



Department of  
Developmental Disabilities

Division of Policy & Strategic Direction

John R. Kasich, Governor  
John L. Martin, Director



January 19, 2012

To: Service Providers

From: John L. Martin, Director  
Ohio Department of Developmental Disabilities

Mark Davis, President  
Ohio Provider Resource Association

Subject: National Core Indicators (NCI), 2011-2012

The Ohio Department of Developmental Disabilities (DODD) would like to inform you about a project we have underway that will have some impact on you. We have recently begun the fourth year of the National Core Indicators Project (NCI), which is a project that helps DODD measure system performance. It also provides us with a tremendous amount of systems level data that we can use to monitor the service delivery system, make policy decisions, allocate resources, and aid us in developing plans to improve the quality of life for the people we support. Never before has DODD had this level of reliable and valid statewide data directly from the people we serve and their families. Again this year, the Center for Marketing and Opinion Research (CMOR) will be administering the surveys throughout the state.

The Core Indicators are a set of performance measures that emphasize the outcomes that people with disabilities within the system desire to attain and the performance of a state to deliver those outcomes. The current set of performance indicators includes approximately 100 consumer, family, systemic, cost, and health and safety outcomes - outcomes that are important to understanding the overall quality of public developmental disabilities agencies. In addition, the Core Indicators will provide individuals with disabilities and their families information relevant to their concerns and an assurance that the collection of this kind of data will lead to system improvement.

This year CMOR will be administering approximately 400 face-to-face interviews with adult consumers. In order to capture a more comprehensive picture of our system, this year we added individuals living in ICFMR's by including them in our sample pool of individuals who could be randomly selected to participate in the survey. CMOR will soon be in contact with someone from your agency to explain their plan over the next several months, and begin the process of gathering pre-survey & background information, and coordinating the interviews. We appreciate your cooperation as you work with CMOR to provide all the necessary information to help to make the 4<sup>th</sup> year of the NCI project a success!

If you have any questions throughout the process, please contact Tina Evans at [tina.evans@dodd.ohio.gov](mailto:tina.evans@dodd.ohio.gov) or (614) 752-9028.

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