

**News from the Ohio Department of Developmental Disabilities** 

John Kasich, Governor

John L. Martin, Director

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### Office of Health Transformation

### 1. Governor Kasich Outlines Guiding Principles

On January 13, Governor John R. Kasich signed an Executive Order that created the Governor's Office of Health Transformation (OHT). The purpose of OHT is to plan for the long-term efficient administration of the Ohio Medicaid program and act to improve overall health system performance in Ohio. OHT will be led by Greg Moody, a veteran public and private health system consultant who was on the staff of the U.S. House Budget Committee during John Kasich's Congressional tenure.

In a recent meeting with the Directors and key staff of the state agencies that serve people through the Medicaid funding stream, Governor Kasich and Moody outlined the principles guiding OHT in its work. Remarking on the discussion, Ohio Department of Developmental Disabilities (DODD) Director John Martin stated,

"These guiding principles will steer the work we are doing to implement modernization and costcontainment priorities."

During the early weeks of the new Administration, Governor John Kasich has signed several Executive Orders, all listed at <a href="http://governor.ohio.gov/ExecutiveOrders.aspx">http://governor.ohio.gov/ExecutiveOrders.aspx</a>\*
Briefly, they are:

**Executive Order 2011-01K** 

This Executive Order establishes the *Common Sense Initiative*, a process for independently evaluating the economic impact of agency rules and regulations on small businesses in Ohio. It names the state's Lieutenant Governor as leadership for the initiative, and specifies several task areas designed to attract and retain businesses and jobs within Ohio.

### Executive Order 2011-02K

This Executive Order creates the *Office of Health Transformation* (OHT), which is charged with carrying out the immediate need to address Medicaid spending issues, plan for the long-term efficient administration of the Ohio Medicid program, and act to improve overall health system performance in Ohio.

### Executive Order 2011-03K

This Executive order requires all public officials and employees of executive branch agencies, including members of boards and commissions, to adhere to *Ohio's ethics laws* applicable to public officials and employees. The policy requires the chief legal counsel of each agency to provide annual ethics law training for all employees, with such training tailored to the particular duties and responsibilities of the agency. The order also directs all employees to seek guidance on the ethics laws from their agency's chief legal counsel or the Ohio Ethics Commission before undertaking any action about which they may have questions. Allegations concerning violations of the ethics laws are to be reported to the Inspector General or the Ohio Ethics Commission.

### Executive Order 2011-04K

This Executive Order continues the *Barbara Warner Workplace Domestic Violence Policy* established in 2008, and requires each agency to provide resources for victims of domestic violence. It also directs supervisors to accommodate the special needs of such victims by allowing them to take leave or modifying their work assignments, if necessary. Discrimination or discipline against a state employee solely for acts resulting from being a victim or survivor of domestic violence is prohibited under the Order, and it calls for referring perpetrators of domestic violence who are state employees to the Ohio Employee Assistance Program for services and/or short-term counseling.

### Executive Order 2011-05K

This Executive Order reaffirms an *anti-discrimination policy* promoting equal employment opportunities in state employment by protecting employees or candidates for state employment from discrimination based on race, color, religion, gender, national origin, military status, disability, age, genetic information, or sexual orientation. Suspected violations of this Executive Order will be investigated, and state employees who are determined to have violated the Order may be subject to discipline up to, and possibly including, termination.

Visit www.dodd.ohio.gov/OHT.htm for updated information and articles regarding the Office of Health Transformation, including the Executive Order creating the OHT, and the principles that guide Ohio on this path. (See: Executive Order 2011-02K: Creating the Governor's Office of Health Transformation)

### Miller Appointed Administrator of Ohio Rehabilitation Services Commission

Among the final Cabinet-level staff appointments recently made by Governor Kasich was the naming of Kevin L. Miller as the Administrator for the Ohio Rehabilitation Services

Commission (RSC), effective January 18. Miller had been Executive Director of the Ohio State Board of Cosmetology since 2005. He also served in a number of positions including Chief of Staff, at the Department of Youth Services from 1993 to 2005.

Miller commented following the appointment, "I've had the privilege of serving the State of Ohio for nearly two decades in multiple capacities, and I'm grateful to Governor Kasich for this opportunity that allows me to continue serving Ohioans. I look forward to applying these experiences to partner with individuals who have disabilities so they can get the workforce training necessary to lead productive lives -- while bolstering Ohio's economy."

The Ohio Rehabilitation Services Commission is the state agency that partners with Ohioans who have disabilities to achieve quality employment, independence and Social Security disability determination outcomes through its Bureau of Vocational Rehabilitation (BVR), Bureau of Services for the Visually Impaired (BSVI) and Bureau of Disability Determination (BDD).

More at: www.rsc.ohio.gov/default.htm

Additional information: http://governor.ohio.gov/ExecutiveOrders.aspx



## 2. Health Improvement Policy Staff Sharpens Focus

Joining the DODD Office of Policy and Constituent Support last October, Janet Winterstein, RN, filled a newly-created Health Improvement Policy Staff position. This position was created and filled in response to a critical need identified by system stakeholders. Winterstein has more than 30 years of experience working in the developmental disabilities field in both residential and County Board settings, and will focus on key areas such as:

- Promoting health and wellness initiatives;
- Developing policies and protocols related to the health care needs of individuals with developmental disabilities;
- Providing technical assistance related to health care issues; and,
- Coordinating the Medication Administration program.

Winterstein's 'headquarters location' is a field office in Lorain, Ohio, and she will be traveling the state this year -- both in person and 'virtually,' via online webinars and discussion groups -- to become more familiar with various ideas and approaches to making progress on the above key areas. Speaking with her recently, *Pipeline* learned that there are a growing number of questions regarding Medication Administration requirements and content among stakeholders across the state. She explains,

"I do get a lot of questions regarding training, certifications, and recertifications, and it's very important to me that we focus on how to best serve the health and safety issues and concerns presented by each individual served, while balancing their rights to independence, privacy, and choice."

More at www.dodd.ohio.gov/health/medadmin.htm



Janet Winterstein, RN

She adds, "Especially in delivering Medication Administration services, the importance of providing safe and effective health support is so critical in community-based settings that may require providers to be even more mindful of medication-related responsibilities than in settings with direct nursing supports."

Winterstein states, "In order to meet the prescribed standards of related rules in effect (5123: 2-6-06 and others) it is crucial that RN Trainers recognize that the Medication Administration certification allows personnel to administer medications and treatments in a variety of settings, either with or without nursing oversight, regardless of the setting in which they are practicing at the time of certification renewal." She continues,

"RN Trainers are key to ensuring that personnel recognize their responsibility to know what they are administering and how they are administering; how to do so correctly; what to expect if all goes well; and what to watch for and do if all does not go as expected. Regardless of what people know at the time of recertification it is important for them to recognize their responsibility to seek out additional information and training, as applicable, when dealing with new medications, new service recipients, or dormant task skills."

An example of recognizing and strengthening 'dormant task skills' would be ... if someone has not taken a blood pressure for several years, and is then caring for a person who needs such care daily, the care provider should be sure to obtain 'refresher information' and training in that area before resuming taking on that responsibility. Winterstein emphasises,

"Personnel need to be assertive in seeking out the information and training they need."

In taking a broad look at the subject, she adds, "Meeting the standard of the rule is important, but *safety* and *efficacy* are ultimately the core standards we are trying to foster."

### **An Evolutionary Approach**

Discussing key issues in the area of Health Improvement Policy, it is important to note that settings where designated staff are providing medications and treatments without professional nursing oversight are growing daily. Moving forward in this area, it will be critical for RN Trainers and others to consider the implications inherent in the developmental disabilities service system, and take whatever action possible to enhance the safety and effectiveness of Medication Administration by unlicensed personnel in Ohio.

After just a few months on the job, Janet Winterstein already has worked collaboratively with several members of the DODD Office of Policy and Constituent Support, the Major Unusual Incident Investigation staff, various RN instructors, County Board staff and other service providers across the state, and a variety of ad hoc nurses groups. She sums up her DODD experience to-date, noting, "I know that all of us in the field are working hard to make Ohio's developmental disabilities system the best it can be -- and I sincerely appreciate everyone's efforts in this key area of health and safety."

"Meeting the standard of the rule is important, but *safety* and *efficacy* are ultimately the core standards we are trying to foster."

- Janet Winterstein, RN

Contact Janet Winterstein at (440) 714 – 5372; janet.winterstein@dodd.ohio.gov More about Health & Safety at: http://www.dodd.ohio.gov/health/



# 3. DODD Awarded 2011 Medicaid Infrastructure Grant Funds - Grant Supports Employment Opportunities, Statewide -

For the third year in a row, the DODD has applied for and received targeted funding from the Centers for Medicare and Medicaid Services (CMS) for a Medicaid Infrastructure Grant (MIG). In 2011, this will mean will more than \$600,000 in funding, which became available and effective as of January 1st.

According to DODD Manager of Economic and Employment Development, Leslie Paull, the federal funding will allow for the continuation of several MIG projects which were started last year, as well as explore new avenues to employment for individuals with disabilities throughout the state. She explains,

"In order improve outcomes for youth with developmental disabilities, funding will continue for a school-to-work transition project using customized employment and cross-agency collaborative funding. A model has been developed for replication that will provide a seamless flow of transition services from the educational system into either a job ... the support to acquire a job ... or the skills to produce income."

In 2009, following a Request for Proposals, the DODD funded 17 'Work Exploration Grant Opportunities' (*WE GO to Work* proposals) to receive funding via \$500,000 in MIG funding. They included demonstration, training, advocacy, and research, and were charged with demonstrating successful alternatives to traditional employment services.

For a listing of the 17 projects, visit www.dodd.ohio.gov, "WE GO to Work Projects."



Casey (left) and Chris on the job – A "WE GO to Work" grant in action at a recent Ohio Center for Autism and Low Incidence (OCALI) conference.

Paull continues, "Back in 2009, two Ohio school districts were selected as pilot sites -- Huber Heights City Schools, and Claymont Local Schools. In 2010, the Lucas County Board of DD was added as a pilot site. At the pilot sites, *Customized Employment Teams* (CET) have been formed to implement the 'Individualized Career Planning Model," specifically designed to overcome programmatic and funding challenges and promote customized employment options.

To ensure the model is able to be replicated and thus provide for sustainability, several activities will be completed in 2011. These include development of:

- A *Customized Employment Guide* that can be used for replication and will illustrate lessons learned from the pilot sites;
- Online internet modules containing comprehensive and usable information on customized employment applicable to educators and employment staff, as well as for people with disabilities and their families;
- A Webinar series hosted by the Ohio Center for Autism and Low Incidence (OCALI) on topics including *Customized Employment* and CET replication;
- Curriculum and presentations from the *Customized Employment Guide*. These will be presented at conferences and trainings, and will be suitable for a variety of audiences.

The funding also will be used to support several other new and continuing initiatives, including:

Ohio's Employment First Initiative: The DODD will provide six interested service providers an opportunity to work with national consultants on identifying and assisting individuals who are interested in transitioning to community employment. Just as six sites were selected in 2010 to be part of this initiative, six new sites will be selected this year.

- Implementation of strategies to improve benefits counseling services, usage of work incentives, and asset development tools to increase individuals' income and resources;
- Providing specific training to several service providers, people with developmental disabilities, and their family members, to increase meaningful employment opportunities;
- Supporting mini-grant opportunities such as "WE GO to Work" -- that will demonstrate successful alternatives to traditional employment services; and,
- Training Webinars for Employment Service Providers. This 18-hour online training (three hours per session) over a period of six weeks will be provided for supported employment leaders, managers, and supervisors.

In this third year of working with Medicaid Infrastructure Grants, the DODD looks forward to providing continued opportunities to implement creative, competitive solutions to increase meaningful employment opportunities for people with disabilities. Without these funds, positive results such as noted below would not be financially feasible. Comments from 2009 and 2010 MIG projects include this one:

"The Employment First Transition Project funded by the Ohio Department of Developmental Disabilities and organized by Wilson Resources was a wonderful opportunity for our program and the individuals we serve. There were too many positive results to count – not the least of which was successful community placements for individuals in our work center. The project encouraged everyone to work toward a common goal!"

— Peg Gast-Stipetich

Director of Employment Services, Belco Works, Inc., Belmont County, Ohio

For more information on Medicaid Infrastructure Grants: Leslie Paull: leslie.paull@dodd.ohio.gov



"Opportunity is missed by most people because it is dressed in overalls and looks like work."

-Thomas Edison



### A Unique Approach to Making Funds Stretch

## 4. Stark County Board Clips, Downloads, and Saves!

"Really, what they have done is amazing ... often they only pay the sales tax, rolling over coupons, doubling, etc. They are working with Mark Crouse, our CFO, to make

this happen. It takes time, though. I've tried to shop with them, but you have to be really organized!"

- Lisa Parramore, Stark DD Communications Manager

The staff at Stark County's Eastgate Early Childhood and Family Center\* has taken to heart the financial concerns of the Stark County Board of DD and do their part by cutting costs – literally! The Coupon Committee utilizes donated coupons from a local nursing home, from other staff members, and from their families, to purchase *large quantities* of needed items.



The Eastgate Coupon Committee, (from left) Kay Clark, Missy Thompson, Mary Ann Mastnick, Debbie Barnett, Brenda Cekanski, Michelle Clagg, Tami Garner, and Mikel Bailey. The Committee has saved more than \$700 on purchases for school snacks and supplies since they began redeeming coupons in early September.



By employing strategies from a popular website, *www.sistersshoppingonashoestring.com* the Committee takes advantage of such offers as coupon doubling, 'buy-one-get-one-free' specials, and 'savings off toward the next shopping trip' to maximize their savings.

The Coupon Committee is led by two Eastgate staff, Kay Clark and Michelle Clagg, and supported by several other staff members. Their goal is to 'take a bite out of the supply budget' for the materials needed to create an effective classroom for students with special needs, rather than adversely affecting services to students or funds to maintain staff personnel.

For example, the Committee recently purchased 36 bottles of *Purex* laundry detergent – used to wash lunch shirts, paint shirts, and bibs that protect student clothing – and paid only the sales tax! The Committee also realized big savings on 100 tubs of baby wipes, spending only 50 cents each, instead of the standard price each – \$2.59.

Each week the Committee meets for about 30 minutes to organize and plan their savings before students arrive at school. As may be imagined, numerous hours of personal time also are spent locating and purchasing items!

With tremendous support from Giant Eagle in North Canton, Rite Aid, and Walgreen's, Eastgate has been able to help to cut costs to local tax-payers and the County Board.

As noted by participants, support for the efforts comes in the form of cooperation and patience as store staff special-order large quantities when requested, ring up very large orders, and review all of the accompanying coupons and offers for each order, sometimes ringing up several orders during the same trip.

According to Kay Clark, "It is important to note that the committee does not get advance notice of any kind from the stores. Instead, the Coupon Committee pours over sale fliers and online offers, matching up coupons and the weekly specials. We even network with each other by texting when we happen to find a great deal while one of us is out shopping."

\*Eastgate Early Childhood and Family Center, located in Louisville, OH, is a program of the Stark County Board of DD and provides free educational and support services for children with special needs, as well as for their families. Children may be referred to Eastgate by family members, doctors, hospitals, other agencies, and by Stark County's 17 local school districts.

For more information: Lisa Parramore, 330-479-3934 or email: parramorel@starkdd.org



# 5. The Ability Center of Greater Toledo Director Tim Harrington to Speak at Statewide Celebration, March 3rd

Tim Harrington, Executive Director of The Ability Center of Greater Toledo and longtime advocate for people with developmental disabilities, will be a featured speaker at the annual *Developmental Disabilities Awareness Month Kickoff Event* in Columbus, March 3, 2011, at the Ohio Statehouse Atrium, 10 a.m. - noon. Harrington's comments, based on his experience, will address the event theme, "*Together* ..." and will provide an introduction to other self advocates from around the state who will present their thoughts on subjects including community employment partnerships, education, and advocacy.

Harrington notes on The Ability Center website (www.theabilitycenter.org):

"My connection with The Ability Center began when I was three years old. Pre-school Programming was part of the Center's services. Through the years I enjoyed being part of Camp Cricket and other programs offered by the organization. My work with the Center began as a Camp Cricket Counselor, which led, eventually, to becoming Camp Director. Over the course of 15 years, I would work at the center periodically until another prospect presented itself. Finally in 1999, the option to lead this organization was presented to me, and I jumped at the chance.

The power to change the outcome of someone's life is the most exciting aspect of my position. By putting together a fantastic staff, we get to change lives everyday."

The DODD, Ohio Public Images (OPI), and the Ohio Association of County Boards -- in collaboration with other statewide organizations -- develops the event each year, spotlighting Ohioans with disabilities around state who are exploring and creating opportunities for success in their communities. In addition to a short structured program, attendees to this free public event will have an opportunity to visit a variety of information tables, and network with others from throughout the state. Event organizers also invite attendees to take time to explore the Statehouse and meet their legislators.



**Tim Harrington** 

### **Statehouse Notes**

Free guided tours are offered at the Statehouse weekdays 'on the hour' from 10 a.m. to 3 p.m., and weekends from noon to 3 p.m. Tours depart from the Map Room, easily accessible from the Third Street entrance. Groups of ten or more are requested to call in advance to ensure a guide is available. Contact (888) OHIO-123 for more information or to schedule a group tour. For more information about the Ohio Statehouse visit www.ohiostatehouse.org. The Statehouse Museum is open weekdays from 9 a.m. to 5 p.m. and weekends from noon to 4 p.m. Admission is free.

Visit the Ohio Public Images website at www.publicimagesnetwork.org for materials (some are free) supporting this year's DD Awareness Month theme, "*Together*...".

For event information contact Sherry Steinman, (614) 644-0262, or email sherry.steinman@dodd.ohio.gov.



## 6. Health & Safety: Telephone Landlines Still a Life Line in Emergencies

The following information is provided following an article on January 26, 2011 in the *Cleveland Plain Dealer*, and is intended as a safety reminder for all home settings serving individuals with developmental disabilities. The full text of the article is at the live link (in blue) below, and we acknowledge and thank the *Cleveland Plain Dealer* for bringing this helpful information to light.

# A third of Fairport Harbor evacuation calls failed Monday, mostly due to people dropping landlines for cell phones

Briefly, the article notes that Lake County's emergency-alert system made 1576 automated phone calls on January 24 to evacuate Fairport Harbor residents in an emergency, but 578 never connected. Lake County's emergency management director, Larry Greene, noted that the county has a database of landline phone numbers to call in case of emergency, but cell phones are not publicly listed and are not part of the database. So if a household discontinued their landline in favor of a cell phone, they were not reachable.

According to the news article ...

" ... It's a challenge facing officials nationwide who use reverse 9-1-1 calls to notify people of danger. With more than one-quarter of the nation's homes using only cell phones, according to a 2010 federal government survey, officials can't call to give warnings."

A national plan to allow 'reverse 9-1-1' cell phone notifications in the event of an emergency is scheduled to be in place by 2012.







Communities around the state have been adding reverse 9-1-1 capability over the last several years. Those systems rely on published phone listings and typically use Geographic Information Systems to allow emergency agencies to select addresses that need notification about tornadoes, chemical releases or, as in the case of the recent issue in Fairport Harbor, gas line problems. Some emergency systems allow residents to enter their addresses and cell phone numbers to the database online, or by mailing the information in, but there is no cell phone 'directory'.

The article also noted that eventually, some emergency organizations plan to send text and email messages, much as universities do, through student e-mail or registered cell-phone or Twitter accounts.

Currently, however, it would be wise to maintain a basic landline service for residences who want to be sure not to miss widespread emergency 'reverse 9-1-1' notifications.

Thanks to staff at the DODD Major Unusual Incident investigations unit for their input on this article.

# REMINDER: FAMILY ADVISORY COUNCIL MEETS FEBRUARY 8

The DODD Family Advisory Council (FAC) will begin 2011 with an overview of what might lie ahead this year for Ohio's developmental disabilities community. Director John Martin will be joined on the agenda by Ohio Association of County Boards (OACB) Executive Director Dan Ohler, discussing

subjects ranging from key statewide issues, to budgets, to ongoing stakeholder engagement efforts. In addition, this initial meeting of 2011 will include afternoon breakout sessions for attendees to share their thoughts on a variety of subjects, as a basis for future conversations of interest to them.

Family Advisory Council Meeting, February 8, 2011 Columbus Developmental Center 1601 W. Broad St., Columbus, OH 43222 10:00 a.m. - 3:00 p.m.

Join the FAC listserv at join-family.advisory@list.dodd.ohio.gov FAC contact is Peggy Martin. She may be reached via email at peggy.martin@dodd.ohio.gov; by phone at (614) 466-8706; or, by writing to her at DODD, 30 East Broad St., 12th Floor, Columbus, OH 43215-3434.

### SEEKING NOMINATIONS FOR ADVOCACY AWARD

The Ohio Governor's Council on People with Disabilities *Advocacy Award* (sponsored by the Health and Welfare Committee) will recognize a person (or group) who has demonstrated outstanding contributions to people with disabilities. It is an annual award that will be presented at an Awards Ceremony on August 18, 2011. For details and nomination information:

gcpd.ohio.gov/AdvocacyAward.asp. Award nominations must be received by May 27.

### THE POSITIVE CULTURE AND PLANNING ... WHAT REALLY MATTERS?

At this training, presenter Peter Moore, the Bridges to Transition Project Manager and Connections Project Consultant with the Ohio Association of County Boards of DD, will define 'positive culture' (Read More) and take you through the steps needed to assess your current situation. You may be wondering, "what does positive culture mean to me...what does it look like in real life?" This training will provide tools to help you improve and maintain positive staff attitudes and beliefs, and will address how the positive culture philosophy applies to your behavior support planning process. A checklist of things to consider when developing your plans also will be provided. According to Pete Moore, "You will walk away from this session with a better understanding of positive culture, and what really matters."

### Two Training Opportunities!

Thursday, February 10, 2011 ~ Crowne Plaza Hotel - Columbus, OH ~ 614-885-1885 Thursday, February 17, 2011 ~ ESC – Educational Service Center - Professional Development Center Valley View, OH (Cleveland area) ~ 216-642-7556

### **DEVELOPMENTAL DISABILITIES AWARENESS MONTH KICKOFF, MARCH 3!**

Ohio Public Images (OPI) and the Ohio Department of Developmental Disabilities (DODD) in collaboration with other statewide organizations, will host the annual *Developmental Disabilities Awareness Month Kickoff* at the Ohio Statehouse Atrium in Columbus, March 3, 2011, 10 a.m.- noon.



The 2011 'Together' theme materials are now available at www.publicimagesnetwork.org

"Together ..." the statewide DD Awareness Month theme for 2011, focuses this event and other awareness efforts on peoples' similarities rather than differences, and on eliminating barriers to inclusion. The March 3 event will spotlight many opportunities that are emerging in this spirit around Ohio. Self advocates are a major part of the program, and will share their unique experiences.

Contact: Sherry Steinman at DODD; sherry steinman@dodd.ohio.gov, phone (614) 644-0262.

### Reminder

### PEOPLE FIRST OF OHIO, CONFERENCE – MARCH 17-19

The *People First of Ohio* Conference, "Cruising Into Employment," is coming up on March 17 - 19, at Robert's Convention Centre in Wilmington, Ohio. Self advocates plan the conference and often lead the sessions – this year focusing on topics to help others gain employment. The Shelby County chapter of *People First* is the conference host. SSA's, County Board staff, providers and other professionals, families, and self advocates are encouraged to attend. Topics include how to write a resume, Medicaid Buy-In, and more. CEU's will be awarded for trainings. Registration materials available via U.S. Mail and on the *People First* website at www.peoplefirstohio.org, or call (740) 397-6100.

### **Coming in April**

### **LEGISLATIVE ADVOCACY DAY – APRIL 14**

The 2011 Legislative Advocacy Day is slated for April 14, 2011 at the Ohio Statehouse. Sponsored by the Ohio Developmental Disabilities Network, the event will include a brief program followed by appointments with legislators to discuss subjects of importance directly with those who can move those concerns and ideas forward. The Ohio Developmental Disabilities Network consists of the Ohio Developmental Disabilities Council ('DD Council'), Ohio Legal Rights Service, and the University Centers for Excellence in Developmental Disabilities at The Ohio State University Nisonger Center and at the University of Cincinnati.

Registration for the event is encouraged, at www.nisonger.osu.edu/legislativeregistration. As this is a sponsored event, there is no registration fee.

Self advocates, families, and professionals in the developmental disabilities community are encouraged to come together and talk with legislators about why home and community-based services are important to people with disabilities as the state shapes the biennial budget. Advocates are urged to tell their stories, as well as to share ideas and suggestions for increasing revenue. Event planners note that Legislative Advocacy Day is an opportunity to make a difference.

Contact Carmen Shelton, (740) 505-8337 or email c shelton@ameritech.net.

### Also in April

### **SOLIDARITY 2011!**

Mark your calendar for *April 26-28* to attend one of Ohio's leading conferences for and by people with disabilities -- *Solidarity!* -- at the Hyatt Regency Columbus, 350 North High Street. Registration materials are now available at www.dnos.org and via U.S. Mail. The conference will include employment information, a job fair, a visit to the Statehouse, and more. A limited number of scholarships are available. Contact: *Solidarity 2011* at (800) 863-0344; email: DNOS@the-meeting-connection.com.

### DODD Hotline for Reporting Abuse, Neglect, and other Possible Major Unusual Incidents (MUIs)

To report abuse/neglect and other MUI's call toll-free: 1-866-313-6733. Please note that MUIs are to be reported to the local County Board of DD, however, it is understood that there may be times an individual, staff member, or family member may feel it is a conflict -- or that, potentially, a County Board

may be involved in the allegation. In those instances it is important to remember the hotline number is there to be used for reporting concerns in these situations.

# Pipeline feedback ... direct from you to the state ...

Pipeline is an electronic publication of the Ohio Department of Developmental Disabilities (DODD), distributed at least twice monthly to update and inform readers of timely, relevant information affecting stakeholders in the developmental disabilities community. Share questions or comments about Pipeline at feedback@list.dodd.ohio.gov or sherry.steinman@dodd.ohio.gov. The DODD values subscriber confidentiality and does not intentionally share subscriber addresses with others. However, in the event of a public records request, the DODD will comply with all applicable Public Records Laws.

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