

OPRA 2010 Fall Conference

October 19 - 20, 2010

Embassy Suites Hotel, Dublin, Ohio



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Tuesday, October 19, 2010

9:15 a.m. – 10:45 a.m.

**#01 Supporting People to Lead Lives They Choose and the Power of Participatory Management
Options for Consumers, Families and Providers**

Lynne Seagle, Executive Director, Hope House Foundation, Norfolk, VA

This program will examine one service provider organization's journey of closing all of its group homes and moving to a service where clients and families are supported in their own homes. The importance of using creative resources, fundraising events and becoming a vital part of the community will be covered along with the nuts and bolts of the change process. The presenter will describe how to create a management system that builds on person-centered approaches while at the same time maintaining the same level of efficiency and effectiveness found within successful corporations. The critical importance of staff development, employee retreats, physical teambuilding, and bonus and incentive plans will be also discussed.

10:45 a.m. – 11:10 a.m. Morning Break (Please visit exhibits.)

11:10 a.m. – 12:10 p.m.

#02 Health Reform Update - PPACA Developments and Guidance

John Havens, Attorney, Vorys, Sater, Seymour and Pease LLP, Columbus OH

Andrea Nelson, Attorney, Vorys, Sater, Seymour and Pease LLP, Columbus OH

Suzanne Scrutton, Partner, Vorys, Sater, Seymour and Pease LLP, Columbus OH

A discussion of recent health reform developments and key legal considerations, including employee benefits issues, fraud and abuse compliance, and relevant Medicaid changes.

#03 A Systems Review of Choking and Falls.....What's Happening in Ohio and How Can We Improve

Scott Phillips, Assistant Deputy Director, Ohio Department of Developmental Disabilities, Columbus, OH

This interactive session will take a close look at Major Unusual Incident (MUI) data related to Choking and Falls in Ohio. Information covered will include specific case review detail and research conducted by the MUI / Registry Unit and the OSU College of Occupational Therapy. Attendees will gain a greater understanding of the significant risks that are associated with incidents involving choking and falls.

#04 Making FMLA Work for You in 2010

Scott Salisbury, Partner, Salisbury & Salisbury, LPA. Hudson, OH

Pooja Alag Bird, Associate, Salisbury & Salisbury, LPA. Hudson, OH

This session will review the fundamental components of FMLA leave in a user-friendly format: What it is, what it provides, under what circumstances; Employee certification—time restraints; Employer acceptance or request for clarification—time restraints; Military leave—distinctions from other forms of FMLA leave. It will also identify and resolve common pitfalls for employer administration of FMLA leave: Employee use of Intermittent leave; Employer tracking of intermittent leave; Employee notice requirements; Employer notice requirements; HIPAA considerations. Participants will learn and receive practical tools and methods that provide guidance to the employer on safeguarding against abuse/misuse of FMLA leave: Accepting or rejecting a certification; Requesting clarification; Using 2nd and 3rd opinions and using recertification.

#05 Principles and Practices of an Effective Direct Support Professional

Jerri Elson, LSW/QMRP, Executive Director, Muskingum Residential, Inc, Zanesville, OH

Being a professional takes commitment, discipline, and the implementation of a variety of essential principles and practices performed on a daily basis. In this session, participants will explore the skills needed to take their careers to the next level of professionalism.

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Tuesday, October 19, 2010

11:10 a.m. – 12:10 p.m.

#06 The Workplace Response to Family Violence

Sheryl Clinger, Task Force Director/Interim Director of Operations, Columbus Coalition Against Family Violence, Columbus, OH

With 75% of employed victims harassed by their abuser at work, it is so important for employers and employees to know how to respond appropriately to victims in the workplace. This session explores why family violence is a concern to the business community and the negative impact for the workplace. Participants will learn how to break the cycle of violence and how to recognize the signs of abuse, respond to the situation and refer the person to internal or external resources.

#07 An Overview of Remote Monitoring Rules and Guidance

Mark Davis, President, Ohio Provider Resource Association, Columbus, OH

Patrick Stephan, Deputy Director, Ohio Department of Developmental Disabilities, Columbus, OH

Participants will learn the latest on the status of remote monitoring rules and guides as outline in the new proposed rules. They will learn about billing units, service codes, and payment rates for remote monitoring and purchasing remote monitoring equipment. Session participants will also expand their understanding of how remote monitoring technology can help staff do their jobs more efficiently and how it can enhance many provider services. Finally, they will learn how to implement these new rules to better serve individuals with disabilities.

12:30 p.m. – 1:40 p.m. Luncheon

2:00 p.m. – 3:00 p.m.

#08 ICF/MR Reimbursement Update and Strategic Options

Patrick McCormick, Partner, Plante & Moran, PLLC, Cleveland, OH

This session will provide trending of costs from the 2009 cost reports and a look into issues that will be facing the ICF/MR industry in the upcoming budget cycle. It will also include an up to date evaluation of current inflation factors and ceilings that will be influencing the July 1, 2011 Medicaid rates. Finally, we will spend the final part of the session looking at future strategies to consider for existing providers. We will also provide some insight into strategies for the budget cycle and related pros and cons of each proposal.

#09 Residential Consumer Advisory Board

Amy Knauss, QMRP, Wood Lane Residential Service, Inc, Bowling Green, OH

Lisa Sipes, Consumer, Wood Lane Residential Service, Inc, Bowling Green, OH

Jeff Dennis, Consumer, Wood Lane Residential Service, Inc, Bowling Green, OH

This presentation will be featuring the Wood Lane Residential Consumer Advisory Board (R-CAB). The President and Vice President will be at the conference to present all about what the R-CAB is all about. The R-CAB's mission statement, purpose and goals will all be discussed. The President and Vice President will talk about how wonderful it has been to advocate for their peers and what their specific roles are. The R-CAB has recently implemented a consumer handbook and movie for peers that they will be sharing with everyone.

#10 Employee Relations Start at the Top

Scott Salisbury, Partner, Salisbury & Salisbury, LPA, Hudson, OH

The presenter will review current trends in union organizing relating to healthcare. The best strategy for employers is to focus on prevention; building the relationships and fostering a workplace environment that are averse to union organizing. In this session, case studies and participant discussion are used to introduce and work with the best practices to deter union activity.

Tuesday, October 19, 2010

2:00 p.m. – 3:00 p.m.

#11 The Individual Service Plan: Supporting People in Achieving Their Goals and Dreams

Christe Snyder, Waiver Administrator, Columbus Center for Human Services, Columbus, OH

Supporting people served in achieving their life dreams does not just happen by chance. We all have “good intentions” but come to this session and learn how to be more “intentional” and proactive in helping people to achieve their goals. You will learn to identify the components of an Individual Service Plan; identify the basic beliefs and commitment of the person-centered-planning process; list ways to gain information about a person’s strengths, preferences, and dreams; identify strategies to assist a person in leading and/or participating in the planning process.

#12 How Do We Age Gracefully With Our Residents?

Lynne Urbanski, Executive Director, Blossom Hill, Westlake, OH

This presentation is geared to all staff who are working with an aging population. Participants will be able to identify what behaviors staff will need to modify in order to ensure quality of life issues as well as provide appropriate levels of active treatments. Specific case scenarios will be presented so that group discussion will provide different strategies to meet our populations changing needs. Participants will be able to identify when our individuals need change due to age and its associated medical and emotional challenges.

#13 Remote Monitoring Product Overviews: How to Use Technology to Create Your Own Remote Monitoring Plan (Part I)

Sandra Lee Henry, Senior Director, Sengistix, LLC, Mendota Heights, MN

Dustin Wright, General Manager, Rest Assured, LLC, Lafayette, IN

This session will describe the benefits of using technology to support individuals in a less intrusive manner than traditional in-home support services. The presentation will outline how the Rest Assured® System can be used to increase individuals’ independence, maintain health/safety, and significantly decrease cost of service provision. A full description of the technology and the Telecare support model will be given followed by a live demonstration of the Rest Assured® System. Participants will: learn of a new method of providing in home supports; discover how technology can be used unobtrusively to increase independence; experience how the Rest Assured® System works; gather information on how Telecare is benefiting hundreds of people across the country and be informed how some states are incorporating Telecare into their Medicaid Waiver programs

3:00 p.m. – 3:30 p.m.

Break (Please visit exhibits.)

3:30 p.m. – 4:30 p.m.

#14 OPRA Updates

Anita Allen, Vice-President, OPRA, Columbus, OH

Missy Craddock, Director of Government Relations, OPRA, Columbus, OH

Mark Davis, President, OPRA, Columbus, OH

Teri Derry, Director of Training & Professional Development, OPRA, Columbus, OH

This session will provide up-to-the minute updates on the ever-changing issues and policies concerning the DD service delivery and administrative systems. Come and hear about what is happening in our state's capital and how it will shape OPRA's work in the coming months.

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\$5.00	\$9.00	\$32.00	\$960	\$11,520
\$5.00	\$9.50	\$36.00	\$1,080	\$12,960
\$5.00	\$10.00	\$40.00	\$1,200	\$14,400

*Staff costs per hour do not include cost of taxes, benefits, training, etc.

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Tuesday, October 19, 2010

3:30 p.m. – 4:30 p.m.

#15 Tools of the Trade: Quality Assurance Across All Departments

Marianne Emerson, QA/MUI Specialist, Wood Lane Residential Services, Inc., Bowling Green, OH
Greg Bair, CEO, Wood Lane Residential Services, Inc., Bowling Green, OH

Have citation-free surveys. Prevent MUI's. Ensure health and happiness of people served. We can achieve these when providers have the means to survey ourselves. This session will offer concrete tools for enhancing quality in all areas of service delivery: Those who provide or oversee functions related to nursing, consumer finances, home maintenance, reviews of UIs, and programmatic development. Outcome-based assessments of direct support services will be covered. Checklists will be provided, ready for use or able to be tailored to your own agency's priorities. See how quality assurance relates to all staff that has a role in the lives of people served. Quality is assured when services are provided by staff that are invested, informed, and inspired!

#16 Risk Management from an HR Perspective

Erin Pond, Loss Control Specialist, Irwin Siegel Agency, Inc, Rock Hill, NY

First, you have to find them. Eventually, you have to train them. And in the meantime, you still have to worry about everything in between! Recruiting, selecting, orienting, and training new employees is a challenge for any organization—and an area of significant liability and risk. This workshop will focus on best practices in the employee selection process, including background checks, interviewing do's and don'ts, differences between orientation and training, and more. You'll learn how to structure an effective selection process to help streamline your processes and minimize your agency's risk. Find out what can go wrong—and how you can prevent it!

#17 Facilitating and Supporting Community Inclusion

Gail McPeake, Director of Healthcare Services, Koinonia Homes, Independence, OH

Teaching and discovering ways to support people in the daily skills of life like cooking, cleaning, and taking care of themselves is critical. However, it is simply not enough. For people to be truly happy, we need to support them in becoming part of something bigger than themselves and the service system. This session will introduce Direct Support Professionals to the concept of "social guiding" and will teach them a variety of strategies for community inclusion.

#18 Dramakinetics, a Performing Arts Program for Adults with DD

Pam Shooner, Executive Director, Dramakinetics of Cincinnati, Cincinnati, OH

This workshop will introduce the concepts and uses of creative drama, music, and movement to maintain, enhance and/or acquire skills specific to goals and needs of adults who have developmental disabilities. Participants will understand the nature and application of Dramakinetics (drama, movement, and music) as a means to actively engage all participants; will understand how Dramakinetics is applied for the purpose of recreation and behavior management; will be provided a sample unit and lesson plan as a model for their own application purposes.

#19 Remote Monitoring Part II, Discussion Forum

Sandra Lee Henry, Senior Director, Sengistix, LLC, Mendota Heights, MN
Dustin Wright, General Manager, Rest Assured, LLC, Lafayette, IN

This will be a continuation of the previous session number 13. This session will be used as a discussion format for providers to ask questions and get advice from our presenters on how they can partner with providers to create remote monitoring systems for their agency.

8:00 p.m. – 12:00 a.m.

OPRA PAC Fundraiser/Party

Wednesday, October 20, 2010

8:30 a.m. – 9:30 a.m.

#20 Keynote: State of the State - DODD Updates

John Martin, Director, Ohio Department of Developmental Disabilities, Columbus, OH

Join Director Martin as he reviews current issues and activities from the DODD. Special emphasis will be given to the DD budget and the updated status of the Futures implementation process.

9:30 a.m. – 9:45 a.m.

Morning Break (Please visit exhibits.)

9:45 a.m. – 10:45 a.m.

#21 Focus on Governance: the IRS Initiative and What it Means for Nonprofit Organizations

Martha J. Sweterlitsch, of Counsel, Benesch, Friedlander, Coplan & Aronoff, LLP, Columbus, OH

The objective of this presentation is to acquaint attendees from tax exempt provider organizations with the IRS initiative concerning governance of nonprofit organizations and to educate them about the areas of concern to the Service. The presentation will include some discussion of the governance policies addressed in the revised 990 return and the role of the Board and senior staff in compliance. Attendees will be able to assess their organization's risk with respect to compliance with IRS expectations for governance.

#22 "I'm Supposed to doWhat?"

Pam Basil, Executive Coach/ Director of Social Services, Heinzerling Foundation, Columbus, OH

An expectation is an important task, goal, or project that requires a positive response from others to achieve it. One of the most important skills a manager can develop is setting and communicating clear expectations. Have you ever delivered an expectation that was not well received? You will learn a process that will turn every expectation you deliver into something positive!

#23 A Gathering Storm: Wage and Hour Claims are on the Rise. Are you Prepared?

Robert C. Pivonka, Partner, Rolf & Goffman Co., LPA Cleveland, OH

The state and federal administrative agencies responsible for interpreting and enforcing wage and hour laws are becoming increasingly active in their enforcement efforts. If employers are not careful, they could face substantial liability for unpaid wages or overtime. This session will address interrupted break times, sleep time, working from home and other important issues.

#24 Effective Teaching Practices and Strategies

Amy Zirkle, Corporate Trainer, Filling Home, Napoleon, OH

A vital skill for Direct Support Professionals is teaching people served in an effective manner. Come to this session and learn how to individualize your teaching approach by using multi-sensory strategies to tap into seven different types of preferred learning styles.

#25 Differentiating Between Mental Health Issues and Behavior Problems in Individuals with DD Part I

Glenn McCleese, Director for Special Populations, House of New Hope, Louisville, OH

This workshop will describe ways for staff to determine if an individual is experiencing mental health problems or behavior problems. Participants will be able to identify ways to assess for behavior problems and will be able to identify assessment process for mental health issues.

Mark Your Calendars!!

**OPRA's 2011 Spring Conference is Scheduled for
March 29 - 30, 2011 at the Embassy Suites Dublin, Ohio!**



Wednesday, October 20, 2010

9:45 a.m. – 10:45 a.m.

#26 Risk Management in a Dangerous World

Phil C. Shaffer, Managing Director/Institutional Consulting Director, Graystone Consulting, Columbus, OH

Participants will be able to identify and mitigate the myriad of risks they face in relation to the investment of their organization's assets. Topics covered include: Fiduciary Risks - Understanding the impact of and opportunities within the Uniform Prudent Management of Institutional Funds Act - UPMIFA. An exploration of UPMIFA standards regarding gifts to the organization and the prudent management of most funds of Non Profit Corporations. Enterprise Risks - Examining risks that could threaten the existence of the organization such as liquidity risk regulatory risk and competitive market risks as well as the need to maintain credit ratings, debt covenants etc. Performance Risk - In a low investment return environment there is a very real risk that investment performance (as measured by total return, including realized and unrealized appreciation, dividends and interest) does not meet the levels required to meet planned or anticipated funding of operations or distributions.

Investment/"Fat Tail" Risk – A review of important investment market risks including a discussion of protecting portfolios against unexpected, significant down market conditions that seem to be occurring with increasing frequency and are most damaging to investment portfolios. Headline/Reputational Risk – In this "post Madoff" investment era, how does an organization conduct sufficient investment due diligence to avoid bad public relations for participating in poor or fraudulent investment programs?

10:45 a.m. – 11:00 a.m.

Session Break (Please visit exhibits.)

11:00 a.m. –12:00 p.m.

#27 State Agency IT Changes

Tracy Cloud, Assistant Deputy Director, Ohio Department of Developmental Disabilities, Columbus, OH

Jackie Fleener, Provider Relations Manager, Ohio Department of Developmental Disabilities, Columbus, OH

Participants will be given an overview of the impact that the new Medicaid Services System (MSS), which includes the Cost Projection Tool (CPT) and the Daily Rate Application (DRA), will have on providers. This session will also provide valuable insight into the new OHIO Medicaid Information Technology System (MITS), and how it will affect the Ohio provider community. MITS will move Ohio into the 21st Century and we want to make sure you and your staff are fully prepared and are able to take advantage of the many new features and enhancements that will be introduced when MITS goes live in December 2010. Some of these enhancements include a new Medicaid MITS Web Portal, which will provide a secure environment to research claims, and submit Prior Authorizations electronically and in "real time". Providers will be able to quickly maintain their provider contracts with Ohio Medicaid online and easily access professional, institution, and dental claim information.

#28 Alzheimer's in the DD Population

Lynn Ritter, Ph.D., Education Coordinator, Alzheimer's Association, Northwest Ohio Chapter, Toledo, OH

This session will review the three normal changes that occur with aging, the part of the body which is affected by Alzheimer's disease or another dementia, and changes that occur in someone with dementia which are not considered a normal part of aging. Participants will be able to recognize ways to improve communication with someone with dementia.

#29 Employee Performance Feedback – The Good, the Bad, and The Ugly

Michelle Anderson, Chief Operations Officer, Hattie Larlham, Mantua, OH

Julie Wagner, Director of Human Resources, Training and Development, Hattie Larlham, Mantua, OH

Participants will receive and review a tool on how to determine when an employee has a performance issue; how to monitor the performance of the employee; and how & when to approach the employee and give expectations for performance improvement.

	Tuesday, October 19, 2010					
8:30am - 9:00am	Conference Registration					
9:00am - 9:15am	Welcome: Than Johnson, OPRA Board President					<i>Ballroom</i>
9:15am - 10:45am	#01 Keynote Presentation: Lynne Seagle, Supporting People to Lead Lives They Choose and The Power of Participatory Management					<i>Ballroom</i>
10:45am - 11:10am	Morning Break: Please Visit Exhibits					
Target	CEO/COO	Program Directors	Human Resources	Direct Support PATHS	Special Features	Technology
11:10am-12:10pm	#02 Health Reform Update - PPACA Developments and Guidance Suzanne Scrutton Jolie Havens Andrea Nelson	#03 A Systems Review of Choking and Falls.....What's Happening in Ohio and How Can We Improve? Scott Phillips	#04 Making FMLA Work For You in 2010 Scott Salsbury Pooja Alag Bird	#05 Principles and Practices of an Effective DSP Jerri Elson	#06 The Workplace Response to Family Violence Sheryl Clinger	#07 Overview of Remote Monitoring Rules and Guidance Mark Davis Patrick Stephan
12:30pm - 1:40pm	Luncheon					
2:00pm - 3:00pm	#08 ICF/MR Reimbursement Update and Strategic Options Patrick McCormick	#09 Residential Consumer Advisory Board Amy Knauss Geoff Dennis Lisa Sipes	#10 Employee Relations Start at the Top Scott Salsbury	#11 The Individual Service Plan: Supporting People in Achieving their Goals and Dreams Christe Snyder	#12 How Do We Age Gracefully with our Residents? Lynne Urbanski	#13 Remote Monitoring Product Overviews: How to use Technology to Create your own Remote Monitoring Plan (Part I) Sandra Lee Henry Dustin Wright
3:00pm - 3:30pm	Afternoon Break: Please Visit Exhibits					
3:30pm - 4:30pm	#14 OPRA Updates Mark Davis Anita Allen Missy Craddock Teri Derry	#15 Tools of the Trade: Quality Assurance Across All Departments Marianne Emerson Greg Bair	#16 Risk Management from an HR Perspective Erin Pond	#17 Facilitating and Supporting Community Inclusion Gail McPeake	#18 Dramakinetics, a Performing Arts Program for Adults with DD Pam Shooner	#19 Remote Monitoring Part II Discussion Forum Sandra Lee Henry Dustin Wright
8:00pm – 12:00am	OPRA PAC Fundraiser/Party					

	Wednesday, October 20, 2010						
8:00am - 8:30am	Conference Registration						
8:30am - 9:30am	#20 Keynote Presentation: State of the State - DODD Updates Director John Martin, DODD						Ballroom
9:30am - 9:45am	Morning Break: Please Visit Exhibits						
Target	CEO/COO	Program Directors	Human Resources	Direct Support PATHS	Special Features	Business Development	
9:45am - 10:45am	#21 Focus on Governance: the IRS Initiative and What it Means for Nonprofit Organizations Martha Sweterlitsch	#22 “I’m supposed to do…….what?” Pam Basil	#23 A Gathering Storm: Wage and Hour Claims are on the Rise. Are you Prepared? Robert Pivonka	#24 Effective Teaching Practices and Strategies Amy Zirkle	#25 Differentiating Between Mental Health Issues and Behavior Problems in Individuals with DD Glenn McCleese	#26 Risk Management in a Dangerous World Phil Shaffer	
10:45am - 11:00am	Session Break: Please Visit Exhibits						
11:00am - 12:00pm	#27 State Agency IT Changes Tracy Cloud Jackie Fleener	#28 Alzheimer’s in the DD Population Lynn Ritter	#29 Employee Performance Feedback – The Good, the Bad, and The Ugly Michelle Anderson Julie Wagner	#30 Specialized Skills in Supporting Elders with IDD Dr. Carl Tyler David Pfreim Catherine Rush Sarah Schramm	#31 Differentiating Between Mental Health Issues and Behavior Problems in Individuals with DD…Cont. Glenn McCleese	#32 Developing a Strategic Fundraising Plan for Health & Service Organizations Chase Horn	
12:20pm - 1:45pm	2010 OPRA Award Luncheon						
2:10pm - 3:10pm	#33 Waiver Reimbursement Mark Davis	#34 MUI Analysis and Reviews…… How to address UI and MUI Trends & Patterns Chuck Davis	#35 Predictive Modeling in Workers’ Compensation Dr. David Kessler	#36 Participant Empowerment Richard Upton	#37 Philadelphia Insurance Loss Control Services Rachael Marchini	#38 So You Call Yourself a Leader? Candy Kelly	
3:10pm - 3:30pm	Afternoon Break: Please Visit Exhibits						
3:30pm - 4:30pm	#39 High Performing Work Teams: Can you Afford to (not) Make the Investment? Diane Beastrom	#40 Autism A Brief Overview Denise Frangos	#41 Leaves of Absence and other HR Challenges: What Providers need to know about Recent Enforcement of the ADA Jackie Ford	#42 The Crucial Role DSP’s Play in Crisis Intervention Gina Kerman	#43 What Every Professional Should Know about Special Needs Planning Tim Pawol	#44 A Competitive Advantage: Positioning Your Business in Today’s Marketplace Candy Kelly	

Wednesday, October 20, 2010

11:00 a.m. –12:00 p.m.

#30 Specialized Skills in Supporting Elders with IDD: A Preview of a New PATHS Curriculum

David Pfriem, Program Consultant, Hard-Wired for Health Project, Lakewood, OH

Catherine J. Rush, Habilitation Mgr, CRA/Senior Services, Cuyahoga CBDD, Cleveland, OH

Sarah Schramm, Practice Facilitator/Outreach Coordinator, Hard-Wired for Health, Cleveland, OH

Dr. Carl Tyler, Coord of Geriatric Education and Research, Fairview Hospital/Cleveland Clinic, Cleveland, OH

As people age, it is paramount that service providers learn how to adapt their support systems to meet the changing needs of people served. This session will help participants develop skills in screening individuals for potential difficulties brought on by the aging process, and how to make appropriate judgments and referrals to health-care professionals for needed services and supports.

**#31 Differentiating Between Mental Health Issues and Behavior Problems in Individuals with DD
Part II**

Glenn McCleese, Director for Special Populations, House of New Hope, Louisville, OH

This workshop will describe ways for staff to determine if an individual is experiencing mental health problems or behavior problems. Participants will be able to identify ways to assess for behavior problems and will be able to identify assessment process for mental health issues.

#32 Developing a Strategic Fundraising Plan for Health & Service Organizations

Chase A. Horn, Development Director, Evant, Inc., Cuyahoga Falls, OH

This session is geared toward individuals/organizations that are new to fundraising or have been/will be revisiting their fundraising strategy. Fundraising has cross-departmental implications and everyone from Board Leadership to Direct Support Professionals have a role in resource development. This session will help participants understand the concept of financial resource diversification and give a basic framework for developing a strategic fundraising blue print.

12:20 p.m. – 1:45 p.m. 2010 OPRA Award Luncheon

2:10 p.m. – 3:10 p.m.

#33 Waiver Reimbursement

Mark Davis, President, Ohio Provider Resource Association, Columbus, OH

Participants will learn the latest on the status of the Individual Options and Level One waivers. Ohio is seeking approval for four new waiver services: Adult Family Living, Respite, Out of Home Respite and Remote Monitoring. This workshop will provide updates on each of these proposed services and how they may impact other waiver services. A report will be given on the activities intended to simplify the waiver reimbursement system including the Cost Projection Tool, adult day services training requirements and waiver reimbursement future.

#34 MUI Analyses and Reviews..... How to Address UI and MUI Trends & Patterns

Chuck Davis, MUI Regional Manager, Ohio Department of Developmental Disabilities, Columbus, OH

This session will address DODD expectations related to MUI Quarterly Reports and Bi-Annual and Annual incident analysis. Participants will understand how incident data can assist the provider in assuring the health and safety of individuals. Pro active incident prevention is possible if patterns and trends are quickly identified and plans of prevention put into place. The session will explain a UI and MUI trend detailing how the trends can be addressed by the provider agency. Attendees will learn more about statewide MUI Trends and be able to relate this information to their own organization.

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Wednesday, October 20, 2010

2:10 p.m. – 3:10 p.m.

#35 Predictive Modeling in Workers' Compensation

Dr. David Kessler, *Medical Director, CompManagement Health Systems, A Sedgwick CMS Company, Dublin, OH*

There are no "crystal balls" when it comes to predicting the frequency or severity of injuries in your work place. There are identifiable trends and knowing what they are can assist you in managing risk. Predictive modeling attempts to take proactive measures in addressing likelihood of injury and ways to manage rising health care costs associated with the treatment of workers' compensation claims. This session will also look at changing trends in health care management. Attendees will learn to understand their options for playing a more active role in the treatment of their injured workers, identify "red flags" or barriers to claim resolution, and develop a plan to react to these issues.

#36 Participant Empowerment

Richard Upton, *Independent Provider, Central Regional Coordinator PATHS Program (OADSP), Delaware, OH*

During this session, Direct Support Professionals will learn about the "Empower Tower" which consists of the six primary actions necessary to empowering individuals served. Those skills include increasing life experiences, building self-confidence, developing assertiveness, enhancing capabilities, providing choices, and maximizing effective supports.

#37 Philadelphia Insurance Companies: Loss Control Services

Rachael Marchini, *Senior Loss Control Consultant, Philadelphia Insurance Company, Beachwood, OH*

This session will review the availability of low cost background checks; the availability and benefits of online defensive driver training, sexual harassment training; abuse and molestation training; In2vate-online risk management programs; EPLI consultation; available technical resources: technical bulletins, e-flyers, checklists and templates; loss trend analysis and loss control surveys. **There will be a 5% credit on property and casualty insurance premium for active OPRA Members who attend this session. This will be effective on your policy renewal date (for current policy holders) or effective date (for new policy holders).**

#38 So You Call Yourself A Leader?

Candy Kelly, *Operations Coordinator, Northern Ohio, Consumer Support Services, Newark, OH*

Are you willing to look out-of-the-box to further develop your skills as a leader? If not, don't bother to attend this presentation – it won't be for you! Participants will, through a combination of lecture and participation: learn how their words, actions and affect are instrumental in conveying the organizations goals, values and strategies; establish the basics of strong meeting management; and be able to compare and contrast best practices of successful organizations.

3:10 p.m. – 3:30 p.m.

Afternoon Break (Please visit exhibits.)

3:30 p.m. –4:30 p.m.

#39 High Performing Work Teams: Can you afford to (not) make the investment?

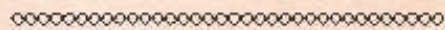
Diane Beastron, *President & CEO, Koinonia Homes, Inc., Independence, OH*

Attendees at this session will learn how to achieve high performing work teams and realize their impact on organization operating with/without HPWT. The presenters will review material from Jim Collins Good to Great for the Social Sector, 5 Dysfunctions of a Team by Lencione, and Leadership Challenge by Kouzes and Posner.

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Wednesday, October 20, 2010

3:30 p.m. – 4:30 p.m.

#40 Autism: A Brief Overview

Denise Frangos, Day Habilitation Coordinator, Independence of Portage County Inc., Ravenna, OH

This presentation is about learning to understand and work with the underlying characteristics that make up autism. These characteristics include communication difficulties, sensory issues, emotional problems, cognitive difficulties and behavioral issues. Increasing our understanding will allow providers the ability to teach, modify and support individuals with autism.

#41 Leaves of Absence and other HR Challenges: What Providers Need to Know about Recent Enforcement of the ADA

Jackie Ford, Partner, Vorys, Sater, Seymour and Pease LLP, Columbus OH

Significant amendments to the employment-related provisions of The Americans With Disabilities Act (ADA) took effect in January, 2009. The purpose of the amendments was to dramatically broaden the scope of the ADA and make it easier for employees to gain protection on the basis of disability. The EEOC (the agency enforcing the ADA) is now clearly focused not on determining whether a particular employee is or is not disabled but on analyzing whether, on a case-by-case basis, employers are reasonably accommodating employees who have medical restrictions. Recent EEOC litigation – including several cases challenging common leave-of-absence policies - indicates that providers will need to closely examine their policies and procedures in order to be in compliance with the expanded requirements of the ADA. Participants will learn fundamental ADA principles, review recent and pending ADA litigation, and get practical advice for achieving compliance.

#42 The Crucial Role Direct Support Professionals Play in Crisis Intervention

Gina Kerman, Director of Quality and Regulatory Compliance, Koinonia Homes, Independence, OH

Being effective on the front-lines of service delivery takes many skills, including the ability to intervene and deescalate crisis situations. In this session, participants will learn a variety of strategies to prevent and intervene when the inevitable crisis happens in the lives of people served.

#43 What Every Professional Should Know about Special Needs Planning

Timothy W. Pawol, Esq., Trust Administrator, Life Enrichment Trust, Pittsburgh, PA

In order to preserve eligibility for government funded services, families have been told to disinherit their children, individuals with disabilities have been told to “spend-down” rather than save and providers have been required to re-establish eligibility after assets have been spent down. While spend-down is better than ineligibility, there are options better than spend-down. The good news is that individuals with disabilities can legally shelter excess assets for future use without the loss of government benefits. The bad news is that permissible methods are defined by law and are complex. Individuals receiving benefits from the government such as SSI or Medicaid are faced with arbitrary limits for the assets they can retain before they become ineligible for benefits. Federal and state law permits excess assets to be retained without loss of eligibility in certain specific types of accounts. The purpose of the session is to simplify the requirements, advantages and disadvantages of each option so that the individual, the family, providers and case managers can make an informed decision on what options are available and which option is the best choice for the individual.

#44 A Competitive Advantage: Positioning Your Business In Today's Marketplace

Candy Kelly, Operations Coordinator, Northern Ohio, Consumer Support Services, Newark, OH

In today's volatile marketplace, all individuals as well as businesses must hone-their-skills to be competitive. By attending this presentation, the participants will look at the basics of business development including: back to the basics – i.e. trolling for business, being a referral conduit, developing a marketing plan ; thinking outside-of-the-box – focusing on what you CAN do, not what you can't; using technical advances; anticipating trends in your niche market and developing a Personal Business Plan – why, what and how a business plan can help you as an individual professional/administrator as well as your company.

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Hotel accommodations are available at the Embassy Suites Hotel, Dublin, OH. Room rates for conference attendees are **\$123.99** plus tax for single or double occupancy. (This rate includes a complimentary cooked-to-order breakfast). Reserve your room directly with the Embassy Suites Hotel and mention you are with The Ohio Provider Resource Association Conference to receive the reduced rate. This rate is only guaranteed on reservations made on or before **September 26, 2010**.

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- From Port Columbus Airport -
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Continuing education credits for all sessions by the Board of Examiners of Nursing Home Administrations (BENHA).
Approval pending for 9 Course Hours

Nursing—Any continuing education activity approved by BENHA is accepted by the Ohio Board of Nursing for all nurses in the State of Ohio

Continuing education credits for Adult Services/Day Habilitation; CB Member; Service & Support Administration; Superintendent/Asst. Superintendent - *Approval pending for 9 hours*

OPRA is an approved provider for HRCI - *Approval pending for 9 Course Hours*



Ohio Department of Developmental Disabilities Licensure CEU's - *Approval pending for 9 Course Hours*.

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Social Work Continuing Professional Education Provider #RSX019404 - *Approved for 9.5 Course Hours*

In order to receive continuing education credit, you must currently hold the license or certificate and complete an attendance record. You must attend the entire session or day to receive credit.

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Please check your category for registration:

	Member	Non-Member
Conference – Day 1 ONLY – October 19th	\$130	\$205
Conference – Day 2 ONLY – October 20th	\$130	\$205
Full Conference – October 19th & 20th	\$205	\$375
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DODD Adult Services/Day Habilitation; County Board Member; Service & Support Admin; Supt/Asst Supt; – 9 – Approval Pending
DODD Licensure – Approved 9 Course Hours
HRCI – 9 Course Hours – Approval Pending
Social Work Hours Only from the Counselor, Social Worker & Marriage and Family Therapist Board – Approved 9.5 Course Hours

Registration Cancellations

- There will be a \$50 charge for cancellations received between 10/05/10 and 10/12/10.
- No refunds will be issued for registrations cancelled after 10/12/10.
- The full registration fee will be charged for EACH “No-Show”.
- Substitutions are permitted.

Tuesday, October 19, 2010

9:15 – 10:45

- ☐ #01 – Keynote – Supporting People

11:10 – 12:10

- ☐ #02 – Health Reform Update
☐ #03 – Systems Review of Choking & Falls
☐ #04 – Making FMLA Work in 2010
☐ #05 – Effective DSP
☐ #06 – Workplace Response/Family Violence
☐ #07 – Overview of Remote Monitoring

2:00 – 3:00

- ☐ #08 – ICF/MR Reimbursement Update
☐ #09 – Residential Consumer Advisory Bd
☐ #10 – Employee Relations Start at the Top
☐ #11 – The Individual Service Plan
☐ #12 – Age Gracefully with our Residents
☐ #13 – Remote Monitoring (Part I)

3:30 – 4:30

- ☐ #14 – OPRA Updates
☐ #15 – Tools of the Trade: QA
☐ #16 – Risk Mgmt from an HR Perspective
☐ #17 – Facilitating & Supporting Community
☐ #18 – Dramakinetics
☐ #19 – Remote Monitoring (Part II)

Wednesday, October 20, 2010

8:30 – 9:30

- ☐ #20 – Keynote – State of the State

9:45 – 10:45

- ☐ #21 – Focus on Governance: IRS Initiative
☐ #22 – I’m supposed to do What?
☐ #23 – A Gathering Storm
☐ #24 – Effective Teaching Practices &
☐ #25 – Differentiating Between MH Issue (I)
☐ #26 – Risk Mgmt in a Dangerous World

11:00 – 12:00

- ☐ #27 – State Agency IT Changes
☐ #28 – Alzheimer’s in the DD Population
☐ #29 – Employee Performance Feedback
☐ #30 – Specialized Skills/Elders with DD
☐ #31 – Differentiating Between MH Issue (II)
☐ #32 – Developing a Strategic Fundraising ...

2:10 – 3:10

- ☐ #33 – Waiver Reimbursement
☐ #34 – MUI Analysis & Reviews
☐ #35 – Predictive Modeling/Workers Comp
☐ #36 – Participant Empowerment
☐ #37 – Loss Control Services
☐ #38 – So You Call Yourself a Leader?

3:30 – 4:30

- ☐ #39 – High Performing Work Teams
☐ #40 – Autism: A Brief Overview
☐ #41 – LOA & Other HR Challenges
☐ #42 – Crucial Role DSPs Play in Crisis ...
☐ #43 – Special Needs Planning
☐ #44 – A Competitive Advantage ...

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