



Department of
Developmental Disabilities

December 17, 2014

Office of the Director

John R. Kasich, Governor
John L. Martin, Director

To: Superintendents, County Boards of Developmental Disabilities
SSA Directors, County Boards of Developmental Disabilities
Community Resource Coordinators, Developmental Centers
Directors, Councils of Government
Service Providers, Ohio Provider Resource Association, Ohio Health Care Association, Ohio Waiver Network,
Values & Faith Alliance

Dear Colleagues,

Last summer, the Ohio Department of Developmental Disabilities (DODD) began the seventh year of the National Core Indicators Project (NCI). The Core Indicators address individual outcomes and satisfaction, allow Ohio to track performance over time, compare results across states, and establish benchmarks. Participating in the NCI project provides a tremendous amount of systems-level data that DODD can use to monitor the service delivery system, make policy decisions, allocate resources, and develop plans to improve the quality of life for the people we serve.

As you may be aware, NCI data is collected retrospectively; in 2015 we will be collecting data from 2013 and 2014. The Center for Marketing and Opinion Research (CMOR) will be administering the surveys, which will include face-to-face interviews with approximately 700 adult consumers from across our service delivery system. In addition, about 100 individuals who have moved from a Developmental Center into a community setting during 2013 will be asked to participate in the survey.

As part of the interview process, staff from your agency may be asked to gather information and coordinate interviews for a few individuals in your county. CMOR will send an email to the NCI contact from your agency to explain their process, gather pre-survey and background information and coordinate the interviews. We appreciate your cooperation as you work with CMOR.

Also, the most recent NCI data report (2012-2013) is now available. I encourage you to review this report and see what changes you might consider making at the local level to improve outcomes and service delivery and provide feedback to DODD. Visit dodd.ohio.gov/nci/Pages/default.aspx to view the report and learn more about the project.

If you have questions about NCI, please contact Tina Evans at tina.evans@dodd.ohio.gov or 614-752-9028.

Again, thank you for your support of and participation in this important project. This data will help us as we work together to strengthen Ohio's developmental disabilities system.

Sincerely,

John L. Martin, Director

cc: Kate Haller, DODD
Monty Kerr, DODD
Ginnie Whisman, DODD
Michelle Henry, CMOR