



Do you know who to contact if you are having trouble with MITS?

OHP Staff, ODJFS, Counties, Other Stakeholders (Non-Providers)

<i>Topic</i>	<i>Contact</i>
For MITS navigation questions	1-888-5MITS-HLP (1-888-564-8745)
User ID and Password resets for Non-Providers	MITSAccessSupport@jfs.ohio.gov Staff working at the Lazarus Building go to Room B421 (Temporary)
General MITS information	http://jfs.ohio.gov/mits/index.stm
MITS Training	http://www.odjfs.state.oh.us/tutorials/MITS-External-Training/index2.asp

Providers

<i>Topic</i>	<i>Contact</i>
For technical questions	1-800-686-1516
General MITS information	http://jfs.ohio.gov/mits/index.stm
MITS Training	http://jfs.ohio.gov/mits/MITS%20Provider%20Training.stm
User ID and Password resets for Providers	MITSAccessSupport@jfs.ohio.gov

Trading Partners

<i>Topic</i>	<i>Contact</i>
For technical questions	1-888-5MITS-HLP (1-888-564-8745) MMIS-EDI-Support@jfs.ohio.gov
General MITS information	http://jfs.ohio.gov/mits/index.stm
EDI Companion Guides	http://jfs.ohio.gov/OHP/tradingpartners/info.stm
User ID and Password resets for Trading Partners	MITSAccessSupport@jfs.ohio.gov