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[Ohio Association of County Boards of Developmental Disabilities \(OACB\)](#)

1. Governor Ted Strickland Kicks Off OACB Conference with Message of Thanks for Collaborative Statewide Efforts

Governor Ted Strickland enthusiastically addressed opening comments to the more than 300 attendees at this year's Ohio Association of County Boards (OACB) spring conference May 20th at the Columbus Marriott Northwest (Dublin), stating, "I am here to thank you for the work you do to assure quality of life for Ohioans with disabilities and their families. Through difficult times you have maintained quality services with limited resources." He continued,

"And, I am especially pleased that today, DODD Director John Martin will share with you some just-released statistics that show you how Ohio stacks up with other states in the nation regarding services for people with developmental disabilities. And we stack up well. Very well. My sincere thanks to you all for the work you do."

The Governor's comments also touched on the importance of maintaining strong stakeholder relationships within Ohio's developmental disabilities community, as well as the importance of using research-based data -- such as the National Core Indicators* (NCI) -- that assess how Ohio compares to other states regarding quality of services provided, as perceived by service recipients. He stated, "Clearly, we have a lot to be proud of as we look at Ohio's performance in this new research."

Speaking on the subject of specific efforts the administration is making that will positively affect developmental disability services, Governor Strickland noted,

"I also am pleased to note that some funds to support services have been made available for infants and toddlers who have special needs – namely, the Ohio Department of Health has earmarked approximately \$600,000 of stimulus funds to be directed to this critical service area."



Governor Ted Strickland addresses the OACB Spring Conference attendees in Dublin last week.

Citing indicators that point toward a slow but perceptible economic recovery within the state, Governor Strickland shared some encouraging signs of this recovery in several cities across Ohio, and concluded,

"I believe that the best days are ahead of us, and the worst times are over – thank you for your continued commitment to Ohioans with disabilities, and be assured that your work is appreciated."

Following the Governor's comments were presentations by OACB Executive Director Dan Ohler, and DODD Director John Martin, each of whom addressed in various ways the conference theme, *"Efficient Practices, Quality Outcomes."* Director Martin supplied data gathered by Ohio's participation in the National Core Indicators (NCI) most recent research, which compares 26 participating states (see <http://dodd.ohio.gov/futuresmore/nci.htm>) and provides demographic information as well as reports responses to specific survey questions.

Director Martin noted,

"NCI research shows us that in Ohio, when people are asked questions regarding quality of life – such as, 'Do you have friends who are not staff or relatives?' ... or, 'Do you feel that you are treated with respect?' ... or, 'Do you feel that you have enough help in working out problems that may occur?' – in those areas, Ohio is stronger than the national norm. Consistently, the measure of responsiveness and customer service by Direct Support Professionals in Ohio is better than the national norm. This is something all of us can be very proud of."

Director Martin's OACB presentation will be online this week at www.dodd.ohio.gov

In line with the DODD Priority Work Areas (online at [DODD Priority Work](#)) tools such as the NCI research will be helpful in identifying and understanding trends and patterns in the service system, as well as perceptions thereof.

Director Martin adds,

“We’ll look at the research results in a variety of ways to learn how we can put it to work toward more efficient practices and quality outcomes. A lot of how good we look, nationally, is due to the hard work done at the County level – ‘on the front lines.’ At the Department, we greatly appreciate your willingness to work with us on behalf of Ohio’s more than 80,000 individuals with developmental disabilities.”

In addition to the NCI data presentation, Director Martin shared that the Ohio Developmental Disabilities Council has generously agreed to fund a grant that will enable our state to begin using the Support Intensity Scale – an assessment tool that is used by 14 other states. The Support Intensity Scale will help develop service profiles of populations within the DD system, including individuals residing in Developmental Centers, and individuals who have mental health issues as well as a developmental disability and/or who may be incarcerated.

“The Support Intensity Scale will help us to get a handle on resource utilization in Ohio, and how we can make better use of our existing resources,” said Director Martin. Similarly, he noted that The Ohio State University Nisonger Center <http://nisonger.osu.edu/> -- a designated University Center of Excellence in Developmental Disabilities -- has agreed to help evaluate the data obtained from the Support Intensity Scale project, and further our efforts to define more efficient practices and quality outcomes. He added,

“We are indebted to partnerships such as this one with The Nisonger Center to help us make the most practical and effective use of available information, and make good decisions.”

The OACB conference <http://www.oacbddd.org/> also included several timely seminars and tracks designed to help County Boards of Developmental Disabilities and related stakeholders to explore and employ new technologies and planning models to make the best use of limited resources and maintain service excellence.

**The National Core Indicators, a collaboration between National Association of State Directors of Developmental Disability Services (NASDDDS) members and the Human Services Research Institute (HSRI), is a systematic approach to performance and outcome measurement. Participating states pool resources and knowledge to create performance monitoring systems, identify common performance indicators, and share results.*



Announcement: Advocacy and Protective Services Inc.

2. APSI Names Ginger Young Executive Director

Virginia (Ginger) M. Young, MA, LSW, has been named Executive Director of Advocacy and Protective Services Inc. (APSI) -- a private, non-profit agency that contracts with the Ohio Department of Developmental Disabilities to provide guardianship and protective services to individuals age 18 or older. Effective June 28, 2010, Young will replace former Executive Director Ron Kozlowski, who retired earlier this year, following 24 years in that post.

As Executive Director, Young will oversee ten regional offices throughout the state and a Central Office in Columbus, where she will be located (see <http://www.apsiohio.org/ao/>.) The independent organization has long advocated for outcomes that promote dignity, respect, and enhanced quality of life for individuals with developmental disabilities.

Young notes that her collective background, including Vice President of Clinical Operations at *St. Vincent Family Centers* (March 2005-present) has prepared her for this new challenge. At St. Vincent -- which provides services for children with behavioral and mental health challenges -- she has been responsible for the development, service coordination, marketing, documentation, and outcomes for the agency's clinical programs, as well as budgeting and grant proposal development, among other duties.

Prior to the position at St. Vincent, Young was employed by the Ohio Department of Mental Health (ODMH) as Consumer Advocate (2001-2005), acting as liaison to stakeholders statewide. Her educational background includes a Master of Arts in Public Policy and Management from The Ohio State University, and a Bachelor of Arts in Psychology from Ohio Dominican University. In addition, she has earned an Associate of Applied Science in Interpreting and Transliterating from Columbus State Community College.

She explains,

"It feels to me as if all of my prior work experience and my educational background has led me to APSI. My entire career has included a strong commitment to the deaf community, and to populations that have specific challenges. I always have my 'advocacy hat' on! Quite frankly, I was impressed when I interviewed for the APSI position. I saw a very healthy environment with supportive staff and a strong Board that all shared a passion for their work. I am really looking forward to this new opportunity, and to working with all of the stakeholders in the developmental disabilities community."



Ginger Young

Nevalyn Neval, APSI Board President, and long-time advocate, comments, "As President of the Board, I know I speak for all of us when I say that we are extremely excited about bringing Ginger to this leadership position." She continues,

“We couldn’t be more enthusiastic about her skills, her range of talents, and the solid experience that she will bring to the APSI organization. Her passion shows – you can see it, and you can hear it in her voice. After a very thorough interview process, it is exciting and rewarding to know that we will be moving forward with Ginger’s leadership.”

About APSI

Approximately 4660 individuals are represented by APSI. The agency is appointed guardian by the Probate Court throughout Ohio. APSI utilizes the ‘Best Interest’ Standard in decision making for individuals served. APSI Program staff act on behalf of the agency to provide informed consent, and to advocate for appropriate services and supports.

“Great organizations are fueled by people who love what they do, largely because they love who they do it with ... and who they do it for.”

- Jim Collins, noted author on the subject of business success



Part IX in a Series

3. Priority Work – Reducing Lifelong Impacts of Disability for Families by Responding More Effectively to Their Needs

The DODD has developed a framework to impact specific priority issues in compliance with budgetary constraints. This ‘Priority Work Plan’ is designed to help us work more effectively, in partnership with other system stakeholders, to serve the needs of Ohioans with developmental disabilities and their families. Here is the ninth in a series of Pipeline articles that highlights these top priority areas.

The Priority Work Plan includes ten areas of concentration, several of which are driven by activities that address and support streamlining services across the state, and reducing the cost of those services. (For details, see [Pipeline Volume 3 Issue 22](#), October 28, 2009, The 2010-2011 Workplan: Part I – The Ten Priority Areas.)

Reducing the lifelong impacts of disability by responding to families’ needs sooner, rather than relying on waiting lists is one of the ten priority areas and is a ‘work-in-progress,’ led by DODD Deputy Director, Patrick Lanahan, in partnership with County Boards of DD and other stakeholders. Steps in the overall progress of this Priority Work Area are taking place, including:

- Usage of \$600,000 in stimulus funds specifically earmarked by the Ohio Department of Health (see *Pipeline* article #1, in this issue) for services to infants and toddlers with special needs. Specifically, the funds will be used to provide supports for families of eligible children ages zero to three;
- Collaborative efforts with entities such as West CON, a network of Ohio counties that is exploring ways to effectively provide consistent and specific services across county lines for very young children with developmental disabilities, including autism;
- Exploring intake and screening processes and workable timelines to help address an individual's needs as he or she is deemed eligible. This is being explored primarily via the

County Collaborative group (See [Pipeline Volume 4 Issue 2, January 20, 2010](#), Priority Work Plan: Part IV – The County Collaborative);

- Continuing to develop waivers that are more flexible and self-directed;
- Partnering with other agencies to share resources;
- Enhancing methods for responding to families' needs sooner, so individuals can avoid more costly interventions later in life (i.e., identifying and meeting interim or incremental needs, if not the ultimate goal);
- Establishing a process for *annual contact* with individuals and families on waiting lists to identify any current needs that could be met; and,
- Encouraging an evolution from facility-based to family home-centered early intervention, school age, and transition-to-work practices. In this area, a focus will be on sharing best practices and new ideas that may be replicated successfully.

Setting the Stage to Respond More Flexibly to Families' Needs

Participants in the 18-county County Collaborative Network [Pipeline Volume 3 Issue 22](#), are inventorying existing processes with goals of developing a single process for intake, screening, and eligibility determination, and for integrating assessment, service planning, fiscal planning, monitoring, and quality assurance into a single web-based system that results in online availability of individual service plans.

Participants in the County Collaborative Network also are testing new strategies for waiting list management. The goals are to enhance methods for responding to families' needs sooner, and to establish a process and plan for annual contact with individuals and families on waiting lists.

In discussing this section of the Priority Work Plan, DODD Director John Martin explains,

“Anything we can do to reduce the reliance on waiting lists, and provide at least some needed assistance to an individual or family, is what we are working to do in this Priority area. I have been impressed with efforts in some counties to explore creative and practical ways to provide at least some needed services to those on waiting lists. The collaboration I am seeing in this area is very exciting, and I believe we will be seeing good progress in the long run, because of it.”

The expected outcomes from *reducing the lifelong impacts of disability by responding to families' needs sooner, rather than relying on waiting lists* also correspond closely to DODD Director John Martin's Director's Flexible Performance Agreement, which is a contract with Governor Strickland to develop key measures and targets, and report on results. Each agency within the Governor's cabinet is responsible for achieving the goals of the Governor's Leadership Agenda through department performance.

Priority Work, Quarterly Update

An updated report on the progress of the ten DODD Priority Work Areas has been completed, and is posted on our website at <http://www.dodd.ohio.gov/DODDPriorityWork.htm>. The report

is in a grid format so that the action steps and work status/progress can be tracked easily for each of the Priorities.

Additional information regarding the scope of DODD Priority Work Areas is available at <http://dodd.ohio.gov/DODDPriorityWork.htm>.



4. PATHS MidEast Region Celebrates Ten New Graduates

The Professional Advancement through Training and Education in Human Services (PATHS) Credentialing Program, MidEast Region, recently celebrated its second graduating class, where ten Direct Support Professionals earned *Certificates of Initial Proficiency*. The PATHS MidEast Regional Council consists of MEORC (the MidEast Ohio Regional Council), Region V County Boards of Developmental Disabilities, and provider agencies in the geographical area.



PATHS MidEast Region, shaded in blue.

Receiving certificates were:

- Stacy Arbaugh – Mount Aloysius, Perry County
- Brent Brannon – Mount Aloysius, Perry County
- Darla Channel – Perry County Board of DD – PerCo, Perry County
- Tammy Heck – Newark Resident Homes, Licking County
- Lisa McGee – Muskingum Residentials Inc., Muskingum County
- Kim McNabb – RHDD, Washington County
- Amanda Swisher -- Newark Resident Homes, Licking County
- Anne Triplett -- Newark Resident Homes, Licking County
- Bethany Toledo -- Muskingum Residentials Inc., Muskingum County
- Sheila Valentine -- Perry County Board of DD – PerCo, Perry County

MEORC congratulates the graduates on completing what has become a very thorough and challenging curriculum designed to improve skills and opportunities for Direct Service Professionals, and also positively affects the individuals with developmental disabilities whom they serve.

The PATHS curriculum's Certificate of Initial Proficiency includes 60 hours of classroom instruction in a variety of topics including, but not limited to: community living skills and supports; service facilitation; self determination; documentation; advocacy; and, personal ethics. In addition, students complete an extensive portfolio that includes a collection of work samples that demonstrate their skills.

Professional Development Statements by recent Ohio PATHS graduates exemplify this commitment to excellence. In Southeast Ohio last year, PATHS graduate Erin Pearson wrote,

“Constructing this portfolio has given me the ability to know my strengths and weaknesses. It has given me the tools I need to be more professional, by making me think before I act. I am much more aware of the fact that the people I work with have choices and abilities than I was before I started my portfolio, and PATHS.”



- Recent Mideast Region graduates of the PATHS Credentialing Program -
Front row from left: Lisa McGee, Bethany Toledo, and Amanda Swisher;
Back row from left: Kim McNabb, Darla Channel, Brent Brannon, Sheila Valentine, and Anne Triplett.
Not pictured: Stacy Arbaugh, Tammy Heck.



PATHS is the credentialing program offered by the Ohio Alliance of Direct Support Professionals.

For more information on PATHS, Mideast Region: http://www.ohiopaths.org/Region_Mideast.html



Ohio Olmstead Task Force

5. Establishing a *HOME* Choice Consumer Advisory Council

“Confinement in an Institution severely diminishes the everyday life activities of individuals, including family relations, social contacts, work options, economic independence, educational advancement, and cultural enrichment.”

– Justice Ruth Bader Ginsburg, Supreme Court of the United States, *Olmstead v. L.C.*, 1999



The Ohio Olmstead Task Force and the Ohio Developmental Disabilities Council invite interested individuals to apply for membership on the new *HOME Choice* Consumer Advisory Council. As Ohio embarks on system reform to balance the long term services and supports delivery system -- Medicaid and non-Medicaid -- input and support from persons who are directly impacted by the system is important and necessary.

Deadline for receipt of applications to participate on the Council is June 1, 2010.

In an effort to build a Consumer Advisory Council that is representative of all persons, the Olmstead Task Force is seeking representatives from the following populations:

- Persons with developmental disabilities;
- Persons who are elderly;
- Persons with physical disabilities;
- Family and/or legal representatives of a child with a disability;
- Persons with mental health disabilities;
- Persons with traumatic brain injury; and,
- Persons in active recovery from alcohol and/or other drug addiction/abuse.

The New Council's Charge

The charge of the *HOME Choice* Consumer Advisory Council is to provide a forum for input, education, and development of consensus on principles, standards, and policy initiatives that impact the long term services and supports system. The Council will advise state agencies, General Assembly members, and other interested parties on these subjects.

It is envisioned that the Council will address issues including: access and entry into the delivery system; services and supports design and redesign; housing; workforce development; and, unified budget. In addition, the Council will encourage expanded advocacy across disability groups, and provide support and guidance to local advocacy efforts. An initial meeting will be scheduled for late Summer/Fall 2010. For a membership form and more information, visit <http://jfs.ohio.gov/OHP/consumers/homechoice.stm> and submit electronically by *June 1, 2010*, or contact:

Shelley Papenfuse
Ohio Olmstead Taskforce/Chair
The Ability Center of Greater Toledo
5605 Monroe St., Sylvania, OH 43560
shelley@abilitycenter.org

A Little History

The Ohio Olmstead Task Force is a grass roots coalition of people with disabilities of all ages, their family members, and other organizations advocating together for the right to live, work, and participate fully in their communities. Visit <http://www.ohioolmstead.org/> for more information.

“The Olmstead ruling was a critical step forward for our nation, articulating one of the most fundamental rights of Americans with disabilities: having the choice to live independently. I am proud to launch this initiative to reaffirm my Administration's commitment to vigorous enforcement of civil rights for Americans with disabilities and to ensuring the fullest inclusion of all people in the life of our nation.”

- President Barack Obama, June 22, 2009, “The Year of Community Living”



Two State Agencies Partner to Get the Word Out...

6. Take Action: Protect Yourself from Fraud!

Ohio's Department of Insurance and Department of Aging Team Up on New Initiative

Last week two state agencies launched a new initiative, “*Take Action: Protect Yourself from Fraud*,” that educates Ohioans about insurance fraud and financial exploitation. Ohio Department of Insurance (ODI) Director Mary Jo Hudson, explained, “There are growing trends that show, for example, that insurance and annuities fraud are especially targeted at older people. This initiative is a proactive step to arm *all Ohioans* with knowledge to help them avoid financial exploitation. It also serves as a resource so people know where to go to report fraud.” She added,

“Together, the Ohio Department of Insurance and the Ohio Department of Aging can arm consumers with information to help them protect themselves and allow us to garner the information we need to track down the perpetrators.”

Dottie Howe, ODI Fraud Protection Program Coordinator, notes that it is very important for people who are caregivers and/or guardians for people with developmental disabilities and other especially vulnerable populations to be on the alert for fraudulent schemes and deceptive practices that could affect these individuals. She explains, “Our program is perfect for caregivers and guardians who handle financial decisions for others.” She continues,

“When you’re making important choices for others, involving medical or life insurance – or any financial investment – use our online guide at www.takeaction.ohio.gov to assist you, or just give us a call. If we can’t answer your question, we’ll direct you to someone who can. There’s also a section on the website that states, ‘ASK DOTTIE by-email at takeaction@ins.state.oh.us’, and that’s where people can share scam stories, make comments, or just get advice.”

Howe noted that people are reluctant to report being swindled, often out of embarrassment or shame -- especially senior citizens, who under-report these events because they don’t want family members to know. “Anyone at any age can be scammed if a con artist or unscrupulous sales agent is convincing enough. There’s nothing to be ashamed of if someone takes advantage of you. Studies indicate that the profile of victims of investment fraud are men over age 55 who are financially savvy and smart. Still, they can get scammed.”

Free Consumer Guide

The new, free consumer guide at www.takeaction.ohio.gov provides background facts on areas in which people can be exploited, and serves as a workbook listing important questions to ask. As noted by Dottie Howe, the interactive website is filled with tips on how to recognize, avoid, and report fraud.

Take Action focuses on alerting consumers to types of deceptive sales practices and schemes occurring in the areas of: annuities; living trusts; stranger-originated life insurance; reverse mortgages; medicare sales; and, health care fraud.

Take Action also assists Ohioans in safeguarding personal online information and warding off unwanted telemarketers and ‘spammers.’

According to the Ohio Department of Insurance and the Ohio Department of Aging, “The best weapon people can use to protect themselves from fraud is to recognize it when they see it – before their money lines somebody else’s pocket.”

Ohio Department of Aging Director Barbara Riley comments, “We want Ohioans to know that when it comes to consumer issues, this means being your own advocate. Know what you want, what to look out for, and where to turn for help, should you need it.”

Speakers Available

Representatives from the Ohio Department of Insurance, the Ohio Department of Aging, the Ohio Department of Commerce, the Office of Attorney General Richard Cordray, the Office of State Treasurer Kevin Boyce and the Ohio Consumers’ Counsel also will be available to participate on informational panels. Groups focusing on seniors, people with developmental disabilities, and other especially vulnerable populations can request a speaker for a workshop, or ask for a panel of experts to talk about fraud. (See contact information below.)

Statistics show that senior citizens attract 30% of reported fraud, and are three times more likely to become fraud victims. The Baby Boomer generation will reach 71 million over the next several decades – a huge population ripe for financial exploitation.

Visit www.takeaction.ohio.gov to read or order copies of the Take Action consumer guide. Email program coordinator, Dottie Howe, at takeaction@ins.state.oh.us. Consumers with specific insurance questions and complaints may call the Ohio Department of Insurance consumer hotline at 1-800-686-1526.



May 26-27 at Hyatt Regency, Columbus

7. Our Choice: Living in the Community, Conference Provides Information and Inspiration

Our Choice: Living in the Community, a conference for Ohioans with disabilities, their families and advocates, began today’s program with a rousing keynote address by Samuel Bagenstos, Deputy Assistant Attorney General in the U.S. Department of Justice’s Civil Rights Division, who stated clearly and often that the right of people with disabilities to live in the community is a core principle of civil rights, which must be protected and reinforced. He stated,

“When my son asks me, ‘What does a disability rights lawyer do?’ I tell him that at the U. S. Department of Justice, what we are about is the right to live in this world, and to live in it as our Constitution promises.”

Bagenstos’ comments and others during the morning session of the two-day conference, today and tomorrow at the Hyatt Regency Columbus, were supported by rulings such as the Olmstead Decision (updated Ohio information: [Strickland Olmstead Plan](#)) that protect the civil rights of *all individuals*. The event is presented by the Ohio Olmstead Task Force, HOME Choice, CareSource and the Ohio Legal Rights Service. Workshops on these and other subjects, and a celebration of the 20th Anniversary of the Americans with Disabilities Act (ADA) are also slated.

Organizations participating in the conference were mindful of supporting the *Our Choice: Living in the Community* theme, and included relevant information and activities. Always an innovative group, *People First of Ohio* invited conference attendees to, “Share what you think about living in the community,” by hosting a table filled with materials to help interested individuals create artwork that depicts what they feel they need and want to live successfully in the community.



People First of Ohio’s interactive information table was a hub of activity as individuals artistically created ‘their community.’ Overheard: “I’ll need a mailbox for sure. I’ll be getting lots of mail.”

The conference program’s welcoming comments set the tone for what should be a very successful two days: “We hope you will find this event to be an enlightening and valuable experience. It’s been more than ten years since the U.S. Supreme Court ruled that people with disabilities have the right to live in a community-based setting rather than be hidden away in a segregated institution such as a nursing home.” It continued,

“States must provide community-based programs and services when living in a community setting is an individual’s choice ... Keep the promise of the Olmstead Decision alive by coming together and advocating for its full implementation throughout the United States.”

For more information visit www.ddc.ohio.gov.



Correction

In the story titled, “*Huron, Ottawa Counties Launch Bridges to Transition*,” in the [Pipeline Volume 4 Issue 10, May 12, 2010](#), the following information was inadvertently omitted: Crawford, Marion and Wyandot counties also are currently involved in the *Bridges to Transition* program, bringing the statewide total of participating counties to fifteen. *Pipeline* thanks reader, Judy Enders, Business Manager, Crawford County Board of DD, for this information.

8. Pipeline PostScripts

To see the DODD website calendar, click on ‘Calendar’ at the lower bar of the homepage, www.dodd.ohio.gov

⇒ **Survey Re: The ADA in Your Community**

ADA-OHIO, in conjunction with the Great Lakes Disability Business Technical Assistance Center, is conducting a survey titled, ‘*The ADA in Your Community*.’ Since the enactment of the Americans with Disabilities Act (ADA) in 1990, communities have made progress as physical, programmatic, and attitudinal barriers that hinder people with disabilities are removed. And yet, there is still a need for improved compliance. This survey asks citizens to identify how they view their community’s current implementation, and offer ideas about how accessibility can be improved. Complete the ADA Survey online at: [HTTP://www.TheADASurvey.org](http://www.TheADASurvey.org). Print copies and alternative formats are available. *To request an alternative format, or for additional information, contact L. Scott Lissner by phone: (614) 292-6207 or e-mail: lissner.2@osu.edu.*

⇒ **DODD Hotline for Reporting Abuse, Neglect, and other Possible Major Unusual Incidents**

To report abuse/neglect and other MUI’s call toll-free: **1-866-313-6733**. Please note that MUIs are to be reported to the local County Board of DD, however, it is understood that there may be times an individual, staff member, or family member may feel it is a conflict -- or that, potentially, a County Board may be involved in the allegation. In those instances it is important to remember the hotline number is there to be used for reporting concerns in these situations.

Pipeline feedback ... direct from you to the state ...

Pipeline is an electronic publication of the Ohio Department of Developmental Disabilities (DODD), distributed approximately twice monthly to update and inform readers of timely, relevant information affecting stakeholders in the developmental disabilities community. Share comments about *Pipeline* at feedback@list.dodd.ohio.gov, or contact Sherry Steinman, sherry.steinman@dodd.ohio.gov or phone (614) 644-0262. *The DODD values subscriber confidentiality and does not intentionally share subscriber addresses with others. However, in the event of a public records request, the DODD will comply with all applicable Public Records Laws.* To subscribe to *Pipeline* or add a new address, email: join-pipeline@list.dodd.ohio.gov and write SUBSCRIBE in the subject line. To discontinue your subscription to *Pipeline* or remove an old address, email: join-pipeline@list.dodd.ohio.gov and write UNSUBSCRIBE in the subject line. Pipeline is archived at <http://dodd.ohio.gov/publications/pipeline.htm>

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Department of
Developmental Disabilities