kristi Black, Heida Hill, Nineteen Services, Inc.	Ballroom 3
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DESCRIPTION: This session will explore the top areas in compliance, give an overview of new guidance in the review tool, provide tips on how to prepare for your review, how to approach your plan of correction and a time for question and answer.



5	Hot Topics	Title-How to Prepare for Transition to the Monthly Rate Calculator Speaker-Gary Brown, Brady Ware & Co.	Sycamore 1
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DESCRIPTION: This session will emphasize how the MSS/CPT planning and development process is critical to your financial success as your sites transition from DRA to MRC. This is not business as usual and will require providers to be much more mindful of how and when services are authorized and utilized.



Thursday, April 4

10:20 a.m.—11:20 a.m.

SESSIONS 2-8

SESSION #	TRACK	SESSION TITLE/SPEAKERS	LOCATION
6	HR	Title -From Me to We: Integrating Individual Goals with Organizational Outcomes Speaker -Matt Hobbs, Boundless, Inc.	Ballroom 4

DESCRIPTION: Performance management is not a one-hour, annual conversation with an employee—it is much more. It is about valuing people, the team, performance, and planning. Valuing one component without the others has the potential to lead to chaos. But together, valuing each component can lead to a successful organization made up of employees with guided principles, established expectations, and a culture that builds people up. Moving from Me to We cannot be successfully implemented in a flip of a switch, but it is a strategic, intentional process that must be planned by looking at the big picture outcomes your organization desires.



7	DSP	Title -Go To Your Room Speaker – Dr. Greg LaForme, Tom Speaks, The Impact Group	Sycamore 2
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DESCRIPTON: Staffing, new Rules, Funding concerns, the DD field is rife with anxiety, tension and STRESS! Most of us have no idea how to reduce the ongoing TENSION! Dr. Greg and Mr. Tom will teach you how to give yourself a break before breaking others, reduce STRESS without medications and how to reduce STRESS anywhere in five minutes. Participants will learn: 1. The Three major negative health impacts of stress, 2. The Three positive health benefits of stress reduction, 3. The three steps of "GOING TO YOUR ROOM!", 4. The actual experience of "GOING TO THEIR ROOM!"



8	EVV	Title -EVV State Update Speaker -Julie Evers, Ohio Department of Medicaid	Hickory 2
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DESCRIPTION: In preparation for the implementation of EVV in unit-based HPC and DODD nursing services, we are offering conference attendees the opportunity to hear from a multiple vendors who are offering alternate EVV solutions. During each session, sessions will be broken in to mini-presentations, allowing attendees to hear from two or three vendors offering alternate EVV solutions during one session. After each session, attendees are encouraged to use breaks and other networking times to talk one-on-one with these vendors to see if these solutions are right for your agency.

****These sessions are opportunities for vendors to share their specific products and services with you. The inclusion of vendors in these session should not be construed as OPRA's endorsement of any of the products discussed in the sessions.**



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Rest Assured® Offers Peace of Mind Through Technology

Rest Assured offers a full suite of home monitoring services and solutions to help individuals with intellectual and developmental disabilities (IDD) maintain healthy and safe lives. We tailor support service options to each person's unique needs and abilities. Services are specifically designed to help individuals with IDD gain independence.

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Rest Assured is a real-time monitoring system with two-way communication. Service options include:

- **Active Support:** Continuous real-time oversight and support by Rest Assured remote caregivers.
- **Check-in Support:** Periodic short "check-ins" to give reminders or wellness checks.
- **Emergency Watch:** Passive systems that detect emergencies (smoke, carbon monoxide and

weather) and emergency buttons prompt a response by Rest Assured remote caregivers.

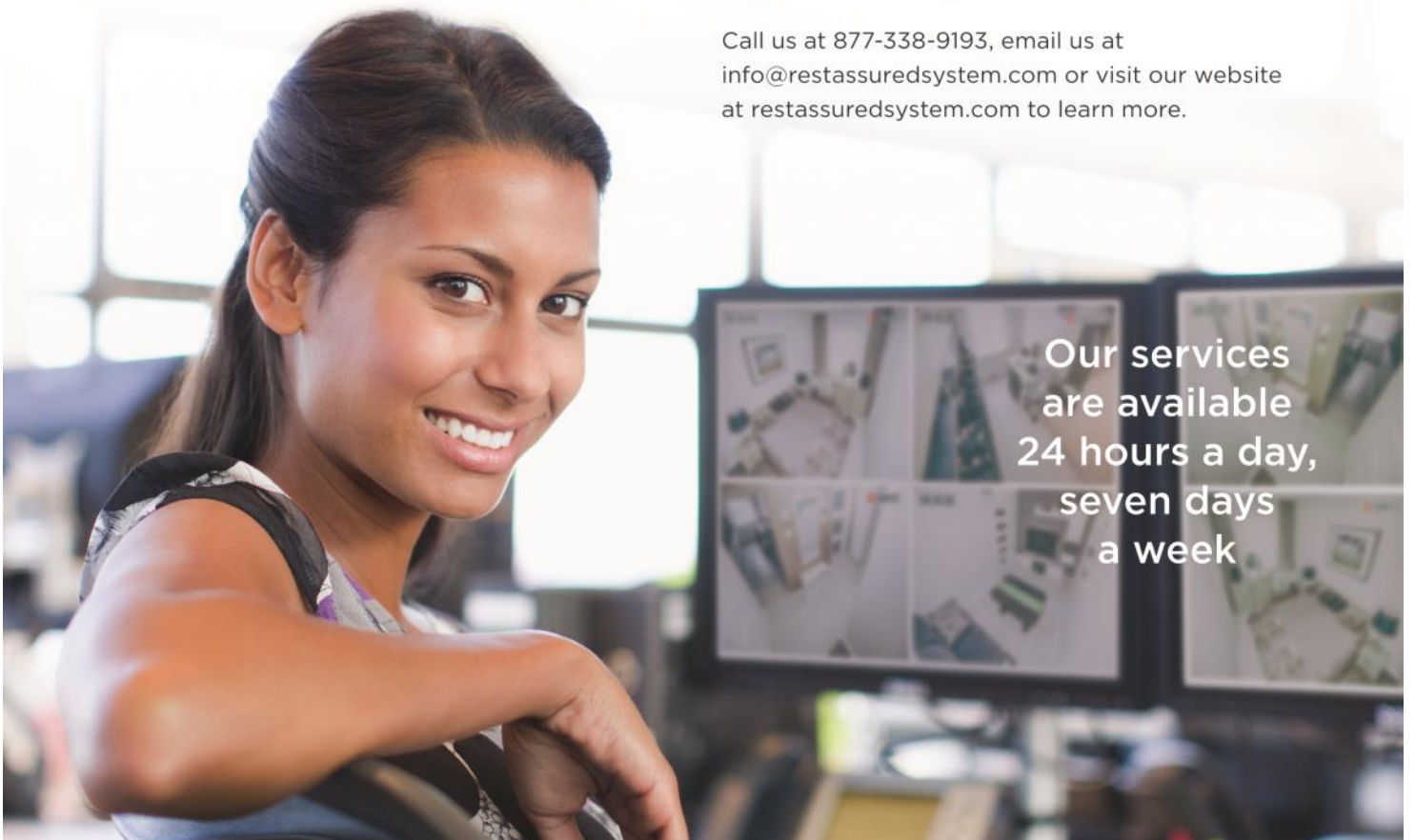
- **Family Support:** Remote access to video and sensor activity for authorized individuals.

Remote caregiving may assist with:

- Medication management
- Seizure and fall detection
- Remote assistance with completing various activities of daily living
- Elopement reduction
- Event alarms requiring emergency response

Our services are available 24 hours a day, seven days a week. Based on an individual's specific needs, our services can be used either as an alternative to in-home care or in conjunction with home care services.

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Our services
are available
24 hours a day,
seven days
a week

Thursday, April 4

11:20 a.m.—11:35 a.m.

BREAK — *please visit Conference Exhibitors*

11:35 a.m.—12:35 p.m.

EXHIBITOR LUNCH TIME—OHIO VALLEY DINING ROOM

11:35 a.m.—12:35 p.m.

SESSIONS 9-15

SESSION #	TRACK	SESSION TITLE	LOCATION
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9	CEO	Title-MUI Updates Speaker-Scott Phillips, DODD	Ballroom 1
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CEO ANNUAL TRAINING REQUIREMENT
Must attend session #9/#16/#23

DESCRIPTION: This interactive sessions will discuss the revisions to OAC 5123:2-17-02 (Addressing major unusual incidents and unusual incidents to ensure health, welfare and continuous quality improvement) . This administrative rule also known as the MUI Rule provides the guidelines to operate Ohio's critical incident reporting system. Every 5 years Ohio administrative rules are reviewed and updated to provide continuous quality improvement. During this session attendees will learn more about the proposed changes to the rule and how it will impact the work that they do to protect Ohio vulnerable citizens with intellectual and developmental disabilities.



10	Day Array Services	Title-Community Life Engagement Team Update Speaker-Kelly Schuck, DODD	Ballroom 2
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DESCRIPTION: DODD's Employment and Community Life Engagement team will provide updates on the most recent activity across the state regarding adult day and employment services. DODD regional leads will share examples of their work with various stakeholders, including county boards, providers, school districts, people served, and families.

11	Program Directors	Title-Developing A Clinical Review Team Speaker-Tony Thomas, Welcome House, Inc.	Ballroom 3
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DESCRIPTION: Abstract: Finding ways to adapt your organization to accommodate individuals with dual-diagnosis and behavioral challenges is critical as the face of disability changes. At Welcome House, we have developed a Clinical Review Team that provides a comprehensive approach to providing care to complex clients. Clinical Review brings together various departments including nursing, social work, behavior support, program, residential, and psychiatry. Welcome House has found the development of the Clinical Review Team to be an effective way to enhance our client's quality of care.



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Thursday, April 4

11:35 a.m.—12:35 p.m.

SESSIONS 9-15

SESSION #	TRACK	SESSION TITLE	LOCATION
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12	Hot Topics	Title -Acquisition: A Case Study Speaker -Sara Eppard, Dungarvin Ohio, LLC	Sycamore 1
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DESCRIPTION: Join us as we discuss our hands on experience when Dungarvin Ohio acquired Embracing Autism in July of 2017, and Aspen Community Living in late 2017, nearly doubling the size of our service base in the state. We will share what we learned from the Due Diligence process through the planning, transition and execution both from a business and operational perspective. If you are considering a sale, merger or acquisition in the future, this session is for you.



13	HR	Title -HR Tool Kit Speaker -Panel	Ballroom 4
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DESCRIPTION: Over the past year members of the OPRA Human Resources Committee have been developing a toolkit filled with "quick reference" guides on all things HR-related. This session will give an overview of the materials included in the toolkit. The toolkit focuses on HR actions promulgated in Ohio Department of Developmental Disabilities rules.

14	DSP	Title -New and Emerging Technologies Speaker -Julia Wolff, Cuyahoga Co. Board of DD	Sycamore 2
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DESCRIPTION: With Ohio becoming a Technology First State, this session will provide insight into what technology individuals can utilize to help them be as independent as possible in living, working and leisure activities. Learn how to take off the shelf products and use them to provide an interconnected web of possibilities.



15	EVV	Title -EVV Alternate Vendor Presentations Contact -Christine Touvelle, OPRA	Hickory 2
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DESCRIPTION: In preparation for the implementation of EVV in unit-based HPC and DODD nursing services, we are offering conference attendees the opportunity to hear from a multiple vendors who are offering alternate EVV solutions. During each session, sessions will be broken in to mini-presentations, allowing attendees to hear from two or three vendors offering alternate EVV solutions during one session. After each session, attendees are encouraged to use breaks and other networking times to talk one-on-one with these vendors to see if these solutions are right for your agency.

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One in every 10 American families is directly affected by a loved one with intellectual or developmental disabilities (IDD). Helping people live their best life is what we do. That's why we've invested in unique, innovative care management solutions that improve quality and outcomes and lower the cost of care.

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- Our sole focus is to provide quality programs that center on safety, trust, attitude and respect with skilled training so you can be confident that ResCare is the right choice for your Residential Service needs.



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Helping people live their best life

www.ResCare.com

Thursday, April 4

12:35 p.m.—1:35 p.m.

ATTENDEE LUNCH TIME—OHIO VALLEY DINING ROOM

1:45 p.m.—2:45 p.m.

SESSIONS 16-22

SESSION #	TRACK	SESSION TITLE	LOCATION
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16

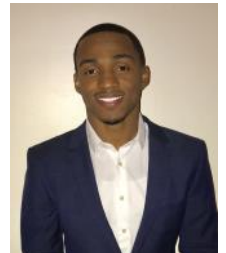
CEO

Title-Self Advocacy
Speaker-Josh Anderson, No Regretz, LLC

Ballroom 1

CEO ANNUAL TRAINING REQUIREMENT
Must attend session #9/#16/#23

DESCRIPTION: Attend this session to learn how your beliefs and expectations affects the individuals you work with.



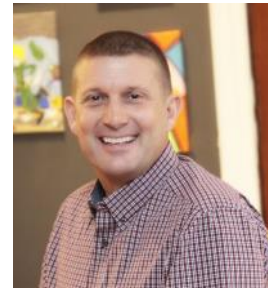
17

Day Array
Services

Title-Best Practices for Day And Employment
Services
Speaker-Kyle Miller, Fairfield Co. Board of DD

Ballroom 2

DESCRIPTION: Due to the changes in the Medicaid System, Fairfield DD has shifted our focus from providing direct services to offering support to all providers in Fairfield County. During this transformation, we identified and formalized foundational practices that collectively promote the potential of the people we support. By applying these foundational practices and utilizing an empathetic lens of Culture and Trauma, we can change the narrative of a system focused solely on health and safety to one that promotes progress, growth and independence.



18

Program
Directors

Title-Working with Millenials
Speaker-Monica Armstrong, Primary Solutions, Inc.,
Nick Miller, SSA Union Co.

Ballroom 3

DESCRIPTION: This session takes a fresh approach to working with the Millennial generation. The topic is co-presented from the perspective of both a Baby Boomer and Millennial. Learn how and why this generation is the way they are along with understanding on the way the learn, communicate, and want to be led. A better understanding can help you connect and work effectively with this group.



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Thursday, April 4

1:45 p.m.—2:45 p.m.

SESSIONS 16-22

SESSION #	TRACK	SESSION TITLE	LOCATION
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19

Hot Topics

Title-What's Your Message—3 Seconds of Fame
Speaker-Dr. Greg LaForme, Tom Speaks,
 The Impact Group

Sycamore 1

DESCRIPTION: So there you are when someone asks, "So what do you do at XYZ Agency?" You have 3 seconds to provide a meaningful, memorable response. What would you say? If you don't know you need to attend this Session. During this Session you will learn how to assure that you, your Board and Staff all use the SAME 3 SECOND MESSAGE! Participants will learn: 1. How to create a positive, emotional 3-second message. 2. How to assure that you, your Board and Staff use the message. 3. The Critical Component of Branding and how to assure it is an instant recognition of your Agency. 4. How to positively challenge your present Logo and Branding!



20

HR

Title-Know All the Crazy Places Where Private Health Information Might Turn Up
Speaker-Diane Evans, MyHIPAA Guide

Ballroom 4

DESCRIPTION: Are DSPs texting in the field about mishaps involving clients? Are emails ending up in unknown places? What happens to downloads containing sensitive information? These are the biggest privacy challenges of all for agencies serving people with disabilities. Learn how to trace the flow of private health information -- so you are able to protect against breaches. Without an understanding of where private information is or may end up, it's not even possible to address basic risks that could lead to HIPAA violations and fines.



21

DSP

Title-DSP Engagement For Impact and Change
Speaker-Joshua Peterson, Bridge2Equality

Sycamore 2

DESCRIPTION: DSPs fill a vital advocacy role in the lives of the people they support. However, DSPs can also help facilitate important changes in the field they work in, if they can find ways to achieve personal and professional engagement. In this session, we will discuss the importance and potential impact of DSP engagement in light of the current workforce crisis, and provide information on how any DSP can adopt a role of informed advocacy for their profession.



Thursday, April 4

1:45 p.m.—2:45 p.m.

SESSIONS 16-22

SESSION #	TRACK	SESSION TITLE	LOCATION
22	EVV	Title -EVV Alternate Vendor Presentations Contact -Christine Touvelle, OPRA	Hickory 2

DESCRIPTION: In preparation for the implementation of EVV in unit-based HPC and DODD nursing services, we are offering conference attendees the opportunity to hear from a multiple vendors who are offering alternate EVV solutions. During each session, sessions will be broken in to mini-presentations, allowing attendees to hear from two or three vendors offering alternate EVV solutions during one session. After each session, attendees are encouraged to use breaks and other networking times to talk one-on-one with these vendors to see if these solutions are right for your agency.

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2:45 p.m.-3:00 p.m.

BREAK — please visit Conference Exhibitors

3:00 p.m.—4:00 p.m.

SESSIONS 23-29

SESSION #	TRACK	SESSION TITLE	LOCATION
23	CEO	Title -Person-Centered Planning Meaningful Approaches Speaker -Kelly Ferenbaugh, DODD	Ballroom 1

CEO ANNUAL TRAINING REQUIREMENT
Must attend session #9/#16/#23

DESCRIPTION: In this session, participants will learn about critical aspects of a quality person-centered plan and the approaches and tools that support effective planning and implementation. A provider's role in the development and implementation of a person-centered plan is critical to the success of the person they are supporting. With the right approaches and tools, providers can better inform the development of the person-centered plan, which leads to more seamless implementation.

Expect to discuss current barriers and challenges that exist with person-centered planning and implementation. We'll explore a variety of approaches, some familiar and some unfamiliar, and leave with tools and resources that will help tackle those challenges right away.



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Thursday, April 4

3:00 p.m.—4:00 p.m.

SESSIONS 23-29

SESSION #	TRACK	SESSION TITLE	LOCATION
24	Day Array Services	Title-Where Are The Referrals? Speaker-Celeste Hillman, Ability Works, Inc.	Ballroom 2

DESCRIPTION: Ability Works, Inc. located in Erie County, strives to be the provider of choice for individuals with disabilities pursuing interests in employment, recreation, leisure, and personal development. After obtaining CARF accreditation, the Supported Employment Department continued to struggle. Find out what changed the game as the agency achieved over 80% growth in departmental revenue along with a 50% growth in referrals in fewer than 2 years. This session will explain the struggles and successes the agency experienced, along with program implementation that aided in their growth. Open discussions are welcomed and encouraged.

25	Program Directors	Title-A Deep Dive Into Exempt Resources and Managing Client Funds Speaker-Thomas Tirney, Arlington Heritage Group	Ballroom 3
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DESCRIPTON: This presentation reviews exempt resources in detail and explores the many different situations and decisions a provider must make with respect to a consumer's funds. Topics will include best practices for cash accounts, life insurance, ABLE, trusts, and others deemed exempt by the Social Security Administration. We will also examine the concept of car ownership, an underutilized resource among providers and families.

Participants will learn:

- Maximize client resources without jeopardizing benefits
- Clearly choose the best financial solutions for clients
- Identify challenges providers face when making decisions for clients as representative-payee
- Suggest solutions for conflicting views between a provider and family



Thursday, April 4

3:00 p.m.—4:00 p.m.

SESSIONS 23-29

SESSION #	TRACK	SESSION TITLE	LOCATION
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26

Hot Topics

Title-Provider Partnership Pilot Expansion Project
Speaker-Nancy Neely

Sycamore 1

Panelist:

Drew Williams, Director of Community Supports and Employment;

Joe DiFranco, Senior Manager Adult Services Summit County Board of DD

Summit County Provider Robin Bacola, Executive Director of Community Connections of Northeast Ohio

Ken Kirchner, Provider Support Specialist and

Tami Setlock, Director of Community and Residential Services, with the Geauga County Board of DD

Tiffany Smetana, CEO of Solid Rock on which We Stand, LLC;

Cathy Brooks, CEO of Clear Skies Ahead, LLC; and

Alissa Hovis, Senior Supervisor, Clear Skies Ahead, LLC.

DESCRIPTON: Originally inclusive of five county boards of DD and one Council of Government, The Provider Partnership Pilot Project recently expanded to include nine additional counties and one more Council of Government. In this session Board and Provider representatives from Geauga and Summit Counties will share their early efforts to improve on local collaborative efforts designed to improve the outcomes of services to people with developmental disabilities.

Thursday, April 4

3:00 p.m.—4:00 p.m.

SESSIONS 23-29

SESSION #	TRACK	SESSION TITLE	LOCATION
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27

HR

Title-Leadership Strategies for Retention
Speaker-Scott & Craig de Fasselle,
 Blitz Media Design

Ballroom 4

DESCRIPTION: Unfortunately, great recruiting does not matter if your turnover is 40% or higher. Retention first requires buy-in from your team to make changes—you'll learn how to do that within your busy schedule. Plus, you can get started today using existing staff and resources to improve retention of new DSPs. Discover what LEGO can teach you about your organization, and why it can make staff happier.



28

DSP

Title-ASD Strategies in Action—5 Simple Strategies
Speaker-Kelli Yeagley, OCALI

Sycamore 2

DESCRIPTION: Too often, we hire people like us, people who support our ideas and people who don't step out of line. This often works fine until things go wrong. Hiring people who will challenge your preconceived notions, your standard operating procedures and your authority forces the entire team to look at all of the angles. Consistently hiring people who are smarter than you, faster than you, more efficient than you, challenges everyone to elevate their performance. Managing these challenging people is critical, they can't be left to their own devices, they need you to provide direction. Don't be threatened, don't be scared, but set up your team so you are the most expendable piece.



29

EVV

Title-EVV Alternate Vendor Presentations
Contact-Christine Touvelle, OPRA

Hickory 2

DESCRIPTION: In preparation for the implementation of EVV in unit-based HPC and DODD nursing services, we are offering conference attendees the opportunity to hear from a multiple vendors who are offering alternate EVV solutions. During each session, sessions will be broken in to mini-presentations, allowing attendees to hear from two or three vendors offering alternate EVV solutions during one session. After each session, attendees are encouraged to use breaks and other networking times to talk one-on-one with these vendors to see if these solutions are right for your agency.

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Thursday, April 4

4:15 p.m.—5:15 p.m.

SESSION 30

**Thursday, April 4, 4:15 p.m.—5:15 p.m. Ballroom
Legislative Updates with Director Jeff Davis
with Special Guests**

**State Representative, Scott Lipps
Speaker of the House, Larry Householder**



**Department of
Developmental Disabilities**

The Ohio Department of Developmental Disabilities welcomes Director Jeff Davis as the agency's new leader appointed by Governor Mike DeWine. "I am truly humbled that Governor DeWine has entrusted me with the responsibility to lead the department. This is an opportunity and privilege of a lifetime," Davis said. "I look forward to working closely with the people we serve and their families, and those who provide and coordinate services to ensure that our system is caring and responsive." Davis previously served as the executive director and director of government affairs of the Ohio Provider Resource Association, where he started working in 2011. The new director also served as deputy director for constituent services at DODD for 16 years.



**State Representative
Scott Lipps***



**Speaker of the House
Larry Householder***

*Confirmed—Attendance based on availability.

Thursday, April 4

8:00 p.m.—11:00 p.m.

Party

BALLROOM 2, 3 & 4



Appetizers & Cocktails



**PHOTO BOOTH
FUN!**



Friday, April 5

8:30 a.m.—9:00 a.m.	Registration Open	Grand Ballroom
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9:00 a.m.—9:30 a.m.	Welcome—Opening Session	Grand Ballroom
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9:30 a.m.—9:45 a.m.	BREAK — <i>please visit Conference Exhibitors</i>	
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9:45 a.m.—10:45 a.m.	SESSIONS 31-38	
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SESSION #	TRACK	SESSION TITLE	LOCATION
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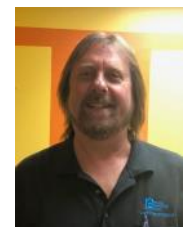
31	CEO	Title -Vicarious Trauma: Practical Strategies for Self-Care Speaker -Lara Palay, Aldridge Palay Consulting	Ballroom 1
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DESCRIPTION: We will explore the rates of trauma in individuals with developmental disabilities. We will discuss the resulting vicarious/secondary trauma, compassion fatigue and burnout in helping professionals in this field: what they are, how they occur and how to recognize and prevent them. We will discuss mindfulness, polyvagal theory and brain-body connection as it relates to vicarious trauma, focusing on current research and practice. At the end of the session participants will practice facilitated mindful awareness techniques and discuss the results. Participants will learn to create a regimen for self-care, and we will discuss preliminary recommendations for agency supports. This is an advanced session for people with basic trauma knowledge.



32	Day Array Services	Title -Examples of Organizational/Operational Structures for Day Array Services Speaker -Richard Patterson, Nick Amster, Inc.	Ballroom 2
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DESCRIPTION: Day and employment services are organized and operated in various manners by providers across the state. A panel of day array providers will share unique and successful organizational and operational structures for day array services.



33	Program Directors	Title -Our View Speaker -Kenneth Albert, Person Centered Services	Ballroom 3
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DESCRIPTION: Our view will scope the landscape of DD services as a whole, from the eyes of an individual currently receiving services as well as a 20+year subject-matter-expert in the field. The presentation will overview; Quality of Care, Staffing, and Programming. This will address the needs of the individuals from an individual's perspective. The individual speaking is a 20+year recipient of services and currently serves as a tour volunteer at the Statehouse in downtown Columbus. The co-speaker the President of a provider company with years of contractual board experience.



Friday, April 5

9:45 a.m.—10:45 a.m.

SESSIONS 31-38

SESSION #	TRACK	SESSION TITLE	LOCATION
34	Nursing	Title -Social Determinants of Health Speaker -Carli Friedman, CQL/ The Council on Quality and Leadership	Cypress 1

DESCRIPTION: Evidenced-based quality standards and guidelines about service provision for people with disabilities are more critical than ever. This presentation describes research regarding social determinants of health and quality service provision. While traditional measures of health are important, many other factors play a role in quality services and supports, and quality of life. It may be possible to impact programmatic costs by shifting to focus on factors that impact quality, such as dignity and respect, and meaningful days. We need to work to ensure measures of 'value' are holistic and ensure quality metrics are not only value-based but valuable to people with IDD.



35	ICF	Title -ICF Update Speaker -Ginnie Whisman, DODD	Ballroom 4
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DESCRIPTION: Learn how the new administration of the Ohio Department of Developmental Disabilities envisions the future of Ohio's ICF program.

36	DSP	Title -Exploring Your Leadership Potential Through Mentorship—Part 1 Speaker -Tony Kirkby, SHC/The Arc of Medina Co.	Sycamore 2
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DESCRIPTION: This 1 hour session will look at exploring DSP inner leaders and how they can use their experience to support new staff. There will be interactive exercises that help the DSP to identify what type of leader they may be. We will also look at adult learning styles and how to utilize them when mentoring.

In addition to above information. At the end of the 2 part session the participant will be able to identify:

- What is a mentor?
- The role of a Mentor?
- How to be a leader.
- What is your why?
- Common Leadership mistakes.
- Effective communication skills.



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BOGO: While at the OPRA Conference, register for one of the new training offerings at the Primary Solutions' table and get one ticket **FREE**.

Friday, April 5

9:45 a.m.—10:45 a.m.

SESSIONS 31-38

SESSION #	TRACK	SESSION TITLE	LOCATION
37	Hot Topics	Title-On-Site / On-Call Update Speaker —Gary Brown, Brady, Ware & Company	Sycamore 1

DESCRIPTION: There are many changes on the horizon for On Site/On Call. A stakeholder group has been working on a standardized assessment, SSA training and system wide clarification about the rules and parameters for the use of this service. Join us for the latest information.



11:00 a.m.—12:00 p.m.

SESSIONS 39-46

SESSION #	TRACK	SESSION TITLE	LOCATION
38	CEO	Title —The Impact of Health Care Fraud and Abuse Laws on Provider & Patient Relationships Speaker —Suzanne Scrutton, Liam Gruz: Vorys, Sater, Seymour & Pease, LLP	Ballroom 1

DESCRIPTION: We will provide an overview of the False Claims Act, the Anti-Kickback Statute, and the Civil Monetary Penalty Law's prohibition on patient inducements, along with considerations providers must be aware of when interfacing with third parties, including employees, patients, and other providers. This session will focus on practical strategies for compliance with this complex, draconian, and often counter-intuitive regulatory scheme by exploring a number of scenarios which providers may encounter.



39

Day Array Services

Title—Continued Transformation of Day Services
Speaker—Justin Blumhorst, Capabilities, Inc.

Ballroom 2

DESCRIPTION: In moving from facility based services to community based services, an approach that a lot of agencies are taking is the hub model, where people are picked up and brought to a central location and then disbursing everyone from there. Come hear from a provider and a group of self-advocates about their experience in moving past this model where they stay local and don't use the hub anymore. Participants will learn about all the benefits for the people served, the direct support professionals, and the organization as a whole. Examples will be shared of a service delivery model where they are in a hub currently, in the middle of transition out of the hub, and without a hub.



Friday, April 5

11:00 a.m.—12:00 p.m.

SESSIONS 39-46

SESSION #	TRACK	SESSION TITLE	LOCATION
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40

**Program
Directors**

Title-Engaged Employees—Quality Care
Speaker-James Officer, III, LEL Home Service, LLC

Ballroom 3

DESCRIPTION: Employees don't leave providers, they leave leaders. That's a common adage that few will argue with. If you accept that as true, then the opposite must also be true. Employees don't stay with providers, they stay with leaders.

In this interactive session, participants will receive tools and tips to become the leaders people want to stay with, learn from, and emulate. With unemployment at an all-time low it has become increasingly important to retain the talent that you have invested time and capital to recruit, hire, and train.

The session will take a dive into:

Power vs. Authority
Crucial Conversations
The Art of Feedback
Positive Deflection
Delegating to Develop

Confidence + Clarity = Competence = RETENTION!



41

Nursing

Title-Legionella—Is It Lurking in Your Organization?
Speaker-Holly Warner, Philadelphia Insurance Companies

Cypress 1

DESCRIPTION: Up to 113,000 people in the United States are infected with the legionella bacteria in the United States. Legionella can cause Legionnaires' disease, which is a severe form of lung inflammation. According to the Center for Disease Control and Prevention, the number of cases of Legionnaires' disease has increased 217% between 2000 and 2009. Many of the clients for OPRA are susceptible to this potentially fatal disease. In this session, we will talk about what is legionella, how it manifests itself – especially in healthcare and residential settings, what remediation entails, and how to take effective steps to prevent a legionella exposure.



42

ICF

Title-Keys to Effective Advocacy
Speaker-Paul Jarvis

Ballroom 4

DESCRIPTION: This session is a refresher on effective advocacy and provides insights into how social media and other techniques can help or hinder your efforts to affect change. Jarvis will also outline how to find current information about state and federal legislation, committee schedules and current events.



Friday, April 5

11:00 a.m.—12:00 p.m.

SESSIONS 39-46

SESSION #	TRACK	SESSION TITLE	LOCATION
43	DSP	Title- Exploring Your Leadership Potential Through Mentorship—Part 2 Speaker- Tony Kirkby	Sycamore 2

DESCRIPTION: This 1 hour session will look at exploring DSP inner leaders and how they can use their experience to support new staff. There will be interactive exercises that help the DSP to identify what type of leader they may be. We will also look at adult learning styles and how to utilize them when mentoring.

In addition to above information. At the end of the 2 part session the participant will be able to identify:

- What is a mentor?
- The role of a Mentor?
- How to be a leader.
- What is your why?
- Common Leadership mistakes.
- Effective communication skills.



44	Hot Topics	Title- Collaboration for Better School-Based Transition Services Speaker Panel, Kristen Yearling, Dublin City Schools Lilian Beck, Erin Canaday & Hanna Mihok	Sycamore 1
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DESCRIPTION: This session will provide attendees an overview of transition services from an education perspective. Presenters include transition specialists from Dublin City Schools and the Franklin County Board of Developmental Disabilities. The session will overview school-based transition services requirements established by the Ohio Department of Education. The session will end by exploring potential ways providers and their local schools can partner and how funding outside of traditional streams can be able to be tapped into to provide transition services.

12:00 pm.—12:20 p.m.

BREAK — please visit Conference Exhibitors

Friday, April 5

12:20 p.m.—1:50 p.m.

Luncheon - Plated Lunch - ticket needed
BALLROOM

12:20 p.m.-1:50 p.m. Closing Plenary

Representative Mark J. Romanchuk

Come hear his update:

Medicaid, the MCOs re-procurement ,
DD update, and the Budget.



1:50 p.m.—2:00 p.m.

Raffle Drawing/Exhibitor Recognition
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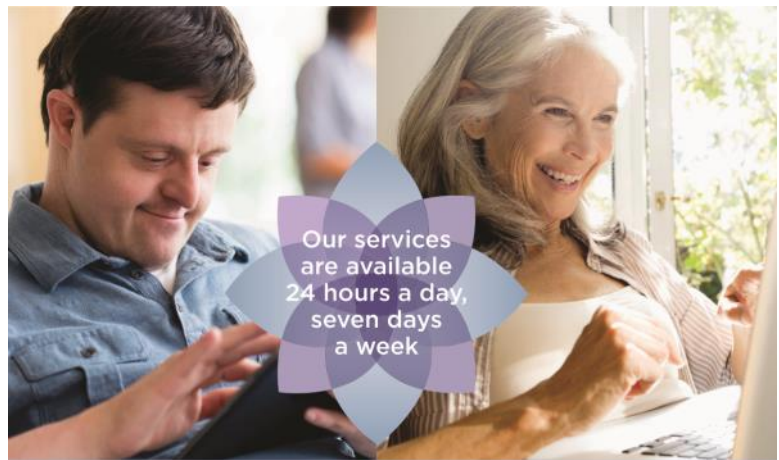
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Conference Speaker Listing

<u>Session #</u>	<u>First</u>	<u>Last</u>	<u>Organization</u>	<u>Email</u>
Session 1	Brian	Wagner	A Radical Vision	brian@aradicalvision.com
Session 2	Ilka	Riddle	Ilka Riddle, PhD, Director	ilka.riddle@cchmc.org
Session 3	Mary	Thompson-Hufford	The Fuse Network	mthompson@fuseoh.net
Session 4	Kristi	Black	Nineteen Services, Inc.	kblack@19servicesinc.com
Session 5	Gary	Brown	Brady Ware & Co.	gbrown@bradyware.com
Session 6	Matt	Hobbs	Boundless, Inc.	mhobbs@iamboundless.org
Session 7	Dr. Greg	LaForme	The Impact Group	glaforme@neo.rr.com
Session 8	Julie	Evers	Ohio Department of Medicaid	
Session 9	Scott	Phillips	DODD	scott.phillips@dodd.ohio.gov
Session 10	Kelly	Schuck	Ohio Department of Developmental Disabilities	Kelly.Schuck@dodd.ohio.gov
Session 11	Tony	Thomas	Welcome House, Inc.	tthomas@welcomehouseinc.org
Session 12	Sara	Eppard	Dungarvin Ohio, LLC	seppard@dungarvin.com
Session 13			Panel Discussion	
Session 14	Julia	Wolff	Cuyahoga Co. Board of DD	wolff.julia@cuyahogabdd.org
Session 15	EVV	Vendors	Christine Touvelle, OPRA	ctouvelle@opra.org
Session 16	Josh	Anderson	No Regretz, LLC	noregretzja@gmail.com
Session 17	Kyle	Miller	Fairfield Co. Board of DD	kdmiller@fairfielddd.com
Session 18	Monica	Armstrong	Primary Solutions, Inc.	mon-ica.armstrong@primarysolutions.net
Session 19	Dr. Greg	LaForme	The Impact Group	glaforme@neo.rr.com
Session 20	Diane	Evans	MyHIPAA Guide	devans@myhipaaguide.com
Session 21	Joshua	Peterson	Bridge2Equality	Joshpeterson-DSP@outlook.com
Session 22	EVV	Vendors	Christine Touvelle, OPRA	ctouvelle@opra.org

Conference Speaker Listing

<u>Session #</u>	<u>First</u>	<u>Last</u>	<u>Organization</u>	<u>Email</u>
Session 23	Kelly	Ferenbaugh	Ohio Department of Developmental Disabilities	kelly.ferenbaugh@dodd.ohio.gov
Session 24	Celeste	Hillman	Ability Works, Inc.	chillman@ability-works.com
Session 25	Thomas	Tirney	Arlington Heritage Group	tgtrirney@ahgtrusts.com
Session 26	Nancy	Neely	Ohio Association of County Boards of DD	nneely@oacbdd.org
Session 27	Scott	de Fasselle	Blitz Media Design	scott@blitzmediadesign.com
Session 28	Kelli	Yeagley	OCALE	kelli_yeagley@ocali.org
Session 29	EVV	Vendors	Christine Touvelle, OPRA	ctouvelle@opra.org
Session 30	Jeff	Davis	Department of Developmental Disabilities (DODD)	jeff.davis@dodd.ohio.gov
Session 31	Lara	Palay	Aldridge Palay Consulting	lara@aldridgepalay.com
Session 32	Richard	Patterson	Nick Amster, Inc.	rpatterson@nickamster.com
Session 33	Kenneth	Albert	Person Centered Services	cwilson@pcs4dd.com
Session 34	Carli	Friedman	CQL The Council on Quality and Leadership	cfriedman@thecouncil.org
Session 35	Ginnie	Whisman	DODD	ginnie.whisman@dodd.ohio.gov
Session 36	Anthony	Kirkby	SHC/The Arc of Medina Co.	tkirkby@shc-medina.org
Session 37	Gary	Brown	Brady Ware & Co.	gbrown@bradyware.com
Session 38	Suzanne	Scrutton	Vorys, Sater, Seymour and Pease, LLP	sjscrutton@vorys.com
Session 39	Justin	Blumhorst	Capabilities, Inc.	justin.blumhorst@capabilities.biz
Session 40	James	Officer, III	LEL Home Services, LLC	jofficer@lelhs.com
Session 41	Holly	Warner	Philadelphia Insurance Companies	holly.warner@phly.com
Session 42	Paul	Jarvis	Ohio DD Council	paul.jarvis@dodd.ohio.gov
Session 43	Anthony	Kirkby	SHC/The Arc of Medina Co.	tkirkby@shc-medina.org
Session 44	Kristen	Yearling	Dublin City Schools	staebler_kristen@dublinschools.net

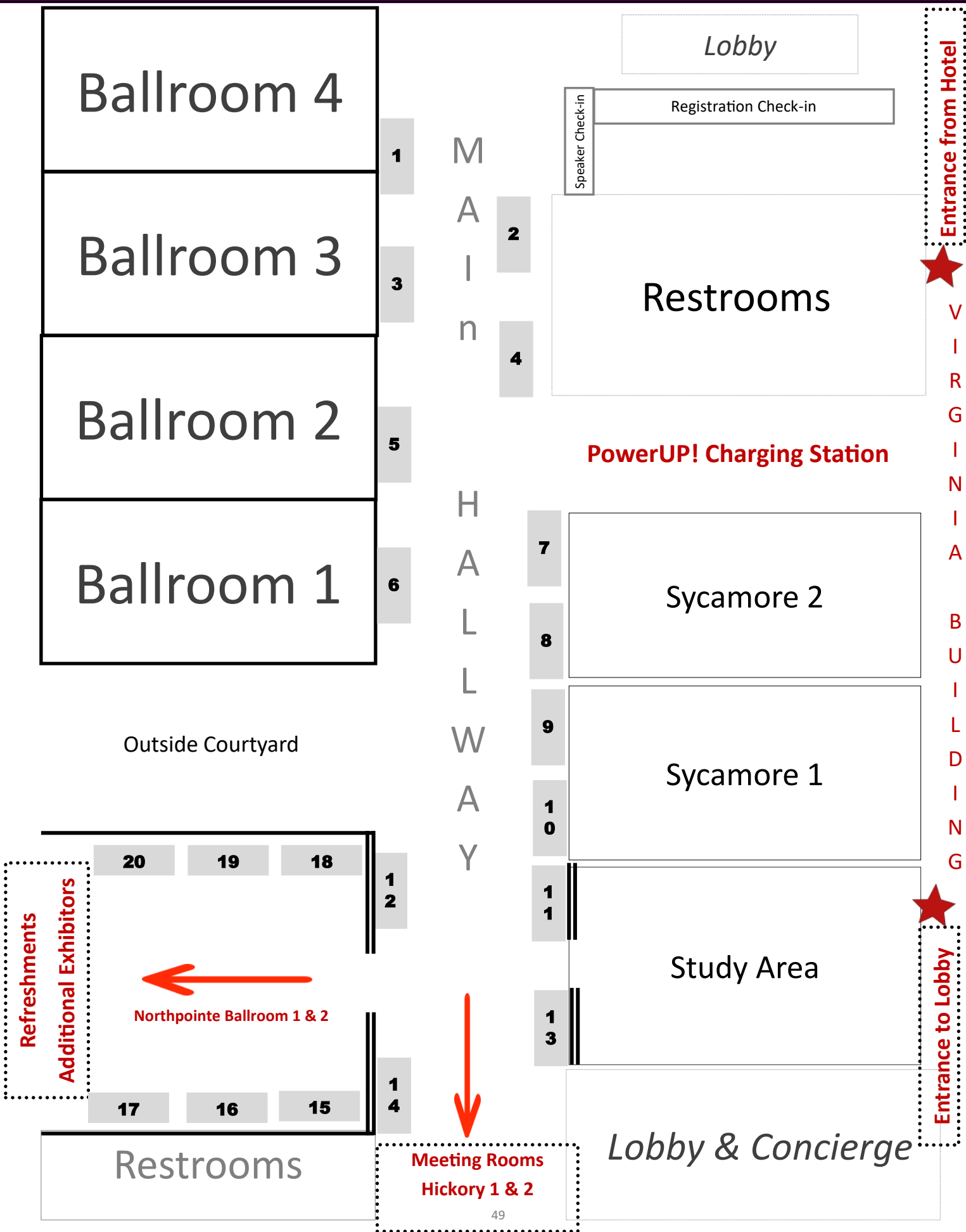
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<u>Location</u>	<u>Company</u>	<u>First</u>	<u>Last</u>	<u>Email</u>
45	American Bus and Accessories, Inc.	Mike	Roberts	mroberts@american-bus-inc.com
1	A Radical Vision	Brian	Wagner	brian@aradicalvision.com
32	Arjo	Alexis	LaSalvia	alexis.lasalvia@arjo.com
44	Arlington Heritage Group	Thomas	Tirney	tgtrirney@ahgtrusts.com
43	Arnet Technologies, Inc.	Gary	Smith	gsmith@arnettechnologies.com
Power Up!	Arthur J. Gallagher & Co.	Matthew	Carrier	matthew_carrier@ajg.com
6	Brady Ware & Company	Missy	Behymer	mbehymmer@bradyware.com
3	Brittco, LLC	Scott	Flowers	scott@brittcosoftware.com
29	Bus Service Inc.	Adam	Prestifilippo	adam@buyabus.net
26	Butler Human Services Furniture	Cory	Bexfield	cbexfield@butlerhumanservices.com
33	CaraSolva	Geoff	Cooper	geoff.cooper@carasolva.com
21	Clearwater COG	Rachael	Benson	rbenson@clearwatercog.org
50	Coler LTC Pharmacy and DME	Jessica	Sabine	jsabine@colerltc.com
27	Columbus Mobility Specialist	Larry	Parks	lp@columbusmobility.com
28	Complete Pharmacy Solutions	Travis	Theiss	ttheiss@completepharmacysolutions.com
13	CompManagement	Rejeana	Woolum-Napier	rejeana.woolum-napier@sedgwick.com
11	CompManagement Health Systems	Lance	Watkins	watkinsl@chsmco.com
14	Connect a Voice	Tom	Shovelton	tom@connectavoiced.com
42	Doyle Medical, LLC	Ted	Stitzel	tstitzel@reidymed.com
5	Hutcheson Pharmacy	James	Ravenscraft	jravens66@gmail.com
12	INSocial Risk Advisors	Justin	Buren	jburen@insocialra.com
41	Intellinetics	Matt	Chretien	matt@intellinetics.com
22	Kratzer's Homecare	Rhonda	Smith	kratzersrx@gmail.com
40	LEL Home Services	Cindy	Carter	ccarter@lelhc.com
48	Life Enrichment Trust	Walter	Were	wwere@lifeenrichmenttrust.org

Conference Exhibitor Listing

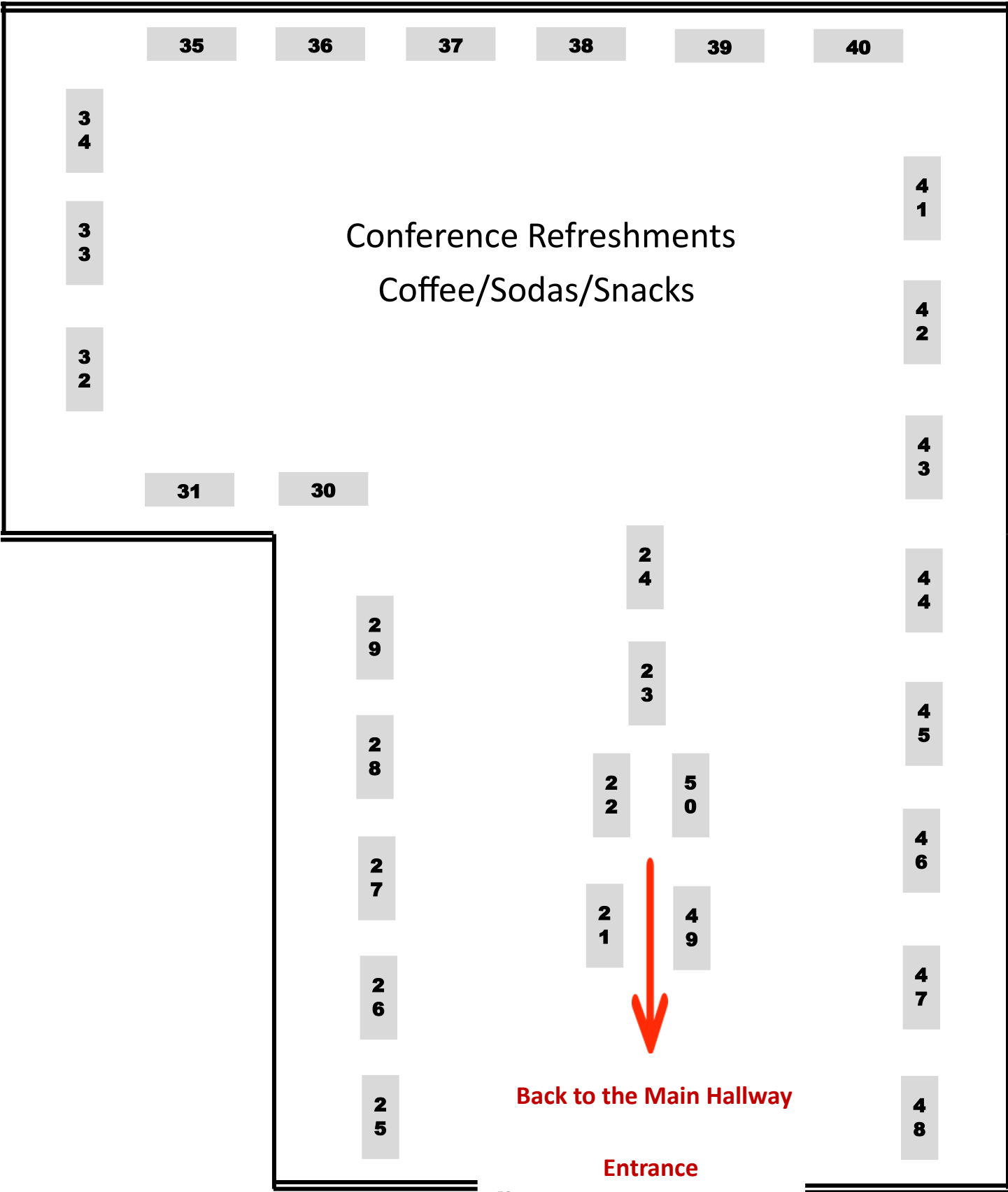
<u>Location</u>	<u>Company</u>	<u>First</u>	<u>Last</u>	<u>Email</u>
39	MediSked, LLC	Rachel	Hendrickson	rachel_hendrickson@medisked.com
47	MITC	Billy	Rebosky	BillyR@mitcsoftware.com
18	Mullaney's Pharmacy & Medical Supply	Mark	Rogoff	mrogoff@mullaneyrx.com
20	MyHIPAA Guide/M.E.D. Mart	Diane	Evans	devans@myhipaaguide.com
7	New Era Benefits Consulting, Ltd.	Ethan	McPeake	emcpeake@nebcl.com
17	OADSP	Bethany	Toledo	btoledo@oadsp.org
16	Ohio Self Determination Association	Debbie	Schmieding	daschmieding@yahoo.com
31	Pharmacy Alternatives	Rider	Sparrow	rider.sparrow@palrx.com
46	Philadelphia Insurance Companies	Michelle	George	michelle.george@phly.com
8	Primary Solutions	Tammy	Wolfe	tammy.wolfe@primarysolutions.net
49	Relias	Nick	Roos	nroos@relias.com
37	ResCare	Rebecca	Birch	rebecca.birch@rescare.com
9	Rest Assured	Ken	Smith	ksmith@restassuredsystem.com
4	Solana	Elizabeth	Sima-Eichler	elizabeth@solanapro.com
15	STABLE Accounts	Nicholas	Hancart	nicholas.hancart@tos.ohio.gov
36	Status Solutions LLC	Cassie	Lamprinakos	clamprinakos@statussolutions.com
35	SureHands Lift & Care Systems	Debbie	Sardella	dsardella@surehands.com
10	Tarrytown Expocare Pharmacy	Thu	Nguyen	thu@tarrytownexpocare.com
25	TESCO-Transportation Equipment Sales Corp.	Brad	Palmer	lgallaher@tescobus.com
34	The Disability Foundation	Greg	Darling	gdarling@daytonfoundation.org
23	The Impact Group	Gregory	LaForme	glaforme@neo.rr.com
24	Therap Services	Michelle	Saunders	michelle.saunders@therapservices.net
2	Vorys, Sater, Seymour & Pease, LLP	Suzanne	Scrutton	sjscrutton@vorys.com
38	Work Leads to Independence	Doreen	Ehlert	dehlert@wlijobs.com
30	Wynn-Reeth Inc.	Emily	Gerber	egerber@wynn-reeth.com

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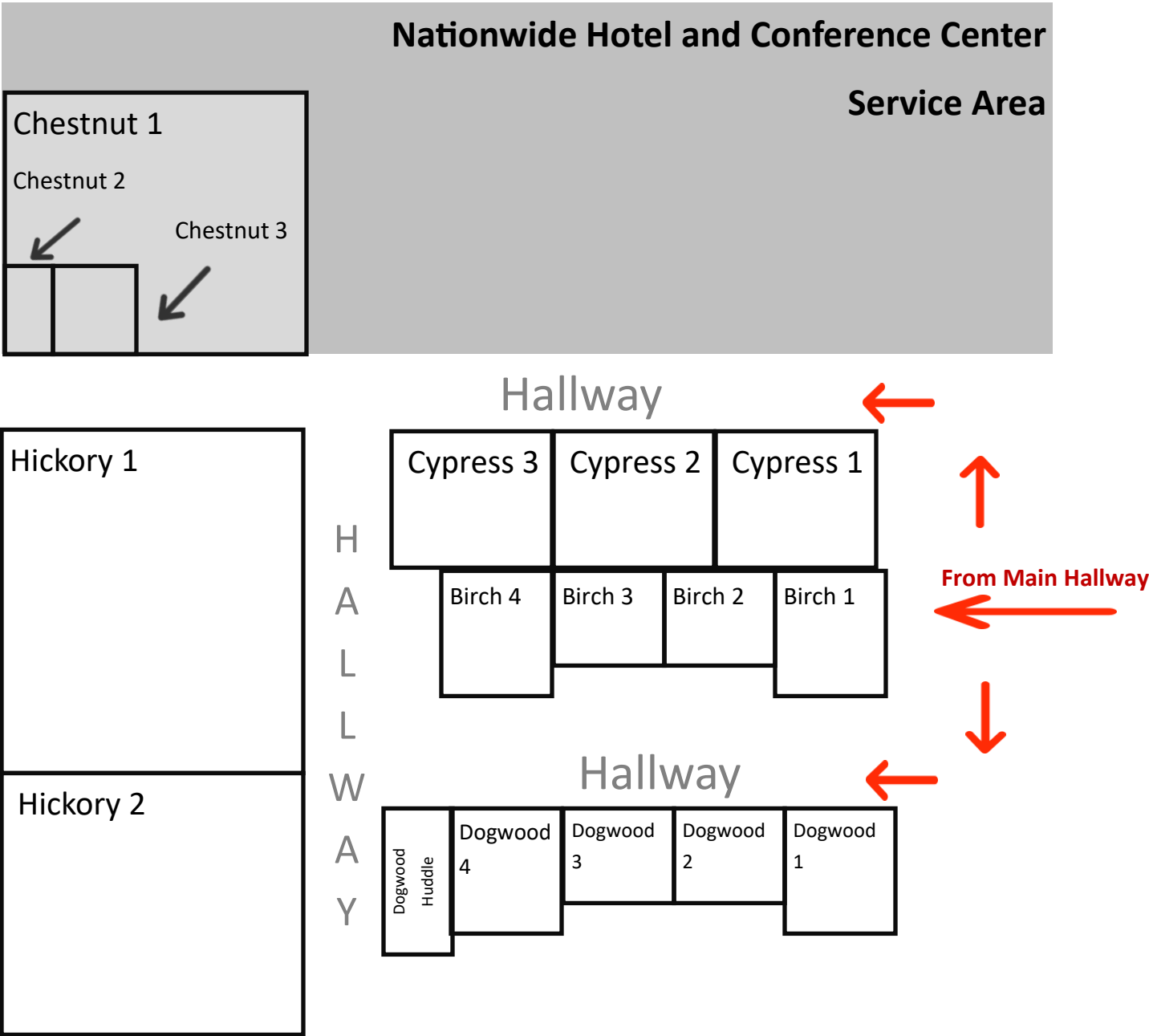


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Conference Refreshments & Exhibitors



Additional Meeting Areas



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The main conference area will be in the Virginia Building. Buffet lunch will be in the Ohio Valley Building.

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Session Evaluations

Please rate the sessions you attended on a scale of 1 (poor) to 5 (excellent).

Session #	Rating	Comments
_____	1 2 3 4 5	_____
_____	1 2 3 4 5	_____
_____	1 2 3 4 5	_____
_____	1 2 3 4 5	_____
_____	1 2 3 4 5	_____
_____	1 2 3 4 5	_____
_____	1 2 3 4 5	_____
_____	1 2 3 4 5	_____
_____	1 2 3 4 5	_____
_____	1 2 3 4 5	_____

Overall Conference Evaluation

Please rate on a scale of 1 (poor) to 5 (excellent).

Category	Rating	Comments
Friendliness	1 2 3 4 5	_____
Organization	1 2 3 4 5	_____
Session Variety	1 2 3 4 5	_____
Exhibits	1 2 3 4 5	_____
Food	1 2 3 4 5	_____
OVERALL	1 2 3 4 5	_____

How did you find out about this Conference? _____

What are three (3) specific areas in which you'd like targeted training? _____

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2019 Fall

Conference

Oct. 23, 24 & 25

Wednesday, October 23

Thursday, October 24

Friday, October 25

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Heinzerling Community	M. C. Mobility Systems	Ohio Management of Behavioral Services
HELP Foundations, Inc.	Marimor Industries, Inc.	Ohio Valley Residential Services, Inc.
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Howard, Wershale & Co. (H.W. & Co.)	Mercer Residential Services, Inc.	PC Workshop, Inc.
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Independence of Portage County, Inc.	MiSpace Supported Living	PerCo, Inc.
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Residential Group Homes, Inc.	Starlight Enterprises, Inc.	Warren County Board of DD
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Richland Newhope Industries, Inc.	T/R Residential Care Facilities, Inc.	Weaver Industries, Inc.
Richwood Residential Centers, Inc.	TexStone Industries, LLC	Welcome House, Inc.
Riverview Industries, Inc.	The Alpha Group of Delaware, Inc.	Whetstone Industries
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Rose-Mary Center	The CA Group, Inc.	Wiley Homes, Inc.
RT Industries, Inc.	The Downs Syndrome Assoc. of Central	Willing Hands, Inc.
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S & H Products	The Fuse Network	Work Leads to Independence
SafeinHome	The Home Farms Residential Services, LLC	Wynn-Reeth, Inc.
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CompManagement	CompManagement Health Systems	Connect a Voice	Doyle Medical, LLC	Hutcheson Pharmacy
Intellinetics	INSoical Risk Advisors	Kratzer's Homecare	LEL Home Services	Life Enrichment Trust
MediSked, LLC	MITC	Mullaney's Pharmacy & Medical Supply	.MyHIPAA Guide/ M.E.D. Mart	New Era Benefits Consulting, Ltd
OADSP	Ohio Self Determination Association	Pharmacy Alternatives	Philadelphia Insurance Companies	Primary Solutions
Relias	ResCare	Rest Assured	Solana	STABLE Accounts
Status Solutions LLC	SureHands Lift & Care Systems	Tarrytown Expocare Pharmacy	TESCO-Transportation Equipment Sales Corp.	The Disability Foundation
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